

Account Update Form



To notify Mabuhay Miles of any change in your personal details or to request for retroactive crediting of Miles ☆ on Philippine Airlines, Air Philippines and codeshare flights, just complete this form and send it to the Mabuhay Miles Service Center.

Mabuhay Miles Member ID Number

Name (as printed on membership card) _____
First Middle Last

Please tick (✓) where appropriate. All fields marked with an asterisk (*) are mandatory for update to be processed.

Change in personal details

Update my details as shown below.

Title* Mr Ms
 Name First*
(as shown in passport) Middle
 Last*
 Suffix
(Jr, IV, etc)

Home Address:

Number/street/building/district*
 Town/City*
 Province/Region/State*
 Country*
 Postal/Zip code*

Email Address* _____@_____

Business Address:

Company name*
 Job Title*
 Department/Division*

Contact Number

	Country code	Area code	Phone Number	Your preferred contact number	Number/street/building/district*
Home	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="text"/>
Work	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="text"/>
Fax	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="text"/>
Mobile/Cellphone	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="text"/>

Town/City*
 Province/Region/State*
 Country*
 Postal/Zip code*

Your preferred mailing address* Home Business

Note: Submit a written advisory and appropriate legal documentation to support your request for name change. Any change to personal details indicated on this form will supercede your Mabuhay Miles account information currently on record with Philippine Airlines.

Retroactive crediting of Miles

☆ Retroactive crediting of Miles is possible in the following scenarios:

- . You have qualifying flights the month prior to your enrollment.
- . You find that Miles from a qualifying activity are missing in your online account statement.
- . You have been re-routed to another airline due to flight disruption or cancellation.

For missing Miles on partner transaction, please contact the appropriate partner companies directly.

Update my account with the following uncredited flights.

Date of Travel	Sector/Routing	Flight Number	Class of Service	Ticket Number

Note: Always attach the original copy of your passenger coupon(s) and boarding pass(es). Requests for retroactive crediting of Miles must be made within twelve (12) months from flight date, after which the said documents will no longer be accepted for retroactive crediting of Miles. To ensure auto-tracking of your flights, we would like to request you to quote your Mabuhay Miles Member ID upon reservations and present your membership card upon ticketing and airport check-in. Please be reminded that the name in your flight booking and ticket should always match the name reflected in your membership card and passport.

ONLINE REQUEST FOR RETROACTIVE CREDITING OF MILES

You may also request for retroactive crediting of Miles from Philippine Airlines flight ONLINE. Simply visit www.mabuhaymiles.com, login to your account (input your 9-digit Member ID and password in the "My Account" box), mouse over the "My Account" menu, click on the "Claim Missing Miles" function and complete the online request form.

Note: Requests submitted online no longer require forwarding of documents to the Mabuhay Miles Service Center

I hereby certify that all information provided in this form, including the information in all supporting documents, is true and correct.

Signature of the member _____

_____ Date