collette

spotlights 162 Middle Street • Pawtucket, RI • 02860 Phone: 1-800-852-5655 • Fax: 1-888-722-7307 Email: groupsales@GoCollette.com

Friday, July 24, 2015

Group Reservation Confirmation Letter

Thank you for choosing Collette. We sincerely appreciate your business. Tour: Spotlight on New Orleans Departing: Monday, October 24, 2016

Please carefully review this letter as your confirmation for travel. Included below is a summary of your departure date, destination, group reservation number, and financial terms. Please initial and sign this confirmation form and return to Collette. Please keep a copy for your records.

Munster Parks and Recreation Group Reservation Number 709143 M6 – Amanda Nierman 1005 Ridge Rd District Sales Manager Munster, IN 46321-1849 Currency Code USD Attn: Barb Holajter Phone: (219) 836-7275 **Deposit Amount** \$250 Per Person due with names upon reservation. Final Payment Due Aug 25, 2016 Departure Gateway

Number of Seats Held

Seat Reduction Date

Aug 25, 2016 OHare Intl Airport 10 May 24, 2016

Base per person Rates: **Double \$1,949**; Single \$2,349; Triple \$1,919 * (see terms)

(Base Rates include the following components. Items with double asterisk (**) are not included in the above rates) (Rates and components are based on a group of 10 or more, unless otherwise noted)

Start Date	End Date	Item		Price	Commission %
Oct 24, 2016	Oct 28, 2016	Spotlight on New Orleans	Double	\$1,349	10
			Single	\$1,749	10
			Triple	\$1,319	10
Oct 24, 2016	Oct 24, 2016	Package: Hometown Transfer Outbound (Air Inclusive w/in 100 mi. radius) - USA Inclusive - Pickup: Other - Drop: Airport		Included	0
Oct 24, 2016	Oct 24, 2016	Package Airfare - OHare Intl Airport (ORD)		* \$550	10
Oct 24, 2016	Oct 24, 2016	Package: Air taxes and fees - Air Taxes and Fees		\$50	0
Oct 24, 2016	Oct 24, 2016	Insurance: Land & Air Waiver and Travel Domestic 5 Days or Less - Land/Air		\$100 **	0
Oct 28, 2016	Oct 28, 2016	Package: Hometown Transfer Return (Air Inclusive w/in 100 mi. radius) - USA Inclusive - Pickup: Airport - Drop: Other		Included	0

Commission payable to Munster Parks and Recreation

IMPORTANT CONDITIONS: Your price is subject to increase prior to the time you make full payment. Your price is not subject to increase after you make full payment, except for charges resulting from increases in government-imposed taxes or fees. Once deposited, you have 7 days to send us written consumer consent or withdraw consent and receive a full refund. (See registration form for consent.)

"Single Hotel Stay": tours feature every night at the same hotel, so you only unpack once! Accommodations are carefully chosen, allowing you the flexibility to access and explore nearby cities and attractions.

Initial

GROUP AIR CONFIRMATION

We have confirmed 10 air seats at \$600 per person for your group.

Names are due by May 24, 2016 and additional request after this date will be subject to availability at time of booking. Please review and sign acceptance of schedule and terms. Date:

TERMS

Air

- Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.
- Air rates, schedules, taxes and fees are subject to change until passengers have paid in full.
- ٠ If air is cancelled within 120 days of departure, penalties may apply (see Cancellation Charges below). Name changes are subject to penalties within this time period. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full.
- Groups who purchase Collette Air will receive complimentary hotel transfers on the scheduled day of arrival and departure, not including pre or post stays.

