

**WEST WINDOW CORPORATION**

Registration

"ESTABLISHED 1949"

P. O. DRAWER 3071

MARTINSVILLE, VIRGINIA 24115

**Lifetime Transferable Limited Warranty**

West Window Corporation (WWC) warrants the products listed to be free from manufacturers defects under normal use and service for the lifetime of the registered owner with limitations as stated below. This warranty is effective with orders placed after September 1, 2012.

Products covered:

Storm Windows, Storm Doors, Sliding Glass Doors, Vinyl Swing Doors, Insulated Glass, Aluminum and Vinyl Replacement and New Construction Windows, Defender Impact Windows and Doors, Westwood Standard Products, Room Enclosure Wall Units. (Westwood Green Products are covered by the warranty on the back side of this warranty)

**INSULATED GLASS**

Insulated glass manufactured by WWC is warranted against condensation build-up between the glass resulting from failure of the hermetic seal. Condensation on the interior of the window in cold climates and on the exterior of the window in warm climates is a natural result of humidity and temperatures and is not covered by this warranty. This warranty does not apply to units installed in unheated or non-enclosed areas or on ships, aircraft, vehicles, swimming pools, solar collectors or commercial refrigeration nor to units installed in a sloped position. This warranty does not apply to decorative glass. Insulated glass installed in frames other than those of WWC must use the required setting blocks on a flat surface, drainage holes and non-hardening sealants compatible with the sealants used to make the insulated glass. One year is the maximum warranty on glass installed in frames other than West. Use of power washers and/or harmful detergents will void the insulated glass warranty. Caulking or sealing the window weep slots voids this warranty. The use of thermal window drapes or curtains may cause excessive heat on the windows and void this warranty. The adhesion of the exterior and interior grid on a simulated divided lite grid system carries a warranty of five (5) years.

Insulated glass units in all products other than the Allweld and West-Elite series will be as follows:

Table with 2 columns: Years of Service, Amount (%) Paid By Owner. Rows: 0 thru 10 (0%), 11 thru 15 (50%), 16 thru life of registered owner (75%).

Insulated glass units in the entire Allweld and West-Elite series:

Table with 2 columns: Years of Service, Amount (%) Paid By Owner. Rows: 0 thru 20 (0%), 21 thru 30 (50%), 31 thru life of registered owner (75%).

Glass has prevalent characteristics such as bubbles, slight discolorations, blurs and hairline scratches. These are to be expected as they are inherent qualities that meet or exceed federal specifications ASTM C 1036-91.

**VINYL AND ALUMINUM WINDOWS AND DOORS**

Vinyl main frames and sash are warranted not to pit, corrode or crack under normal use and service. Vinyl and aluminum main body components, not parts, are warranted to be free from manufacturing defects in material and workmanship. Factory applied finishes on our aluminum products are warranted against flaking, cracking, blistering or peeling. Warranties do not apply if a harmful cleaning compound or pressure washing is used. Pet damage or other abuses voids warranty. Painting vinyl by others voids warranty.

Table with 2 columns: Years of Service, Amount (%) Paid By Owner. Rows: 0 thru 10 (0%), 11 thru 15 (25%), 16 thru 20 (50%), 21 thru life of registered owner (75%).

**HARDWARE PARTS**

Table with 2 columns: Years of Service, Amount (%) Paid By Owner. Rows: 0 thru 1 (0%), 2 thru 10 (50%), 11 thru life of registered owner (90%).

**RESIDENTIAL GLASS BREAKAGE**

Lifetime no charge (acts of God, vandalism, fire, war and terrorism are not covered). Covers only annealed clear glass, excluding annealed glass on impact products. Installation by others.

**OTHER PROVISIONS**

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED AND ALL OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY AND/OR ALL WARRANTIES OF FITNESS, ARE HEREBY EXCLUDED. WEST WINDOW CORPORATION (WWC) IS NOT LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECTS IN ANY OF THE GOODS THAT ARE THE SUBJECT OF THIS WARRANTY.

