



# CALIFORNIA LICENSED CONTRACTOR

STEPHEN P. SANDS, REGISTRAR

SPRING 2003

GRAY DAVIS, GOVERNOR

## CSLB Backlog & Workload Status Update

*A Message from the Registrar—Plan Accordingly*

In the last two issues of this newsletter, the CSLB has informed you of the impact that budget cuts, staff reductions and the hiring freeze have had on Board operations. To recap, increased workloads and loss of staff have caused backlogs in licensing functions that are adversely affecting the construction industry.

The following information is provided so you can make informed decisions regarding your business.

### Number of Weeks Until Processing Begins

April 1, 2003

TYPE OF DOCUMENT	CURRENT	GOAL
Exam Application .....	28	4
Waiver Application .....	30	3
Add Classification/Change Qualifier .....	17	3
Renewal .....	3	1
Bond .....	21	2
Workers' Compensation .....	2	2

The Board has directed staff to make its number one priority the processing of

### Doing More with Less: Accomplishments Achieved Despite Challenges

In spite of its current budget and staffing crises, the Contractors State License Board made significant strides in improving its programs and services in 2002. The following statistics help illustrate some of the Board's most impressive accomplishments. CSLB . . .

- Regulated 280,786 licenses;
- Administered 49,725 examinations;
- Received 26,408 complaints;
- Closed 27,697 complaints;
- Performed 1,005 arbitrations;
- Issued 16,342 new licenses;
- Implemented a new workflow automation system to speed document processing;
- Implemented an on-site negotiations pilot; and
- Reached more than 40 million people with its consumer protection and enforcement messages.

documents for current licensees so existing businesses are not jeopardized. Therefore staff has made significant improvements in renewals processing (from a 13 week backlog a few months ago, to four weeks now) and workers' compensation (down from 12 weeks to two). In addition, CSLB has initiated the following actions:

- Five freeze exemption requests for licensing unit hires were approved and staff were in place by the end of April;
- CSLB is working with Surety of the Pacific and the State Compensation Insurance Fund to submit bond and workers' compensation information electronically;
- All processes and procedures are under review for streamlining and increased efficiencies;
- The Board is working to get more exemptions from the state hiring freeze; and
- CSLB's Web site has been updated to include the following statement when applicable to individual licenses that are under bond suspension: "Due to increased workload and decreased resources, a contractor's bond may have been received by the Board but not yet processed. Once the bond is processed the suspension will be lifted retroactively to the effective date of the bond. In case of a

### IMPORTANT MESSAGE . . .

*Due to the budget crisis, CSLB has been directed to cancel the final 2003 Contractor Education Seminar, scheduled for June 7 in Truckee. Northern California contractors can still attend the May 9 seminar in Alameda. Please see story on page 2 and registration form on page 8.*

suspension, ask the contractor for proof of a contractor's bond and contact the bonding company to verify bond status."

- Enforcement and Call Center staff have been assigned to Licensing to attempt to alleviate the backlog. The Call Center now closes at 3 p.m. to allow for more processing.

Contractors and applicants are reminded to do the following to help alleviate the situation:

- Use the Board's Web site at [www.cslb.ca.gov](http://www.cslb.ca.gov) or its new IVR (automated phone system, see story below) at 800-321-CSLB as much as possible instead of trying to reach Board staff by phone. Because of backlogs, calls to the Board's Call Center have increased dramatically—busy calls have increased from 16,983 in July 2002 to 118,413 in January 2003. Since half of the staff is now working on backlogs, it will be even more difficult to get through.
- Plan ahead. Submit your paperwork as early as possible and make sure all the information submitted is complete and correct.

## New System Delivers Better Service from the Same 800 Number

One of the Board's most-used services, its automated phone response system, answers nearly one million telephone calls from contractors and consumers each year. In an effort to improve the system's efficiency and reduce busy signals that have strained staff and tried the patience of contractors and consumers, the CSLB has implemented a new APRS system with expanded features, services and efficiencies.

The new state-of-the-art system has all the functionality of the Board's original system, along with additional features that allow the system to automatically provide callers with even more information than before. Unlike the old system, which spelled certain information letter-

by-letter, and was limited in what it could provide, the new IVR features text-to-speech capability, allowing information to be "read" directly from the Board's database back to the caller. Therefore, information it can provide has been expanded to include the business name of the contractor; names of owners, officers, and partners; license personnel titles, street and/or mailing addresses, and bond and workers' compensation carriers' names and addresses.

