

SECTION 2

CMS-1500 CLAIM FILING INSTRUCTIONS

The CMS-1500 claim form should be legibly printed by hand or electronically. It may be duplicated if the copy is legible. MO HealthNet paper claims should be mailed to:

| Wipro Infocrossing Healthcare Services, Inc.
P.O. Box 5600
Jefferson City, MO 65102

NOTE: An asterisk (*) beside field numbers indicates required fields. These fields must be completed or the claim is denied. All other fields should be completed as applicable. Two asterisks (**) beside the field number indicate a field is required in specific situations.

<u>Field number and name</u>	<u>Instructions for completion</u>
1. Type of Health Insurance Coverage	Show the type of health insurance coverage applicable to this claim by checking the appropriate box.
1a.* Insured's I.D.	Enter the patient's eight-digit MO HealthNet ID number (DCN) as shown on the patient's ID card.
2.* Patient's Name	Enter last name, first name, middle initial <i>in this order</i> as it appears on the patient's ID card.
3. Patient's Birth Date Sex	Enter month, day, and year of birth. Mark appropriate box.
4.** Insured's Name	If there is individual or group insurance besides MO HealthNet, enter the name of the primary policyholder. If this field is completed, also complete fields 6, 7, 11, and 13. If no private insurance is involved, leave blank.
5. Patient's Address	Enter address and telephone number if available.

<u>Field number and name</u>	<u>Instructions for completion</u>
6.** Patient Relationship to Insured	Mark appropriate box if there is other insurance. If no private insurance is involved, leave blank.
7.** Insured's Address	Enter the primary policyholder's address; enter policy-holder's telephone number, if available. If no private insurance is involved, leave blank.
8. Patient Status	Not required.
9.** Other Insured's Name	If there is other insurance coverage in addition to the primary policy, enter the secondary policyholder's name. If no private insurance is involved, leave blank. [See Note (1)]
9a.** Other Insured's Policy or Group Number	Enter the secondary policyholder's insurance policy number or group number, if the insurance is through a group such as an employer, union, etc. If no private insurance is involved, leave blank. [See Note (1)]
9b.** Other Insured's Date of Birth	Enter the secondary policyholder's date of birth and mark the appropriate box for the sex of the secondary policyholder. If no private insurance is involved, leave blank. [See Note (1)]
9c.** Employer's Name	Enter the secondary policyholder's employer's name. If no private insurance is involved, leave blank. [See Note (1)]
9d.** Insurance Plan Name or Program Name.	Enter the secondary policyholder's insurance plan or program name. If no private insurance is involved, leave blank. <i>If the insurance plan denied payment for the service provided, attach a valid denial from the insurance plan. [See Note (1)]</i>
10a.-10c.** Is Patient's Condition Related to:	If services on the claim are related to patient's employment, an auto accident or other accident, mark the appropriate box. If the services are not related to an accident, leave blank. [See Note (1)]

<u>Field number and name</u>	<u>Instructions for completion</u>
10d. Reserved for Local Use	May be used for comments/descriptions.
11.** Insured's Policy or FECA Number	Enter the primary policyholder's insurance policy number or group number, if the insurance is through a group, such as an employer, union, etc. If no private insurance is involved, leave blank. [See Note (1)]
11a.** Insured's Date of Birth	Enter primary policyholder's date of birth and mark the appropriate box for the sex of the primary policyholder. If no private insurance is involved, leave blank. [See Note (1)]
11b.** Employer's Name	Enter the primary policyholder's employer name. If no private insurance is involved, leave blank. [See Note (1)]
11c.** Insurance Plan Name or Program Name	Enter the primary policyholder's insurance plan name. <i>If the insurance plan denied payment for the service provided, attach a valid denial from the insurance plan. [See Note (1)]</i>
11d.** Other Health Plan	Indicate whether the patient has a secondary health insurance plan. If so, complete fields 9-9d with the secondary insurance information. If no private insurance is involved, leave blank. [See Note (1)]
12. Patient's Signature	Leave blank.
13. Insured's Signature	This field should be completed only when the patient has another health insurance policy. Obtain the policyholder's or authorized person's signature for assignment of benefits. The signature is necessary to ensure the insurance plan pays any benefits directly to the provider of MO HealthNet. Payment may otherwise be issued to the policyholder requiring the provider to collect insurance benefits from the policyholder.

