Part I: CoC Organizational Structure

HUD-Defined CoC Name:*	CoC Number*		
Nashua/Hillsborough County CoC	NH 502		
*HUD-defined CoC names and numbers are available at: www.hud.gov/offices/adm/grants/fundsavail.cfm. If you do not have a HUD-defined CoC name and number, enter the name of your CoC and HUD will assign you a number.			

A: CoC Lead Organization Chart

CoC Lead Organization: Greater Nashua COC Executive Committee							
CoC Contact Person: Lori Wilshire, Chair, Greater Nashua Continuum of Care							
Contact Person's Orga	anization Name: N	ashua Children's H	Iome				
Street Address:	Street Address: 125 Amherst Street						
City:	Nashua		State: NH	Zip: 03064			
Phone Number: (603) 883-3851 Fax Number: (603) 883-5925							
Email Address: lori@nashuachildrenshome.org							

B: CoC Geography Chart

Geographic Area Name	6-digit Code	Geographic Area
Nashua, City of	331026	
¹ / ₂ of Hillsborough County, as shown below. See attached MOA.	339011	¹ / ₂ of Hillsborough (continuation) as sh
Amherst, Town of	339011	Milford, Town of
Brookline, Town of	339011	Mont Vernon, Tow
Hollis, Town of	339011	
Hudson, Town of	339011	
Litchfield, Town of	339011	
Mason, Town of	339011	
Merrimack, Town of	339011	

Geographic Area Name	6-digit Code
¹ / ₂ of Hillsborough County, (continuation) as shown below.	339011
Milford, Town of	339011
Mont Vernon, Town of	339011

CoC Structure and Decision-Making Processes

C: CoC Groups and Meetings Chart

)	Enter the number of organizations/ entities that are members of
	CoC Planning Groups					each CoC planning group listed on this chart.
	rimary Decision-Making Group (list only one group)					
Name:	Greater Nashua Continuum of Care	Х				47
Role:	Determines policies and project priorities; addresses housing homeless/chronic homeless population.	and of	ther	issue	es	impacting
Other (CoC Committees, Sub-Committees, Workgroups, etc.					
Name:	GNCOC Executive Committee	Х				14
Role:	Develops strategies to eradicate homelessness/chronic homele plan, City and State Consolidated Plans; plans meetings; mak GNCOC voting body.					
Name:	Ending Homelessness Committee	Х				14
Role:	Oversees updates and implementation of the 10-year plan to e community to increase awareness and coordinate collaborativ					
Name:	GAPS Committee		Х			6
Role:	Conducts annual and quarterly point-in-time homeless census strategy effectiveness and future needs.	; iden	tifie	s gaj	ps;	determines
Name:	Prevention Strategy Committee		Х			3
Role:	Reviews implementation of the 10-year plan with primary for	us on	hor	neles	ssn	less prevention.
Name:	Revolving Loan Fund Advisory Committee	Х				6
Role:	Developed and now implements loan fund for emergency more	rtgage	anc	l ren	tal	assistance.
Name:	Legislative Affairs Committee		Х			10
Role:	Monitors public policy under consideration; updates GNCOC acts as liaison to inform legislature of issues pertaining to mis					
Name:	HMIS Advisory Council (Statewide Committee)	Х				3
Role:	Oversees statewide HMIS implementation and deployment. N CoC's address user or agency specific concerns about the systematic statement of the					
Name:	Governor's Interagency Council on Homelessness (ICH)	Х				2
	Drafted and implementing State of New Hampshire's 10-year	plan	to e	nd ho	om	elessness.
	Super NOFA Committee		Х			8
Role:	Coordinates efforts in completing Exhibit I of the annual subr Assistance Program.	nissio	n to	HU	D'	s Homeless
Name:	Discharge Planning Committee – State		Х			24
Role:	Developed and now implements discharge plan for those citiz systems of care who are at risk of being homeless.	ens le		ng in	sti	
	<i>u</i>					
Name:	Rapid Re-Housing Committee		Х			5

		Fr (ch	leet equ eck col	ency onl	y	Enter the number of organizations/ entities that are
	CoC Planning Groups	Monthly or More	Quarterly	Biannually	Annually	members of each CoC planning group listed on this chart.
Name:	Community Relations Committee		Х			6
Role:	Serves as public awareness/public relations arm of GNCOC; I	has co	onta	ct w	vith	local and
Noie:	regional news media; makes presentations to general public as					
	Balance of State Continuum of Care	Х				2
RUID.	Representative attends their general meetings, shares informat	tion fi	om	GN	ICC	OC and reports
Noie:	back to GNCOC on areas for collaboration.					
Name:	Manchester Continuum of Care		Х			2
R OI O'	Representative attends their general meetings and reports back collaboration. GNCOC past chair assisted in preparation of M					
	Healthcare for the Homeless Committee			Х		5
Role	Developed service delivery plan for healthcare needs of the he evaluating impact on providers and accessing available resour		ss.]	Nov	<i>w</i> re	sponsible for
	Homeless Providers Wraparound Services Committee	X				8
Polo	Reviews individual homeless/chronically homeless cases to ic then connect the person with services.		y ne	ed,	dev	÷
	Winter Shelter Beds Planning Committee		Х			5
	Meets to discuss shelter capacity and planning for winter over	flow.	1		1	
	NH Coalition to End Homelessness	X				4
Rola	Works to eliminate the causes of homelessness through advocacy, education, and community organizing.					
	Project Homeless Connect			1	X	11
	Plans and executes a day of sharing information on agencies'	resou	rces	to		
	chronically homeless population and the general public.	10000				
	State-wide PIT (Point-in-Time) Committee	Х				4
Role	Insures a consistent, broad point-in-time count of chronically homeless individuals/families throughout the State of New Ha	home		inc	livi	

	Specific Names of All CoC Organizations	Geographic Area Represented	Subpopulations Represented, if any*
	STATE GOVERNMENT AGENCIES		
	Community Service Council of New Hampshire	STATE OF NH	
	NH Division of Behavioral Health Services/Office of Homelessness, Housing & Transportation Services	STATE OF NH	
	NH Department of Health & Human Services Division of Family Assistance	STATE OF NH	
	US Department of Housing and Urban Development	STATE OF NH	
	VA Medical Center	STATE OF NH	VET
	NH Office of Alcohol and Drug Policy	STATE OF NH	SA
	LOCAL GOVERNMENT AGENCIES		
	City of Nashua Mayor's Office	331026	
	City of Nashua Board of Aldermen	331026	
	City of Nashua Urban Programs Department	331026	
	City of Nashua/Community Development Division	331026	
OR	Nashua Department of Public Health	331026	
SECTOR	Nashua Transit Authority	331026, 339011	
	Nashua Welfare Department	331026	
LIC	Town of Amherst	339011	
PUBLIC	Town of Brookline	339011	
4	Town of Hollis	339011	
	Town of Hudson	339011	
	Town of Litchfield	339011	
	Town of Mason	339011	
	Town of Merrimack	339011	
	Town of Milford	339011	
	Town of Mont Vernon	339011	
	PUBLIC HOUSING AGENCIES		
	Nashua Housing Authority	331026	
	New Hampshire Housing	STATE OF NH	
	SCHOOL SYSTEMS / UNIVERSITIES		
	Amherst School District	339011	Y
	Brookline School District	339011	Y
	Hollis School District	339011	Y
	Hudson School District	339011	Y
	Litchfield School District	339011	Y
	Mason School District	339011	Y
	Merrimack School District	339011	Y
	Milford School District	339011	Y

D: CoC Planning Process Organizations Chart

	Specific Names of All CoC Organizations	Geographic Area Represented	Subpopulations Represented, if any*
	Mont Vernon School District	339011	Y
	Nashua School District	331026	Y
	Southern NH University	331026, 339011	
	Daniel Webster College	331026, 339011	
	Rivier College	331026, 339011	
	St. Anselm College	331026, 339011	
	NH Community Technical College	331026, 339011	
	LAW ENFORCEMENT / CORRECTIONS		
	Amherst Police Department	339011	
	Brookline Police Department	339011	
	Hollis Police Department	339011	
	Hudson Police Department	339011	
	Litchfield Police Department	339011	
	Mason Police Department	339011	
	Merrimack Police Department	339011	
	Milford Police Department	339011	
	Mont Vernon Police Department	339011	
	Nashua Police Department	331026	
	LOCAL WORKFORCE INVESTMENT ACT (WIA) BOARDS		
	DHHS-Division of Family Assistance	STATE OF NH	
	New Hampshire Employment Security	STATE OF NH	
	Workforce Opportunity Council	STATE OF NH	
	OTHER—ELECTED OFFICIALS		
	Office of Senator Judd Gregg Office of Senator John Sununu	STATE OF NH STATE OF NH	
	Office of Congressman Paul Hodes	STATE OF NH STATE OF NH	
	Office of Congresswoman Carol Shea- Porter	STATE OF NH	
	Office of the Governor John Lynch	STATE OF NH	
	State Legislative Member Joan Schulze	STATE OF NH 331026	
	State Legislative Member David Smith	STATE OF NH 331026	
	State Legislative Member Cynthia Rosenwald	STATE OF NH 331026	
	Executive Councilor Debora Pignatelli	STATE OF NH	
	NON-PROFIT ORGANIZATIONS		
'ATE FOR	Area Agency for Developmental Services of Greater Nashua	331026, 339011	
PRIVATE SECTOR	Bridges – Domestic & Sexual Assault Support	331026, 339011	DV
	Community Council of Nashua, Inc.	331026, 339011	SMI Y

