



Select an option: ☐ A Distributor ☐ A Dealer ☐ An End-User

Company Name	<input type="text"/>	Contact Name	<input type="text"/>
Contact Phone Number	<input type="text"/>	Contact E-mail	<input type="text"/>
Job title/role	<input type="text"/>	Location	<input type="text"/>
tvONE Sales order number	<input type="text"/>	tvONE Product names/numbers	<input type="text"/>

[illegible]

	Extremely satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	N/A
Timeliness of the delivery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Product documentation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Packaging	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of the Product	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[illegible]

Soft skills

	Yes	No	N/A
Were Sales staff courteous and friendly?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were Technical Support staff courteous and friendly?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Further comments

Please tell us how we can improve our products? What new product(s) would you like to see tvONE develop?

What do you dislike about our product / service?

Recommendation

	Definitely	Probably	Definitely Not
Would you recommend tvONE Products to your peers?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Thinking of similar products / services offered by other companies, how would you compare the attributes of the product / service offered by our company?

	Much better	Somewhat better	About the same	Somewhat worse	Much worse	Don't know
Ease of use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Price	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Performance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>