

## Emergency information for EU citizens travelling to Beijing

### In case of loss of passport

1) Report the loss to the nearest police station (Public Security Bureau “gongan paichusuo” 公安派出所). They will issue a police report and certificate (confirmation of loss report 护照报失证明). You can also obtain a standard version police report from a district police office (标准版报失证明)

2) Contact the Embassy for a temporary passport or emergency travel document for your return journey. You will need to bring the following documents to the Embassy:

- proof of identity (e.g. ID card, driver’s licence, copy of your passport)
- passport photographs
- certificate of loss
- passport fee

3) A new “exit” visa needs to be issued. As soon as you have your new passport or travel document, you need to take it to the Exit and Entry Administration Office of the local Public Security Bureau (PSB), together with the note issued by the Embassy. Be aware that process of issuing an exit visa may take up to five working days.

### Emergency

The general emergency number in case of accidents/incidents is 110. An English language service will also be available.

You say: “Please get the police!” Qing Nin zhao jingcha! Da yao yao ling! 请您找警察! 打110!

### Traffic accidents

If you are involved in a traffic accident, however small, you should immediately stop, remain with the vehicle and wait for the police. Call general emergency number 110, or 122, and press 1 for English service. You should fully co-operate with the police. However, if you are required to sign any documents do so, but write clearly in your own language on the same page that you do not understand what you are signing.

### Medical emergency

To call a medical service you need to dial 120. Be aware, however, that only a Chinese language service is available. We therefore recommend contacting one of the international hospitals instead.

In Beijing you can also dial 999 (Red Cross)

You say: “Please call a doctor!” Qing Nin zhao yisheng! Da yao er ling! 请您找医生! 打120 !

### **Lost or stolen money**

In case of loss or theft of funds, you need to contact friends or family so that they can quickly transfer money to you through Western Union. The person depositing the money is given a reference number and you can collect the money by presenting your passport and quoting the reference number

### **Useful telephone numbers and websites:**

#### **Police or PSB:**

General emergency Number 110

#### **International hospitals:**

##### **Beijing United Family Hospital**

北京和睦家医院

Address: 2 Jiang Tai Lu, Chaoyang District, Beijing 100016

北京朝阳区将台路2号

Tel: +86 (0)10 5927 7000

24hr Tel: +86 4008 919 191

Emergency Tel: +86 (0)10 5927 7120

Fax: +86 (0)10 5927 7200

Website: <http://beijing.ufh.com.cn>

##### **SOS International**

Address: various locations across China

Tel: +86 (0)10 6462 9100 / 400 8180767

Website: [www.internationalsos.com](http://www.internationalsos.com)

Language capabilities include English, Mandarin, Cantonese, French, German, Japanese, Korean, Malay, Swedish, Afrikaans and Farsi.

##### **Intech Eye Hospital (Dr. Hu)**

英智眼科医院

Address: Pan Jia Yuan Da Sha, 12 Pan Jia Yuan Nan Li, Chaoyang District, Beijing

北京朝阳区潘家园南里12号潘家园大厦5层

Tel: +86 (0)10 6773 2909

24-hr English-speaking Tel: +86 (0)10 6771 5558

Website: [www.intecheye.com](http://www.intecheye.com)

##### **Sino-Japanese Friendship Hospital**

中日友好医院

Address: Ying Hua Dong Lu, He Ping Li, Beijing 100029

北京和平里樱花东路

Tel: +86 (0)10 6422 2965 / 8420 5566 (operator) / 8420 5121 (International Department)

Fax: +86 (0)10 6422 2965

##### **New Century International Children's Hospital**

北京新世纪国际儿童医院

Address: 56 Nan Li Shi Road., Xicheng District, Beijing (west side of the 2nd ring road)

北京西城区南礼士路56号 (西二环)

Tel: +86 (0)10 6802 5588

24-hr Emergency Tel: +86 (0)10 8804 6000

Fax: +86 (0)10 8804 6166

Website: [www.ncich.com.cn](http://www.ncich.com.cn)

#### **Elite Dental Clinic**

Address: Boya International Center, Boya International Center Parking Lot, 1 Lize Middle 1st Rd, Chaoyang, Beijing, China, 100102