Specific Names of All CoC Organizations	Geographic Area Represented	Subpopulations if ar	
Greater Nashua Council on Alcoholism,	331026, 339011	SA	DV
Inc./Keystone Hall			
Greater Nashua Habitat for Humanity	331026, 339011		
Harbor Homes, Inc.	331026, 339011	SMI	VET
Healthy At Home, Inc.	331026, 339011	SMI	SA
American Red Cross	331026, 339011		
NH Legal Assistance	331026, 339011		
Nashua Pastoral Care Center	331026, 339011	DV	SA
MP Housing, Inc.	331026	DV	SA
Milford Regional Counseling Services, Inc.	331026, 339011	Y	DV
Nashua Children's Home	331026, 339011	Y	
Nashua Soup Kitchen & Shelter, Inc.	331026, 339011	SA	VET
Neighborhood Housing Services of Greater Nashua	331026, 339011		
Southern NH HIV/AIDS Task Force	331026, 339011	HIV	
Southern NH Services, Inc.	331026, 339011		
Youth Council	331026, 339011	Y	
FAITH-BASED ORGANIZATIONS			
Corpus Christi Food Pantry	331026, 339011		
Greater Nashua Interfaith Hospitality Network, Inc.	331026, 339011		
Marguerite's Place, Inc.	331026, 339011	SA	DV
SHARE (food cooperative)	331026, 339011		
St. John Neumann Outreach	331026, 339011		
Salvation Army	331026, 339011		
Southern New Hampshire Rescue Mission	331026, 339011		
St. Joseph Hospital	331026, 339011		
FUNDERS / ADVOCACY GROUPS			
United Way of Greater Nashua	331026, 339011		
Manchester Diocese (Bishop's Fund)	STATE OF NH		
Community Development Finance Authority	STATE OF NH		
NH Community Loan Fund	STATE OF NH		
NAMI NH Nashua Affiliate	331026, 339011	SMI	
BUSINESSES (BANKS, DEVELOPERS, BUSINESS ASSOCIATIONS, ETC.)			
Merrimack County Savings Bank	331026, 339011		
Citizens Bank	STATE OF NH		
HOSPITALS /MEDICAL REPRESENTATIVES			
Southern New Hampshire Medical Center	331026, 339011		
St. Joseph Hospital	331026, 339011		
Nashua Area Health Center	331026, 339011		
HOMELESS/FORMERLY HOMELESS PERSONS			
Joe and Jean P	331026		
Nashua Advocacy Group	331026, 339011	SA	SMI

Specific Name	es of All CoC Organizations	Geographic Area Represented	Subpopulations if any	· ·
"Connections resource cent	s" Members (peer support er)	331026, 339011	SMI	SA
OTHER				
Alphonse Ha	ettenschwiller, citizen	331026		
Bryron Stepn	er, citizen	331026	HIV	

*Subpopulations Key: Seriously Mentally Ill (SMI), Substance Abuse (SA), Veterans (VET), CoC-D HIV/AIDS (HIV), Domestic Violence (DV), and Youth (Y).

E: CoC Governing Structure Chart	
 1. Is the CoC's primary decision-making body a legally recognized organization (check or Yes, a 501(c)(3) Yes, a 501(c)(4) 	ie)?
 Yes, other – specify: No, not legally recognized 	
2. If your CoC were provided with additional administrative funds from HUD, would the decision-making body, or an agent designated by it (e.g. a city or non-profit organization to be responsible for activities such as applying for HUD funding and serving as the graph providing project oversight, and monitoring? Explain.	on), be able
Yes, if provided with additional administrative funds from HUD, the Greater Nashua COC would be able to hire the staff necessary to ensure a competitive application for HUD fund as provide comprehensive project oversight and monitoring. The GNCOC member agenci be able to provide technical assistance during the transition to COC administration of HUD.	ing as well es would
3. What percentage of the decision-making body membership represents the private sector, including non-profit providers, homeless or formerly homeless persons, advocates and consumer interests, etc.?	<u>84</u> %
4a. Indicate how the <u>members</u> of the primary decision-making body are selected (check all that apply):	
Elected Assigned/Volunteer Appointed Other – specify:	
4b. Briefly explain the selection process. (For example, if 5 members are appointed an elected, explain why this process was established and describe how it works.)	nd 6 are
Any individual or organization operating or representing an interest within the service area subscribes to the purposes and basic policies of the GNCOC and whose participation will o to the GNCOC's ability to carry out its purposes may become a member.	
5. Indicate how the <u>leaders</u> of the primary decision-making body are selected (check all that apply):	
Elected Assigned/Volunteer Appointed Other – specify:	

F: CoC Project Review and Selection Chart

1. Open Solicitation			
a. Newspapers	\square	d. Outreach to Faith-Based Groups	\boxtimes
b. Letters/Emails to CoC Membership	$\overline{\boxtimes}$	e. Announcements at CoC Meetings	$\overline{\boxtimes}$
c. Responsive to Public Inquiries	\boxtimes	f. Announcements at Other Meetings	\square
2. Objective Rating Measures and Performa	nce A	Assessment	
a. CoC Rating & Review Committee Exists	\boxtimes	j. Assess Spending (fast or slow)	\boxtimes
b. Review CoC Monitoring Findings	\boxtimes	k. Assess Cost Effectiveness	\boxtimes
c. Review HUD Monitoring Findings	\boxtimes	1. Assess Provider Organization	Ø
c. Review field womtoring Findings		Experience	
d. Review Independent Audit	\square	m. Assess Provider Organization	\square
1		Capacity	
e. Review HUD APR for Performance	\square	n. Evaluate Project Presentation	\square
Results			
f. Review Unexecuted Grants	\square	o. Review CoC Membership Involvement	\square
g. Site Visit(s)	\boxtimes	p. Review Match	\boxtimes
h Survey Clients	\boxtimes	q. Review All Leveraging Letters (to	\mathbb{X}
h. Survey Clients	\square	ensure that they meet HUD requirements)	\square
i. Evaluate Project Readiness	\boxtimes		
3. Voting/Decision System			
a. Unbiased Panel / Review Committee	\boxtimes	d. One Vote per Organization	\boxtimes
b. Consumer Representative Has a Vote	\square	e. Consensus (general agreement)	
c. All CoC Members Present Can Vote		f. Voting Members Abstain if Conflict of Interest	\boxtimes

G: CoC Written Complaints Chart

Were there any written complaints received by the CoC regarding any CoC matter in the last 12 months?

□ Yes ⊠ No

If Yes, briefly describe the complaints and how they were resolved.

Part II: CoC Housing and Service Needs

H: CoC Services Inventory Chart

(1)	(2) Prevention						(3)						(4	4)				
		Pre		tion	l	Ou	· ·	ach			Sup	po			ervi	ices		
Provider Organizations	Mortgage Assistance	Rental Assistance	Utilities Assistance	Counseling/Advocacy	Legal Assistance	Street Outreach	Mobile Clinic	Law Enforcement	Case Management	Life Skills	Alcohol & Drug Abuse	Mental Heath Counseling	Healthcare	HIV/AIDS	Education	Employment	Child Care	Transportation
Adult Learning Center				х						х					х	х	х	
American Red Cross of Greater Nashua & Souhegan Valley		x		x											x			
Amherst Police Department								x										
Area Agency for Developmental Disabilities	x	x	x	x	x				x	x		x				x		x
Big Brothers Big Sisters				х					х	x							x	х
Boys & Girls Club				X					х	X					Х		X	X
Bridges – Domestic & Sexual Assault Support		x	x	x	x				x	x		x						
Brookline Police Department								X										
Care Net				Х									х		Х			
Child & Family Services of New Hampshire				x					x	x					x			
CHINS Diversion Program/The Youth Council, Inc.				x						x					x			
City of Nashua Department of Public Health						x	x											
Community Council of Nashua, Inc.				х		х			х	х	х	х		х	х	х		x
Community Services Council of New Hampshire		x							x	x			x					x
Corpus Christi	X	х	х	х														
Girls, Inc.				х						X					X		x	
Greater Nashua Council on Alcoholism, Inc.				x					x	x	x	x		x	X	X		x
Greater Nashua Dental Connection													x					
Greater Nashua Interfaith Hospitality Network				x					x	x								x
Harbor Homes, Inc.				х		х			X	X	x	X				X		x