"Fax back," another exciting feature of the new system, will allow the Board to fax license information and selected forms and pamphlets to the caller automatically, providing written confirmation of the

*(Continued on page 3)*



**THE CALIFORNIA LICENSED CONTRACTOR**

is an official publication of the  
**Contractors State License Board**

**State of California**

Gray Davis, *Governor*

Aileen Adams, *Secretary*

*State and Consumer Services Agency*

Kathleen Hamilton, *Director*  
*Department of Consumer Affairs*

Stephen P. Sands  
*Registrar of Contractors*

**Members of the Board**

Larry R. Booth, *Specialty Contractor, Chair*

Anthony J. Elmo, *Building Official, Vice Chair*

Chuck Center, *Public Member, Secretary*

Paul R. Baldacci, *"B" Contractor*

Charles Bertucio, *Public Member*

Eldon Clymer, *Public Member*

Gene Hale, *Specialty Contractor*

John C. Hall, *Public Member*

Minerva Lopez-Baffo, *Public Member*

John O'Rourke, *Public Member*

John "Bert" Sandman, *"A" Contractor*

Hacob "Jake" Shirvanian, *Public Member*

Joe Tavaglione, *"B" Contractor*

Benny Y. Yee, *Public Member*

**How To Reach Us**

**Location** 9821 Business Park Drive,  
Sacramento California 95827-1703

**Mailing address** P.O. Box 26000  
Sacramento CA 95826-0026

**Automated Information** (800) 321-CSLB (2752)

**Call Center** (916) 255-3900

**Internet** [www.cslb.ca.gov](http://www.cslb.ca.gov)

**Licensing** [licensing@dca.cslb.ca.gov](mailto:licensing@dca.cslb.ca.gov)

Gina Crawford, *Editor* [GCrawfor@vpn.cslb.ca.gov](mailto:GCrawfor@vpn.cslb.ca.gov)

**2003 BOARD MEETINGS**

June 5—Sacramento

September 12—San Diego

**Trade Shows & Seminars Receive High Praise**

*June 7 event in Truckee cancelled due to state budget crisis—  
Space still available for Alameda seminar May 9*



The Contractors State License Board kicked off its fifth annual series of free, fast and fascinating contractor education seminars on February 21 in Long Beach and held its second event in Palm Springs on March 28.

Register now for the final seminar on May 9 at the USS Hornet in Alameda. The event is scheduled from 11 a.m. to 5 p.m. To register, use the form on page 8 of this newsletter or go to [www.cslb.ca.gov](http://www.cslb.ca.gov) and click on Contractor Education.

The events, which garnered very favorable feedback from attendees, have been updated to include a trade show of exhibitors offering contractor-related products and services and seminar presentations on mechanics' liens and customer relations.

A CSLB staff expert is also providing a 10-point home improvement contract check-up. If you want to know if your contract meets the minimum requirements prescribed in contractor law, you can have it reviewed at the seminar by faxing a copy of your current, completed contract to (916) 255-1395, Attention: Jonathan Parsley. (Note: The review does not constitute a legal opinion.)

Seminar topics this year are:

- **Mechanics' Liens**—Leslie Marks, senior litigation partner with L.A. law firm Wolf, Rifkin, Shapiro and Schulman, L.L.P., reviews how mechanics' liens work and how they can affect and protect you.
- **Customer Relations in Construction**—William Dexter, Risk Management Consultant and former Director of the California Center from Construction Education, Cal Poly, explains how to maintain the delicate balance of time, cost



*Trade show exhibitors offer their products and services to a contractor at the seminar in Long Beach.*

and quality so you can make your client, the building department and your bookkeeper happy.

- **Panel of Experts**— Here's your chance to ask questions of the experts! Take advantage of the opportunity to speak directly with industry experts including a local building official, CSLB licensing deputy, CSLB enforcement investigator and construction law attorney.

The schedule for the seminar is as follows:

- 10:00 a.m.—Registration begins
- 11 a.m.-5 p.m.—Trade show opens
- 1 p.m.-4 p.m.—Seminars & Panel of Experts
- 4:00 p.m.—Raffle prizes announced
- 5 p.m.—Trade show and event concludes

**License Examinations—New and Improved**

The Contractors State License Board recently reached a milestone by completing the occupational analyses for all 46 licensing examinations. Each occupational analysis consists of a current description of trade practices and a blueprint for developing or updating the corresponding licensing or certification examinations.

To ensure newly-licensed contractors meet the standards of practice met by current licensees, the Board conducts extensive research when updating its licensing examinations. Testing staff interviews licensed contractors statewide and

facilitates workshops to determine the actual tasks contractors perform for their particular trade and the knowledge those tasks require. The Board then uses this information to create a questionnaire that is mailed to a large sample of licensed contractors in each trade. Responses are synthesized into the final blueprint for the relevant examination.

Testing unit staff has also worked to update the CSLB's examinations in the last two years; those not yet updated are scheduled for completion by September 2003.

## New Provisions for Employee Washing Stations Effective February 5

As of February 5, 2003, construction industry employers must provide employees washing facilities for general sanitation purposes.

Section 1527 of Title 8 of the California Code of Regulations previously required washing facilities be provided only when employees worked with hazardous materials. Now the law requires at least one washing station be provided for every twenty employees. The amended regulation adopted by the Cal/OSHA Standards Board can be viewed at [www.dir.ca.gov/OSHSB/washingfacilitiesapprvd.doc](http://www.dir.ca.gov/OSHSB/washingfacilitiesapprvd.doc).