The dealer is not authorized to change or add to said Warranty. Installation and condensation, except as stated above, are not covered under this warranty. Warranty does not cover if film is applied to glass surface or if a vinyl product is used in conjunction with a storm window or door. This warranty is valid only if the attached registration card is filled in completely and mailed to WWC within thirty (30) days of installation. If service is required relating to this Warranty, contact the dealer from whom the goods were purchased. If he is unable to service the product, then contact WWC. Improper installation voids this warranty if the installation materially affects the function of WWC products. Acts of God, vandalism and terrorism void this warranty. Mold resulting from inadequate installation, condensation and excessive household humidity levels is not covered by this warranty. K.D. (Knocked down, unassembled products) and/or field glazed products (whether or not the insulating glass is supplied by West) are not covered by this warranty. Painting by others voids this warranty.

WWC will repair or replace (at its option) defective parts which are returned to it by the Buyer or the Buyer's dealer. If the item is no longer available, WWC reserves the right to substitute a similar product. The original warranty period is not extended by any repair or replacement by WWC. Other than material covered by this warranty net charges to the owner by WWC for repair or replacement material will be based on the then prevailing list (retail) prices in the products catalog of WWC. WWC will not be responsible for labor, overhead, profit, or freight costs involved in the removal or reinstallation that may be charged by the dealer. If service work is required and the paint is to be disturbed on a building built prior to 1978, WWC will not provide the installation service. Service, other than paint disturbing work by a WWC employee, will be a \$50.00 service charge plus \$30.0m/hr. Customer will be responsible for refinishing, repainting or similar activities involved in the installation and replacement of glass or other components on the Westwood Products. Damage to Westwood interior wood components caused by failure to protect wood from moisture is not covered. Casement and awning windows installed within four miles of the coast must use stainless steel hardware to be covered by this warranty. This registration number must be submitted with any claim.

Form No. 298-A

NOTICE: See Back for Other Details

If this warranty is transferred, detach & mail to: WEST WINDOW CORPORATION, P.O. Drawer 3071, Martinsville, VA 24115.

**Transfer of Warranty**

This warranty is transferable by you to the subsequent owner of the property identified in this Warranty provided that WWC receives written notice of the transfer of title of the property and a certified check payable to WWC in the amount of \$25.00 within sixty (60) days of the date that ownership is transferred. Failure to notify WWC will relieve WWC of any further obligations under this warranty. Transfer of Warranty may occur only once. The warranty period on all components for the second owner is for the remaining life of the original warranty.

Registration

Original Installation Date \_\_\_\_\_ Name of Original Property Owner (print) \_\_\_\_\_

Property Address, City, State, Zip \_\_\_\_\_

I hereby relinquish all claims under this Warranty and certify that transfer of title of property has been made.

Signature of Original Owner \_\_\_\_\_ Date \_\_\_\_\_

Name of New Property Owner (print) \_\_\_\_\_

I hereby read and agree to the terms of the West Window Corporation Warranty.

Signature of New Property Owner \_\_\_\_\_ Date \_\_\_\_\_

**REGISTRATION OF WARRANTY**

Please remove and return bottom portion - Retain top portion for your records

DEALER \_\_\_\_\_ PROPERTY OWNER \_\_\_\_\_ Registration \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signed \_\_\_\_\_ Signed \_\_\_\_\_

West Window Corp. Invoice No. \_\_\_\_\_ Phone \_\_\_\_\_ Installation Date \_\_\_\_\_

Form No. 298-B Complete, detach and mail to West Window Corporation

**WESTWOOD GREEN PRODUCTS**

**AND ANY OTHER PAINTED PRODUCTS BY WEST**

Same warranty as printed on the front side of this warranty except as follows:

Years of Service	Amount (%) Paid By Owner
0 thru 10	0%
Over 10	100%

*High pressure power washing can damage painted finish and will void the painted products warranty.*

**INSULATED GLASS**

**Argon Gas**

Argon gas, when used, is injected between two or three pieces of glass in a double or triple insulated glass window pane. Over time, argon gas may dissipate; thus, there is no warranty as to the exact amount in the insulated unit at any particular time. However, in our manufacturing process, argon gas is injected in the cavity between the glass and filled to the industry standard.

**Single Glazing with**

**Pilkington Energy Advantage Low-E™ Glass**

These coatings, when exposed on the room side surface, are covered by the Pilkington warranty of 10 years against peeling under normal conditions provided the products have been fabricated, transported, installed, used, cleaned and maintained in accordance with Pilkington's published instructions.

Hand cleaning and other instructions are listed on Pilkington's Technical Information ATS-143 (2005/07/20) and ATS-162 (2005/07/29). For a six page copy of these instructions please contact your dealer or West Window Corporation at (276) 638-2394.

The above is the only warranty on this glass and its coatings.