(1)	(2) Prevention				(3)		(4)											
		Pre	ven	tion	l	Ou	trea	ach			Sup	po	rtiv	e S	ervi	ices		
Provider Organizations	Mortgage Assistance	Rental Assistance	Utilities Assistance	Counseling/Advocacy	Legal Assistance	Street Outreach	Mobile Clinic	Law Enforcement	Case Management	Life Skills	Alcohol & Drug Abuse	Mental Heath Counseling	Healthcare	HIV/AIDS	Education	Employment	Child Care	Transportation
Hillsborough County Family				x											Х			
Intervention Program																		
Hollis Police Department								X										
Hudson Police Department								X										
Litchfield Police Department					-			Χ										
Marguerite's Place, Inc.				X	Х				X	Х					Х	Х	Χ	Χ
Mason Police Department								X										
Merrimack Police Department								X										
Milford Police Department								X										
Milford Regional Counseling				x					x	х	x	x		x				
Services, Inc.				~							~	~						
Milford SHARE	Х	Х	Х	Х														
Minority Health Coalition				X														
Mont Vernon Police Department								X										
MP Housing, Inc.		Х	Х	Х	Х				Х	Х					Х	Х	Х	Х
Municipal Welfare (Amherst, Brookline, Hollis, Hudson, Litchfield, Mason, Merrimack, Milford, Mont Vernon, Nashua)	x	x	x	x					x	x							x	x
Nashua Area Health Center				X									Х	X	Х			
Nashua Children's Home				Х					Х	Х					Х	Х		
Nashua Housing Authority				X											Х			
Nashua Pastoral Care Center		Х	Х	Х					х	х	Х	х			х	х		
Nashua Police Department				Х	Х	Х		X										
Nashua Soup Kitchen & Shelter, Inc.		Х	Х	х		х			х	х	х				х	х		Х
Neighborhood Housing Services				x					х	X					X			[]
New Hampshire Legal Assistance				х	х										х			
New Hampshire State Hospital				х					х			х						
New Hampshire Catholic Charities	х	х	х	х	х					х					Х			х
New Hampshire Department of																		
Health & Human Services (TANF, DCYF, FS, MEDICAID)		x	x	x					х	X			X		X	x	x	X
NH Employment Security				X											X	X		

(1)	(2) Prevention				(3)							4)						
		Pre	ven	tion	l	Ou	trea	ich			Sup	po	rtiv	e S	ervi	ices	; 	
Provider Organizations	Mortgage Assistance	Rental Assistance	Utilities Assistance	Counseling/Advocacy	Legal Assistance	Street Outreach	Mobile Clinic	Law Enforcement	Case Management	Life Skills	Alcohol & Drug Abuse	Mental Heath Counseling	Healthcare	HIV/AIDS	Education	Employment	Child Care	Transportation
Salvation Army	Х	Х	Х	Х														
School Systems (Amherst, Brookline, Hollis, Hudson, Litchfield, Mason, Merrimack, Milford, Mont Vernon, Nashua)				x						x					x		x	x
Service Link				х														
Southern New Hampshire HIV/AIDS Task Force	x	x	x	x		x			x	x	x	x	X	x	x			x
Southern New Hampshire Medical Center				x					x		x	x	X	x				
Southern New Hampshire Rescue Mission				x		x												
Southern New Hampshire Services, Inc.	x	x	x	x		x			x	x			X		x	x	x	X
St. John Neumann Outreach	х	х	х	х														
St. Joseph's Hospital				х					х		X	х	X	х				
The Nashua Telegraph															Х			
The Nashua Center for the Multi- Handicapped				x					x	x			X		x	x		x
The PLUS Company				Х					х	Х					Х	X		X
The Upper Room Compassionate Ministries		x	x	x														
The Youth Council, Inc.				x					Х	X	x	x		x	X			
Tolles Street Mission				x														
University of New Hampshire Co- operative Extension				x						x					x			
United Way of Greater Nashua				х														
Veteran's Administration				x					X	x	x	x	X	X	X	X		

CoC Housing Inventory and Unmet Needs

I: CoC Housing Inventory Charts

Emergency Shelter	r: Fundamental Compo	onents	in Co	C Syst	em – He	ousin	g Inv	entory	Char	·t			
	Facility Name*	HMIS	Num	ber of	Geo	Targe	et Pop	Ye	ar-Rou	nd		Other	Beds
Provider Name	*Place an asterisk after the facility name if it receives HUD McKinney-Vento dollars.	Part. Code		Round 1 HMIS	Code	А	В	Fam. Units	Fam. Beds	Indiv. Beds	Year- Round Beds	Seas- onal	O/V*
Current Inventory			Ind.	Fam.									
<u>`</u>	<u>cy on or before Jan. 31, 2006</u>)				1					•	1	
Bridges	DV Shelter	DV	0	0	331026	FC	DV	5	12	0	12	0	0
Greater Nashua Interfaith Hospitality Network	Anne Marie House	N	0	0	339011	FC		6	24	0	24	0	0
Harbor Homes, Inc	Allds Street*	PA	2	0	331026	SMF		0	0	2	2	0	0
Harbor Homes, Inc	Maple Arms*	PA	16	8	331026	М		2	8	16	24	0	12
Greater Nashua Council on Alcoholism, Inc.	Keystone Hall*	PA	4	0	331026	SMF		0	0	4	4	0	0
Nashua Soup Kitchen and Shelter, Inc.	Ash Street Shelter	PA	15	5	331026	М		2	5	15	20	0	6
Nashua Soup Kitchen and Shelter, Inc.	Kinsley Street Shelter	PA	5	5	331026	FC		2	5	5	10	0	1
	SUBT	OTALS:	42	18	SUBTOTA I	AL CUF NVENT		18	54	42	96	0	19
New Inventory in Pl (Available for Occupan	ace in 2006 cy Feb. 1, 2006 – Jan. 31, 200	07)	Ind.	Fam.									
N/A			0	0				0	0	0	0	0	0

	SUBTOTALS:	0	0		TOTAL		0	0	0	0	0	0
Inventory Under De (Available for Occupand	velopment cy after January 31, 2007)	Anticij Occupan										
N/A												
	Subtotal I	(NVENTO	DRY UN	der Devi	ELOPM	ENT:	0	0	0	0	0	0
Unmet Need			Un	NMET NEF	ер Тот	TALS:	0	0	0	0	0	0
Total Year-Round Beds—Individuals				Year-R	ound	Beds-	—Fam	ilies				
1. Total Year-Round Indi	vidual Emergency Shelter (ES) Beds:	42	6. Tota	al Year-Ro	und Fai	mily E	mergen	cy Shelte	er (ES) E	Beds:		54
2. Number of DV Year-R	ound Individual ES Beds:	0	7. Nur	nber of DV	Year-	Round	Family	ES Beds	s:			12
3. Subtotal, non-DV Year-Round Individual ES Beds (Line 1 minus Line 2):				total, non-l minus Line		ar-Rou	ind Fam	ily ES B	eds			42
4. Total Year-Round Individual ES Beds in HMIS:			9. Total Year-Round Family ES Beds in HMIS									18
5. HMIS Coverage—Individual ES Beds (Divide Line 4 by Line 3 and multiply by 100. Round to a whole number):			10. HN and mu	MIS Covera ultiply by 10	age—Fa 0. Roun	amily d to a	ES Beds whole nu	s (Divide mber):	Line 9 by	/ Line 8		43%
*In the column labeled "O/V," enter the number of Overflow and Voucher H												

I: CoC Housing Inventory Charts

Transitional Housing: I	Fundamental Compon	ents in	CoC	Systen	n – Hous	sing l	[nven	tory Ch	nart		
	Facility Name*	HMIS		ber of	Geo	Targe	et Pop	Ye	ar-Rour	ıd	Total Year-
Provider Name	*Place an asterisk after the facility name if it receives HUD McKinney-Vento dollars.	Part. Code		Round 1 HMIS		А	В	Fam. Units	Fam. Beds	Indiv. Beds	Round Beds
Current Inventory			Ind.	Fam.							
(Available for Occupancy on o	or before January 31, 2006)						1		T	I	
Greater Nashua Council on Alcoholism, Inc.	Keystone Hall*	PA	12	0	331026	SMF		0	0	12	12
Harbor Homes, Inc.	Amherst Street Veteran's Transitional*	PA	20	0	331026	SM	VET	0	0	20	20
Marguerite's Place, Inc.	85-89 Palm Street*	PA	0	23	331026	FC		10	23	0	23
Nashua Pastoral Care Center	Caroline's House*	PA	0	13	331026	FC		4	13	0	13
Nashua Pastoral Care Center	Concord Street*	PA	0	4	331026	FC		1	4	0	4
Nashua Pastoral Care Center	Norwell House*	PA	0	19	331026	FC		8	19	0	19
Nashua Pastoral Care Center	Victory House*	PA	0	15	331026	FC		5	15	0	15
Nashua Soup Kitchen and Shelter, Inc.	86 Chestnut/29 Kinsley	PA	0	12	331026	FC		3	12	0	12
	Subt	OTALS:	32	86	SUBTOTA	al Cui Inven		31	86	32	118
New Inventory in Place in (Available for Occupancy Feb			Ind.	Fam.							
N/A	· · · · · · · · · · · · · · · · · · ·		0	0				0	0	0	0
	SUBTOTALS		0	0		FOTAL NVENT		0	0	0	0
Inventory Under Development (Available for Occupancy after January 31, 2007)				ipated ncy Date						<u> </u>	

Harbor Homes, Inc.	Spring Street Veteran's Transitional	5/1	/2007	331026	Μ	VET	5	10	15	25
	SUBTO	DTAL INV	VENTORY UN	der Dev	ELOP	MENT:	5	10	15	25
Unmet Need			U	nmet Ne	ED TO	DTALS:	5	10	15	25
Total Year-Round B	eds—Individuals		Total Yea	r-Round	l Bed	s—Fa	milies			
1. Total Year-Round Indiv	vidual Transitional Housing Beds:	32	6. Total Yea	r-Round F	amily	Transiti	onal Hous	ing Beds	s:	86
2. Number of DV Year-Ro	ound Individual TH Beds:	0	7. Number o	f DV Year	r-Rour	nd Famil	y TH Bed	s:		0
3. Subtotal, non-DV Year- (Line 1 minus Line 2):	Round Individual TH Beds	32	8. Subtotal, 1 (Line 6 minus		ear-Ro	ound Fai	mily TH B	Beds		86
4. Total Year-Round Indiv	vidual TH Beds in HMIS:	32	9. Total Yea	r-Round F	amily	TH Bed	ls in HMIS	5		86
5. HMIS Coverage—Indiv 3 and multiply by 100. Roun	vidual TH Beds (Divide Line 4 by Line d to a whole number):	100%	10. HMIS C and multiply	overage— by 100. Roi	Family and to a	y TH Be a whole r	eds (Divide number):	Line 9 b	y Line 8	100%