<u>Field number and name</u>	<u>Instructions for completion</u>
14.** Date of Current Illness, Injury or Pregnancy	<i>This field is required when billing global prenatal, global OB and delivery services. The date should reflect the last menstrual period (LMP).</i>
15. Date Same/Similar Illness	Leave blank.
16. Dates Patient Unable to Work	Leave blank.
17.** Name of Referring Provider or Other Source	<p>Enter the name of the referring provider or other source. If multiple providers are involved, enter one provider using the following priority order: 1) referring provider; 2) ordering provider; or, 3) supervising provider.</p> <p>If the physician is nonparticipating in the MO HealthNet program, enter "nonparticipating."</p> <p><i>This field is required for independent laboratories and independent radiology groups and providers with a specialty of "30" (radiology/radiation therapy).</i></p>
17a.** Other ID	<p>Enter the Provider Taxonomy qualifier ZZ in the first shaded area if the provider reported in 17b is required to report a Provider Taxonomy Code to MO HealthNet. Enter the corresponding 10-digit Provider Taxonomy Code in the second shaded area for the provider reported in 17b.</p> <p><i>This field is required for independent laboratories and independent radiology groups and providers with a specialty of "30" (radiology/radiation therapy).</i></p>
17b.** NPI	<p>Enter the NPI number of the referring, ordering or supervising provider</p> <p><i>This field is required for independent laboratories and independent radiology groups and providers with a specialty of "30" (radiology/radiation therapy).</i></p>

Field number and name

Instructions for completion

18.** Hospitalization Dates	<p>If the services on the claim were provided in an inpatient hospital setting, enter the admit date.</p> <p>This field is required if services were provided in an inpatient hospital setting.</p>
19. Reserved for Local Use	<p>Providers may use this field for additional remarks/descriptions.</p>
20.** Lab Work Performed Outside Office	<p>If billing for laboratory charges, mark the appropriate box. The referring physician may not bill for lab work that was referred out.</p>
21.* Diagnosis	<p>Enter the complete ICD-9-CM diagnosis code(s). Enter the primary diagnosis as No. 1, the secondary diagnosis as No. 2, etc.</p>
22.** MO HealthNet Resubmission	<p>For timely filing purposes, if this is a resubmitted claim, enter the Internal Control Number (ICN) of the previous related claim or attach a copy of the original Remittance Advice indicating the claim was initially submitted timely.</p>
23. Prior Authorization Number	<p>Leave blank.</p>
24a.* Date of Service	<p>Enter the date of service under “from” in the month/day/year format using the six digit format in the unshaded area of the field. All line items must have a from date. A “to” date of service is required when billing on a single line for subsequent physician hospital visits on consecutive days.</p> <p>The six service lines have been divided to accommodate submission of both the NPI and another/proprietary identifier during the NPI transition and to accommodate the submission of supplemental information to support the billed service. The top area of the service lines is shaded and is the location for reporting supplemental information. It is not intended to allow the billing of 12 lines of service.</p>