Air Charges *

*Airfare: For your convenience, we offer airfare for purchase with all vacation packages. If you purchase an air inclusive program, your airfare will be quoted inclusive of all fuel,

taxes and fees. Your rates are subject to change until paid in full. Seats are limited and may not be available on every flight or departure date. Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

Deposits and Names

- A per person deposit is due with passenger names
- Should your clients decide to purchase our trip cancellation waiver they must do so at time of booking
- Payment of a per person waiver fee guarantees a full refund of all payments (including deposit) except for the waiver fee itself, in case of cancellation of travel plans for any reason prior to the day of departure.
- All names submitted to Collette must appear exactly as shown on passengers' passports.
- Any name changes are subject to penalty

Pre-Sold Options/Pre-Post Hotels/Extensions

- 5% commission is paid on pre-sold options. (Some options may be non commissionable.)
- ٠ Please note that the Abu Simbel & Xian optional tours are non-commissionable.
- Options purchased on tour are non-commissionable.
- Extension commission will match land commission
- 10% commission is paid on pre or post hotels.

Revision Fees

- A handling fee of \$25 per change will be assessed for any change or revision made to a reservation.
- A change of tour date or tour itinerary within the guidelines of the cancellation policy will be treated as a cancellation and regular cancellation fees apply.
- If flight changes or flight cancellations are requested, revision fees or airline cancellation fees will apply.
- A voluntary change of departure within 90 days of original departure date will be treated as a cancellation and cancellation charges will apply.

Seat Reductions

• On the seat reduction date, your group space will be reduced to the number of seats under deposit with names.

Triple Rooms

Triple rooms are normally a standard double room with 2 beds. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

If you have not purchased waivers, and you need to cancel for any reason prior to the day of departure, the Cancellation Fees are as follows:

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 90-61 days prior to departure: cancellation fee of 55% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 55% of total price. For cancellation of total price and the second s departure: cancellation fee of 50% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If Travel Protection Plan has not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Payment of a Per Person Travel Protection Plan Fee guarantees a full refund of all payments (including deposit), except the Travel Protection Plan Fee itself, made to Collette for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Travel Protection Plan Fee with Air only covers airline tickets you have purchased from Collette. Exception: If you originally purchased non-refundable airline tickets, the Travel Protection Plan does not provide a refund for the airline tickets, taxes or fees, in the event of cancellation. This air ticket is covered by Collette's travel protection plan under Part B, if you cancel your trip for covered reasons (see Part B for more details). The Travel Protection Plan Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. However, the Part B travel insurance includes a single supplement energy of \$1,000 for certain covered reasons as detailed in Part B. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. Cancellation waiver protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. Cancellation waiver does not indemnify you from penalties if you chose to cancel partial tour components or air. If you chose to partially cancel your vacation, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

ARBITRATION:

I agree that any dispute concerning, relating, or referring to this contract, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in the State of Rhode Island. Such proceedings will be governed by and in accordance with substantive Rhode Island law.

The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

If any information is not correct, please notify us within 24 hours.

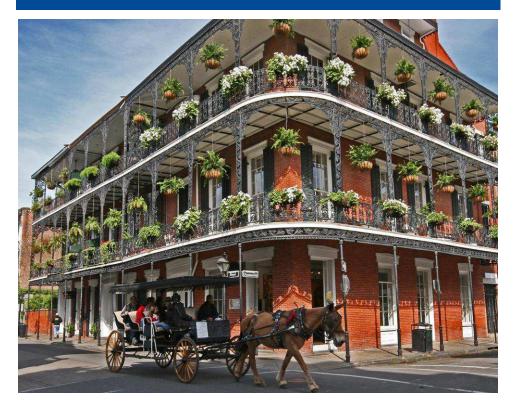
Please send payment to:

Collette Attn: Accounts Receivable 162 Middle Street Pawtucket RI, 02860 Fax: 1-401-727-9014

Initial ____

Munster Parks and Recreation presents... Spotlight on New Orleans

October 24 – 28, 2016



For more information contact Barb Holajter Munster Parks and Recreation (219) 836-7275 bholajter@munster.org



5 Days • 6 Meals: 4 Breakfasts, 2 Dinners

Per Person Rates^{*}:

Double \$1,949

Single \$2,349; Triple \$1,919

Included in Price: Round Trip Air from OHare Intl Airport, Air Taxes and Fees/Surcharges, Hotel Transfers

Not included in price: Cancellation Waiver and Insurance of \$100 per person

* All Rates are Per Person and are subject to change

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"Single Hotel Stay": tours feature every night at the same hotel, so you only unpack once! Accommodations are carefully chosen, allowing you the flexibility to access and explore nearby cities and attractions.