I: CoC Housing Invent	ory Charts												
Permanent Supportive	e Housing*: Fundament	al Con	iponei	nts in (CoC Sys	tem -	- Ho	using I	nvent	ory Ch	art		
	Facility Name	HMIS	Num	ber of	Geo	Tar Po	get p.	Ye	ear-Rou	nd	Total Year-		
Provider Name	*Place an asterisk after the facility name if it receives HUD McKinney-Vento dollars.	Part. Code	ode Beds in HMIS		ode Beds in I		Code	А	В	Fam. Units	Fam. Beds	Indiv./ CH Beds	Round Beds
Current Inventory			Ind.	Fam.									
(Available for Occupancy on	or before January 31, 2006)					1	-			1			
Harbor Homes, Inc.	Allds Street*	PA	16	0	331026	SMF		0	0	16/13	16		
Harbor Homes, Inc.	Chestnut Street*	PA	10	0	331026	SMF		0	0	10/8	10		
Harbor Homes, Inc.	HHO Condos*	PA	5	4	331026	М		2	4	5/5	9		
Harbor Homes, Inc.	Mainstream*	PA	46	76	331026	М		29	76	46/43	122		
Harbor Homes, Inc.	Maple Arms*	PA	6	0	331026	SMF		0	0	6/6	6		
Harbor Homes, Inc.	PH II*	PA	10	6	331026	М		3	6	10/7	16		
Harbor Homes, Inc.	PH III/Safe Haven*	PA	25	32	331026	М		9	32	25/23	57		
Harbor Homes, Inc.	PH IV*	PA	6	11	331026	М		4	11	6/5	17		
Harbor Homes, Inc.	PH V*	PA	10	12	331026	М		4	12	10/8	22		
Harbor Homes, Inc.	PH VI*	PA	5	0	331026	SMF		0	0	5/5	5		
Harbor Homes, Inc.	Scattered Sites*	PA	39	11	331026	М		5	11	39/34	50		
Harbor Homes, Inc.	Winter Street*	PA	9	0	331026	SMF		0	0	9/8	9		
Harbor Homes, Inc.	HOPWA*	PA	4	0	331026	М	HIV	0	0	4/4	4		
Harbor Homes, Inc.	Harbor Homes Condo*	PA	0	2	331026	М		1	2	0/0	2		
MP Housing, Inc.	MP Housing*	PA	0	17	331026	FC		8	17	0/0	17		
Nashua Housing Authority /Harbor Homes, Inc.	Shelter + Care*	РА	3	0	331026	SMF		0	0	3/3	3		
Southern NH Services	Mary's House	Ν	0	0	331026	SF		0	0	40/35	40		

	Subt	OTALS:	194	171	SUBTOTA	AL CURI INVENT		65	171	234/ 207	405
New Inventory in Place i (Available for Occupancy Fe			Ind.	Fam.			<u> </u>				
MP Housing, Inc.	Scattered Sites	PA	0	4	331026	FC		2	4	0/0	4
Harbor Homes, Inc.	Scattered Sites	PA	0	3	331026	Μ		1	3	0/0	3
	SUBT	OTALS:	0	7		OTAL N VENTO		3	7	0/0	7
Inventory Under Develo (Available for Occupancy aft	A			ipated ncy Date	è						
MP Housing, Inc.	MP Housing, Inc.				33102 6	FC		2	4	0/0	4
Harbor Homes, Inc.	HOPWA	3/1/2007			33102 6	HI V		0	0	2/1	2
Harbor Homes, Inc.	PH VII		7/1/20	07	33102 6	СН		0	0	2/2	2
	SUBT	FOTAL I	NVENTC	RY UNI	DER DEVE	LOPME	NT:	2	4	4/3	8
Unmet Need				UN	MET NEE	d Tota	LS:	34	82	160/ 57	222
Total Year-Round Beds-	-Individuals		Tota	Year-	Round E	Beds—	Fami	ilies			
1. Total Year-Round Individual	Permanent Housing Beds:	234	6. Tot	al Year-l	Round Farr	nily Perr	nanen	t Housin	g Beds:		178
2. Number of DV Year-Round	Individual PH Beds:	0 7. Number of DV Year-Round Family PH Beds:					0				
3. Subtotal, non-DV Year-Rour (Line 1 minus Line 2):	d Individual PH Beds	234 8. Subtotal, non-DV Year-Round Family PH Beds (Line 6 minus Line 7):				178					
4. Total Year-Round Individual	otal Year-Round Individual PH Beds in HMIS: 194			4 9. Total Year-Round Family PH Beds in HMIS							178
5. HMIS Coverage—Individual PH Beds (Divide Line 4 by Line 3 and multiply by 100. Round to a whole number):			⁶ 10. HMIS Coverage—Family PH Beds (Divide Line 9 by Line 8 and multiply by 100. Round to a whole number):							100%	

J: CoC Housing Inventory Data Sources and Methods Chart
(1) Indicate date on which Housing Inventory count was completed: <u>1/24/07</u>
(2) Identify the method used to complete the Housing Inventory Chart (check one):
Housing inventory survey – CoC conducted a housing inventory survey (via mail, fax, e-mail,
web-based, phone or on-site) of homeless programs/providers to update current bed inventories,
target populations for programs, beds under development, etc.
HMIS – Used HMIS data to complete the Housing Inventory Chart
HMIS plus housing inventory – Used HMIS data supplemented by a survey of providers NOT
participating in the HMIS
(3) Indicate the percentage of providers completing the housing inventory survey:
<u>100</u> % Emergency shelter providers
<u>100</u> % Transitional housing providers
100% Permanent supportive housing providers
(4) Indicate steps to ensure data accuracy for 2007 Housing Inventory Chart (check all that apply):
Instructions – Provided written instructions for completing the housing inventory survey.
Training – Trained providers on completing the housing inventory survey.
Undeted prior bousing investory information Providers submitted undeted 2006 bousing
inventory to reflect 2007 inventory.
Follow-up – CoC followed-up with providers to ensure the maximum possible response rate and
accuracy of the housing inventory survey.
Confirmation – Providers or other independent entity reviewed and confirmed information in 2007
Housing inventory Chart after it was completed.
HMIS – Compared HMIS and housing inventory survey data to check for consistency.
Other – specify:
Unmet Need:
(5) Indicate type of data that was used to determine unmet need (check all that apply):
Sheltered count (point-in-time)
Unsheltered count (point-in-time)
Housing inventory (number of beds available)
Local studies or data sources – specify:
National studies or data sources – specify:
Provider opinion through discussions or survey forms
Other – specify:
(6a) Indicate the method(s) used to calculate or determine unmet need (check all that apply):
Stakeholder discussion – CoC stakeholders met and reviewed data to determine CoC's unmet need
Locally-determined formula – Used locally-determined formula based on local point-in-time (PIT)
count data and housing inventory to calculate unmet need
Applied statistics – Used local PIT enumeration data and applied national or other local statistics
HUD unmet need formula – Used HUD's unmet need formula*
Other – specify:
(6b) If more than one method was used in 6a, please describe how these methods were used.

*The HUD Unmet Need Guide and Worksheet can be found by going to: <u>http://www.hud.gov/offices/adm/grants/fundsavail.cfm</u>

CoC Homeless Population and Subpopulations

Indicate date of last point-i	01/23/2007-01	1/24/2007		
Part 1: Homeless	Shelt	ered		
Population	Emergency		Unsheltered	Total
1. Number of Households				
with Dependent Children:	22	18	30	70
1a. Total Number of				
Persons in these				
Households (adults and				
children)	69	46	84	199
2. Number of Households				
without Dependent				
Children**	56	26	160	242
2a. Total Number of				
Persons in these				
Households	56	26	163	245
Total Persons				
(Add Lines 1a and 2a):	125	72	247	444
Part 2: Homeless				
Subpopulations	Shelt	ered	Unsheltered	Total
below)				
a. Chronically Homeless	35	5	60	95
b. Severely Mentally Ill	32	2	99	131
c. Chronic Substance				
Abuse	64	1	41	105
d. Veterans	29)	44	73
e. Persons with	_,			
HIV/AIDS	0		0	0
f. Victims of Domestic				
Violence	22	2	21	43
g. Unaccompanied Youth				
(Under 18)	0		1	1

K: CoC Point-in-Time Homeless Population and Subpopulations Chart

Optional for unsheltered homeless subpopulations

^{**} Includes single individuals, unaccompanied youth, and other adults (such as a married couple without children) ***For "sheltered" chronically homeless subpopulations, list persons in emergency shelter only.

