

This is a web-optimized version of this form.

Download the original, full version:

www.usa-federal-forms.com/download.html

Convert any form into fillable, savable:

www.fillable.com

Learn how to use fillable, savable forms:

Demos: www.fillable.com/demos.html

Examples: www.fillable.com/examples.html

Browse/search 10's of 1000's of U.S. federal forms converted into fillable, savable:

www.usa-federal-forms.com

AMC PASSENGER TERMINAL SURVEY

Your comments will make a difference-but only if you complete this survey!

As an AMC passenger, you are our customer. We value your opinion and hope you will take a few minutes to evaluate our efforts. Your response to this survey is essential in helping us maintain unmatched customer service, as well as creating a passenger-friendly terminal. Our goal is to make travel a pleasant experience for all passengers. Thank you for taking the time to respond.

NAME OF TERMINAL	FLIGHT NUMBER	FLIGHT ORIGIN	FLIGHT DESTINATION
DATE OF TRAVEL	TRAVEL STATUS (mark one) <input type="checkbox"/> SPACE REQUIRED <input type="checkbox"/> SPACE AVAILABLE		

PASSENGER STATUS (mark one)

ACTIVE DUTY
 DOD CIVILIAN
 RETIRED
 RESERVE
 GUARD
 DEPENDENT

PLEASE READ THE FOLLOWING QUESTIONS AND CHECK THE APPROPRIATE RESPONSE

SERVICE	UNSATISFACTORY	POOR	FAIR	GOOD	OUTSTANDING
1. Passenger Terminal Staff Customer Service (e.g., helpfulness, knowledge level, and courteousness):	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Travel information provided to passengers(e.g., flight information monitors, AMC Grams):	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. AMC Passenger check-in/Space A Call process:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Passenger Conveniences(e.g., internet cafe, food availability, USO, family lounge)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Baggage handling(e.g., timely, undamaged, correct location):	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Terminal Appearance(processing area, passenger lounge/waiting areas, exterior, etc.):	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

PLEASE PROVIDE ANY OTHER COMMENTS THAT MIGHT BE USED TO HELP US IMPROVE THE PASSENGER TERMINAL OR THE SERVICE WE PROVIDE. THANK YOU FOR COMPLETING THIS SURVEY

COMMENTS

Please identify any outstanding performers

NAME (OPTIONAL)	PHONE/EMAIL (OPTIONAL)
-----------------	------------------------