

Health Care Subscriber Education Tools



BlueCross BlueShield of IL

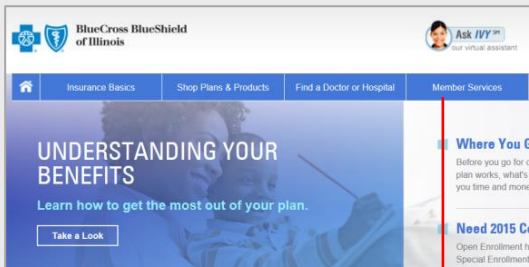
Health Care Subscriber Education Tools

➤ BlueCross BlueShield of Illinois

Register for Blue Access for Members (BAM) at www.bcbsil.com

REGISTRATION

Click on “Member Services” on the menu bar at the top right. Click “Register Now”



MEMBER SERVICES

Register for Blue Access for MembersSM

It's easy to register for Blue Access for Members at home or on the go

[Register Now](#)

Registration instructions are provided at:
<http://www.bcbsil.com/member/register>

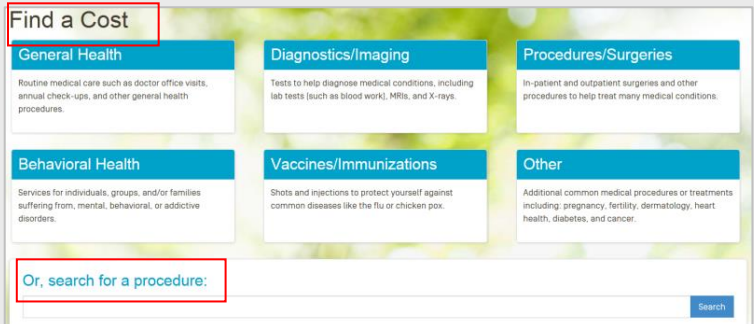
COST ESTIMATOR TOOL

Once you are logged in, click on the “Cost Estimator” box on the left side of the screen.



ESTIMATE YOUR MEDICAL SERVICES COSTS USING THE COST

ESTIMATOR TOOL by clicking on the box that best describes the medical service you need, or, search by typing in the name of your service. Follow the prompts to get cost results.



EDUCATIONAL TOOLS

Healthcare School is a web page on the BCBS site accessible from your home page after you Log in. The icon is located on the left side of the screen. This page provides information related to your coverage; **understanding out-of-pocket costs, deductibles, in-network vs. out-of-network, and how to read explanation of benefit statements.**

TO LEARN MORE GO TO LOGIN (Password required):

<http://www.bcbsil.com/>



BCBSIL APP: GO MOBILE

- Access Member Resources
- Find Doctors or Hospitals near you

TO LEARN MORE GO TO (login required):

<http://www.bcbsil.com/mobile>





Looking for the right doctor?

Provider Finder[®] is the quick and easy way to make better health care decisions for you and your family.



Provider Finder from Blue Cross and Blue Shield of Illinois (BCBSIL) is an innovative tool for helping you choose a provider, plus estimate and manage health care costs.

By logging in to Blue Access for MembersSM (BAM) you can use Provider Finder to:

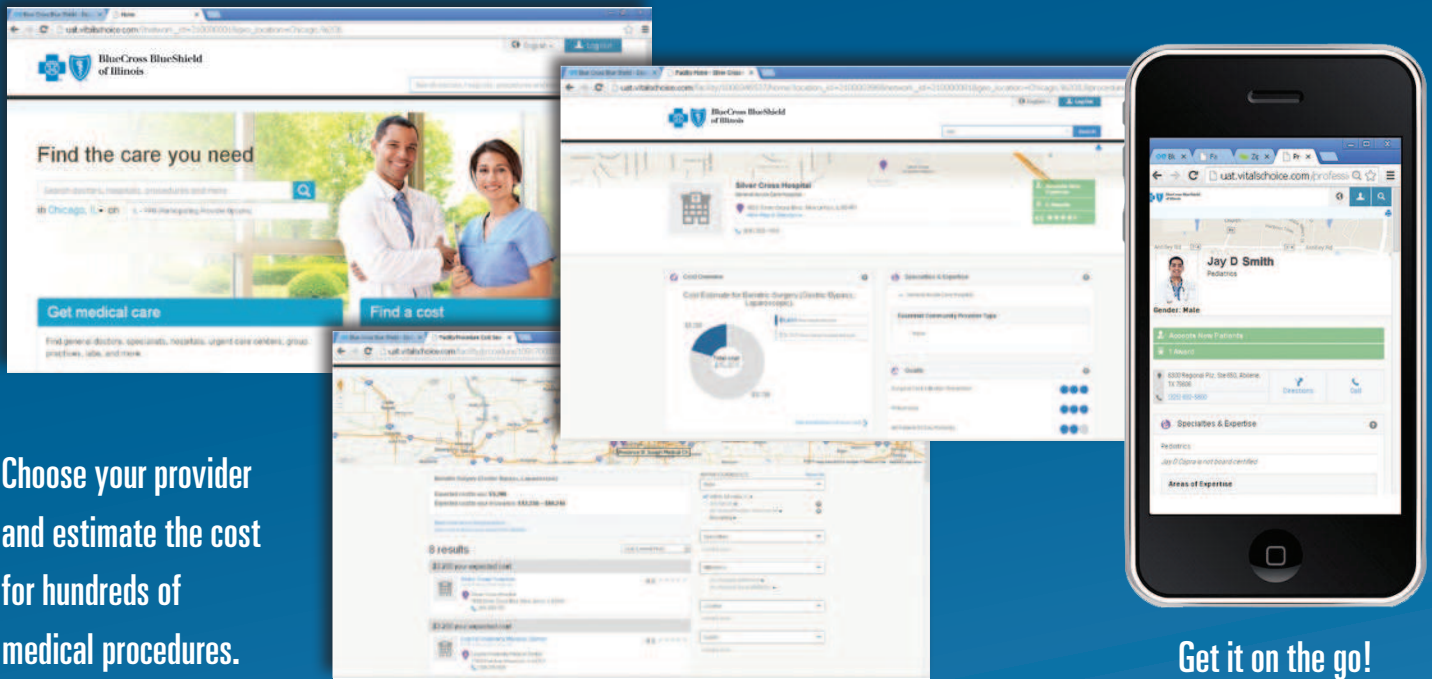
- Find a network primary care physician, specialist or hospital.
- Filter search results by doctor, specialty, ZIP code, language and gender – even get directions from Google MapsTM.
- Estimate the cost of hundreds of procedures, treatments and tests and your out-of-pocket expenses.
- Determine if a Blue Distinction Center[®] is an option for treatment.
- View patient feedback or add your review for a provider.
- Review providers' certifications and recognitions.

It's easy, immediate, secure — and available at bcbsil.com.

You're in charge with more information.

- Do you want to know more about the providers who take care of you or your family?
- Do you need to know the estimated cost of a medical service and your estimated out-of-pocket share of the cost?
- Do you want to find savings by comparing costs?
- How do you choose where to go for medical services?

Informed Choice. Cost Management. More Options.



Choose your provider
and estimate the cost
for hundreds of
medical procedures.

Get it on the go!

Screen shots are for illustrative purpose only.

It's easy to get started with Provider Finder by registering for Blue Access for MembersSM (BAM):

- 1 Go to **bcbsil.com**.
- 2 Click the **Log In** tab, and then click the **Register Now** link.
- 3 Use the information on your BCBSIL ID card to complete the process.
- 4 Then, log in to BAM. Provider Finder is located under the **Doctors & Hospitals** tab.

You can also call a BCBSIL Customer Service Advocate at the toll-free telephone number on the back of your member ID card for help in locating a provider.



Get assistance while you're away from home.

Go to bcbsil.com and register or log in to BAM. You can stay connected to your claims activity, member ID card and coverage details – you can also receive prescription reminders and health tips via text messages.



BlueCross BlueShield of Illinois

Find what you need at Blue Access for MembersSM (BAM)

- Check the status of a claim and your claims history
- Check your benefits and coverage information
- Estimate the cost of care and treatments
- Confirm the family members who are covered under your plan
- View and print an Explanation of Benefits (EOB) statement for a claim
- Receive EOBs electronically
- Access to Health and Wellness tools and resources.
- Set your preferences to receive notifications for claims status and wellness updates through emails or text alerts
- Locate a doctor or hospital in the network
- Request a new or replacement member ID card or print a temporary member ID card and Verification of Coverage Letter
- Join *My Blue Community*[®], a social network for BAM members
- Use BAM while you're on the go. Register or log in by going to ***bcbsil.com*** from your mobile device