Washing stations, whether for general sanitation purposes or hazardous materials safety must:

- Be maintained in a clean and sanitary condition;
- Have an adequate supply of potable water for effective washing;
- Provide soap or other suitable cleansing agent; and
- Provide single-use towels or a warm-air blower.

The washing station must be in close proximity to toilet facilities. When washing stations are provided in association with portable toilets, signage or equivalent notice indicating that the water is intended for washing must be provided. The washing station must also be located outside of the toilet facility and not attached to it, unless there are fewer

than five employees and only one toilet facility is provided. In such cases the washing station may be located inside the portable toilet room.

The only general exception to the new rules are for employees of mobile crews with readily available transportation to a nearby toilet and washing facility.

Employers may rent or buy manufactured portable sinks or they may furnish washing stations of their own design, provided they comply with the provisions of the new rule and other applicable health and safety regulations. Employers are not required to construct a shelter for the washing station unless this is necessary to assure its actual availability to users, for example in the event of inclement weather or hazards overhead.

Waterless hand cleaners or sanitizers and moistened towelettes may be provided, but may not substitute for the required washing station. The washing station must provide soap and potable water.

Washing facilities for removal of hazardous substances must meet the same basic requirements as those for general sanitation and, where necessary, provide special cleansing compounds. For these and other details of the new requirements consult regulation text at [www.dir.ca.gov/Title8/1527.html](http://www.dir.ca.gov/Title8/1527.html).

For more information, contact the Cal/OSHA Consultation Service at (800) 963-9424 or by e-mail to [InfoCons@dir.ca.gov](mailto:InfoCons@dir.ca.gov).

## Contractors, Protect Yourself from Solar Assault

Licensed contractors must contend with a host of safety issues on the job such as electrical hazards, fire prevention, respiratory protection, and many other typical job site concerns. Yet many outdoor workers do not take adequate steps to protect themselves from sun exposure and skin cancer.

Harmful ultraviolet (UV) radiation from the sun causes skin cancer, cataracts, a weakened immune system, and premature wrinkling and blotches. UV rays are more intense and destructive between 10 a.m. and 4 p.m., from mid-spring through mid-autumn, at higher altitudes, and whenever cloud cover is not thick.

Fortunately, you can protect yourself from solar assault by:

- Wearing a wide-brimmed hat with back and side flaps attached;
- Wearing darker-colored long clothes (not 100% cotton);
- Wearing sunglasses rated to block at least 99% of UV rays;
- Spending lunch and break times under shade; and



- Applying sunscreen rated SPF 15 or higher to exposed skin.

The California Department of Health Services, Skin Cancer Prevention Program has a free sun safety kit for outdoor work sites. The 500 available kits include instructional items such as fact sheets, brochures, posters, a video, and more. Each kit will serve an entire construction site or facility.

Contractors and safety supervisors can also download the fact sheets that are included in the kit by visiting [www.dhs.ca.gov/cpns/skin/skin\\_resources.html](http://www.dhs.ca.gov/cpns/skin/skin_resources.html). For more information or to request the kit order form call (916) 322-2154 or email [amanthe@dhs.ca.gov](mailto:amanthe@dhs.ca.gov).

## New Law Increases Employer Penalties for Not Reporting Accidents to Cal/OSHA

Pursuant to AB 2837, effective January 1, 2003, any employer failing to report the fatal or serious work injury or illness of an employee to Cal/OSHA within eight hours of its occurrence now faces a minimum penalty of \$5,000, up from \$500.

A serious injury or illness is defined as amputation of a member of the body, disfigurement, or in-patient hospitalization for more than 24 hours for reasons other than observation.

Within eight hours of a serious work-related accident or illness, employers must report the name and location of the injured person, the nature of the injury or illness, a description of the accident including the time and date it occurred, the employer's name, address and telephone number and other relevant information to the nearest Cal/OSHA office by phone or fax.

"Approximately 550 citations are issued each year to employers for failure to report accidents," said Cal/OSHA's Chief of Enforcement Vicky Heza. "This new law is designed to dramatically reduce this number and bring about a greater level of compliance."

Any employer, officer, management official, or supervisor who knowingly fails to report a death to Cal/OSHA or knowingly prevents or discourages anyone else from reporting it is guilty of a misdemeanor and faces up to one year in jail, a fine of up to \$15,000, or both. Corporation or a Limited Liability Company violators are subject to fines of up to \$150,000.

For more information call Cal/OSHA at (800) 963-9424 or visit [www.dir.ca.gov/DOSH/](http://www.dir.ca.gov/DOSH/).

## New 800 Number System

(Continued from page 1)

information he or she has received. This portion of the system should be operational soon.

The new IVR is also expandable. As time, resources and technology allow, the system could eventually include features such as speech recognition and intelligent email routing.

Although the system has changed, the phone number remains the same—(800) 321-CSLB. APRS shortcuts to specific information also remain as published in previous issues of this newsletter.



## Contractors Board Warns Los Angeles Area Consumers About Unlicensed Contractors

The Contractors State License Board warned consumers about the dangers of hiring unlicensed contractors last February during National Consumer Protection Week after conducting two days of back-to-back stings in Oxnard and Pasadena.

