

Physician Customer Satisfaction Survey Coastal RRG Underwriting

Please take a minute out of your busy schedule to complete this customer survey. Unless you request us to contact you, this survey will be kept confidential and will not identify you or your business. (If you desire, this survey can be completed on line through our web site www.coastalins.org)

1. Please rate your overall experience regarding your renewal process
Excellent Good Satisfactory Poor Unacceptable
☐ ☐ ☐ ☐ ☐
2. Timeliness of renewal process
Excellent Good Satisfactory Poor Unacceptable
☐ ☐ ☐ ☐ ☐
3. Knowledge Underwriter
Excellent Good Satisfactory Poor Unacceptable
☐ ☐ ☐ ☐ ☐
4. Courtesy of Coastal staff
Excellent Good Satisfactory Poor Unacceptable
☐ ☐ ☐ ☐ ☐
5. Pricing of renewal
Excellent Good Satisfactory Poor Unacceptable
☐ ☐ ☐ ☐ ☐

Comments:

If you desire a call, please list your name and phone number.