

Australian Credit Bureau Consumer Credit Report Request Form



This form is designed to help you request your Experian credit report.

Please ensure that all the required identification documents are submitted with this form when you post your request to us.

Your Experian credit report (and score) will be processed within ten (10) days from the date we receive all your required identification documents.

Your credit report will be posted to the current address provided on this form.

Files marked with an asterisk (*) are mandatory. PLEASE USE BLOCK LETTERS.

You are welcome to view our Privacy Policy at <http://www.experian.com.au/legal/credit-services-privacy.html>

PERSONAL DETAILS

We require some information about you in order to enable us to generate your credit report.

If we have any questions regarding your request, we will contact you on the telephone number supplied below.

First Name*

Middle Name(s)

Last Name*

Have you ever used another name or an alias? If so, please include below

Yes No

First Name

Middle Name(s)

Last Name

Alias

Daytime Tel*

Email

Date of Birth*

Gender

Male Female Not specified

Current residential address

House/Unit No*

Street Name*

City/Suburb*

State*

Postcode*

Previous residential address if you have moved within the past 5 years

House/Unit No

Street Name

City/Suburb

State

Postcode

If employed, please enter the name of your current employer

Employer Name

IDENTIFICATION

To safeguard your credit information, we need to verify your identity before issuing you with your credit report. You must include high quality copies of the following documents with this Credit Report Request Form.

Please provide:

- **One (1) document from GROUP A AND**
- **EITHER two (2) documents from GROUP B OR three (3) documents from GROUP C**

GROUP A – One (1) document to be provided

- Driver's Licence issued by an Australian State or Territory
- Birth Card issued by an Australian Registrar of Births, Deaths and Marriages (this is not a Birth Certificate)
- Roads and Maritime Services (formerly RTA) photo card
- Licence or permit issued under a law of the Commonwealth, a State or Territory Government (e.g. a boat licence)
- Proof of Age Card (Government issued)
- Passport
- Working with Children/Teachers Registration Card
- Public Employee Photo ID (Government issued)
- Identification Card issued by the Commonwealth, a State or Territory Government as evidence of your entitlement to a financial benefit

You must also provide these additional documents – either two (2) from Group B or three (3) from Group C

GROUP B – Minimum of two (2) documents to be provided

- Medicare card issued by Health Insurance Commission
- Centrelink card issued by Centrelink
- Department of Veteran's Affairs card issued by DVA
- Credit card or Account card issued by a financial institution in Australia
- Foreign/International Driver's Licence
- Australian Tertiary Education Institution Photo ID

OR

GROUP C – Minimum of three (3) documents to be provided

- Motor Vehicle Registration or Insurance papers
- Property rates notice
- Home insurance papers
- Property lease agreement
- Utilities bills (e.g. telephone, electricity or gas)
- Bank or credit card statements showing your current residential address

Would you like to participate in the Experian Customer Experience Survey?

We wish to improve our services to you and value your feedback. If you would like to participate in our Customer Experience Survey, please provide us with the email address to which you would like it sent.

Email:

REVIEW

Please review your details and check that high quality copies of all the required identification documents are included with this form prior to posting us your credit report request.

Please post your credit report request form and associated identification documents to:

Experian Australia Credit Services Pty Ltd
Attn: Consumer Support
PO Box 1969
North Sydney, NSW 2060

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