The CSLB has found that the most common complaints against contractors can be avoided when consumers understand and exercise their rights and responsibilities.

The Los Angeles-area undercover sting operations underscored the risk of hiring unlicensed contractors. At stings in Pasadena and Oxnard on February 4-5, a total of 58 suspected unlicensed contractors were cited for contracting without a license.

The unlicensed contractors bid on a variety of jobs ranging from tile work, painting and roofing to landscaping and fencing. Forty-five unlicensed contractors were issued Notice to Appear (NTA) misdemeanor citations—thirty-three to unlicensed contractors at the Oxnard sting and 12 to phony contractors at the Pasadena sting. Thirteen others received administrative citations.

The CSLB conducts approximately 50 stings each year where undercover operatives invite suspected unlicensed contractors to secret sting houses under the guise of needing work done. Unsuspecting “contractors” who submit a bid for \$500 or more for labor and materials are issued citations carrying fines and possible jail time.

According to the statute, “If such a person has been previously convicted of the offense described in this section, the court shall impose a fine of 20 percent of the price of the contract under which the unlicensed person performed contracting work, or \$4,500, whichever is greater, or imprisonment in the county jail for not less than 10 days nor more than six months, or both.”

## Cost Index Baseline for Type B Construction Adjusted

As required by the provisions of Government Code Section 66452.6 (a), the \$125,000 baseline cost of Type B construction for 2003 has been adjusted using the Class B Construction Cost Index of 1.46, as established by the State Allocation Board at its January 2003 meeting. The resulting baseline cost for Type B construction, effective March 1, 2003, is \$182,500.

## “Traveler” Contractors Agree to Pay \$101,000 to Victims

A CSLB investigation led to an agreement by a family of “Traveler” contractors to pay \$101,000 in restitution to homeowners victimized between 2000 and 2002. Alexander Stewart McDonald Sr., along with Peter McDonald Sr., Peter McDonald Jr., and Hugh Keith Jr., were convicted on February 13 in Santa Clara County of felony conspiracy and theft from elders. In addition to the restitution, their plea agreement includes probation and jail time. Their sentencing is scheduled for May 9.

The CSLB and the San Jose Police Department arrested the four last year for defrauding a 78-year-old San Jose widow, which prompted the Santa Clara County District Attorney’s Office to file criminal charges. Alexander McDonald agreed at that time to the suspension of his contractor license.

The group charged the elderly woman \$525 for 30 minutes of work on her roof. They sprayed on a useless oil, replaced a few shingles, and spray-painted vent and

valley flashings. An industry expert testified that no legitimate work was performed, and actions taken by the contractors further damaged the roof, which now must be completely replaced.

Maps found in their vehicle pointed to hundreds of other potential victims, 14 of whom had already paid the contractors for similar “work.”

Fraudulent home repair contractors—known as “Travelers”—continue to move through California using the same illegal tactics to deceive homeowners. They knock on a homeowner’s door, claim to have roofing, painting or paving materials left over from recent jobs in the neighborhood, and offer to work for a reduced price. Travelers often target the elderly and typically perform substandard, useless, and sometimes destructive work. Many victims do not know they have been defrauded until family members examine their bank records and discover funds have been spent. Once the fraud is discovered, the Travelers are gone and difficult to find.

## New Lead Hazards and Abatement Legislation in Effect

New legislation increasing the Department of Health Services’ (DHS) scope and jurisdiction with regard to lead hazards became effective January 1. Under the terms of SB 460 (Ortiz, Chapter 931), it is illegal to create or have a lead hazard in residential or public buildings. The bill grants DHS and local health, environmental health, housing, and building departments the authority to compel lead hazard abatement in residential and public buildings and render property “untenantable” if it contains conditions that violate State Housing Law.

These enforcement agencies can now also inspect work sites and issue orders to cease and desist any activities that create lead hazards, such as disturbing lead-based paint without using containment

and failing to follow other lead-safe work practices. Failure to comply with such an order may result in fines of up to \$1,000 per violation.

The new law also prohibits activities that create lead hazards and makes it a crime to violate regulations for training, certification, and work practice regulatory requirements affecting lead professionals. Pursuant to the legislation, laboratories are required to report all blood lead test results and authorizes the Director of DHS to fine laboratories that fail to comply with these reporting requirements.

For more information contact the DHS at (800) 597-5323 or visit [www.dhs.ca.gov/childlead](http://www.dhs.ca.gov/childlead). For a copy of the legislation, visit [www.leginfo.ca.gov](http://www.leginfo.ca.gov).

## “Fix it” Bill SB 800 to Change the Face of Construction

Last fall, Governor Davis signed SB 800 (Burton, Chapter 722), into law. The bill was designed to reduce the incidence of construction dispute lawsuits by giving homebuilders an opportunity to repair problems that may arise in newly constructed homes.

In signing the measure, Governor Davis hailed the “repair” approach to reform, stating “the bill is likely to reduce expensive litigation by providing for a pre-trial system of allowing builders to fix defects before homeowners may sue.”