L: CoC Homeless Population and Subpopulations Data Sources & Methods Chart

<u>L-1:</u>	Sheltered Homeless Population and Subpopulations
(1a) Check method(s) used to count sheltered homeless persons in the CoC (check all that apply):
\square	Survey – Providers count the total number of clients residing in their programs during the PIT count.
	HMIS – CoC used HMIS to complete the PIT sheltered count and subpopulation information.
	Other – specify:
(1b) If multiple methods are checked, briefly describe how data collected using the methods
wei	re combined to produce the count.
(29) Check the method(s) used to gather the subpopulation information on sheltered homeless
	sons reported in Part 2: Homeless Subpopulations (check all that apply):
	Point-in-time (PIT) interviews with each adult and unaccompanied youth – All sheltered
\boxtimes	adults and unaccompanied youth were interviewed to gather subpopulation information.
	Sample of PIT interviews plus extrapolation – A sample of sheltered adults and unaccompanied
	youth were interviewed to gather subpopulation information, and extrapolation techniques were applied to
	produce the total sheltered homeless population.
\boxtimes	Non-HMIS client-level information - Providers used individual client records (e.g., case management
	files) to provide subpopulation data for each adult and unaccompanied youth.
	Provider expertise – Providers estimated the percentage of clients belonging to each subpopulation
	based on their knowledge of their client population as a whole.
	HMIS – CoC used HMIS to gather subpopulation information on sheltered homeless persons.
	Other –specify:
) If multiple methods are checked, briefly describe how the methods were combined to
-	oduce the subpopulation information. Data was collected for the Point-in-Time (PIT) count by
	al face-to-face interviews with clients and also extrapolated from case files for those who were
-	sent in a shelter on the date of the PIT but were not directly interviewed on the specific PIT date.
	s previously collected data was used to determine subpopulation categories.
(3)	Indicate CoC's steps to ensure data quality of the sheltered count (check all that apply):
	Instructions – Provided written instructions to providers for completing the sheltered PIT count.
	Training – Trained providers on completing the sheltered PIT count.
\boxtimes	Remind and Follow-up – Reminded providers about the count and followed up with providers to
	ensure the maximum possible response rate and accuracy.
\square	HMIS – Used HMIS to verify data collected from providers for the sheltered PIT count.
	Other –specify:
(4)	How often will sheltered counts of sheltered homeless people take place in the future?
	Biennial (every two years)
	Annual
	Semi-annual
	Other – specify: Quarterly
~ /	Month and Year when next count of sheltered homeless persons will occur: <u>July 2007</u>
~ /	Indicate the percentage of providers providing populations and subpopulations data
col	lected via survey, interview and/or HMIS:
	<u>100</u> % Emergency shelter providers
*D1	<u>100%</u> Transitional housing providers

*Please refer to 'A Guide to Counting Sheltered Homeless People' for more information on unsheltered enumeration techniques.

L-2: <u>Unsheltered</u> Homeless Population and Subpopulations*

(1) Cł	neck the CoC's method(s) used to count unsheltered homeless persons (check all that apply):
	Public places count – CoC conducted a point-in-time (PIT) count without client interviews.
	Public places count with interviews - CoC conducted a PIT count and interviewed unsheltered
\square	homeless persons encountered during the public places count:
	\Box ALL persons were interviewed OR \boxtimes Sample of persons were interviewed
	Public places count using probability sampling – High and low probabilities assigned to
	designated geographic areas based on the number of homeless people expected to be found in each
	area. The CoC selected a statistically valid sample of each type of area to include in the point-in-time
	count and extrapolated results to estimate the entire homeless population.
\square	Service-based count – Interviewed people using non-shelter services, such as soup kitchens and
	drop-in centers, and counted those that self-identified as unsheltered homeless persons.
	HMIS – Used HMIS for the count of unsheltered homeless people homeless people or for subpopulation information.
	Other – specify:
(2) In	
(2) III	dicate the level of coverage of the PIT count of unsheltered homeless people:
	Complete coverage – The CoC counted every block of the jurisdiction.
\square	Known locations – The CoC counted in areas where unsheltered homeless people are known to congregate or live.
	Combination – CoC combined complete coverage with known locations by conducting counts for
	every block in a portion of the jurisdiction (e.g. central city) AND conducting counts in other
	portions of the jurisdiction where unsheltered persons are known to live.
	Used service-based or probability sampling (coverage is not applicable)
	Other –specify:
(3) In	dicate community partners involved in PIT unsheltered count (check all that apply):
	Outreach teams
\square	Law Enforcement
\square	Service Providers
	Community volunteers
\boxtimes	Homeless and/or formerly homeless persons
\square	Other – specify: Hospitals and Area Health Clinics
(4) In	dicate CoC's steps to ensure data quality of the unsheltered count (check all that apply):
	Training – Conducted training(s) for PIT enumerators.
	HMIS – Used HMIS to check for duplicate information.
	Other - specify: Written instructions provided to outreach workers and service providers.
	Follow up calls made to ensure accuracy of data.
(5) He	ow often will CoC conduct PIT counts of unsheltered homeless people in the future?
	Biennial (every two years)
	Annual
	Semi-annual
\square	Quarterly
	Other – specify:
(6) M	onth and Year when next PIT count of unsheltered homeless persons will occur:
	<u>July 2007</u>

*Please refer to 'A Guide to Counting Unsheltered Homeless People' for more information on unsheltered enumeration techniques.

CoC Homeless Management Information System (HMIS)

M: CoC HMIS Charts

M-1: HMIS Lead Organization Information

Organization Name: Community Services Council of New Contact Person: Chris S. Pitcher					
Hampshire					
Phone: (603) 228-2218 x261	Email: cpitcher@cscn	h.org			
Organization Type: State/local gover	nment 🗌 Non-profit	/homeless provider 🛛	Other 🗌		

M-2: List HUD-defined CoC Name(s) and Number(s) for *every* CoC in HMIS Implementation:

HUD-Defined CoC Name*	CoC #	HUD-Defined CoC Name*	CoC #
New Hampshire Balance of State CoC	NH-500	Manchester CoC	NH-501
Nashua/Hillsborough County CoC	NH-502		

*Find HUD-defined CoC names & numbers at: http://www.hud.gov/offices/adm/grants/fundsavail.cfm

M-3: HMIS Implementation Status

HMIS Data Entry Start Date for your CoC OR	If no data entry date, indicate reason:
Anticipated Date Entry Start Date for your CoC	New CoC in 2007
(mm/yyyy)	Still in planning/software selection process
02/2005	Initial implementation

Briefly describe significant challenges/barriers the CoC has experienced in: 1. HMIS implementation:

The NH-HMIS Project team, through its participation in CoC meetings, site visits and monitoring, and the NH-HMIS Advisory Council, has worked to identify barriers to HMIS participation.

There are many homeless service providers that have limited staff and they are finding it difficult to identify staff to enter data into NH-HMIS. Additionally, these providers frequently have high staff turnover rates that require an on-going training effort.

Personnel turnover was a challenge faced by the NH-HMIS implementation. NH-HMIS hired a new program coordinator in October 2005 and in September 2006. Our system administrator was out with a serious illness in early 2006. The staffing patterns have leveled out and are stable as of 2007.

2. HMIS Data and Technical Standards Final Notice requirements:

NH-HMIS has found some difficulties in obtaining the HUD Minimum and Program Specific Data Elements from some homeless service providers. There are some confidentiality issues with such fields as: HIV/AIDS, Mental Health, Substance Abuse, and Domestic Violence, due to state confidentiality and HIPAA laws.

M-4: CoC Client Records

Calendar	Number of Client Records Entered in HMIS /	Number of Unduplicated Clients Entered in
Year	Analytical Database (Duplicated) for CoC	HMIS / Analytical Database for CoC
2004	0	0
2005	582	574
2006	478	463

Please provide a brief explanation of the reason(s) for any decreases in the number of records (duplicated or unduplicated) from year to year. In 2005, GNCOC entered 582 client records that included several programs that entered information for clients who were served in prior years. In 2006, the majority of programs were already fully operational and were not entering prior years' data. The number of client records going forward should be more consistent.

M-5: Data Collection/Completeness and Coverage

(a) Indicate the percentage of unduplicated client records with null or missing values on the date that the pointin-time count was conducted.

Universal Data Element	% Null/Missing Values	Universal Data Element	% Null/Missing Values
Name	1.8%	Gender	1.4%
Social Security Number	0.0%	Veteran Status	38.9%
Date of Birth	43.9%	Disabling Condition	61.9%
Ethnicity	43.7%	Residence Prior to Program Entry	52.1%
Race	41.4%	Zip Code of Last Permanent Address	67.1%

Briefly describe how the CoC ensures that valid program entry and exit dates are being recorded in the HMIS for persons served. NH-HMIS conducts annual monitoring visits for participating agencies and programs. During the monitoring visits, NH-HMIS staff review client files for completeness, accuracy and compare them to HMIS records. NH-HMIS staff verifies program entry and exit dates for all client files monitored.

(b) Indicate current OR anticipated HMIS bed coverage of 75% for each housing type.

	75% bed coverage	Anticipate 75% bed coverage	Date anticipate achieving				
Emergency Shelter	No	Yes	January 2008				
Transitional Housing	Yes						
Permanent Supportive Housing	Yes						
(c) If CoC has not yet achieved or does not anticipate achieving 75% bed coverage for all beds							

(c) If CoC has not yet achieved or does not anticipate achieving 75% bed coverage for all beds (including DV beds), please explain why.

