



Connections to better living

September 26, 2014

NH CARE PATH

Opening Doors to Community
Long-Term Services & Supports

An all-day conference for long-term
care professionals

funded by the Balancing Incentive Program

Date: September 26, 2014

Time: 9:15am–3:30pm (registration begins at 8:30)

Location: Radisson Hotel Downtown Manchester
700 Elm Street, Manchester NH

Welcome & Opening Remarks:

Nick Toumpas, Commissioner

Mary Ann Cooney, Associate Commissioner, Office of Human Services
New Hampshire Department of Health and Human Services

This conference is brought to you by the New Hampshire Department of Health and Human Services through funding from the Balancing Incentive Program.

Available in alternative formats upon request.



Connections to better living

NH CARE PATH

Opening Doors to Community Long-Term Services & Supports

ABOUT THE CONFERENCE

In 2012, New Hampshire received funding from the Centers for Medicare and Medicaid Services (CMS) to implement the Balancing Incentive Program with the purpose of increasing access to long-term services and supports in community settings.

Conference participants will learn more about the Balancing Incentive Program and the important partnerships with community organizations aimed at enhancing access to home and community based supports. Through a series of panel presentations attendees will hear about statewide changes to improve access to long term services and supports and efforts to increase consumer awareness regarding community based options as an alternative to institutional care.

WHO SHOULD ATTEND

This is an all-day conference for New Hampshire professionals who work in the field of long-term services and supports. Conference attendance is free of charge; however, pre-registration is required.

HOSTED BY

This conference is brought to you by the Department of Health and Human Services with funding from the Balancing Incentive Program.



Register Online at
www.iod.unh.edu/events

REGISTRATION INFORMATION

Date: September 26, 2014

Time: 9:15am–3:30pm
(registration begins at 8:30)

Location: Radisson Hotel Downtown Manchester
700 Elm Street, Manchester, NH

Registration Fee: Free*

*pre-registration is required.

Registration Deadline: Monday, September 22

AGENDA

- | | |
|-------------|--|
| 8:30–9:15 | Registration and Continental Breakfast |
| 9:15–9:40 | Welcome
Mary Ann Cooney, Associate Commissioner
Office of Human Services, NH Dept. of
Health & Human Services

Opening Remarks
Nick Toumpas, Commissioner
NH Dept. of Health & Human Services |
| 9:40–10:20 | Plenary Session
Federal and State 'No Wrong Door' Vision
Joseph Lugo, Aging Program Specialist
U.S. Administration for Community Living
Kelley Capuchino, Medicaid Policy Analyst
NH Bureau of Behavioral Health (BBH) |
| 10:20–11:00 | Panel Presentation
Regional 'No Wrong Door' Partner
Experience to Date |
| 11:00–11:20 | Break |
| 11:20–12:35 | Morning Workshops 1–5 |
| 12:35–2:00 | Lunch and Regional Networking
Opportunity |
| 2:15–3:30 | Afternoon Workshops 1–5 |

WORKSHOP TOPICS

1 Doorways to Eligibility

Presenters:

Kelley Capuchino, Medicaid Policy Analyst, NH BBH
Kate Crary, Program Manager, UNH Center on Aging & Community Living (CACL)
Scott Trudo, Project Director, CACL

Moderator: Don Hunter, BIP Project Manager, NH DHHS

Description:

Navigating through the eligibility process can be overwhelming and time consuming. This session will include changes that have been made to assure that eligibility determination and enrollment processes proceed in as streamlined and timely a manner as possible. The discussion will include the addition of an “eligibility coordinator” position that will assist individuals throughout the Medicaid application and eligibility system.

2 Enhanced Options Counseling for Community Living

Presenters:

Joseph Lugo, Aging Program Specialist,
U.S. Administration for Community Living
Susan Fox, Co-Director, CACL

Moderator: Laura Davie, Co-Director, CACL

Description:

Helping individuals and families find the right services at the right time in the right place can be a daunting task even for skilled professionals. This session will define and provide federal best practice standards for options counseling. State programs in options counseling will also be discussed.