CBIA President Harry Elliot also praised the bill, which he said will give new hope to Californians struggling to buy their first homes. “For more than a decade, the construction of affordable condominiums and townhomes has all but ceased due to lawsuits,” Elliot said. He said the SB 800 reforms—including a builder’s right to repair, definition of construction defects, reductions in the statute of limitations and the preservation of alternative dispute resolution—will go a long way to change the environment surrounding home construction in California.



## Legislature Gives DHS Toxic Mold Oversight: Agency Provides Guidelines

Judging from the hype, indoor toxic mold is everywhere—in our work places, schools and homes. But while horror stories abound, solutions are elusive. One anonymous contractor put it this way:

*“It seems that every week I run across more articles about toxic mold. A few years ago people had a ‘little mildew’ in their bathrooms; now they are being overcome by ‘toxic mold.’ No legitimate contractor would knowingly create or cover-up a toxic condition. However, while I have followed this issue with considerable interest, I have yet to determine what exactly constitutes a seriously hazardous condition. What is the appropriate course of action for a contractor who comes across ‘mold fuzz,’ or other questionable fungi?”*

***Adding to the confusion is the fact that while most people will have no reaction to indoor mold exposure, most of those who do will suffer a myriad of symptoms mimicking the common cold.***

### Public Health Issue Addressed

Indoor mold is a silent nuisance that is often out of sight too. It can hide inside walls and under floor coverings. Many times, consumers don't even know it's there. Adding to the confusion is the fact that while most people will have no reaction to indoor mold exposure, most of those who do will suffer a myriad of symptoms mimicking the common cold. Meanwhile, infants, children, the elderly, and individuals with respiratory conditions or weakened immune systems are at risk for more severe symptoms. Therefore, a detected mold problem should never be ignored.

Because it is a public health issue, the legislature has assigned the responsibility of dealing with the toxic mold issue to the Department of Health Services (DHS). Senate Bill 732 (Chapter 584, 2001 Statutes) requires DHS to convene a task force to develop permissible mold exposure limits, indoor mold assessment standards, and alternative mold identification and remediation standards. If feasible, the Department must also adopt exposure limits that would avoid adverse health effects.

Because home improvement contractors often discover moldy situations during the course of their work, and are often called to the scene when homeowners

discover it, they should know what to do and where to get more information when indoor mold is found. The following information is provided as a guide from DHS.

### Identifying a Mold Problem

All indoor mold growth is potentially harmful and should be removed quickly. If you see mold, or encounter an earthy, musty smell, you should assume a mold problem exists. Mold growth may look cottony, velvety, granular or leathery and can be white, gray, brown, black, yellow or green. Tests to determine the severity of a mold situation should never exhaust resources needed to remove visible growth or correct moisture problems.

### Protect Yourself

Because of the nature of mold and the cleaning agents used to remediate it, protective eyewear, gloves and masks should be worn while cleaning and removing mold. In some cases, contractors use procedures similar to lead or asbestos removal. Since spore counts may be significantly higher when mold is disturbed, using a respirator may also be warranted. If so, use one effective for dust or particulates, such as an N-95.

***Because of the nature of mold and the cleaning agents used to remediate it, protective eyewear, gloves and masks should be worn while cleaning and removing mold.***

### Where to Find More Information

The Contractors State License Board currently has no regulatory or certification requirements or authority regarding toxic mold. For more information regarding remediation procedures, consult the Environmental Protection Agency's booklet, "Mold Remediation in Schools and Commercial Buildings" available at [www.epa.gov/iaq](http://www.epa.gov/iaq) or by calling (800) 438-4318.

Questions regarding the effects of mold on your health or the health of building occupants should be directed to your local city or county health department, found in the local phone book blue pages.

Visit [www.dhs.ca.gov/iaq/](http://www.dhs.ca.gov/iaq/) and select "IAQ Information Sheets" for links to the best mold-related Web sites.

## Dealing with Indoor Mold—Step-by Step

Once indoor mold is discovered, the following steps should be taken:

- Identify and correct the moisture problem—this is the most important aspect of removing indoor mold growth.
- Clean and dry mold-affected areas. Even dead spores and mold particles can cause health problems, so cleaning must remove and capture gross or visible mold contamination. While working, cover the air vents to prevent moldy construction dust from getting into the ductwork. Scrub hard or nonporous surfaces with a stiff brush, hot water and a non-ammonia soap/detergent or commercial cleaner; then rinse the area. Let affected areas dry for two or three days unless you choose to disinfect immediately.
- Disinfect the area (optional)—Apply a solution of 10 percent bleach and water (approximately one and one half cup bleach per gallon of water) to all surfaces where mold growth was visible. Note: Using *undiluted* bleach is actually less effective. Disinfectants are only effective on previously cleaned surfaces. *Therefore, do not use disinfectants instead of, or before, cleaning materials with soap or detergent.* Dry thoroughly.
- Discard mold-contaminated materials—porous materials like sheetrock and carpeting and other moldy items should be carefully bagged and disposed of as ordinary household or construction waste.

