

Graduate Student Experience Questionnaire

Please record your answers to the numbered questions in this survey on the enclosed scan sheet using a No. 2 pencil. Answer all other items on the actual survey instrument. If you have any questions regarding this survey, please contact Karen Blackwell, Office of Institutional Research at 256-0396 or e-mail her at karen_blackwell@uncg.edu. Thank you.

A. Background Information

1. Where do you live while attending UNCG?
A=Apartment C=Home/Condo you own E=With parents
B=Rental house/Condo D=UNCG housing
2. What is your marital status?
A=Single B=Married C=Other
3. Which of the following best describes your undergraduate institution?
A=UNCG C=Small state university or college E=Private university
B=Large state university D=Private liberal arts college
4. Are you presently receiving an assistantship or fellowship through the University?
A=No
B=Yes, research assistantship
C=Yes, teaching assistantship
D=Yes, graduate assistantship
E=Yes, non-service fellowship
5. Are you presently receiving a student loan?
A=Yes
B=No
6. Are you currently employed outside the University?
A=Not employed
B=Employed part-time in position related to studies
C=Employed part-time in position unrelated to studies
D=Employed full-time in position related to studies
E=Employed full-time in position unrelated to studies
7. Regardless of the program you are enrolled in now, what is your highest post-baccalaureate goal?
A=Certificate
B=Master's (M.A., M.S., M.B.A., M. Ed., M.S.W., M.F.A., M.S.N., etc.)
C=Specialist
D=Doctorate (Ph.D., Ed.D., etc.)
E=Other

Please briefly describe your ultimate career goals: _____

How important were the following factors in your decision to come to UNCG? (Please use the following scale in answering Questions 8-22)

A=Very important B=Somewhat important C=Somewhat unimportant D=Very unimportant E=Not applicable

8. The financial package (stipend, assistantship, fellowship) I was offered
9. Its low cost to me
10. Personal recruitment by my department
11. Personal recruitment by a UNCG official not in my department
12. A spouse, parent, or friend has attended UNCG
13. A friend had recommended it to me
14. My former professors had recommended UNCG to me
15. One of my former professors had contacts with faculty at UNCG
16. It is close to home or work
17. I like the geographic location
18. Its reputation as a research university
19. The reputation of my department
20. The reputation of a particular faculty member
21. It had a unique program in my field
22. Other

B. Educational Outcomes

In thinking over your graduate experiences at UNCG, to what extent do you feel that you have gained or made progress in each of the following areas? (Please use the following scale to answer Questions 23-28)

A=Very much B=Quite a bit C=Some D=Very little

23. Developing an in-depth knowledge base in your discipline
24. Developing knowledge and skills in research
25. Developing advanced communication skills in speaking and writing
26. Developing the ability to work collaboratively in groups
27. Developing competencies needed for your career
28. Developing a professional network with others in your field of study

C. Student Support Services

29. How would you rate the quality of the academic advising you have received from your department?

A=Excellent B=Good C=Fair D=Poor E=Not applicable

How helpful have the following services at the Career Services Center been to you as a graduate student? (Please use the following scale in answering questions 30-37)

A=Very helpful

B=Somewhat helpful

C=Not helpful

D=I have not used this service because I did not know about it

E=I have not used this service because I did not need it

30. Career counseling
31. Workshops (interviewing techniques, briefings, etc.)
32. In-class presentations
33. Assistance with resume writing
34. On-campus interviews
35. Career days
36. Credential files
37. On-line job listing (TRAK)

How satisfied are you with the following services at the Student Health Center? (Please use the following scale in answering Questions 38-47)

A=Very satisfied B=Satisfied C=Dissatisfied D=Very Dissatisfied E=I have not used this service

- 38. Medical care for illness/injury
- 39. After hours services (5 PM to 8 AM)
- 40. Pharmacy services/Prescriptions
- 41. Over-the-counter medications
- 42. Allergy injections
- 43. Sports medicine clinic
- 44. Women's Clinic/Gynecological services
- 45. Wellness/Health education programs
- 46. Mental Health/Counseling Services
- 47. Student Health Insurance Plan

- 48. Through what source do you have health insurance?

