

September 8, 2011

Gain Full Value From Your Root Cause Analysis Investigations

Program Agenda

7:45– 8:15 AM

Continental Breakfast/Networking

8:15 - 8:30 AM

Welcome and Introductions

Tracy Gay, JD

Director, Quality and Patient Safety Division

MA Board of Registration in Medicine

8:30 - 10:30 AM

Root Cause Analysis Overview

Patrice L. Spath, BA, RHIT

Healthcare Quality & Resource Management Consultant

Brown-Spath & Associates

10:30 - 10:45 AM

Break

10:45 AM – 1200 PM

Steps of a Thorough Root Cause Analysis

Patrice L. Spath, BA, RHIT

12:00-1:00 PM

Buffet Lunch

1:00 – 3:30 PM

Improvement Actions:

The Most Important Step of the RCA

Patrice L. Spath, BA, RHIT

3:30– 4:00 PM

MA Mortality Improvement Initiative Update and Wrap Up

Pat Noga, PhD, RN, MBA, NEA-BC

Senior Director, Clinical Affairs

Massachusetts Hospital Association

Tracy Gay, JD

Director, Quality and Patient Safety Division

MA Board of Registration in Medicine

Learning Objectives

- o Identify the purpose of various investigations that might occur following a sentinel event or significant adverse incident.
- o Describe elements of a “thorough” root cause analysis and what is often missing from investigations.
- o Apply analytical tools that help caregivers identify the event’s root causes and latent conditions.
- o Discover how to determine if the root causes and latent conditions that precipitated the adverse event have been found.
- o Identify strategies for designing sustainable corrective actions and follow-up monitoring activities.

Location:

Courtyard Marriott

75 Felton St.

Marlborough, MA

Registration
Deadline
8/26/11

REGISTRATION FORM

Name _____

Title _____

Organization _____

Address _____

City/State/Zip Code _____

Telephone _____

E-mail address _____

Registration Cost:

\$100.00 (includes program, breakfast, lunch, CEUs).
Parking is free.

NO ON-SITE REGISTRATION

No refund of registration fee will be made for registration cancellation or non-attendance.
Substitutions for registrants may be made.

Make check payable to “MSHRM” and mail to:
MSHRM - C/O Faith Kreider
494 Watertown Street
Newton, MA 02460

Continuing Education Credits: Application for continuing education credit from the American Society for Healthcare Risk Management and the MA BORM has been made.

Quality and Patient Safety Division
Board of Registration in Medicine



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