Phone: +86 10 8256 2566/ 8256 2568

#### **Exit & Entry Administration Office of the Beijing PSB:**

2 Andingmen Avenue (East), Dongcheng District, Beijing  
(Southeast of BeiXiaoJie Bridge, 2nd Ring Road) 东城区安定门东大街2号（二环路北小街桥东南侧）。

Information desk Tel: (+86 010) 8402 0101

Customer Service Line Tel: (+86 010) 8401 5300 or 8401 5316

#### **WEBSITES**

- IAAF World Championships: <http://www.iaafbeijing2015.com/en/>

- Beijing PSB: [www.bjgaj.gov.cn](http://www.bjgaj.gov.cn)

- Western Union: [www.westernunion.com](http://www.westernunion.com)

#### **Your Embassy and Consulate:**

The IAAF WORLD CHAMPIONSHIPS will take place in Beijing. In China, there will always be an Embassy or Consulate of a Member State which will be able to give you help if you need it. The contact address, numbers and website of your embassy and consulate are listed in the Annex.

You say: "Please contact my Embassy!" Qing nin lianxi woguo de dashiguan. 请您联系我的大使馆!

#### **Disclaimer:**

The purpose of this brochure is to provide useful information to help EU citizens travelling to China for the IAAF World Championships. It has been prepared by the EU Member States and the European Commission. While every care is taken to provide accurate and complete information, the EU Member States and the European Commission do not assume any responsibility, including legal responsibility, as to the accuracy, reliability or completeness of the data included.

**ANNEX: List of Member States' embassies and consulates in China:**

**AUSTRIA**

**Österreichische Botschaft Peking**

Jianguomenwai, Xiushui Nanjie 5  
Chinesisch: 奥地利使馆, 建国门外秀水南街5号  
100600 Peking, Volksrepublik China  
Telefon: +86 10 6532-2061  
Telefax: +86 10 6532-1505  
E-mail: [peking-ka@bmeia.gv.at](mailto:peking-ka@bmeia.gv.at)  
website: [www.bmeia.gv.at/pekingÖsterreichisches](http://www.bmeia.gv.at/pekingÖsterreichisches)

**Generalkonsulat Shanghai**

Qi Hua Tower, 3rd floor No. 3A 1375 Huai Hai Road  
Chinesisch: 奥地利驻上海领事馆, 淮海路1375号上海启华大厦3楼A座 Shanghai 200031  
Tel.: (+86/21) 6474-0268  
Fax: (+86/21) 6471-1554  
E-mail: [shanghai-gk@bmeia.gv.at](mailto:shanghai-gk@bmeia.gv.at)  
Konsularbezirk: Stadt Shanghai, Provinzen Anhui, Jiangsu, Zhejiang

**Generalkonsulat Hongkong**

2201 Chinachem Tower 34-37 Connaught Road Central, Hongkong  
Tel.: (+852) 2522-8086  
Fax: (+852) 2521-8773  
E-mail: [hongkong-gk@bmeia.gv.at](mailto:hongkong-gk@bmeia.gv.at)  
Konsularbezirk: Hongkong, Macao

**BELGIUM**

**Embassy of Belgium BEIJING**

6, San Li Tun Lu, Chaoyang  
100600 Beijing  
China  
+86 10 653 217 36  
For emergencies: +86 138 100 491 54  
[beijing@diplobel.fed.be](mailto:beijing@diplobel.fed.be)  
<http://diplomatie.belgium.be/china/>

**Consulat General GUANGZHOU**

R&F Center, Unit 2, 7th Floor - 10 Huaxia Lu - Zhujiang Xin Cheng, Tianhe District  
510623 Guangzhou  
China  
+86 20 387 723 51  
+86 20 387 723 56  
+86 20 387 723 53  
For emergencies: +86 139 251 018 34  
[guangzhou@diplobel.fed.be](mailto:guangzhou@diplobel.fed.be)  
<http://diplomatie.belgium.be/china/>

**Consulate General SHANGHAI**

Wu Yi Lu, 127  
200050 Shanghai  
China  
+86 21 643 766 28  
+86 21 643 765 79  
+86 21 643 767 72  
+86 21 643 770 41  
For emergencies: +86 139 016 561 17  
[Shanghai@diplobel.fed.be](mailto:Shanghai@diplobel.fed.be)  
<http://diplomatie.belgium.be/china/>