### Contractors should:

- Never do tear-out with occupants in the room;
- Never cover or finish anything until the moisture source has been located and corrected;
- Not indiscriminately apply toxic disinfectants or toxic paints;
- Never attempt to clean ductwork using ozone; and
- Never paint over mold on wallboard or cover damp structures with any finish materials.

# Disciplinary Actions

November 2002–February 2003

*NOTE: Disciplinary actions do not include licenses suspended for failure to maintain required bonds.*

## Business & Professions Code Sections

*The following B&P Codes may be referenced in the list of Disciplinary Actions:*

- 490 Relationship of conviction of a crime to licensed activity
- 7018.5 Failing to provide notice to owner regarding lien provisions
- 7026.7 Advertising as a contractor without a license
- 7028 Acting in the capacity of a contractor without license
- 7029 Contracting as a joint venture without the required license
- 7029.5 Failing, as a plumbing, electrical sign or well drilling contractor, to display identification on business vehicles
- 7030 Failing to include in a contract the notice that contractors are licensed by the Contractors State License Board
- 7030.5 Failing to fulfill the requirement that the contractor's license number be placed on all contracts, subcontracts, calls for bid, and other forms of advertising
- 7071.11 Judgment or admitted claim against bond
- 7083 Failing to report a change of address, namestyle, or personnel within 90 days
- 7085.6 Failing to comply with an arbitration award
- 7090.1 Failing to comply with civil penalty or "order to correct" in Registrar's citation
- 7097 Suspension of additional licenses
- 7098 Revocation of additional licenses
- 7099.6 Non-compliance with a final citation
- 7107 Abandonment of a project without legal excuse
- 7108 Diverted funds or property received for a specific job to other purposes
- 7109 Willfully disregarded plans and specifications, or failing to complete the job in a good and workmanlike manner
- 7109.5 Violation of Safety Laws resulting in death or serious injury
- 7110 Willful disregard and violation of building laws
- 7110.1 Violating Section 206.5 of the Labor Code
- 7111 Failing to keep records and to make them available to a representative of the Registrar
- 7111.1 Refusing to or failing to cooperate with deputy in investigation
- 7112 Misrepresentation of a material fact on an application
- 7113 Failing to complete a project for the price stated in the contract
- 7113.5 Avoiding or settling for less than lawful obligations as a contractor through the various bankruptcy proceedings
- 7114 Aiding and abetting an unlicensed person
- 7115 Failing to comply with the Contractors' Law
- 7116 Committing a willful or fraudulent act as a contractor
- 7117 Acting as a contractor out of namestyle
- 7117.5 Contracting with inactive license
- 7118 Contracting with unlicensed person
- 7119 Failing to prosecute a job with diligence
- 7120 Failing to pay for materials or services
- 7121 Prohibition against associating with suspended or revoked license
- 7122 Participation of license in violating Contractors Law
- 7122.5 Responsibility of Qualifying Person for acts committed by his/her principal
- 7123 Conviction of a Felony in connection with construction activities
- 7124 A plea of nolo contendere is considered a conviction
- 7154 Employment of unregistered home improvement salesman
- 7155 Participation in violation by a home improvement salesman
- 7157 Model Home kickback prohibition
- 7159 Failing to comply with contract requirements
- 7161(b) False advertising