Highlights... French Quarter, New Orleans School of Cooking, Swamp Tour, Court of Two Sisters

Day 1: Monday, October 24, 2016 New Orleans, Louisiana - Tour Begins Step into a cultural melting pot in the "Jazz Capital of the World" – New Orleans! This soulful city abounds with rich history, mouth-watering Cajun and Creole cuisine, and an incomparable soundtrack.

Day 2: Tuesday, October 25, 2016 French Quarter Get to know the city's famous French Quarter on a walking tour featuring the majestic St. Louis Cathedral, one of the city's most recognizable landmarks. Continue on to the bustling French Marketplace where you'll explore Pirates Alley, the Cabildo, the Presbytere and the Pontalba. Stop to taste a true New Orleans favorite - beignets at Café Du Monde. Tonight, roll up your sleeves and prepare to discover how to cook New Orleans-style! During a unique cooking demonstration at the New Orleans School of Cooking, your chef will indulge you in everything that Louisiana cuisine has to offer. Following dinner, discover why New Orleans is known as the "Birthplace of Jazz" when you take in a spirited jazz revue at Irvin Mayfield's Jazz Playhouse. (*B*, *D*)

Day 3: Wednesday, October 26, 2016 French Quarter Set out on a drive along New Orleans' historic Esplanade Avenue. Then, journey through Louisiana's swamp on a cruise* narrated by your captain. Learn about the history and ecology of this fascinating ecosystem while keeping an eye out for wildlife including bald eagles, herons, turtles and alligators! You'll also see houses of the local Cajuns who have made their homes here in the bayous, which are accessible only by boat. Return to New Orleans and spend the remainder of the day at leisure to discover this great city your way. (B)

Day 4: Thursday, October 27, 2016 New Orleans This morning, enjoy a panoramic tour of New Orleans with a local guide. Begin by seeing St. Louis Cemetery #3 which opened in 1854 and holds some of the most elaborate crypts found in the city's cemeteries. Then, relax during a drive along the



shoreline of Lake Pontchartrain. This romantic road eventually leads to St. Charles Avenue, whisking you past gorgeous mansions as well as Tulane and Loyola, two world-famous universities. Return to the French Quarter this afternoon. Tonight, enjoy an elegant dinner at the Court of Two Sisters, one of New Orleans' most famous restaurants. (*B*, *D*) **Day 5: Friday, October 28, 2016 New Orleans - Tour Ends** Your tour of this captivating city comes to a close today. (*B*)

Itinerary at a glance

Days 1 – 4 Wyndham New Orleans French Quarter, New Orleans,Louisiana

On some dates alternate hotels may be used.

Experience It! The French Quarter

Nestled along the shore of the legendary Mississippi River sits New Orleans' French Quarter. This historic cultural hub of the city has an old-world feel that has attracted writers, musicians and artists since the Mark Twain era. This vibrant city now has 10 million visitors a year. Its streets are lined with art galleries, antique stores, jazz clubs, nightclubs and restaurants. Its eclectic architectural style is a blend of Spanish, French, Creole and American influences. Its cobblestone streets are lined with brick buildings that feature charming walled courtyards, ornate cast iron balconies, and copious stoops and porches, all creating the perfect atmosphere for people-watching.

DEPARTURE DATE: Oct 24, 2016 **BOOKING NUMBER:** 709143 **TOUR:** Spotlight on New Orleans **GROUP NAME:** Munster Parks and Recreation

AVAILABLE PREPAID OPTIONS

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first served basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change. Children under the age of 18 MUST be accompanied by an adult.