**Consulate General HONGKONG**

9/F St. John's Building 33 Garden Road Central  
Hongkong

China

+852 252 431 11

+852 286 859 97

For emergencies: +852 909 254 46

For emergencies: +852 919 693 01

[HongKong@diplobel.fed.be](mailto:HongKong@diplobel.fed.be)

[http://diplomatie.belgium.be/hong\\_kong/](http://diplomatie.belgium.be/hong_kong/)

#### **BULGARIA**

##### **Embassy of the Republic of Bulgaria in Beijing:**

Address: No. 4, Xiu Shui Bei Jie, Jian Guo Men Wai, Beijing 100600, China.

Tel: 6532-1916; 6532-1946.

Fax: 6532-4502.

Web page: <http://www.mfa.bg/Beijing>

E-mail: [bulemb@public.bta.net.cn](mailto:bulemb@public.bta.net.cn)

##### **Consulate General of the Republic of Bulgaria in Shanghai**

Address: 7K, Hongqiao Buisness Center, No. 2272 Hongqiao Road, Shanghai 200336

Tel: (86-21) 6237-6183; (86-21)6237-6187;

Fax: (86-21)6237-6189.

Web page: <http://www.mfa.bg/shanghai>

E-mail: [bulconshan@yahoo.com](mailto:bulconshan@yahoo.com)

#### **CZECH REPUBLIC**

##### **Embassy of the Czech Republic in the People's Republic of China**

Ri Tan Lu, Jian Guo Men Wai, Beijing 100600

Tel.: 0086-10-85329500

Emergency hotline: 0086-13911752207

Fax: 0086-10-65325653

E-mail.: [beijing@embassy.mzv.cz](mailto:beijing@embassy.mzv.cz)

##### **Consulate General of the Czech Republic in Shanghai**

Room 808, New Town Centre, 83 Loushanguan Rd., Shanghai 200336

Tel.: 0086-21- 62369925, 62369926

Emergency hotline: 0086-13918873144

Fax: (86-21) 62369920

E-mail.: [shanghai@embassy.mzv.cz](mailto:shanghai@embassy.mzv.cz)

##### **Consulate General of the Czech Republic in Hong Kong**

1204-5 Great Eagle Centre, 23 Harbour Road, Wanchai, Hong Kong

Tel.: 00852-2802 2212

Emergency hotline: 00852-91527246

Fax: 00852- 2802 2911

E-mail.: [hongkong@embassy.mzv.cz](mailto:hongkong@embassy.mzv.cz)

#### **CYPRUS**

##### **Embassy of the Republic of Cyprus**

2-13-2, Ta Yuan Diplomatic Office Building No.14, Liang Ma He Nan Lu, Chaoyang District Beijing, P.R.China

Tel: 6532 5057 / 59 6532 7056 / 57

Fax: 6532 4244

E-mail: [beijingembassy@mfa.gov.cy](mailto:beijingembassy@mfa.gov.cy)

Website: [www.mfa.gov.cy/embassybeijing](http://www.mfa.gov.cy/embassybeijing)

塞浦路斯驻华使馆

北京市朝阳区亮马河南路14号

塔园外交人员办公楼2-13-2

电话: 6532 5057 / 59 6532 7056 / 57

传真: 6532 4244

邮箱: [beijingembassy@mfa.gov.cy](mailto:beijingembassy@mfa.gov.cy)

网址: [www.mfa.gov.cy/embassybeijing](http://www.mfa.gov.cy/embassybeijing)

H.E. Mr. Marios Ieronymides, Ambassador

Mr. Michael Mavros, 13717723800

Ms. Emelia Christodoulidou, 13521047775

Ms. Androulla Georgiou, 13439976317

**DENMARK**

**EMBASSY OF DENMARK IN BEIJING**

1 Dong Wu Jie, San Li Tun Beijing 100600 People's Republic of China

Tel: +86 (10) 8532 9900 (24H)

Fax: +86 (10) 8532 9999

E-mail: [bjsamb@um.dk](mailto:bjsamb@um.dk)