A=UNCG B=Private C=Parents D=Spouse E=Do not have health insurance

D. UNCG Environment

To what extent do you feel? (Please use the following scale to answer Questions 49-54)

A=Very much B=Quite a bit C=Some D=Very little

- 49. Connected to and/or a part of UNCG
- 50. Valued as an individual at UNCG
- 51. Treated with dignity and respect by UNCG Faculty
- 52. Treated with dignity and respect by UNCG Staff
- 53. Listened to at UNCG
- 54. Graduate students have an adequate voice in most academic or campus policies that affect them

To what extent do you feel? (Please use the following scale to answer Questions 55-58)

A=Very much B=Quite a bit C=Some D=Very little

- 55. Connected to and/or a part your department/school
- 56. Valued as an individual within your department/school
- 57. Treated with dignity and respect by faculty in your major
- 58. Listened to within your department/school

E. Graduate Experience

The following questions are about UNCG as an institution. Here, please think of your experience at the University, rather than just in your department. How would you rate each of the following at UNCG? (Please use the following scale in answering Questions 59-64)

A=Excellent B=Good C=Fair D=Poor E=Not applicable

- 59. The graduate admissions process
- 60. The registration process
- 61. Interaction with faculty
- 62. Your academic experience
- 63. Your social experience
- 64. Your overall experience

The next set of questions is about the USE of general University programs and services. Please answer Questions 65-87 using the scale below to indicate how FREQUENTLY you have used each service.

A=Frequently B=Occasionally C=Seldom D=Never

65. Jackson Library
66. Interlibrary loan
67. Career Services Center
68. Counseling Center
69. Student Health Center
70. Disability Services
71. Graduate School Office
72. Department/School Graduate office (e.g. Division of graduate studies, graduate secretary)
73. Campus Recreation Programs
74. Financial Aid
75. Registrar's Office/Registration
76. Cashier's Office
77. Performing Arts (e.g. music, dance, theatre)
78. Graduate Student Association
79. Student activities (e.g. movies, concerts, lectures)
80. Intercollegiate Athletic activities
81. Multicultural Affairs
82. Instructional & Research Computing
83. International Programs Center
84. Campus Dining Services
85. Residence Life/Graduate Student housing
86. Statistical Consulting Center
87. University Teaching & Learning Center

The next set of questions is about the quality of general University programs and services. Please answer Questions 88-110 using the scale below to rate the QUALITY of each service you have USED.

A=Excellent B=Good C=Fair D=Poor E=Not applicable

88. Jackson Library
89. Interlibrary loan
90. Career Services Center
91. Counseling Center
92. Student Health Center
93. Disability Services
94. Graduate School Office
95. Department/School Graduate office (e.g. Division of graduate studies, graduate secretary)
96. Campus Recreation Programs
97. Financial Aid
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99. Cashier's Office
100. Performing Arts (e.g. music, dance, theatre)
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109. Statistical Consulting Center
110. University Teaching & Learning Center

111. How many faculty at UNCG do you know well enough to ask for a letter of recommendation?

A= Four or more B=Three C=Two D=One E= None

F. Technology/Distance Learning

112. How do you most often access UNCG's web, e-mail, UNCGenie and other Internet sites?
A=Via using a commercial Internet Service Provider (e.g. AOL, IBM Global, AT&T)
B=Via using UNCG's dial-up access (Point-to-Point Protocol) D=From a UNCG computer lab
C=From residence hall room Ethernet network connection E=I do not access them
113. How do you receive your UNCG e-mail?
A=Through my "uncg.edu" account
B=By forwarding my "uncg.edu" account to another e-mail address
C=I do not use e-mail or forward my "uncg.edu" account to another e-mail address

Presently, how frequently do you use the following technology applications? (Please use the following scale to answer Questions 114-120)

A=Very often B=Often C=Some D=Very little E=Not at all

114. E-mail
115. Internet/World Wide Web for personal use (e.g. games, hobbies, interests)
116. Internet/World Wide Web for academic use (e.g. research, class assignments, distance learning)
117. Word processing software (e.g. Word, WordPerfect)
118. Spreadsheets (e.g. Excel, Lotus)
119. Graphical presentation software (e.g. PowerPoint, Paint Shop Pro)
120. Solving computational or statistical problems
121. If a web-based course were offered in your program, would you be interested in taking it?
A=Yes B=No
122. If you answered yes to Question 106, how would the availability of a web-based course (off-campus/distance learning) help you most?
A=By accommodating work schedule responsibilities C=By avoiding commuting E=Other
B=By accommodating family responsibilities D=By taking advantage of the ways I learn best

G. Your Conclusions

123. Would you recommend UNCG to a friend considering a graduate program?
A=Yes B=Not sure C=No
124. Were you aware of an online version of this survey being available earlier?
A=Yes, but did not complete because I didn't expect I would be asked again to complete this survey
B=Yes, but did not complete because I am not comfortable with using the web/computers
C=Yes, but did not complete because I don't have convenient access to the web/computers
D=No, but would have preferred to filled out this survey online
E=No, but still would prefer to fill out paper surveys rather than online surveys

What services and experiences have been especially valuable to you as a graduate student? _____

What services and experiences would you like to see changed, added, or improved? _____

If you have a research, teaching, or graduate assistantship please evaluate that experience in the space below.