## License Revocations

Name	City	License No.	Date	Sections Violated
ACE ROOFING	EL CAJON	275378	1/30/03	7107, 7109 (A), 7113, 7097, 7098, 7121, 7121.5
AHMAD JAVAHARI	AUBURN	786314	12/20/02	7112, 7097, 7098, 7121, 7121.5
AL JOHNSON FLOORING COMPANY INC.	SIMI	546628	11/1/02	7030 (A, B), 7071.13, 7083, 7109 (A), 7113, 7159 (G, J, K, L), 7154, 7097, 7098, 7121, 7121.5
ALAMEDA DESIGN CENTER	ALAMEDA	777598	2/28/03	7107, 7108, 7113, 7116, 7159 (E), 7097, 7098, 7121, 7121.5
ALEX GREGG CONSTRUCTION	DANA POINT	754892	11/27/02	7109 (A), 7110, 7113, 7116/7068.1, 7116, 7117, 6, 7097, 7098, 7121, 7121.5
AL'S GENERAL CONTRACTING CO	SAN DIEGO	519598	2/17/03	7097, 7098, 7121, 7121.5
AMERI-CAL ROOFING INC	WILMINGTON	648102	1/27/03	7085.6
AMERICAN UPGRADE, INC	ANAHEIM	731732	2/14/03	7107, 7109 (A), 7110, 7113, 7115, 7159, 7116, 7154, 7097, 7098, 7121, 7121.5, 7122
AMERICA'S FLOOR STORE, INC*				
AFS GENERAL CONTRACTING	LAKE FORREST	760006	11/20/02	7107, 7109 (A), 7113, 7116, 7117 (A), 7162 (B), 7159 (A, B, D, E), 7097, 7098, 7121, 7121.5
ANDREW'S PAINTING	SANTA MONICA	300694	11/20/02	7090.1
APS MECHANICAL	REDDING	738773	11/21/02	7123
ARGUS CONSTRUCTION	ALTA LOMA	724801	2/20/03	7090.1
ARTURO FIERRO	BELLFLOWER	753836	1/8/03	7090.1
ASIAN 2000, INC**WWD-IDC	ORANGE	786544	12/12/02	7112, 7123
ATKINS CONSTRUCTION COMPANIES OF AMERICA	LOS ANGELES	217171	11/15/02	7107, 7109 (B), 7113, 7097, 7098, 7121, 7121.5, 7159 (D)
B W CONSTRUCTION	SHERMAN OAKS	696817	2/14/03	7097, 7098, 7121, 7121.5, 7122
BAY AREA FIRE PROTECTION	SAN FRANCISCO	727022	12/16/02	7090.1
BAY POINT ROOFING	NOVATO	769522	11/28/02	7107, 7116, 7117.5 (B), 7159 (B, C, E, F, J, K, L)
BETTER LIFE & BETTER HOME	WALNUT CREEK	623643	12/26/02	7097, 7098, 7121, 7121.5
BLUE DOLPHIN POOLS	FRESNO	436559	1/8/03	7090.1
BOB PEREZ CONSTRUCTION	SAN JOSE	648865	1/8/03	7090.1
BRIDGE TOWN NETWORKS	HAYWARD	650321	12/20/02	7107, 7108, 7109 (A), 7113, 7117.6, 7159, 7097, 7098, 7121, 7121.5
BLOSSARD CONSTRUCTION	FAIRFIELD	625079	2/5/03	7090.1
BUILDER/MANAGEMENT SERVICES	FOUNTAIN VALLEY	748851	11/20/02	7097, 7098, 7121, 7121.5
BURTON BUILDING SOLUTIONS INC	SAN JOSE	807429	12/19/02	7098
BURTON CONSTRUCTION	SAN JOSE	607162	12/19/02	7107, 7113, 7115, 7159, 7120, 7097, 7098, 7121, 7121.5
C W CALIFORNIA CONTRACTORS INC	NORTHBRIDGE	770886	12/17/02	7090.1
CAL DEMOLITION	HUNTINGTON BEACH	784094	11/20/02	7112, 7097, 7098, 7121, 7121.5
CALIFORNIA PLUMBING GEN CONTRACTOR	LOS ALAMITOS	708230	1/27/03	7090.1
CALIMESA ENGINEERING	ROMOLAND	693835	11/13/02	7090.1
CALWEST ROOFING	WALNUT GROVE	770697	2/13/03	7030 (A, B), 7107, 7109 (A), 7111.1, 7113, 7117.5B, 7159 (B, D, E, F, G, J, K, L), 7097, 7098, 7121, 7121.5
CARPETERIA, INC	VALENCIA	487588	11/20/02	7107, 7110, 7113, 7115, 7159, 7116, 7097, 7098, 7121, 7121.5
CHARLES GAIL MELTON	KERMAN	690341	2/7/03	7090.1
CHEVALIER CONSTRUCTION	REDONDO BEACH	761232	11/8/02	7123, 498, 7112, 7097, 7098, 7121, 7121.5
CHRIS BANTA	HESPERIA	557461	2/20/03	7090.1
CLARK CONSTRUCTION	TORRANCE	479029	11/27/02	490, 7112, 7123, 7097, 7098, 7121, 7121.5
CLASS A ROOFING COMPANY	SAN GABRIEL	301165	1/13/03	7090.1
CLEVE'S CONSTRUCTION CO	SAN JOSE	580494	2/7/03	7090.1
CLIFF CONSTRUCTION	RIVERSIDE	754637	1/14/03	7090.1
CONSTRUCTION BY DESIGN INC	SAN DIEGO	748844	2/17/03	7107, 7113, 7115, 7068.1, 7159, 7097, 7098, 7121, 7121.5
CORLEY CONTEMPORARY PAINTING	SAN JOSE	474125	1/8/03	7090.1
CORNERSTONE CONSTRUCTION	HEMET	659349	1/13/03	7090.1
CORNERSTONE CONSTRUCTION	HEMET	659349	11/25/02	7090.1
COUNTER CREATIONS	SANTA BARBARA	731510	11/8/02	7107, 7113, 7083.1, 7071.11, 7159 (D, F, G, J, K, L), 7097, 7098, 7121, 7121.5
COUNTYWIDE CONSTRUCTION & DEVELOPMENT COMPANY	MODESTO	727630	2/5/03	7090.1
CURTIS - E CONSTRUCTION	LONG BEACH	768218	11/8/02	7090.1
DAVID A CARLSON	LEBEC	587682	2/20/03	7090.1
DAVID RALPH OTT	SAN DIEGO	462361	12/31/02	7097, 7098, 7121, 7121.5, 7122
DAY & NIGHT HEATING & A/C	SAN CARLOS	747542	1/8/03	7090.1
DECO IRON	LOS ANGELES	599120	11/11/02	7109 (A, B), 7110, 7118, 7030 (A, B), 7159 (B, D, E, F, I, K, L), 7097, 7098, 7121, 7121.5
DENNIS AUDRA PARRISH	ROMOLAND	692070	11/8/02	7090.1
DEREK ANDERSON CONSTRUCTION	SAN DIEGO	575402	12/16/02	7090.1
DIAHANNE C PAYNE	VENICE	686911	1/13/03	7090.1
DIAMOND CONCRETE	LAKE ELSINORE	766874	11/18/02	7090.1
DIGITAL CONCRETE CORPORATION	DANA POINT	726241	11/27/02	7097, 7098, 7121, 7121.5
DON R MANNING	SPRING VALLEY	187276	2/13/03	7109 (A), 7113, 7097, 7099, 7121, 7121.5
DONG HAN LEE	CHINO HILLS	723813	11/23/02	7090.1
DOUGLAS MICHAEL PHELPS	MORENO VALLE	55685AA	1/27/03	7110, 7161 (b), 7097, 7098, 7121
DUPRAY PLUMBING	LAKE ELSINORE	726867	12/16/02	7090.1
E B CONST CO	LA PUENTE	704854	1/21/03	7090.1
ED ROBINSON'S BLUE DOLPHIN POOLS INC	CLOVIS	578735	1/8/03	7090.1
ELYCHOVA AND ASSOCIATES	TRUCKEE	680465	12/16/02	7090.1
EMPIRE CONSTRUCTION COMPANY	SAN PEDRO	586344	1/14/03	7090.1
EVERLAST DOORS	TARZANA	748407	1/10/03	7109 (A), 7113, 7115/7159, 7097, 7098, 7121, 7121.5
FIVE STAR REMODELING	LAKE FOREST	464431	1/13/03	7090.1
FRANK MARQUEZ	JAMESTOWN	47877EA	11/20/02	7123, 7097, 7098, 7121, 7121.5
FRED BENNETT	LOS MOLINOS	590641	12/23/02	7090.1
GARY ROTHWELL *TRICON MASONRY & POOLS	GREEN VALLEY	558835	11/20/02	7109 (A, B), 7110, 7, 1689.7, 7030 (A, B), 7120, 7159 (B, E, G, J, L), 7097, 7098, 7121, 7121.5
GOLDEN CONSTRUCTION	FULLERTON	767840	2/13/03	7107, 7113, 7115, 7159, 7116, 7117 (A), 7097, 7098, 7121, 7121.5
GOLDEN STATE ROOFING	SAN JOSE	709739	2/13/03	7108, 7113, 7116, 7120, 7097, 7098, 7121, 7121.5
GREEN VALLEY LANDSCAPE AND MAINTENANCE	SIMI VALLEY	642558	1/29/03	7107, 7109 (A, B), 7111.1, 7113, 7115, 7150.2, 7159, 7097, 7098, 7121, 7121.5
GREG'S PAINTING SERVICE	CANYON LAKE	487447	1/23/03	7090.1
GUY BERCIER CONSTRUCTION INC	MALIBU	753080	1/13/03	7090.1
GUY G BERCIER	AGOURA	552830	1/13/03	7090.1
HABENER'S SHUTTERS	BELLFLOWER	716351	1/13/03	7090.1