Homepage: <http://www.ambbeijing.um.dk>

地址: - 丹麦王国驻华大使馆

中国北京三里屯东五街1号100600朝阳区

电话: 86 (10) 8532 9900 (24小时)

传真: +86 (10) 8532 9999

电邮: [bjsamb@um.dk](mailto:bjsamb@um.dk)

网页: <http://www.ambbeijing.um.dk>

**DANISH CONSULATE GENERAL SHANGHAI**

Room 701 Shanghai International Trade Centre No. 2201 Yan'an Xi Lu Shanghai 200336 People's Republic of China

Tel: +86 (21) 6209 0500 (24H)

Fax: +86 (21) 6209 0504

E-mail: [shagkl@um.dk](mailto:shagkl@um.dk)

Homepage: <http://www.gkshanghai.um.dk>

丹麦驻上海总领事馆

地址: 上海延安西路 2200号国贸中心701室200336

电话: +86 (21) 6209 0500 (24小时)

传真: +86 (21) 6209 0504

电邮: [shagkl@um.dk](mailto:shagkl@um.dk)

网页: <http://www.gkshanghai.um.dk>

**DANISH CONSULATE GENERAL GUANGZHOU**

Suite 1578 China Hotel Office Tower Liu Hua Lu Guangzhou 510015 People's Republic of China

Tel: +86 (20) 86660795 (24H)

Fax: +86 (20) 86670315

E-mail: [cangkl@um.dk](mailto:cangkl@um.dk)

Homepage: <http://www.gkguangzhou.um.dk>

丹麦驻广州总领事馆

地址: 广州市流花路中国大酒店商务楼1578室 510015

电话: +86 (20) 8666 0795 (24小时)

传真: +86 (20) 8667 0315

电邮: [cangkl@um.dk](mailto:cangkl@um.dk)

网页: <http://www.gkguangzhou.um.dk>

**DANISH CONSULATE GENERAL HONG KONG**

Suite 2402 B Great Eagle Centre 23 Harbour Road Wanchai, Hong Kong

Tel: +852 3170 9166 (24H)

Fax: +852 2827 4555

E-mail: [hkggkl@um.dk](mailto:hkggkl@um.dk)

Homepage: <http://www.gkhongkong.um.dk>

丹麦驻香港总领事馆

地址: 香港湾仔港湾道23号鹰君中心2402B室

电话: +852 3170 9166 (24小时)

传真: +852 2827 4555

电邮: [hkggkl@um.dk](mailto:hkggkl@um.dk)

网页: <http://www.gkhongkong.um.dk>

**Delegation of the European Union to China**

15 Dongzhimenwai Street, Chaoyang, Beijing

[www.eu-in-china.com](http://www.eu-in-china.com)

## **ESTONIA**

### **Embassy of the Republic of Estonia**

No. 1, Liangmaqiao Beixiaojie,  
Chaoyang District,  
Beijing 100600  
People's Republic of China  
tel. (86 10) 85316700  
fax (86 10) 85316701  
email: [consular.beijing@mfa.ee](mailto:consular.beijing@mfa.ee)

爱沙尼亚共和国驻华大使馆  
北京市朝阳区亮马桥北小街1号  
邮编：100600  
电话：(86 10) 85316700  
传真：(86 10) 85316701  
电子邮件: [embassy.beijing@mfa.ee](mailto:embassy.beijing@mfa.ee)

Emergency number for urgent consular issues +86 13701155862;+372 53 01 9999;

### **Honorary Consul in Macau**

Dr. LIU CHAK-WAN  
12/F A-B, World Trade Centre 918, Avenida da Amizade Macau  
澳门友谊大马路918号  
世贸中心,12/F A-B  
邮政地址：亚洲，澳门432号邮箱  
Postal address: P.O. Box 432, Macau, Asia  
Tel. (853) 33 22 66  
Fax: (853) 72 77 68  
E-mail: [liustech@macau.ctm.net](mailto:liustech@macau.ctm.net)

