



220 Burnham Street • South Windsor, CT 06074  
Vox 888-255-7293 • Fax 860-289-0055

**CIGNA HEALTHCARE / CONNECTICUT GENERAL / EQUICOR / GREAT-WEST HEALTHCARE  
DENTAL ELECTRONIC REMITTANCE ADVICE (ERA) ENROLLMENT REGISTRATION**

<b>PAYER ID NUMBER</b>	<table><tr><td>CIGNA</td><td>62308</td></tr><tr><td>Connecticut General (CIGNA)</td><td>62308</td></tr><tr><td>EQUICOR</td><td>62308</td></tr><tr><td>Great-West Healthcare</td><td>80705</td></tr></table>	CIGNA	62308	Connecticut General (CIGNA)	62308	EQUICOR	62308	Great-West Healthcare	80705				
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<b>ELECTRONIC REGISTRATIONS AGREEMENTS REQUIRED</b>	Participation in Dental Electronic Remittance Advice (ERA) is limited to those providers whose practice management software vendor is participating in ERA with Emdeon or to those providers who have a Dental Provider Services (DPS) account. Please contact your software vendor to verify participation or register for a DPS account at <a href="http://www.emdeondental.com">www.emdeondental.com</a>												
<b>CCD+ REASSOCIATION</b>	<p>As part of the ERA enrollment process, and to comply with the Affordable Care Act CAQH CORE Rule #370, Emdeon requests you contact your financial institution to arrange for the delivery of the CORE-required Minimum CCD+ Reassociation Data Elements.</p> <table><tr><td><b>CCD+ Record #</b></td><td><b>Field #</b></td><td><b>Field Name</b></td></tr><tr><td>5</td><td>9</td><td>Effective Entry Date</td></tr><tr><td>6</td><td>6</td><td>Amount</td></tr><tr><td>7</td><td>3</td><td>Payment Related Information</td></tr></table> <p>The data contained in the Minimum CCD+ data elements will allow you to easily associate your EFT and ERA transactions. You may read more about the CAQH CORE Rule 370 at the CAQH website <a href="http://caqh.org/">http://caqh.org/</a>.</p>	<b>CCD+ Record #</b>	<b>Field #</b>	<b>Field Name</b>	5	9	Effective Entry Date	6	6	Amount	7	3	Payment Related Information
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<b>ENROLLMENT CONFIRMATION</b>	ERA enrollments take approximately 1-3 business days for completion. Once complete, Emdeon will notify the provider or their PMS vendor, as defined by the PMS vendor.												
<b>CHANGING ELECTRONIC BILLING AGENTS</b>	If the Provider currently receives ERAs through another Billing Agent other than Emdeon Business Services each Provider must re-enroll following the procedures listed above.												
<b>LATE/ MISSING EFT &amp; ERA PROCEDURE</b>	Pending payer’s advice.												
<b>DISCONTINUING ERA</b>	<p>Discontinuing ERA is a 2 step process.</p> <ol style="list-style-type: none"><li>Deactivation<ol style="list-style-type: none"><li>Providers receiving ERAs via their Practice Management Software need to request deactivation from their software Vendors. Please call your PMS directly.</li><li>Providers receiving their ERAs via an Emdeon DPS account need only ignore the ERA option when logging into the DPS.</li></ol></li><li>Payer Un-enrollment<ol style="list-style-type: none"><li>Each payer has their own unique process to</li></ol></li></ol>												



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	<p>discontinue ERAs and return to paper Remittance Advice. Please follow the below steps for this payer.</p> <p>Email request to <a href="mailto:dentalenrollment@emdeon.com">dentalenrollment@emdeon.com</a>. Include provider name and Tax ID.</p>				
<b>CONTACT PHONE NUMBERS</b>	<table><tr><td>Cigna</td><td>800-CIGNA-24</td></tr><tr><td>Emdeon Dental Provider Enrollment</td><td>888-255-7293 opt. 2</td></tr></table>	Cigna	800-CIGNA-24	Emdeon Dental Provider Enrollment	888-255-7293 opt. 2
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