



# Service Agreements





# Why take the risk with anything else?

**Genuine Service** • Technicians in the UD Trucks workshop know your truck inside-out. They constantly update their knowledge and skills as new features are added. UD Trucks workshops have all the efficient diagnostics systems, special tools and the very latest service literature available. They only use parts that belong in your truck – UD Genuine Parts. All this means your truck has the shortest possible downtime and is back on the road quickly.



## UD Trucks Service Planning

**In order to give your truck** exactly the maintenance it needs – neither more nor less – we begin by working together to create a Service Schedule. This Service Schedule is tailored to your trucks and the way they are used. It shows exactly which measures are needed for your particular truck to continue to provide trouble-free operation.

# How will a service agreement benefit your business?

At UD Trucks we understand that productivity counts because your truck is your business. Therefore, with UD Trucks Service Agreements our aim is to keep your business on the road and ultimately maximise your profits.

A UD Trucks Service Agreement gives you an optimum service solution that will meet all the technical maintenance requirements of your truck. With a choice of programs, your dealer will work with you to choose a Service Agreement that best suits your needs.

## **Know your costs today and in the future**

UD Trucks Service Agreements offer your business total cost control, making it easier to achieve your target income and healthy profit margin. There are no surprises or unexpected expenses, just a simple fixed\* monthly cost that you know in advance.

## **More hours on the road**

With well planned services suited to your business, UD Trucks together with UD Genuine Parts, ensure that your truck will spend more time on the road earning you money.

## **Protected from the unexpected**

During a routine maintenance service, UD Trucks aim to identify and inform you of any necessary repairs before expensive damages occur.

## **Peace of mind**

UD Trucks Service Agreements provide you with the peace of mind that your vehicle will receive only the best of care.

Your truck will be handled by factory trained technicians who only use UD Genuine Parts.

## **Ultimate convenience**

A UD Trucks Service Agreement means you can spend less time maintaining your fleet and more time running your business and making a profit. With less service administration and everything available under the one roof, UD Trucks keeps your convenience in mind by providing the right service at the right time.

## **Programs suited to your needs**

All service programs offer the ability to include additional options to meet your specific business needs. UD Trucks will examine your transport application, operating conditions and annual mileage in order to develop a personalised Service Schedule. Your Service Schedule will ensure maximum performance and reliability of your vehicle, while protecting your investment and minimising operating costs.

## **Satisfaction guarantee**

You decide how long the agreement will last and can choose to terminate the program at any time, at no extra cost.\*\*



*\*Subject to terms and conditions*

*\*\*Subject to CPI annually*

*Overseas model of truck illustrated.*

## UD TRUCKS

# Service Agreement Quotation Request

### Truck application

- General freight
- Field service
- Off road application
- Refrigerated
- Pre-Mix
- Rental
- Bulk liquids
- Other (please specify): .....
- Parcels
- Multi-drop
- Tow truck
- Waste collection
- Aggregate/soil
- PTO

### GVM utilisation:

- 50%
- 75%
- 100%

### Majority of use

- QLD
- NSW
- VIC
- TAS
- SA
- WA
- NT
- Interstate

### Road conditions (%)

- Highway ..... %
- Country roads ..... %
- Metro ..... %
- Unsealed roads ..... %
- Difficult (eg quarry, building site) ..... %
- PTO operating time ..... %

### Preferences & information

- Expected kms per year ..... (or) Engine hours per month .....
- Agreement term  3 yrs  4 yrs  5 yrs
- Packages  Essential  Essential Plus  Care

Signature .....

Name (please print) ..... Date .....

Additional comments .....

Please provide this completed form to your UD Trucks Dealer or fax to UD Trucks 02 9036 8388

Tick here if you do not wish to receive any marketing materials from UD Trucks.

# UD TRUCKS Service Agreement Quotation Request

Complete form below

## Customer Details

Company/Business name ABN

Contact name

Street address

City/suburb

State Postcode

Email

Telephone Mobile

Facsimile

### Fleet description:

Owner/driver (1-3 trucks)  Owner fleet  Corporate fleet

**Total number of trucks:** No. UD: ..... No. Other: .....

## Vehicle Details

Model VIN

Warranty start date Odometer reading

### Body Fitted:

Tray  Van  Tipper  Agitator  Tanker  
 Prime mover  Stock crate  Service  Refuse  Car carrier

Additional equipment installed: .....

### Trailer (if applicable):

B-double  Semi  Pig  Dog  
 3 axle dog  4 axle dog  Horse float  
 Other (please specify): .....

Complete form overleaf



Overseas model of truck illustrated.

## A variety of options

### To suit your needs

#### **UD TRUCKS ESSENTIAL Preventative Maintenance**

The UD Trucks Essential Program aims to identify any faults with your vehicle during routine maintenance services and inform you before any consequential damage occurs. The UD Trucks Essential Program offers protection against unexpected expenses and costly breakdowns.

#### **UD TRUCKS ESSENTIAL PLUS Preventative Maintenance +**

The Essential Plus Program covers all that is included in the Essential Program as well as repairs to brakes and clutch

components. The Essential Plus Program gives you excellent protection against unplanned standstills.

#### **UD TRUCKS CARE**

The UD Trucks Care Program is the most comprehensive of UD Trucks Service Agreements. It covers all that is included in the Essential and Essential Plus Programs but with the added confidence of repairs to the electrical, engine, driveline, braking and steering systems. This program also includes UD Roadside Assistance and additional telematics mapping for the life of the agreement.

**Please contact your local UD Trucks dealer to learn more about our Service Agreements.**

**1300 289 283**  
[www.udtrucks.com.au](http://www.udtrucks.com.au)



**UD TRUCKS**