M-6: Training, Data Quality and Implementation of HMIS Data & Technical Standards

	Y	Ν	P
1. Training Provided:			
Basic computer training		Х	
HMIS software training	Х		
Privacy / Ethics training	Х		
Security Training	Х		
System Administrator training	Х		

2. CoC Process/Role:			
Is the CoC able to aggregate all data to a central location at least annually?	Х		
Does the CoC monitor compliance with HMIS Data & Technical Standards Final Notice?	Х		L
3. Security—Participating agencies have:			
Unique username and password access?	Х		
Secure location?	Х		
Locking screen savers?	Х		
Virus protection with auto update?	Х		
Individual or network firewalls?	Х		
Restrictions on access to HMIS via public forums (e.g. PKI digital certificates or IP filtering)?		X	
4. Security—Agency responsible for centralized HMIS data collection and storage has	s:		
Procedures for off-site storage of HMIS data?	Х		
Disaster recovery plan that has been <u>tested</u> ?	Х		L
5. Privacy Requirements:			
If your state has additional confidentiality provisions, have they been implemented? Check here if there are no additional state confidentiality provisions.	Х		1
Is there a "Purpose for data collection" sign at each intake desk for all participating agencies?	Х		
Has each participating agency adopted a written privacy policy, including the uses and disclosures of client information?	X		
Does each participating agency have a privacy policy posted on its website (if applicable)?			X
6. Data Quality—CoC has process to review and improve:			
Client level data quality (i.e. missing birth dates etc.)?	Х		L
Program level data quality (i.e. data not entered by agency in over 14 days)?			Х
CoC bed coverage (i.e. percent of beds)?	Х		L
7. Unduplication of Client Records—the CoC:			
Uses only HMIS data to generate unduplicated count?	Х		
Uses data integration or data warehouse to generate unduplicated count?			Х
8. OPTIONAL: Uses of HMIS Data—CoC uses HMIS data for:			
Point-in-Time Count			Х
Project/Program performance monitoring			Х
Program purposes (e.g. case management, bed management, program eligibility screening)	Χ		
Statewide data aggregation (e.g. data warehouse)			Х

Part III: CoC Strategic Planning

N: CoC 10-Year Plan, Objectives, and Action Steps Chart

Objectives to End Chronic Homelessness <u>and</u> Move Families and Individuals to Permanent Housing	2007 Local Action Steps How are you going to do it? List action steps to be completed within the next 12 months.	Lead Person List name and title or organization of one person responsible for accomplishing each action step.	Baseline (Current Level)	Numeric Achievement in 12 months	Numeric Achievement in 5 years	Numeric Achievement in 10 years
1 Create new PH beds	 1.1 Apply for available Samaritan initiative resources for chronically homeless persons (2 beds). 1.2 Continue to work with state and federal legislators to create a "Housing Trust Fund" to expand opportunities and resources for the creation of additional PH including some beds targeted to chronically homeless. 1.3 Make use of placements in the HOPWA Program to address the needs of chronically homeless with HIV/AIDS. In 2007, will bring on line one bed for a chronically homeless person. 1.4 Two beds, currently under development, will come on line in 2007 for chronically homeless persons. 	Schulze, Chair, GNCOC Legislative Affairs Committee Wendy Furnari, Southern NH HIV/ AIDS Task Force	209 Beds	212 Beds	232 Beds	257 Beds
2. Increase percentage of homeless persons staying in PH over 6 months to at least 71%.	 2.1 Continue to provide supportive services (i.e. case management, employment services) and access to Mainstream resources to maintain permanent housing. 2.2 Reduce evictions via NH Legal Assistance, emergency rental assistance, and resources identified in the Homeless Prevention Toolkit. 2.3 Implement SAMHSA evidence-based practices for homeless persons with mental illness and substance abuse issues. 2.4 Monitor action plan compliance through HMIS. 	Donnalee Lozeau, Southern NH Services, Inc. Bob Mack, Welfare Officer, City of Nashua, NH Peter Kelleher, Greater Nashua Council on Alcoholism, Inc. Linda Newell, Community Services Council	85%	86%	88%	90%

Objectives to End Chronic Homelessness <u>and</u> Move Families and Individuals to Permanent Housing	2007 Local Action Steps How are you going to do it? List action steps to be completed within the next 12 months.	Lead Person List name and title or organization of one person responsible for accomplishing each action step.	Baseline (Current Level)	Numeric Achievement in 12 months	Numeric Achievement in 5 years	Numeric Achievement in 10 years
3. Increase percentage of	 3.1 Support efforts to create more permanent housing through CDFA housing tax credit program. 3.2 Ensure applicants have applied for all permanent housing resources within 30 days of entry into TH program. 	Sr. Sharon Walsh, MP Housing, Inc. Beverly Doolan, Marguerite's Place, Inc.				
homeless persons moving from TH to PH to at least 61.5%.	3.3 Increase education and income level of TH residents in order to obtain and maintain permanent housing upon exiting the program.3.4 Monitor action plan compliance through HMIS and	Lisa Christie, Nashua Soup Kitchen & Shelter, Inc. Linda Newell,	59%	59% 62%	65%	68%
	provide support and technical assistance to agencies not meeting the minimum percentage requirements.	Community Services Council				
	4.1 Increase referrals to employment programs (i.e. DES, EAP, ESP, NHEP).	Donnalee Lozeau, Southern NH Services, Inc.				
4. Increase percentage of homeless persons employed at exit to at least 18%.	4.2 Provide employment services and on-the-job support to obtain and maintain employment (i.e. education/ training, transportation assistance, employment placement).	Andrea Reed, Harbor Homes, Inc.	52% 55%	58%	60%	
	4.3 Seek additional resources in training and education, and in barrier resolution to employment (i.e. dental, appropriate attire, etc.).	Andrea Reed, Harbor Homes, Inc.				
	4.4 Monitor action plan compliance through HMIS.	Linda Newell, Community Services Council				

Objectives to End Chronic Homelessness <u>and</u> Move Families and Individuals to Permanent Housing	2007 Local Action Steps How are you going to do it? List action steps to be completed within the next 12 months.	Lead Person List name and title or organization of one person responsible for accomplishing each action step.	Baseline (Current Level)	Numeric Achievement in 12 months	Numeric Achievement in 5 years	Numeric Achievement in 10 years
	5.1 Encourage participation in NH-HMIS by including HMIS participation and compliance in Super NOFA ranking and scoring process.	Linda Newell, Community Services Council,				
	5.2 Maintain current level of NH-HMIS participation by HUD- and OHHTS-funded agencies.	Linda Newell, Community Services Council	- 87.6% 90% Bed Bed	00%	95%	95%
5. Ensure that the CoC has a functional HMIS system.	5.3 Expand NH-HMIS participation to include non-HUD and non-HHTS-funded agencies.	Linda Newell, Community Services Council		Bed Cover- age	Bed Cover- age	
	5.4 Maintain GNCOC participation in the NH State-wide Point-in-Time Committee.	Lori Wilshire, Nashua Children's Home		uge	uge	
	5.5 Monitor all participating agencies for compliance to the HMIS Data Standards.	Linda Newell, Community Services Council				

Concern about diminishing Section 8 funding and the critical shortage of affordable permanent housing may make any and/or all of these goals difficult to sustain or achieve.

Other CoC Objectives in 2007									
1.									
2.									

O: CoC Discharge Planning Policy Chart								
Publicly Funded Institution(s) or System(s) of Care in CoC Geographic Area	None	Initial Discussion	Protocol in Development	Formal Protocol Finalized	Formal Protocol Implemented			
Foster Care					\boxtimes			
Health Care					\boxtimes			
Mental Health					\square			
Corrections					\square			

Foster Care: Aftercare planning for children 16 and older (or younger for special needs children) includes: adult living preparation, educational and career planning, employment options, vocational training programs, adult advocates and mentors, family supports, medical coverage, and adult housing options or alternatives that are safe and affordable. According to the Bureau of Homeless Housing and Transportation Services (BHHTS) shelters and McKinney Vento funded TH and PH programs are not appropriate housing for this population. The DCYF Teen Independent Living Aftercare Program (TIL Aftercare Program) is a voluntary program that provides continued planning and support for eligible young adults between the ages of 18-21 formerly in DCYF/DJJS foster care. This program offers a range of supports and services designed to assist young adults in reaching their educational, employment and personal goals including limited services and funds for household related expenses. This Discharge Planning Protocol is understood and agreed to by the Greater Nashua COC and the systems of care in the CoC geographic area identified in Exhibit 1, Chart B.

Locally, a committee meets biannually to find the gaps in the State program plans and to fill them with local responses.

Health Care: A revised Homeless Prevention Discharge Plan was adopted by both the Discharge Planning Committee and the DHHS Commissioner in March 2007. Members from various health care providers, including Greater Nashua COC members, were represented. A protocol was established as part of the plan that calls for health care providers to communicate with homeless outreach services and housing resources and to provide human services resource packets for distribution to patients who are homeless upon admission and/or identified as at risk of homelessness upon discharge. This Discharge Planning Protocol is understood and agreed to by the Greater Nashua COC and the systems of care in the CoC geographic area identified in Exhibit 1, Chart B.

Mental Health: Development of an individualized discharge plan is initiated by the assigned treatment team upon admission and modified to reflect new data throughout the treatment planning process. The patient/legal guardian, family and significant others, as well as relevant outpatient providers are included in the development and implementation of the discharge plan. It is designed to facilitate a smooth transition of the patient from the Hospital to home, community or other facility in a manner that will minimize delays in discharge and offer a continuum of care between the Hospital and anticipated care providers. Discharge planning shall be conducted in accordance with all federal, state and regulatory requirements. The Administrator, Community Integration, under the direction of the Medical Director, oversees this process. This Discharge Planning Protocol is understood and agreed to by the Greater Nashua COC and the systems of care in the CoC geographic area identified in Exhibit 1, Chart B.

