

REFUND APPLICATION FORM

Payer's Letterhead (Company name reflected in the OR)

REFUND REQUESTED (Choose one):

_____ OVERPAYMENT

For Overpayment Refund Requirements

- (1) Copy of Official Receipt as proof of payment
- (2) Copy of Bank Statement containing Bank account number and address

_____ CONTAINER DEPOSIT

For Container Deposit Refund Requirements

- (1) Copy of Official Receipt as proof of payment
- (2) **EIR/Equipment Interchanged Report of return empty container.**
- (3) Copy of Bank Statement containing Bank account number and address

Add'l Requirement for Broker, if REFUND IS PAYABLE TO BROKER and not yet registered with MCC/Maersk)

- (1) Copy of BIR form 2303 (Certificate of Registration)

BILL OF LADING NO: **Mandatory**

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CONSIGNEE NAME: _____ EMAIL: _____

CONSIGNEE TELEPHONE (cell phone):

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CONSIGNEE TELEPHONE (land line):

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BROKER'S NAME: _____ EMAIL: _____

BROKER TELEPHONE (cell phone):

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BROKER TELEPHONE (land line):

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ACCOUNT NUMBER: **Mandatory** _____

ACCOUNT NAME: **Mandatory** _____

AMOUNT TO BE REFUNDED: **Mandatory** _____

TERMS AND CONDITIONS:

- | | |
|---|---|
| <ol style="list-style-type: none"> 1. Agents are the chosen representatives of the consignee and should ensure they obtain the consignees approval for all refund transactions with Maersk Line. If there is no endorsement ,refund will be paid to consignee on BL 2. We will not accept liability for delay of payment due to wrong or incomplete information entered above. 3. No refund request should be processed if the requestor has overdue in the account. 4. Payment will be made to corporate accounts only excluding where a personal name is on the BL. | <ol style="list-style-type: none"> 5. Customer experiencing payment delay should promptly notify the customer service team or refund processor through email 6. Any suspicion of fraud will be investigated and the agency and all its representatives will be blacklisted unless proven otherwise. 7. Pending payment and disputes should be reported to refund team below. 8. Refunds will only be paid to the broker's registered with Maersk line or MCC Transport. |
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Declaration:

I _____ solemnly state that the information I have given is true and correct. And hereby agree to the above terms and conditions

Requestor's / Consignee's Signature above Printed Name
Designation

Broker's Signature above Printed Name
Designation

REFUND PROCESSOR CONTACT DETAILS

EMAIL: MNLGSCOTCWOREF@maersk.com

All refund concerns, status inquiries and follow-ups, should be communicated thru email

Advise will be duly given when the cheque is ready for release.

One application to be made per BL; Please keep your copy of all applications.