

View your account online

Follow the instruction below to set up an account which will enable you view your account online.



What you will need to set up your online account:

1. Your 11 digit payment number (which you will find on your rent statement)
2. Your postcode
3. An e-mail account
4. An unlock code (this will be on your next rent statement, or you can request for it to posted to you)

What you need to do:

Step 1: Type in the following web address in your web browsers address bar: <https://myaccount.yhn.org.uk/>

Step 2: At the 'Welcome to your Online Account' page, you need to register as a first time user by selecting the '**register for an online account**' link.

Step 3: Follow the onscreen sign-up instructions to sign up;

- **Enter email address / password;** you will need to type in your e-mail address and choose a password.
- **Test e-mail;** we will send you an e-mail containing an activation code
- **Enter account details;** Type in your payment reference number and postcode
- **Unlock code;** we will send you a letter through the post. You will need to enter the unlock code from this letter before you can see your account information

Step 4: Done!