Corrections: * The Department of Corrections has a formal protocol in place for parolees. The Protocol includes participants developing a formal discharge/parole plan, residing in an on-site transitional housing facility and accessing Department Halfway Houses upon release. DHHS is in the process of entering into a Memorandum of Agreement with the Department of Corrections regarding Medicaid eligibility determination at least 90 days prior to an inmate's release. This Discharge Planning Protocol is understood and agreed to by the Greater Nashua COC and the systems of care in the CoC geographic area identified in Exhibit 1, Chart B.

Locally, police departments work with social service providers as necessary to ensure some form of housing is available for those being released into the community.

*Please note that "corrections" category refers to local jails and state or federal prisons.

P: CoC Coordination Chart

1. Consolidated Plan Coordination	YES	NO
a. Do Con Plan planners, authors and other Con Plan stakeholders participate in CoC general planning meetings?	\square	
b. Do CoC members participate in Con Plan planning meetings, focus groups, or public forums?	\boxtimes	
c. Were CoC strategic plan goals addressing homelessness and chronic homelessness used in the development of the Con Plan?	\boxtimes	
2. Jurisdictional 10-year Plan Coordination		
a. Is there one or more formal jurisdictional 10-year Plan(s) being developed and/or being implemented within your CoC geography that are separate from the CoC 10-year plan? (If No, you may skip to Question 3a.)		
b. Do 10-year Plan conveners, authors and other stakeholders participate in CoC general planning meetings?	\boxtimes	
c. Have 10-year Plan participants taken steps to align their planning process with the local CoC plan?	\square	
d. Were CoC strategic plan goals used in the development of the 10-year Plan(s)?	\square	
e. Provide the number of jurisdictions within your CoC geography that have formally implemented a 10-year plan(s).]	l
3. Public Housing Agency Coordination		
a. Do CoC members meet with CoC area PHAs to improve coordination with and access to mainstream housing resources?	\square	

CoC 2007 Funding Priorities

Q: CoC Project Priorities Chart

HUD-defined CoC Name:*Nashua/Hillsborough County CoC						CoC #: NH502			
(1)	(2)	(3)	(4)	(5)	(6)		Prograi ompone		
SF-424 Applicant Name	Project	Project	Priority	Requested Project	rm	SHP	SHP	S+C	SRO
	Sponsor Name	Name	Prio	Amount	Term	New	Renewal	New	New
⊠** ^{Harbor} Homes, Inc.	Harbor Homes, Inc.	Permanent Housing VIII	1	\$ 26,310	2	New			
Harbor Homes, Inc.	Harbor Homes, Inc.	Permanent Housing III	2	\$862,121	1		SHP		
State of New Hampshire	Harbor Homes, Inc.	Permanent Housing II	3	\$195,285	1		SHP		
Harbor Homes, Inc.	Harbor Homes, Inc.	Permanent Housing V	4	\$166,667	1		SHP		
Harbor Homes, Inc.	Harbor Homes, Inc.	Permanent Housing IV	5	\$100,929	1		SHP		
Harbor Homes, Inc.	Harbor Homes, Inc.	Permanent Housing VI	6	\$ 54,284	1		SHP		
Marguerite's Place	Marguerite's Place	Transitional Housing for Homeless Women with Children	7	\$ 58,481	1		TH		
Greater Nashua Council on Alcoholism, Inc. (Keystone Hall)	Greater Nashua Council on Alcoholism, Inc. (Keystone Hall)	Transitional Living Center	8	\$ 60,083	1		TH		
Harbor Homes, Inc.	Nashua Soup Kitchen & Shelter, Inc.	Employment Advocacy Program	9	\$ 59, 546	1		SSO		
Southern New Hampshire Services, Inc.	Southern New Hampshire Services, Inc.	Homeless Outreach Initiative	10	\$ 32,192	1		SSO		
NH Division of Behavioral Health Services	Community Services Council of NH	NH Statewide Homeless Management Information System Project (HMIS)	11	\$ 12,779	1		HMIS		

(8) Subtotal: Requested Amou Competitiv	\$1	,628,677		
(9) Shelter Plus Care Renewals:	NOT APPLICABI	LE		S+C Component Type
	7		1	
	8		1	
	9		1	
(10) Subtotal: Reques S+C Re	ted Amount for newal Projects:	\$		
(11) Total CoC Req (1	uested Amount ine 8 + line 10):	\$ 1,	628,677	

*HUD-defined CoC names & numbers are available at: <u>http://www.hud.gov/offices/adm/grants/fundsavail.cfm</u>. CoC-Q **Check this box if this is a #1 priority Samaritan bonus project.

R: CoC Pro Rata (Only for Eligible H	(,	cation (Chart					
	1a. Will your CoC be using the PRN reallocation process? Yes No								
	1b. If Yes , explain the open decision making process the CoC used to reduce and/or eliminate								
projects (use no mo	re than one-l	nalf page).							
2. Enter the total 1-	2. Enter the total 1-year amount of <i>all</i> SHP projects that are eligible for Example: \$								
renewal in 2007, wh	nich amount	you have ver	ified wi	th your fie	ld office:	\$53	0,000		
3. Starting with the	total entered	d above for qu	uestion 2	2, subtract t	the		imple:	\$	
amount your CoC proposes to use for new permanent housing project, \$390,000									
and enter the remain	•								
(In this example, the	e amount pro	posed for new	v PH pr	oject is \$14	40,000)				
4. Enter the Reduc	ed or Elimi	nated Grant	(s) in the	e 2007 Cor	npetitior	1			
(1)	(2)	(3)		(4)	(5)			(6)	
Expiring Grants	Program	Component	Annua	l Renewal	Reduced		Retained Amount		
	Code		An	nount	Amou	ınt	from 1	Existing Grant	
NOT APPLICABLE									
	(7) TOTAL:							
5. Newly Proposed	Permanent	Housing Pro	ojects in	the 2007	Competi	tion*			
(8)		(9)		(10))		(1	11)	
2007 Project Prior	ity Number	· Program	Code	Compo	nent	Trans	ferred	Amounts	
NOT APPLICABL	E								
*No project listed here of				(12) TO	TAL:				

*No project listed here can be a #1 priority Samaritan Bonus project

S: CoC Project Leveraging Summary Chart

Name of Continuum	Total Value of Written Commitment
Greater Nashua Continuum of Care	\$2,750,123

T: CoC Current Funding and Renewal Projections

Supportive	e Housi	ng Prog	ram (SHP) Pr	ojects	:								
Type of	Housin	a	All SHP Fur Requested Current Ye	l	Renewal Projections									
	20					2008		2009		2010		2011		2012
Transitional I	Housing	(TH) \$	118,564		\$ 118	8,564	\$ 11	8,564	\$ 118	8,564	\$	118,564	\$ 1	18,564
Safe Havens-														
Permanent H	ousing (l	PH) \$	1,405,596		\$1,405	5,430	\$1,43	1,740	\$1,431	1,740	\$	1,431,740	\$1,4	31,740
Safe Havens-	PH													
SSO		\$,			1,738	\$ 9	1,738	\$ 91	1,738	\$	91,738		91,738
HMIS		\$,			2,779	-	2,779		2,779	\$	12,779		12,779
		\$	1,628,677		\$1,628	8,511	\$1,65	4,821	\$1,654	4,821	\$	1,654,821	\$1,6	54,821
Shelter Plus Care (S+C All S+C Fu Number of S+C (Current Y)			1		Renewa		ections				
Bedrooms		2007	2	2008			2009		2010 2011		2011	2012		
	Units	\$	Units		\$	Units	\$	Units	\$		Units	\$	Units	\$
SRO														
0														
1								3	\$ 31	,882	3	\$ 31,882	3	\$ 31,882
2														
3														
4														
5									.	000	
Totals								3	\$ 31	,882	3	\$ 31,882	3	\$ 31,882

U: CoC Achieveme	U: CoC Achievements Chart							
2006 Objectives to End Chronic Homelessness and Move Families <i>and</i> Individuals to	12-month Measurable Achievement Proposed in 2006 (from Chart N of your 2006 CoC application)	Accomplishments (Enter the numeric achievement						
Permanent Housing 1. Create new PH beds for chronically homeless persons.	1.1 Create total of 10 additional PH beds.	attained during past 12 months) Created 4 additional beds for chronically homeless individuals.						
2. Increase percentage of homeless persons staying in PH over 6 months to 71%.	2.1 Maintain percentage of homeless persons staying in PH at 71%.	Increased percentage of homeless persons staying in PH to 85%.						
3. Increase percentage of homeless persons moving from TH to PH to 61.5%.	3.1 Increase percentage of homeless persons moving from TH to PH by 23%.	Increased percentage of homeless persons moving from TH to PH to 59%.						
4. Increase percentage of homeless persons becoming employed by 11%.	4.1 23% of employable homeless population will be employed.	Increased percentage of homeless persons becoming employed to 52%.						
5. Ensure that the CoC has a functional HMIS system.	5.1 75% of all ES and TH providers shall report HUD minimum required data for 75% of their client population.	85.75% of ES and TH providers report HUD minimum required data for client population.						