## **FINLAND**

### **Embassy of Finland**

Kerry Centre, South Tower, Level 26  
Guanghua Lu 1  
Beijing 100020  
Tel. +86 (0) 10 85 19 83 00  
Fax: + 86 (0) 10 85 19 84 01  
Emergency: +358 9 1605 5551  
Email: [sanomat.pek@formin.fi](mailto:sanomat.pek@formin.fi)  
Home page: [www.finland.cn](http://www.finland.cn)  
Emergency: +358 9 1605 5551 (after office hours, public holidays)

芬兰：

芬兰驻华大使馆  
北京市朝阳区光华路1号  
嘉里中心南楼26层  
100020  
电话： +86 (0) 10 85 19 83 00  
传真： + 86 (0) 10 85 19 84 01  
紧急联系电话：+358 9 1605 5551  
电子邮件： [sanomat.pek@formin.fi](mailto:sanomat.pek@formin.fi)  
主页： [www.finland.cn](http://www.finland.cn)  
紧急联系电话: +358 9 1605 5551 (非工作时间，节假日)

**Consulate General of Finland**  
2501-2505 Citic Square

芬兰驻上海总领事馆  
中信泰富广场,25层,2501-2505室

1168 Nanjing Xi Lu  
Shanghai 200041  
Telephone: 021 5292 9900  
Fax : 021 5292 9880  
Emergency: +358 9 1605 5551 (non-office hours only)

南京西路1168号  
200041上海

**Consulate General of Finland**  
3309B-12 Citic Plaza  
223 Tianhe Bei Lu  
Guangzhou 510613  
Telephone: 020 3877 0188  
Fax : 020 3877 0288  
Emergency: 135 0000 7475 (non-office hours only)

芬兰驻广州总领事馆  
中信广场33层, 3309B-12  
天河北路233号  
510613 广州

**Consulate General of Finland**  
Dah Sing Finance Center  
24th Floor, Room  
Gloucester Road, Wanchai  
Hong Kong  
Telephone: +852 2525 5385  
Fax : +852 2810 1232  
Emergency: +358 9 1605 5551 (non-office hours only)

芬兰驻香港总领事馆  
大新金融中心24层2405-08  
告士打道108号  
香港湾仔

## FRANCE

### Pékin | Ambassade

Adresse: N° 60 Tianzelu, Liangmaqiao, Chaoyang district, 100600 Beijing  
北京市朝阳区天泽路60号  
法国驻华使馆  
100660  
Tél : +86 (0) 10 8531 2000  
Fax : +86 (0) 10 8532 8109  
Internet : <http://www.ambafrance-cn.org>  
E-mail : [presse@ambafrance-cn.org](mailto:presse@ambafrance-cn.org)

### Pékin | Section consulaire de l'Ambassade

Adresse: N° 60 Tianzelu, Liangmaqiao, Chaoyang district, 100600 Beijing  
北京市朝阳区天泽路60号  
法国驻华使馆  
100660  
Tél : +86 (0) 10 8531 2000  
Fax : +86 (0) 10 8532 8109  
Numéro d'urgence : 137 01 07 87 33  
Internet : <http://www.ambafrance-cn.org>  
E-mail: [info-consulat.pekin-amba@diplomatie.gouv.fr](mailto:info-consulat.pekin-amba@diplomatie.gouv.fr)

### Beijing | Embassy

Address : N° 60 Tianzelu, Liangmaqiao, Chaoyang district, 100600 Beijing  
北京市朝阳区天泽路60号  
法国驻华使馆  
100660  
Phone: +86 (0) 10 8531 2000  
Fax : +86 (0) 10 8532 8109  
Internet: <http://www.ambafrance-cn.org>  
E-mail: [presse@ambafrance-cn.org](mailto:presse@ambafrance-cn.org)

### Beijing | Embassy's consular section

Address : N° 60 Tianzelu, Liangmaqiao, Chaoyang district, 100600 Beijing  
北京市朝阳区天泽路60号  
法国驻华使馆  
100660  
Phone: +86 (0) 10 8531 2000  
Fax : +86 (0) 10 8532 8109



Emergency number: 137 01 07 87 33  
Internet: <http://www.ambafrance-cn.org>  
E-mail: [consulat@ambafrance-cn.org](mailto:consulat@ambafrance-cn.org)