3 DHHS Client Service Center Enhancements: One-Stop Shopping

Presenters:

Carol E. Sideris, Director, Division of Client Services, NH DHHS
Mary Ann Cooney, Associate Commissioner, Office of Human Services, NH DHHS (*morning only*)
Melody Braley, Chief of Operations, Division of Client Services, NH DHHS
Carol A. Iacopino, Client Services Administrator, Division of Client Services, NH DHHS

Moderator: Linda Bimbo, Project Director, CACL

Description:

This session will unveil the new design for the DHHS Client Service Center and inform participants on how this design will help facilitate a single point of entry or “one-stop shopping” for consumers.

4 Demystifying the Home and Community Based Waiver Programs

Presenters:

Cheryl Bergeron, Program Planning and Review Specialist, NH DHHS
Lorene Reagan, Bureau Chief, NH Bureau of Developmental Services (BDS)
Susan Lombard, Director of Operations, NH Bureau of Elderly and Adult Services (BEAS)

Moderator: Karen Kimball, Administrator, NH BDS

Description:

Medicaid Home and Community Based waiver programs will be reviewed in this session, including a presentation on eligibility requirements, the benefits each waiver program could potentially provide to qualifying consumers and the process for applying for each of the waiver programs.

5 NH Care Path: Community Resources at Your Fingertips

Presenters:

Wendi Aultman, Program Specialist, NH BEAS
Marguerite Corvini, Research Associate, CACL
Jennifer Rabalais, Project Director, CACL

Moderator: Abbott Willard, Project Director, CACL

Description:

This session is designed to increase awareness of new and existing tools for finding resources in the community. New informational materials will be shared and plans for a statewide outreach and education campaign will also be discussed.



NH Care Path: Opening Doors to Community Long-Term Services & Supports

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Location: Radisson Hotel Downtown Manchester | **Registration Fee:** Free*

* pre-registration is required. **Registration Deadline: Monday, September 22**



Register Online at
www.iod.unh.edu/events

fax: 603.228.3270

mail: 56 Old Suncook Road, Suite 2
Concord, NH 03301



Thank you for registering online when possible!

Electronic registration is fast and easy, helps reduce administrative costs, and supports sustainable environmental practices.

REGISTRATION FORM

Conference Workshops (please select one from each column):

Morning Selection

- ☐ 1. Doorways to Eligibility
- ☐ 2. Enhanced Options Counseling
- ☐ 3. DHHS Client Services Center Enhancements
- ☐ 4. Demystifying Waiver Programs
- ☐ 5. NH Care Path: Community Resources

Afternoon Selection

- ☐ 1. Doorways to Eligibility
- ☐ 2. Enhanced Options Counseling
- ☐ 3. DHHS Client Services Center Enhancements
- ☐ 4. Demystifying Waiver Programs
- ☐ 5. NH Care Path: Community Resources

Name: _____ Title: _____

Organization: _____

Organization Type: ☐ Area Agency ☐ CMHC ☐ Medical/Healthcare Provider ☐ Nursing Facility
☐ ServiceLink ☐ Community Service Provider ☐ Advocacy Organization
☐ DHHS ☐ Other (specify) _____

Address: _____ This address is my: ☐ Home ☐ Work

City: _____ State: _____ ZIP: _____

Daytime Phone: _____ E-mail Address: _____

☐ Check this box if you do NOT want your contact info published and distributed to conference participants.

Please indicate your New Hampshire region:

- ☐ Berlin/Gorham ☐ Dover ☐ Lebanon/Claremont ☐ Merrimack/Nashua
- ☐ Concord ☐ Keene ☐ Littleton ☐ Portsmouth
- ☐ Conway ☐ Laconia ☐ Manchester ☐ Salem
- ☐ Statewide

Please select a lunch entree: ☐ Chicken Pomodoro ☐ Vegetable Lasagna

Please note any dietary/accessibility accommodations here: _____