00.25	Mississippi River Cruise and Lunch			
Price Per Person (USD)	noitqO	^		
_ Suffix: (الا., ۲۵.) (الت, ۲۵.)	(Please submit a separate form for each passenger) Middle: (Please print EXECTLY as it appears on the government issued travel identification)	PASSENGERS NAME: First: (^{Mr., Mrs., Rev.)}		

Please make checks payable to Collette and send to:

Munster Parks and Recreation Attn: Barb Holajter 1005 Ridge Rd Munster, IN 46321-1849 Fax: (219) 836-6541



For Reservations Contact: Barb Holajter (219) 836-7275 email: bholajter@munster.org Munster Parks and Recreation, 1005 Ridge Rd, Munster, IN 46321-1849

A deposit of \$250 per person due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the deposit due date of May 17, 2016 are based upon availability. Final payment due by August 25, 2016. Please note: deposits are fully refundable up until May 24, 2016, after that date certain charges apply.

YOUR INFORMATION:

Clearly print your full name (first/middle/last) as it appears on your government issued travel documentation.

IMPORTANT: In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel cpassport/driver's license> including middle names or suffixes <Jr, Sr>.

First:	Middle:		Last:		Suffix:
Nickname:	_Gender:()Male ()	Female	Date of Birth: month	day_	year
Address:	(City:		State:	Zip Code:
Phone: ()	Cell: ()			Email Address:	
Should you become ill or injured, who sh	ould we contact (not trav	eling with	you):	Phon	ıe: ()
ROOMING WITH: Check if address is t	he same as Passenger #1				
First:	Middle:		Last:		Suffix:
AIR GATEWAY: Departure airport for this to Air Seat Request: () Aisle () Window (Collette cannot guarantee your seat preference. I "Federal law forbids carriage of hazardous mater baggage. A violation can result in 5 years' impris http://www.tsa.gov/traveler-information/prohibited TRAVEL PROTECTION: () Yes, I wish to p) Next To Traveling Comp f you have not purchased air f rials such as aerosols, fireword onment and penalties of \$250 -items."	panion through Colle ks, lithium ba),000 or more	ette and wish to purchase tra atteries & flammable liquids a e. Details on prohibited item	aboard the aircraft in	n your checked or carry-on

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,000 for certain covered reasons. See Part B for details.)

PLEASE MAKE CHECKS PAYABLE TO: Collette	() Check () Credit Card	
Waiver/Insurance Amount: \$	_ Deposit Amount: \$	Total amount enclosed: \$
Cardholder Name (if paying by Credit Card):		
Cardholder Billing Address: Check if address is t	the same as above	
Cardholder Phone:		Amount: \$
Credit Card Number:		Expiration Date:
SIGNATURE REQUIRED for acceptance of the be	low conditions and agreement to	
		Date:
I agree to pay according to the card issuer agreement. I collette/terms-and-conditions for full terms and condition		on policy, terms and conditions. See http://www.gocollette.com/about-

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Please Note:

To complete your tour, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your <u>own air</u>, we are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at prescheduled times.

*In cases of severe inclement weather, a panoramic New Orleans city tour by bus will be substituted in place of the swamp tour.

This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven grounds and cobblestone streets.

Please be advised many airlines do not provide advance seat assignments until check-

in at the airport. Advance seating will be subject to the airline's terms and conditions.

Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

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CST#2006766-20 UBN#601220855 Nevada Sellers of Travel Registration No. 2003-0279

NOTES:

For more information visit https://gateway.gocollette.com/link/709143

Rewards

Join Travel Loyalty by Collette (TLC) through a simple online process after booking a trip. Once you depart, receive a \$150 credit per person towards your next trip! It's our way of rewarding our loyal travelers.[†] Learn more at www.gocollette.com/guided-travel#loyalty_program

You Are Protected

Travel the world, worry-free with Collette's Travel Protection Plan. If you need to cancel for any reason right up until the day prior to departure, you'll get a full refund (less the cost of the plan). Plus, you are covered on tour. If you have to stop your trip or return home early, need medical assistance or evacuation, suffer a baggage loss or delay, or are delayed on tour for 12 hours or more, you're covered. It's the kind of peace of mind you cannot put a price tag on. Learn more at www.gocollette.com/guided-travel#no_worries_waiver

The Collette Gateway

After you make your reservation, we will email you an invitation to the Collette Gateway. This online hub allows you to track your travel experience. On your personal profile page, tell us where you've been; enjoy a countdown to your tour, see information about the destinations you'll visit, connect with fellow travelers, check out popular travel tips and sign up for Travel Loyalty by Collette (TLC). The Gateway makes your travel experience easy and fun. Learn more at gateway.gocollette.com

† Full credit is valid for travel within 12 months of the original trip. \$100 of the credit remains valid for travel within 13-24 months and the entire credit expires after 24 months.