<u>Field number and name</u>	<u>Instructions for completion</u>
24b.* Place of Service	Enter the appropriate place of service code in the unshaded area of the field. See Section 15.8 of the MO HealthNet <i>Physician's Provider Manual</i> for the list of appropriate place of service codes. Place of service for local health departments is "71" when services are provided in the agency's facility/clinic.
24c. EMG-Emergency	Enter a Y in the unshaded area of the field. If this is not an emergency, leave this field blank.
24d.* Procedure Code	Enter the appropriate CPT or HCPCS code and applicable modifier(s), if any, corresponding to the service rendered. (Field 19 may be used for remarks or descriptions.)
24e.* Diagnosis Pointer	Enter 1, 2, 3, 4 or the actual diagnosis code(s) from field 21 in the unshaded area of the field.
24f.* Charges	Enter the provider's usual and customary charge for each line item in the unshaded area of the field. This should be the total charge if multiple days or units are shown.
24g.* Days or Units	Enter the number of days or units of service provided for each detail line in the unshaded area of this field. The system automatically plugs a "1" if the field is left blank. <u>Anesthesia</u> —Enter the total number of minutes of anesthesia. <u>Consecutive visits</u> —Subsequent hospital visits may be billed on one line if they occur on consecutive days. The days/units must reflect the total number of days shown in field 24a.
24h.** EPSDT/Family Planning	If the service is an EPSDT/HCY screening service or referral, enter "E." If the service is family planning related, enter "F." If the service is both an EPSDT/HCY and Family Planning service enter "B."

Field number and name

Instructions for completion

24i. ID Qualifier	Enter the Provider Taxonomy qualifier ZZ in the shaded area if the health department's rendering/performing provider is required to report a Provider Taxonomy Code to MO HealthNet.
24j.** Rendering Provider ID	<p>If the Provider Taxonomy qualifier was reported in 24i, enter the 10-digit Provider Taxonomy Code in the shaded area. Enter the 10-digit NPI number of the individual rendering/performing the service in the unshaded area.</p> <p>This should be the NPI of the health department's nurse practitioner or supervising physician.</p>
25. SS#/Fed. Tax ID	Leave blank.
26. Patient Account Number	For the provider's own information, a maximum of 12 alpha and/or numeric characters may be entered here.
27. Assignment	Not required on MO HealthNet claims.
28.* Total Charge	Enter the sum of the line item charges.
29.** Amount Paid	Enter the total amount received by all other insurance resources. Previous MO HealthNet payments, Medicare payments, cost sharing and co-pay amounts are not to be entered in this field.
30. Balance Due	Enter the difference between the total charge (field 28) and any insurance amount paid (field 29).
31. Provider Signature	Leave blank.
32.** Name and Address of Facility	If the services were rendered in a facility other than the home or health department clinic, enter the name and location of the facility.

<u>Field number and name</u>	<u>Instructions for completion</u>
32.** Name and Address of Facility (cont.)	This field is required when the place of service is other than the home or the health department clinic.
32a.** NPI Number	Enter the 10 digit NPI number of the service facility location reported in field 32.
32b.** Other ID Number	Enter the Provider Taxonomy qualifier ZZ and the corresponding 10-digit Provider Taxonomy Code for the NPI number reported in 32a if the provider is required to report a Provider Taxonomy Code to MO HealthNet. Do not enter a space, hyphen or other separator between the qualifier and the number.
33.*Provider Name/ Number/ Address	Enter the health department's name, address, and telephone number.
33a.* NPI Number	Enter the health department's NPI number.
33b.** Other ID Number	Enter the Provider Taxonomy qualifier ZZ and the corresponding 10-digit Provider Taxonomy Code for the NPI number reported in 33a if the health department is required to report a Provider Taxonomy Code to MO HealthNet. Do not enter a space, hyphen or other separator between the qualifier and the number.

* These fields are mandatory on all CMS-1500 claim forms.

** These fields are mandatory only in specific situations as described.

(1) NOTE: This field is for private insurance information only. If no private insurance is involved, **leave blank**. If Medicare, MO HealthNet, employers name or other information appears in this field, the claim will deny. See Section 5 of the MO HealthNet *Provider's Manual* for further TPL (Third Party Liability) information.