#### **Canton | Consulat Général**

Adresse: Guangdong International Hotel (GITIC) - Main Tower - Room 803 - 339 Huan Shi Dong Lu - Guangzhou 510098

广州市环市东路339号广东国际大酒店主楼803室

邮编 : 510098

Tél: [86] (20) 28 29 20 00

Fax: [86] (20) 28 29 20 01

Numéro d'urgence: 136 00 08 13 95

Internet: <http://www.ambafrance-cn.org>

E-mail: [info@consulfrance-canton.org](mailto:info@consulfrance-canton.org)

#### **Guangzhou | General Consulate**

Address: Guangdong International Building - Main Tower - 8th floor - Room 810  
339 Huan Shi Dong Lu - Guangzhou (Canton) 510098

Phone: [86] (20) 28 29 20 00

Fax : [86] (20) 28 29 20 01

Emergency number: 136 00 08 13 95

Internet : <http://www.ambafrance-cn.org/-Consulat-Canton->

E-mail: [admin-francais.canton-fslt@diplomatie.gouv.fr](mailto:admin-francais.canton-fslt@diplomatie.gouv.fr)

法国驻广州领事馆

广州市环市东路339号

广东国际大厦主楼810室

邮编: 510098

#### **Chengdu | Consulat Général**

Adresse: Times Plaza – 2 Zongfu Road - 610016 Chengdu

成都市总府路2号时代广场30楼3009, 3010, 3003A

邮编: 610016

Tél: [86 ] (28) 66 66 60 60

Fax : [86 ] (28) 66 66 61 03

Numéro d'urgence: 138 80 31 38 31

Internet: <http://www.ambafrance-cn.org>

E-mail: [info@consulfrance-chengdu.org](mailto:info@consulfrance-chengdu.org)

#### **Chengdu | General Consulate**

Address: Times Plaza – 30th floor - 2 Zongfu Road - 610016 Chengdu

成都市总府路2号时代广场30楼3009, 3010, 3003A

邮编: 610016

Phone: [86] (28) 66 66 60 60

Fax: [86 ] (28) 66 66 61 03

Emergency number: 138 80 31 38 31

Internet: <http://www.ambafrance-cn.org>

E-mail: [chancellerie@consulfrance\\_chengdu.org](mailto:chancellerie@consulfrance_chengdu.org)

#### **Hong Kong | Consulat Général**

Adresse: Admiralty Centre - Tower II - 18 Harcourt Road - GPO Box 13 Hong Kong

香港金钟夏悫道18号海富中心第二座25-26楼

Tél: [852] 37 52 99 00

Fax : [852] 37 52 99 01

Numéro d'urgence: 852 93 37 05 95

Internet: <http://www.consulfrance-hongkong.org>

#### **Hong Kong | General Consulate**

Address: Admiralty Centre - Tower II - 25/F and 26/F - 18 Harcourt Road - GPO Box 13 Hong Kong

香港金钟夏悫道18号海富中心第二座25-26楼

Phone: [852] 37 52 99 00  
Fax : [852] 37 52 99 01  
Emergency number (at night and on weekends only): 852 93 37 05 95  
Internet: <http://www.consulfrance-hongkong.org/>

#### **Shanghai | Consulat Général**

Adresse : Soho Zhongshan Plaza - Bâtiment A - 18ème étage -1055 Zhongshan Xi Lu – 200051 Shanghai  
法国驻上海总领事馆 200051中山西路1055号Soho中山广场A座18楼  
Tél: [86] (21) 60 10 63 00  
Fax: [86] (21) 60 10 63 89  
Numéro d'urgence: 136 01 60 78 71  
Internet: <http://www.ambafrance-cn.org>  
E-mail: [info.shanghai@diplomatie.gouv.fr](mailto:info.shanghai@diplomatie.gouv.fr)

#### **Shanghai | General Consulate**

Address: Soho Zhongshan Plaza - Building A – 18 floor -1055 Zhongshan Xi Lu – 200051 Shanghai  
法国驻上海总领事馆 200051中山西路1055号Soho中山广场A座18楼  
Phone: [86] (21) 60 10 63 00  
Fax: [86] (21) 60 10 63 89  
Emergency number: 136 01 60 78 71  
Internet: <http://www.ambafrance-cn.org>  
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