Munster Parks and Recreation 1005 Ridge Rd Munster, Indiana, 46321-1849





162 Middle Street Pawtucket, RI • 02860 Phone: 1-800-752-2655 Fax: 1-401-727-9014

If paying by credit card, please complete this form and return to Munster Parks and Recreation. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: 709143 DEPARTURE DATE: October 24, 2016 TOUR: Spotlight on New Orleans GROUP NAME: Munster Parks and Recreation

Name of Passenger: Salutation: First Name:	Middle Initial:	Last Name:	Suffix:
(Mr., Mrs., Rev.)	(Please print as it ap	ppears on drivers license)	(Jr., Sr.)
Cardholder Name:(Please print as it appear	s on your Credit Card)		
Cardholder Address:			
(as it appears on your	credit card statement)		
Cardholder Phone:			
Credit Card Type:Americ	can ExpressDisco	ver <u>MasterCard</u>	Visa
Credit Card Number:			
Expiration Date:	Amou	nt to be charged: \$	
Cardholder's Signature:		Date:	

I agree to pay according to the card issuer agreement. I understand and accept Collette cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information MUST be provided. Thank you for your cooperation! If using your credit card for payment, please return this Authorization Form by mail to:

Munster Parks and Recreation Attn: Barb Holajter 1005 Ridge Rd Munster, IN 46321-1849

Or by Fax to: (219) 836-6541

Above credit card information has been called in to Collette.



162 Middle Street Pawtucket, RI • 02860 Phone: 1-800-752-2655 Fax: 1-401-727-9014

BOOKING NUMBER: 709143 DEPARTURE DATE: October 24, 2016

TOUR: Spotlight on New Orleans GROUP NAME: Munster Parks and Recreation

Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.

Children under the age of 18 MUST be accompanied by an adult.

New Orleans, LA

Mississippi River Cruise and Lunch

\$75 USD

This afternoon, enjoy a lunch at a waterfront restaurant. Admire views of the Mississippi River as you dine on local favorites. After lunch, board the paddle wheeler Creole Queen for a relaxing cruise. Pass the French Quarter and the Port of New Orleans while enjoying live narration of the sights and history by the ship's captain. Arrive at Chalmette Battlefield, the site of the Battle of New Orleans that took place during the War of 1812. Learn about General Andrew Jackson's heroic victory over the British forces during a park ranger talk. Spend time exploring the battlefield, National Cemetery and Malus-Beauregard House before your return cruise to New Orleans. *Duration: Approximately 4.5 hours.* Please note a minimum of 15 passengers is required. Transportation is included.



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I agree to pay according to the card issuer agreement. I understand and accept the cancellation policy, terms and conditions. See http://www.gocollette.com/aboutcollette/terms-and-conditions for full terms and conditions of your purchase.

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spotlights

TOUR: Spotlight on New Orleans GROUP NAME: Munster Parks and Recreation

DEPARTURE DATE: Oct 24, 2016 BOOKING NUMBER: 709143

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lutation: (Mr., Mr	First: lrs., Rev.)	Middle: (Please print EXACTLY a	as it appears on the government issued travel identification)	Suffix: 	Nickname: Sr.)
\checkmark		C	Option		Price Per Person (USD)
	Mississippi Rive	er Cruise and Lunch			75.00

Munster Parks and Recreation Attn: Barb Holajter 1005 Ridge Rd Munster, IN 46321-1849 Fax: (219) 836-6541