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HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE 08/05

PICA										PICA	
1. MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> TRICARE CHAMPVA <input type="checkbox"/> GRAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA EXCLUDING <input type="checkbox"/> OTHER <input type="checkbox"/> (ID)										1a. INSURED'S I.D. NUMBER (For Program in Item 1)	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)				3. PATIENT'S BIRTH DATE (MM DD YY) SEX (M <input type="checkbox"/> F <input type="checkbox"/>)			4. INSURED'S NAME (Last Name, First Name, Middle Initial)				
5. PATIENT'S ADDRESS (No., Street)				6. PATIENT RELATIONSHIP TO INSURED (Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>)			7. INSURED'S ADDRESS (No., Street)				
CITY		STATE		8. PATIENT STATUS (Single <input type="checkbox"/> Married <input type="checkbox"/> Other <input type="checkbox"/>)			CITY		STATE		
ZIP CODE		TELEPHONE (Include Area Code) ()		Employed <input type="checkbox"/> Full-Time Student <input type="checkbox"/> Part-Time Student <input type="checkbox"/>			ZIP CODE		TELEPHONE (Include Area Code) ()		
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)				10. IS PATIENT'S CONDITION RELATED TO:			11. INSURED'S POLICY GROUP OR FECA NUMBER				
a. OTHER INSURED'S POLICY OR GROUP NUMBER				a. EMPLOYMENT? (Current or Previous) YES <input type="checkbox"/> NO <input type="checkbox"/>			a. INSURED'S DATE OF BIRTH (MM DD YY) SEX (M <input type="checkbox"/> F <input type="checkbox"/>)		b. EMPLOYER'S NAME OR SCHOOL NAME		
b. OTHER INSURED'S DATE OF BIRTH (MM DD YY) SEX (M <input type="checkbox"/> F <input type="checkbox"/>)				b. AUTO. ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> PLACE (State) _____			c. INSURANCE PLAN NAME OR PROGRAM NAME				
c. EMPLOYER'S NAME OR SCHOOL NAME				c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/>			d. IS THERE ANOTHER HEALTH BENEFIT PLAN? YES <input type="checkbox"/> NO <input type="checkbox"/> <i>If yes, return to and complete item 9 a-d</i>				
d. INSURANCE PLAN NAME OR PROGRAM NAME				10a. RESERVED FOR LOCAL USE			13. INSURED'S AUTHORIZED PERSON'S SIGNATURE (I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.)				
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.)										SIGNED: _____ DATE: _____	
14. DATE OF CURRENT ILLNESS (First symptom), OR INJURY (Accident) OR PREGNANCY (LMP)		15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS, GIVE FIRST DATE		16. DATE PATIENT ENDED CURRENT OCCUPATION		17. NAME OF REFERRING PROVIDER OR OTHER SOURCE		17a. _____		17b. NPI	
19. RESERVED FOR LOCAL USE				20. MEDICAID RESUBMISSION CODE		21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate items 1, 2, 3 or 4 to Item 24E. Use)		22. MEDICAID RESUBMISSION ORIGINAL REF. NO. PRIOR AUTHORIZATION NUMBER			
24. A. DATE(S) OF SERVICE (From MM DD YY To MM DD YY)		B. PLACE OF SERVICE (EMG)		C. PROCEDURE (ICD-9-CM)		D. ICD-9-CM (ICD-9-CM)		E. ICD-9-CM (ICD-9-CM)		F. CHARGES	
1											
2											
3											
4											
5											
6											
25. FEDERAL TAX I.D. NUMBER (SSN EIN)		26. PATIENT'S ACCOUNT NO.		27. ACCEPT ASSIGNMENT? (For your use only, see back) YES <input type="checkbox"/> NO <input type="checkbox"/>		28. TOTAL CHARGE \$		29. AMOUNT PAID \$		30. BALANCE DUE \$	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER (Including degrees or credentials) (I certify that the statements on this reverse apply to this bill and are made a part thereof.)				32. SERVICE FACILITY LOCATION INFORMATION				33. BILLING PROVIDER INFO & PH# ()			
SIGNED: _____ DATE: _____				a. _____ b. _____				a. _____ b. _____			

SAMPLE

CARRIER

PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION