



TELEMARKETING NO CALL COMPLAINT FORM

Missouri Attorney General
Chris Koster

ago.mo.gov
1-866-NOCALL1 (1-866-662-2551)

If you believe a telemarketer has illegally called you under the Missouri No Call law, please complete and mail this form to:
Missouri Attorney General Chris Koster • No Call Missouri • P.O. Box 861 • St. Louis MO 63188

INFORMATION ABOUT CONSUMER

ARE YOU ON THE MISSOURI NO CALL LIST? ☐ YES ☐ NO

If you are **not** on the No Call list, you can register for the next list that will be sent to telemarketers.
Sign up on the Web at www.ago.mo.gov or by phone at 1-866-662-2551. (The Attorney General's Office cannot act on your complaint under the Missouri No Call if you have not registered for the list.)

YOUR NAME _____
LAST FIRST MI

ADDRESS _____
STREET CITY MO. ZIP

COUNTY _____ HOME PHONE NO. TELEMARKETER CALLED () -

YOUR WORK NUMBER () -

INFO ABOUT TELEMARKETER

NAME OF BUSINESS SELLING PRODUCT/
SERVICES THAT COMPLAINT IS AGAINST _____

COMPANY'S PHONE NO. () - STREET ADDRESS _____

CITY _____ STATE _____ ZIP _____

INFORMATION ABOUT PRODUCT OR SERVICE

DATE OF CALL _____
(MM DD YY) MONTH DAY YEAR

TIME OF CALL _____
(CHECK ONE) ☐ AM ☐ PM

LENGTH OF CONVERSATION _____
(IN MINUTES)

PRODUCT OR SERVICE OFFERED _____

BRIEFLY DESCRIBE YOUR COMPLAINT _____

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INFORMATION ABOUT SOLICITATION, TELEMARKETER

**PLEASE CHECK
BOXES THAT
APPLY TO THE
SOLICITATION,
TELEMARKETER**

☐ Phone number or message was saved on Caller ID, message machine or another service.

☐ Telemarketer was told phone number is on No Call list.

What did telemarketer say? _____

☐ Caller identification was blocked by telemarketer.

☐ Call was made to a residential phone number on the Attorney General's No Call list.

☐ You previously bought goods or services from the company.

When and what did you buy? _____

☐ Telemarketer used threatening, intimidating or profane language.

☐ Telemarketing message was a recording — no "live" person greeted you.

Within the first 30 seconds of the call, the telemarketer:

☐ Identified himself.

☐ Identified the company he represents.

☐ Asked whether you wanted to listen to the sales pitch.

☐ Explained the purpose of the call.

☐ Clearly and simply described what he was selling.

☐ Immediately ended the call if you said you were not interested.

☐ Company has called before and was told not to call back.

What date was this (MM DD YY)?
 MONTH DAY YEAR

☐ I would be willing to testify in court regarding this complaint.

YOUR VERIFICATION

The above information is true and accurate to the best of my knowledge.

YOUR SIGNATURE

DATE