

Hands-On Microbiology for Process Control & Troubleshooting

Monday-Tuesday, November 3-4, 2014
Amherst WWTF, Amherst, MA
8:30 a.m. – 3:30 p.m. Sign-in begins at 8:00 a.m.

This course provides an introduction to activated sludge microbiology and the theory behind the predominance of certain indicator microorganisms such as protozoans, metazoans, and filamentous bacteria. Troubleshooting techniques for foam control, bulking sludge, and other microbiological problems encountered in an activated sludge process will be discussed.

This two-day class will benefit wastewater operators and lab personnel who are involved in or wish to understand process control decisions. Please bring samples of activated sludge MLSS and/or foam for microscopic examination.

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Instructors: Nora-Jean Lough & Ed Davies,
Narragansett Bay Commission

Cost: \$170 (\$145 MWPCA members)

Credits: 12 Training Contact Hours

Course #: etc1416



REGISTRATION FORM

Course Title _____ Course # _____

Your Name _____

Wastewater License # _____ State _____

Company/Facility _____

Street _____

City/Town _____ State _____ Zip _____

Telephone _____ Fax _____

E-mail _____

Indicate method of payment

Amount Enclosed \$ _____

Check No. _____ or PO No. _____ or Credit Card _____
indicate Visa, MC or Discover

Credit Card # _____

3-digit code _____ Expiration _____
located on back of card month/year

Name on Card _____

Signature Required _____ Date _____

Mail form and payment to:

NEIWPCC - Training, 650 Suffolk Street, Suite 410, Lowell, MA 01854. Phone:
978/323-7929 or fax with a purchase order to 978/323-7919. Registrations CANNOT
be completed over the phone. Hard copies MUST be mailed or faxed.

PLEASE NOTE: Enrollment is on a first-come, first-served basis, so please return your application as soon as possible. We appreciate you taking time to notify us if you cannot attend a course for which you have registered. This makes a big difference to someone else who requires the training. THANK YOU!

• **Checks/Money Orders:** Should be made payable to "NEIWPCC Training". **Note New Policy:** There is a **\$15.00 fee for checks returned** due to insufficient funds.

• **Registration Deadline:** You must register at least seven days in advance of the first day of the course. Registrations after this time will incur a \$15 late fee.

• **Cancellations/No-Shows:** Seven days notice is required IN WRITING (mailed or faxed) for you to cancel at no cost. Cancellations received after this time will be charged \$25 for programs under \$125 and \$50 for programs over \$125. Registrants who do not cancel and who fail to show are responsible for full payment.

• **Credits:** Participants must attend ALL hours of training to be eligible for Training Contact Hours. TCHs are awarded upon completion of a course. The certificates are mailed to participants. All courses listed in this catalog have been approved for wastewater license renewal credit hours only, unless otherwise noted.

• **Use one form per course.** Photocopy this page to apply for multiple courses.

• **NEIWPCC reserves the right to postpone, reschedule or cancel any course as attendance dictates.**