



Claims Documentation Processing
648 Grassmere Park Dr. - Suite 200
Nashville, TN 37211

Claim Affidavit

A person who knowingly presents a false or fraudulent insurance claim for coverage of a loss is guilty of a crime and may be subject to fines and confinement in state prison. When fraud is discovered, Asurion takes appropriate steps to stop such fraud and explore all of its available legal remedies.

3 STEPS TO COMPLETING THE FILING OF YOUR CLAIM:

- If your wireless equipment was lost or stolen and you completed a police report, you can fax a copy of the completed police report along with a government issued ID in place of this notarized proof of loss claim affidavit. Please be sure to write your wireless phone number and claim ID number on the police report prior to faxing it to us.
1. FILL OUT THIS FORM COMPLETELY. THE INSURED PARTY MUST SIGN THIS FORM.
2. ATTACH A COPY OF A GOVERNMENT ISSUED PHOTO IDENTIFICATION (SEE BELOW FOR ACCEPTABLE ID'S)
3. MAIL COMPLETE FORM TO ASURION AT THE ABOVE ADDRESS, OR FAX TO 1-866-306-2268

Section I: Claimant Information

Form with fields for Claim ID, Wireless Phone #, Wireless Carrier (Metro PCS), Insured's First Name, Insured's Last Name, Daytime Phone Number, Evening Phone Number, Address, Email Address, City, State, and Zip Code.

Section II: Describe Wireless Equipment & Occurrence

Form with fields for Manufacturer (e.g., Motorola, Nokia, Samsung), Model Number (e.g., Razr, Strobe, 2125), ESN or MEID, and occurrence details (Lost, Stolen, Damaged, Malfunction).

If the phone is damaged or malfunctioning, you are required to return it to Asurion upon receipt of the replacement phone.

Section III: Please Attach a Copy of a Government Issued Photo ID

Form with fields for Type of Photo ID (Drivers License, Passport/Visa, Military, Other U.S. Govt./State-issued ID) and ID Number.

Section IV: Claim Agreement

I hereby make an insurance claim against the insurance company as shown on this insurance claim affidavit. I agree that if any property included in this claim that is replaced or paid for by the insurer is recovered at any time, it shall become the property of the insurance company and shall be returned to the insurance company. I understand that if I fail to return such property, I authorize that a non-return fee of up to \$300 be charged under the insurance policy to the method of payment used to originally file this claim. I swear/affirm that the wireless phone I am claiming is owned by me and is on file with my wireless carrier and that the information provided above is true and accurate. I understand that any false or misleading statement herein is fraud and I may be found guilty of a crime. Asurion has, and will take all legal action possible in the event of a fraudulent claim.

Form for signature and notary, including fields for Insured - Print Name, DATE, and NOTARY SIGNATURE/PHONE NUMBER.

For Office Use Only section with checkboxes for ESN correct in billing system, Government ID valid, V1/Adjuster reviewed, Subscriber /authorized user, and Notary called and verified.