Important Message . . . Due to the budget crisis, CSLB has been directed to cancel the final 2003 Contractor Education Seminar, scheduled for June 7 in Truckee. Northern California contractors can still attend the May 9 seminar in Alameda.



FAX THIS FORM TODAY TO REGISTER FOR OUR LAST

**Free, Fast & Fascinating!**

**2003 Contractor Education Seminar & Trade Show**

**Date/Location:**

- Friday, May 9—USS Hornet, Alameda\*
- ~~Saturday, June 7—~~**CANCELLED** ~~ki Resort, Truckee~~

**FAX TO: (858) 552-8437**

For questions call 916-255-4778 and leave a message or e-mail [paos@vpn.cslb.ca.gov](mailto:paos@vpn.cslb.ca.gov).

Business Name \_\_\_\_\_

Name(s) of Attendees \_\_\_\_\_

Contractor's License Number \_\_\_\_\_

Address \_\_\_\_\_

Phone Number (work) \_\_\_\_\_ (cell) \_\_\_\_\_

Fax Number \_\_\_\_\_ E-Mail Address \_\_\_\_\_

I prefer to receive confirmation by:  Fax  E-Mail

\*Are you interested in a docent led tour of the USS Hornet from 9-11 a.m. at a nominal cost?

No  Yes How many people? \_\_\_\_\_

RRSRTSTD  
U.S. Postage  
PAID  
Sacramento, CA  
Permit No. 434

CALIFORNIA LICENSED  
CONTRACTOR



Contractors State  
License Board  
P.O. Box 26000  
Sacramento  
California 95826

1-800-321-CSLB (2752)  
www.cslb.ca.gov