



Justice & Government Liaison Branch Department of Motor Vehicles

Frequently Asked Questions from DHCS October 2012

1. Q - Who should participants call when they have a question regarding attending a Driving-Under the Influence (DUI) Program?

A - Participants should call the Department of Motor Vehicles (DMV) at one of the following numbers:

- **1-800-777-0133** Public Information Line
(Using the 800 number offers customers the option to have DMV call them back instead of waiting on line for assistance)
- **1-916-657-6525** Mandatory Actions Unit (MAU)

2. Q - Can a participant enroll in an on-line DUI Program?

A - No, only approved DUI programs, licensed by the California Department of Alcohol and Drug Programs will be recognized by DMV. DMV does not recognize on-line DUI Schools.

3. Q - If a participant does not have a driver's license and DMV issued an X number, how does the participant obtain the X number?

A - An X number is initially provided on the paperwork DMV sends to the participant. In the event the paperwork is lost, the participant will need to obtain the X number in person at their local DMV. The participant must be prepared to provide DMV with the exact name including the order the name was provided the day they appeared in court, name of the court and the date they appeared, and the court docket number.

4. Q - Can a provider access to the DMV Information data base to verify participant's violations?

A - No. Only, authorized business partners such as courts, parking, and law enforcement agencies have access to the DMV data base.

5. Q - Why isn't Proof of Enrollment (DL107) required?

A - Proof is only required when an offender has a suspended license for an Admin Per Se or DUI action and wants to apply for a restricted license, if eligible, to drive to/from/during the course of employment and to/from the DUI program.

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6. Q - Can DMV reject a certificate of completion if the court ordered an offender to participate in a shorter program than DMV requires due to the BAC?

A - Yes. The courts have the necessary tools to assign the appropriate DUI program to an offender. However, the type of program recommended by the court also relies on prior convictions that may not be available to the court at the time of the latest conviction. Therefore the Judge may sentence the participant to a shorter program length, and/or may choose to overlook the BAC when imposing sentence. It is in the participant's best interest to obtain an H6 printout from the DMV prior to enrolling in a DUI Program, which will *guide the offender into the correct program based on the information available.*

Does DMV have the authority to over-ride the Judges sentence and deny the driver's license until a longer program is completed based on the drivers prior record or high BAC?

Yes, DMV is mandated by the vehicle code to enforce penalties specified by the law. The judge has discretion however, DMV can override a judges orders.

7. Q. What is a DMV H6 printout?

A. An H6 is a DMV print-out that lists the history of the driver's record.

8. Q - Under what conditions is a restricted license suspended by DMV?

A - A restricted license will be suspended if a participant is terminated or voluntarily drops from the DUI program.

Contact Information:

Justice and Government Liaison Branch, Department of Motor Vehicles
2570 24th Street, MS H171, Sacramento, Ca 95818

