Registration Form

One Attendee Per Form, please

Attendee Information:

Attendee Name:		
Agency Name:		
Contact Person:		
Address:		
City:	Zip:	
Phone:		
E-mail:		

Vegetarian meals, please

I have special dietary requirements. A member of the CAC staff will contact you to clarify.

I plan to attend the Scholarship Presentation Banquet.

Visit Your **Legislator**

Appointments with Legislators:

In order for CAC to schedule appointments for you with your representatives, please provide us with the names of your Assemblymember and Senator. If you are not sure who your representatives are, please provide us with your **voting address and zip code** or visit http://www.leginfo.ca.gov/vourleg.html.

Assemblymember:_____

Senator:

Voting Address:



California Association of Collectors, Inc. 1455 Response Rd. #240 Sacramento, CA 95815

or fax to: (916) 929-7682

Please print or type all information and complete all portions of this form. Keep a photocopy of this form for your records, return the original registration form with your payment to:

or e-mail it to: cac@calcollectors.net

or register online at: www.calcollectors.net

Event Pricing: Early Bird Late Registration Registration Before March 18, 2014 After March 18, 2014 **Legislative Day:** \$295 \$340 CAC Member Add'tl staff from same agency \$250 \$305 \$125 **PAC Fundraiser** \$165 **ACA Collection Floor Management Seminar** \$75 Scholarship Banquet Included in Legislative Day Registration \$125 Legal Update Seminar \$59 **Region Lunch Meeting** and CFPB Compliance Overview

Event Total: \$

I would like to donate to the Scholarship Foundation Amount: \$

I would like to donate to the PAC Fund

Amount: \$

Total Amount: \$

Payment Information:

Mastercard Visa

AMEX Check Enclosed (make payable to CAC)

Card Holder's Name:		
Card Number:		
Expiration Date:		_Security Code:
Billing Address:		
City:	State:	Zip Code:
Signature:		Date:

ACCOMMODATION:

If you have a disability that may require accommodation regarding your participation in this meeting, please check the box. One of our staff will contact you prior to the event to discuss your request. We cannot assure timely availability of appropriate accommodations without prior notification.

CANCELLATION POLICY:

Full refund/credit less \$25 processing fee per registrant will be granted to cancellations received by CAC in writing no later than March 7. No refunds will be granted after March 7. However, you may send a substitute in your place from your agency or company. No refunds for no shows. All refunds will be issued after the conference.

2014 Legislative Day



PAC Fundraising Dinner and Silent Auction

Sunday, April 6 At the riverfront home of a CAC member

2014 Legislative Day

Monday, April 7 Hvatt Regency, Sacramento

ACA Collection Floor Management Seminar

Monday, April 7 Hyatt Regency, Sacramento

Legal Update Seminar & **Region Lunch Meeting** with **CFPB** Compliance Overview Tuesday, April 8 Hyatt Regency, Sacramento

Collection Floor Management Seminar

ACA Certified Instructor: Harry Strausser III

This full-day, interactive forum will allow attendees to share strategies for operating a compliant collection floor and improving the people, process, and performance at their organization. Attendees will share concerns and develop solutions to roadblocks in order to improve methods of monitoring, coaching and measuring collector performance.

Registration Fee Includes:

- Six-hours of dedicated classroom time
- ACA Collection Floor Management manual
- Lunch
- 3.0 PDU's

Finally! An industry-specific training opportunity for supervisors, managers and even owners! Attendees should return to the workplace with a clearer understanding of how to apply this wealth of knowledge to improve what he or she is already doing and to align these resources in achieving the company goals. The participant workbook (approx 150 pages) is a wonderful resource and includes many useful templates.

Linda Guinn, CB Merchant Services

HOTEL RESERVATIONS:

The Hyatt Regency Sacramento is conveniently located across from the State Capitol and is adjacent to Sacramento's trendiest nightclubs, restaurants and shopping. The Hyatt has reserved a block of rooms for the CAC at the special group rate of \$165 (plus tax) for single or double occupancy. To receive this special group rate, contact the Hyatt today, by calling central reservations at 1-800-233-1234 and identify yourself as a member of our group. Be sure to make your reservations by March 14. After this date, reservations will be accepted on a space and rate available basis. This is an extremely busy time in Sacramento so make your reservations today. Once CAC's block is full, or the cut-off date passes, rates can easily jump to over \$200.

CAC 2014 Legislative Day Events

CAC Legislative Day Events are in blue.

Separate events in conjunction are in gray, and will require a separate registration fee.

Sunday, April 6

6:00 - 9:00pm	Socialize with your colleagues and support the CAC PAC during a lovely evening		
Monday, Apr	at the home of a CAC member along the Sacramento River. Transportation pro	ovided. (\$125/Attendee)	
	ACA Collection Floor Management Seminar This full-day industry-specific seminar is a great training opportunity for anyo in the collections industry. (\$165/Attendee)	<i>Hyatt Regency Hotel</i> ne	
8:00 - 8:45am	Legislative Breakfast for Legislative Day attendees Enjoy breakfast and a presentation by one of the legislative leaders from the C	Hyatt Regency Hotel Capitol.	
9:00 - 11:00am	Legislator Presentations	Hyatt Regency Hotel	
	 Legislative Overview and Capitol Visit Preparation Review of current issues affecting the collection industry being considered the California Legislature Preparation for visits to the Capitol - how to make the most of your visits 		
1:00am-12:30pm	Legal Panel	Hyatt Regency Hotel	
12:30 - 1:00pm 1:00 - 4:00pm	Lunch Visits to the California State Capitol	Hyatt Regency Hotel	
4:00 - 5:00pm	Meet with Legislators and attend committee hearings Legislative Debriefing of Capitol Visits	Hyatt Regency Hotel	
6:00 - 9:00pm	Scholarship Banquet Three finalists will read their essays and will be awarded scholarships. Banquet included for Legislative Day attendees. Additional attendees may register as we	Hyatt Regency Hotel	

Tuesday, April 8

9:00 - 11:30am	Legal Update Seminar	Hyatt Regency Hotel
	Presented by Lloyd D. Dix; Dix & Associates, APLC; CAC Legal Advocate	
	We will answer your compliance and collection questions including: TCPA, CFPB, FDCPA,	
	RFDCPA, FCRA, CCRA, HIPAA, and more! Two MCLE credit hours. (\$125/Attendee)	
	Region 1 & 2 Lunch Meeting and CFPB Compliance Overview	
11:30am - 1:00pm	Presented by June Coleman, Kronick, Moskovitz, Tiedemann & Girard; CAC MAP Member	Hyatt Regency Hotel
	You will get an overview of CFPB authority, supervision, and their expectations for a compliance management system in your agency. One-half MCLE credit hour. (\$59/Attendee)	

Continuing Education Credit: Hefner Stark & Marois, LLP, is a State Bar of California approved MCLE Provider and certifies that the Legal Update Seminar and CFPB Compliance Overview have been or will be approved by the State Bar of California for their appropriate MCLE credit. This credit is available only to registered participants attending in person.