

Your Gas Invoice

A how-to guide



Our contact details:

Customer service phone number, fax, email, postal address and website details. There's also a faults and emergencies hotline for the network provider in your area. This is the number you should call in the event of a gas leak, fault or emergency.

Your contact details:

Note that the postal address may not be the same as the address the gas is supplied to.

Historic usage:

These graphs give you a visual representation of your gas usage. Over time, you'll be able to compare how much gas you're using over each successive billing periods.

Key account information:

Your account number, the amount due with GST, the due date, the invoice number and when the invoice was issued.

Account summary:

This shows the status of your account at the invoice issue date. It shows your previous balance plus new charges.

Notices:

Any notices or reminders relevant to your account will appear here.



Return undelivered mail only to:
PO Box 353, Flinders Lane
Melbourne VIC 8009

Company Name (if applicable)
Contact Name
Address Line 1
SUBURB STATE POSTCODE

Gas Account Tax Invoice
Momentum Energy Pty Ltd ABN 42 100 569 159
Customer Care 1300 662 778
Mon-Fri 8am-6pm (AEST)
Fax 03 9620 1228
Gas Emergencies and Faults 24hrs
Australian Gas Networks Ltd 1800 676 300
Online www.momentum.com.au
Email info@momentum.com.au
Post P.O. Box 353, Flinders Lane
MELBOURNE VIC 8009

Account Number XXXXXX
Amount Due \$54.18
Due Date dd-mmm-yyyy
Total Charges for this period only
Invoice No: xxxxxxxx
Issue date: dd mmm yyyy

Your average daily gas usage



This period xx MJ
Same time last year NA
Previous 2 months Usage xx MJ
Average cost per day (incl GST) \$x.xx

Account Summary

Opening Balance	\$ 0.00
Balance before this period's charges	\$ 0.00
Gas charges (please see over for details)	\$ 37.95
Special Transfer Read, SO#1xxxxx MIRN #xxxxxxxxxxx	\$ 11.30
GST on this period's charges	\$ 4.93
Total charges this period	\$ 54.18
Total Amount Due	\$ 54.18



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Site Details:

This section shows where the gas is being supplied to (i.e. the physical address and meter reference number). The Meter Installation Reference Number (MIRN) is a unique number that identifies the connection point to your property.

The site details also show the period of time that this invoice applies to.

How your usage is calculated:

The gas you use during a billing period is calculated like this:

Your **last (previous) read** is subtracted from the **latest read** to work out the **volume** of gas (m³) for the current billing period on your invoice.

Then, we take the **volume** and multiply it by the **heating value** and the **pressure correction factor** to work out the total usage.

Site Details									
MIRN	Supply Address				Bill Start Date	Bill End Date	Days	Next Read Date	
xxxxxxxxxxxxx	xxx ADDRESS, SUBURB				dd-mmm-yyyy	dd-mmm-yyyy	xx	dd-mmm-yyyy	
Meter Details									
Meter Number	Last Read		Latest Read		Volume x Heating Value x Pressure = Total Usage				
xxxxxx/x	dd-mmm-yyyy	11574.000 A	dd-mmm-yyyy	11587.000 A	13	38.2532	1.0272	510.818 MJ	
Supply Charges									
Description			Start Date	End Date	Usage	Unit Price		Total Price	
Daily Charge			10-Oct-2014	19-Nov-2014	41	0.xxxxxxx		\$31.66	
Off Peak - step 1			10-Oct-2014	19-Nov-2014	510.818	0.xxxxxxx		\$6.30	
A = Actual, S = Substitute, E = Estimate							Total Cost		\$37.95
Average usage cost per day:		\$0.15							
Average usage per day:		12.46 MJ							

Meter Details:

Your meter is read by your local energy distributor by physically visiting your premises. You will have an 'A', 'E' or 'S' next to your 'Latest Read'.

- A (Actual)** = the consumption stated is based on an actual reading of your meter.
- S (Substitute)** = consumption data is provided by your local energy distributor in the event of them being unable to access the meter.
- E (Estimate)** = an estimate of consumption based off your usage patterns in the absence of the energy distributor providing an actual read.

Remittance Advice:

Commonly referred to as a "payment slip". This section shows the amount due, the due date and the preferred methods to pay your invoice. You can transfer funds directly using the BSB and account number supplied or through Bpay.

Account Number	xxxxxx	Account Holder	Contact Name	Total Amount Due	\$54.18
PAYMENT OPTIONS					
Electronic Funds Transfer	Direct Debit	Credit Card	Mail	BPAY	In Person
Transfer Directly to: BSB: 037 841 Acct:	Setup your direct debit at www.momentum.com.au	Phone 1300 662 778 or visit www.momentum.com.au to use your credit card to make a payment. Ref: xxxxxxxxxxxx	Post this section with a cheque or money order to: Momentum Energy Pty Ltd GPO Locked Bag 2930 Melbourne VIC 3001	Make this payment via the internet or phone banking. Biller Code: 363937 Ref: xxxxxxxx	Make this payment at any Australia Post Office.
Email remittance to: remittance@momentum.com.au				 Service Tasmania Product Code (3034)	