Briefly explain the reasons for not meeting one or more of your proposed measurable achievements.

1.1 HUD Section 811 funding was not awarded, which would have created 4 additional beds for chronically homeless. The two remaining beds did not meet the HUD January deadline but came on line in March 2007 and will be on next year's NOFA.

3.1 Greater Nashua COC did exceed its established goal of 23% moving from TH to PH. Lack of affordable housing and PH beds prevented the GNCOC from meeting HUD's goal of moving 61.5% of clients from TH to PH.

OPTIONAL: If desired, you may use this space to describe your CoC's most significant accomplishments over the past 12 months.

- 1. HOPWA grant to the City of Nashua and partners created 28 permanent housing beds for individuals/families living with AIDS.
- 2. For the first time in its history, the Greater Nashua COC Point-in-Time count shows there are zero homeless individuals who are HIV+.
- 3. Funding was awarded for two permanent supportive housing beds through the Samaritan Initiative.
- 4. Two permanent supportive housing beds for homeless individuals with mental illness were added.
- 5. Four permanent supportive housing beds for homeless individuals moving from transitional housing were added.
- 6. Twenty-bed transitional housing program for homeless Veterans opened in downtown Nashua.
- Greater Nashua COC collaborated with the Manchester COC and Balance of State COC to coordinate the Point-in-Time count during the last week in January, 2007 to ensure greater accuracy.
- 8. Creation of a State-wide Point-in-Time Committee with New Hampshire's three continua to set methodology and process for conducting annual point-in-time count.
- 9. Greater Nashua COC improved advocacy efforts through committee re-structuring to include a Legislative Committee, thereby improving monitoring of critical state legislation and education efforts at the legislative level.
- 10. City of Nashua Community Development Division, AmeriCorps VISTA, and Livable Walkable Communities will hold the "First Annual Cultural Fest" in downtown Nashua in August 2007. The purpose will be to celebrate the various ethnic communities living in our area.

V: CoC Chronic Homeless (CH) Progress Chart

1. Enter the	1. Enter the total number of chronically homeless persons in your CoC and the total number of							
permanent	permanent housing beds designated for the chronically homeless in your CoC for each year.							
Year	Number of CH Persons	Number of PH beds for the CH						
2005	166	115						
2006	122	203						
2007	95	207						
•	scribe the reason(s) for any incre etween 2006 and 2007: NOT A	ases in the total number of chronically homeless						

2. Indicate the number of **new** PH beds in place and made available for occupancy for the chronically homeless between February 1, 2006 and January 31, 2007:

___4___

3. Identify the amount of funds from each funding source for the development and operations costs of the **new** CH beds created between February 1, 2006 and January 31, 2007.

		Public/Government							
Cost Type	HUD McKinney- Vento	Other Federal	State	Local	Private				
Development	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00				
Operations	\$0.00	\$14,156	\$0.00	\$0.00	\$0.00				
TOTAL	\$0.00	\$14,156	\$0.00	\$0.00	\$0.00				

W: CoC Housing Performance Chart

1. Participants in Permanent Housing (PH)					
HUD will be assessing the percentage of all participants who remain in S+C or SHP permaner housing (PH) for more than six months. SHP projects include both SHP-PH and SHP-Safe Ha PH renewals. Complete the following chart using data based on the <u>most recently submitted</u> A for Question 12(a) and 12(b) for PH projects included on your CoC Priority Chart:	aven				
Image: No applicable PH renewals are on the CoC Project Priorities Chart Image: All PH renewal projects with APRs submitted are included in calculating the responses below	APR Data				
a. Number of participants who exited PH project(s)—APR Question 12(a)	29				
b. Number of participants who did not leave the project(s)—APR Question 12(b)	68				
c. Number who exited after staying 7 months or longer in PH—APR Question 12(a)	24				
d. Number who did not leave after staying 7 months or longer in PH—APR question 12(b)	58				
 e. Percentage of all participants in PH projects staying 7 months or longer (c. + d. divided by a. + b., multiplied by 100 = e.) 					
2. Participants in Transitional Housing (TH)					
HUD will be assessing the percentage of all TH clients who moved to a permanent housing situation. TH projects include SHP-TH and SHP-Safe Haven/TH <i>not</i> identified as permanent housing. Complete the following chart using data based on the <u>most recently submitted</u> APR Question 14 for TH renewal projects included on your CoC Priorities Chart.					
No applicable TH renewals are on the CoC Project Priorities Chart	APR				
All TH renewal projects with APRs submitted are included in calculating the responses below	Data				
a. Number of participants who exited TH project(s)—including unknown destination	32				
b. Number of participants who moved to PH	19				
 c. Percent of participants in TH projects who moved to PH (b. divided by a., multiplied by 100 = c.) 	59%				

X: Mainstream Programs and Employment Project Performance Chart CoC Priorities Chart. All renewal projects on the CoC Priorities Chart that are not exempted from reporting in the APR are \boxtimes

included in calculating the responses below.

(1) Number of Adults Who Left (Use same number in each cell)	(2) Income Source	(3) Number of Exiting Adults with Each Source of Income	(4) Percent with Income at Exit (Col 3÷Col 1 x 100)
158	a. SSI	19	12.0%
158	b. SSDI	20	12.6%
158	c. Social Security	0	0%
158	d. General Public Assistance	9	5.7%
158	e. TANF	19	12.0%
158	f. SCHIP	28	17.7%
158	g. Veterans Benefits	1	0.6%
158	h. Employment Income	82	51.9%
158	i. Unemployment Benefits	0	0%
158	j. Veterans Health Care	3	1.9%
158	k. Medicaid	31	19.6%
158	1. Food Stamps	48	30.4%
158	m. Other (please specify) Child Support – 2 Employee Health Ins. – 1	3	1.9%
158	n. No Financial Resources	10	6.3%

Y: Enrollment and Participation in Mainstream Programs Chart					
Che	ck those activities implemented by a majority of your CoC's homeless assistance providers				
(che	(check all that apply):				
	A majority of homeless assistance providers have case managers systematically assist clients in				
	completing applications for mainstream benefit programs.				
\square	The CoC systematically analyzes its projects' APRs to assess and improve access to				
	mainstream programs.				
\square	The CoC has an active planning committee that meets at least three times a year to improve				
	CoC-wide participation in mainstream programs.				
\square	A majority of homeless assistance providers use a single application form for four or more of				
	the above mainstream programs.				
\square	The CoC systematically provides outreach and intake staff specific, ongoing training on how to				
	identify eligibility and program changes for mainstream programs.				
\square	The CoC or any of its projects has specialized staff whose primary responsibility is to identify,				
\square	enroll, and follow-up with homeless persons on participation in mainstream programs.				
\square	A majority of homeless assistance providers supply transportation assistance to clients to attend				
	mainstream benefit appointments, employment training, or jobs.				
\boxtimes	A majority of homeless assistance providers have staff systematically follow-up to ensure that				
	mainstream benefits are received.				
\square	The CoC coordinates with the State Interagency Council(s) on Homelessness to reduce or				
	remove barriers to accessing mainstream services.				

Z: Unexecuted Grants Awarded Prior to the 2006 CoC Competition Chart

Provide a list of <u>all</u> HUD McKinney-Vento Act awards made prior to the 2005 competition that are not yet under contract (i.e., signed grant agreement or executed ACC).

NONE						
Project Number	Applicant Name	Applicant NameProject NameGrant Amount				
		Total:	NONE			

AA: CoC Participation in Energy Star Chart

HUD promotes energy-efficient housing. All McKinney-Vento funded projects are encouraged to promote energy efficiency, and are specifically encouraged to purchase and use Energy Star labeled products. For information on the Energy Star initiative go to: http://www.energystar.gov.

Have you notified CoC members of the Energy Star initiative? Xes INO

Percentage of CoC projects on CoC Priority Chart using Energy Star appliances: 100%

AB:	Section 3 Employment Policy Chart					
		YES	NO			
1.	Is any project in your CoC requesting HUD funds for housing rehabilitation or new construction?		\boxtimes			
2.	If you answered yes to Question 1: Is the project requesting \$200,000 or more?					
3.	If you answered yes to Question 2: What activities will the project undertake to ensure that employment and other economic opportunities are directed to low- and very low-income persons, per the Housing and Urban Development Act of 1968 (known as "Section 3")? Check all that apply:					
	The project will have a preference policy for hiring low- and very low-income persons residing in the service area or neighborhood where the project is located, and for hiring Youthbuild participants/graduates.					
	The project will advertise at social service agencies, employment and training centers, community centers, or other organizations that have frequent contact with low- and very low-income individuals, as well as local newspapers, shopping centers, radio, etc.					
	The project will notify any area Youthbuild programs of job opportunities.					
	If the project will be awarding competitive contracts of more than \$100,000, it will establish a preference policy for "Section 3 business concerns"* that provide economic opportunities and will include the "Section 3 clause"** in all solicitations and contracts.					
	The project has hired low- or very low-income persons.					
area area <u>or</u> ev busir	Section 3 business concern" is one in which: 51% or more of the owners are section 3 res of service; or at least 30% of its permanent full-time employees are currently section 3 res of service, or within three years of their date of hire with the business concern were section idence of a commitment to subcontract greater than 25% of the dollar award of all subcor- nesses that meet the qualifications in the above categories is provided. The "Section 3 clause" can be found at 24 CFR Part 135.	sidents of on 3 resid	f the lents;			