# 3rd quarter regulatory changes

## Form and edit changes

The regulators made the following change to the September 2015 forms:

- Revised—Line item description for RI.M.7.

The FDIC also changed (modified/added/deleted) 56 edit checks for the FFIEC 031 and 54 edit checks for the 041 this quarter.

### Instructions information

The FDIC instructions included in our software, which are available via hyperlinks, a dockable instructions window, and bubble help topics, *are current as of the program release date*. For the most up-to-date information, click **Help > Forms and Instructions** within Call Report Pro to go directly to the FDIC's website.

## NOTICE TO ALL CLIENTS

Beginning November 20th, JHA is implementing a new policy to streamline their security processes. Each institution must have a *For Clients (FC)* portal Administrator set up, who is able to establish "Authorized Callers" for the products that are utilized at the institution. The "Authorized Callers" will then be allowed to set up support cases, as needed, through our Corporate Call Center. If an *FC* Administrator and/or "Authorized Callers" have <u>not</u> been established at your institution, please call 800-299-4222 and ask for *For Clients* Support for assistance. If you have further questions or need help, please e-mail us at <u>RFGsupport@jackhenry.com</u>

## *NEW This Quarter*

The **Notifications** button on the Call Report Pro home screen will now indicate when there is important information for you to review.  Similar to receiving a text message on a cell phone, it will display the number of notifications that need reviewing. Due to the possibility of clients sharing data, the indicator will remain "active" for the duration of the quarter (i.e., the counter will not disappear after viewing), so that all interested parties can be informed.

## REMINDER: Recent Changes to RC-R

To better assist users with both the RC-R Worksheet and Schedule RC-R, we made the following improvements and additions to the software:

- *In the RC-R Worksheet,* more calculations were added to further assist users. A brief list includes: RC-R, Part I, item 8 flow of data to item 24, item 27, item 30.a., and item 37; and RC-R, Part II, items 1 through 8 (new display of totals from RC as a guide to check values), and item 26.

- *In Schedule RC-R,* Part I, item 37 and RC-R, Part II, item 26 have been changed in the form to display all of the components that make up these totals. Because these totals include amounts that can vary or contain only "portions" of amounts, we felt it necessary to help users arrive at these totals more easily.

- *In Schedule RC-R*, Part I, item 40.a. is a read-only total that directly pulls from Part II, item 31. If you need item 40.a. to be different than what is reported in item 31, please contact Technical Support.

- We added a JHA Variance edit to capture when RC-R, Part II, item 11, Column A doesn't equal the sum of Columns B through R (NOTE: The FDIC edit allows for a tolerance of +/- $3(000) and will not fail unless the tolerance is exceeded).

## Helpful reminders

**Deadline Reminder**
Except for certain banks with foreign offices, your completed Call Report must be received by Friday, **October 30, 2015**, in accordance with the FFIEC's filing requirements. *No extensions of time for submitting Call Report data are granted.*

**CDR Communications**
In the event of a data retrieval or transmission failure, keep in mind that it is the FFIEC's policy is to expire Designated Site Administrator (DSA) passwords once they are 180+ days old. Therefore, you will be required to access their website (https://cdr.ffiec.gov/CDR) and change your password periodically. For technical assistance with changing your CDR Password on the website, please contact the CDR Help Desk at (888) CDR-3111 or CDR.Help@ffiec.gov, Monday through Friday, 9am to 8pm (ET).

## Website tips

**Online Users:** Your assigned user ID and passwords will grant you access to software downloads, product documentation, and update patches on our website.

**CD Users:** Accessing downloads, documentation, and updates on our website requires a user ID and password. Use your 5-digit Bank Certificate Number as your user ID. This quarter's password can be found by clicking **Help > Check for Updates** within your Call Report form; it is located at the bottom of the dialog box.

If you have any problems, please contact Technical Support.

Come visit us at http://filing.jackhenry.com

**Technical Support**
For product support and other issues
(800) 688-9191
RFGsupport@jackhenry.com

**Customer Care**
For billing and shipping questions
(800) 688-9191
RFGcustomercare@jackhenry.com

**Sales**
For sales and product information
(888) 345-4649
RFGsales@jackhenry.com

Our representatives are available 8am – 5pm (CST), Monday – Friday.