# Offer In Compromise Instruction Book.let



State of North Carolina Department of Revenue

# Help Preparing an Offer In Compromise

- This Booklet provides instructions for taxpayers preparing an Offer In Compromise.
- Additional instructions and web-fill versions of forms are available on the Department's web-site at www.dornc.com.
- Contact the collection agent handling your account or the local service center for your county of residence for assistance with specific questions. See the last page of this booklet for contact information or visit: http://www.dornc.com/ collect/service\_center\_map.pdf

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# What is an Offer In Compromise?

The North Carolina Offer In Compromise program allows qualifying, financially distressed taxpayers the opportunity to put overwhelming tax liabilities behind them by paying a lump sum amount in exchange for the liability being settled in full. The law provides specific requirements for accepting an offer. The goal of the Offer In Compromise program is to resolve a liability in a way that is in the best interest of both the State and the taxpayer.

You are required to provide reasonable documentation of financial condition and ability to pay with your request for an offer. A complete review of your current financial situation will be conducted as a part of the offer process. You will be required to complete and submit forms detailing your income, expenses, assets and liabilities. You will also be required to substantiate the information on these forms with documents such as pay stubs, loan records, etc.

During the review of your financial condition, the Department will estimate how much it can collect over time if the offer is not accepted. The review must indicate that your financial situation prevents full payment for the foreseeable future.

An offer will not be considered if it is determined that the offer was filed for the purpose of delaying collection or otherwise jeopardizing the Department's ability to collect the tax debt. Forced collection actions, such as garnishments, in effect at the time you submit your offer, will not automatically be suspended during the review period. Interest and penalty will continue to accrue on any unpaid tax debt while the offer is being considered.

This booklet provides instructions, forms and other materials you will need to submit a request for an offer in compromise. If you have questions or need additional assistance, please contact your local service center. See the last page of this booklet for contact information or visit:

http://www.dornc.com/collect/service \_center\_map.pdf

# **Do I Need Professional Assistance to Submit an Offer?**

The NC Offer In Compromise program is designed to be completed by taxpayers with assistance from NCDOR personnel. We encourage taxpayers to seek assistance from our local service centers. See the last page of this booklet for contact information or visit :

http://www.dornc.com/collect/service \_center\_map.pdf While you are welcome to seek professional assistance, the NC Offer In Compromise program is designed to meet the needs of taxpayers acting on their own behalf.



# **Statutory Basis for Offer In Compromise**

NC Gen. Stat. 105-237.1 provides the authority for the Secretary of Revenue to entertain an offer in compromise:

§ 105-237.1.Compromise of liability.

(a) Authority. – The Secretary may compromise a taxpayer's liability for a tax that is collectible under G.S. 105-241.22 when the Secretary determines that the compromise is in the best interest of the State and makes one or more of the following findings:

(1) There is a reasonable doubt as to the amount of the liability of the taxpayer under the law and the facts.

(2) The taxpayer is insolvent and the Secretary probably could not otherwise collect an amount equal to or in excess of the amount offered in compromise. A taxpayer is considered insolvent only in one of the following circumstances:

a. It is plain and indisputable that the taxpayer is clearly insolvent and will remain so in the reasonable future.

b. The taxpayer has been determined to be insolvent in a judicial proceeding.

(3) Collection of a greater amount than that offered in compromise is improbable, and the funds or a substantial portion of the funds offered in the settlement come from sources from which the Secretary could not otherwise collect.

(4) A federal tax assessment arising out of the same facts has been compromised with the federal government on the same or a similar basis as that proposed to the State and the Secretary could probably not collect an amount equal to or in excess of that offered in compromise.

(5) Collection of a greater amount than that offered in compromise would produce an unjust result under the circumstances.

(b) Written Statement. – When the Secretary compromises a tax liability under this section and the amount of the liability is at least one thousand dollars (\$1,000), the Secretary must make a written statement that sets out the amount of the liability, the amount accepted under the compromise, a summary of the facts concerning the liability, and the findings on which the compromise based. The Secretary must sign the statement and keep a record of the statement. If the compromise settles a dispute that is in litigation, the Secretary must obtain the approval of the Attorney General before accepting the compromise, and the Attorney General must sign the statement describing the compromise. (1957, c. 1340, s. 10; 1959, c. 1259, s. 8; 1973, c. 476, s. 193; 1985, c. 114, s. 11; 1991 (Reg. Sess., 1992), c. 1007, s. 11; 2008-107, s. 28.16(f).)





# **Basic Requirements**

Please review the following statements. Each statement must be "True" in order for the Department to process your offer request. If your response to any of these statements is "False," your offer cannot be processed at this time.

- 1. You have filed **all** required tax returns and reports.
- You have received a final notice of assessment for all NC state taxes that you owe.
- 3. You are not the subject of an open or active bankruptcy case.
- 4. You have filed the current year's tax return(s) and paid any liabilities shown due in full.

If you answer "False" to any of these 4 statements, STOP. Your offer cannot be processed at this time.

# **Preparing to Submit an Offer**

- 1. You must file all tax returns that you were legally required to file prior to submitting the offer. All returns required for the current year must also be filed and any liabilities shown due paid in full. If you did not file a return for a prior period because you were not legally required to file, you must include a detailed explanation of circumstances with the offer. All tax returns that become due while the offer is pending must be filed and paid in full by the due date.
- 2. All estimated payments (if required) must be paid to date for the current year.
- The <u>OIC-100</u> and OIC-1062 (Collection Information Statement for Individuals) or OIC-1063 (Collection Information Statement for Businesses) must be completed and signed with appropriate identification numbers and all sections completed. Items that do not apply to you should be notated with "N/A." If your source of funds is "third party", please attach form <u>OIC-102</u> to your <u>OIC-100</u>.

Documents that must be included with the Collection Information Statement are:

- If wage earner, last 2 months paystubs
- Complete copies of last 3 bank statements for all accounts
- Complete copies of last 2 federal income tax returns (if required to file)
- If you claim to also owe the IRS, you must include a current federal account transcript for each outstanding period and tax schedule.
- Substantiation for any claims of special circumstances made in section 8 of <u>OIC-100</u> Explanation of Circumstances (copies of actual monthly expenses, court ordered payments, out-of-pocket medical expenses, physician's statements detailing illness, etc.)
- Substantiation of claimed mortgages, vehicle liens and any other claimed judgments or liens
- Additional information must be provided within the requested time frame
- 4. Liabilities must be final assessed by the Department in order to be considered for settlement. We cannot process an offer if any liability has not been final assessed.
- You must pay 20% of the amount offered in compromise (non-refundable) in certified funds when the offer is submitted. Exceptions exist for taxpayers whose income is below <u>federal poverty guidelines</u> or when a Third Party Affirmation form (<u>OIC-102</u>) is submitted with the offer.
- 6. If your basis for compromise is reasonable doubt as to the amount of liability, please include a computation of the claimed corrected tax due, an explanation of how you arrived at the amount and any verifying documentation.





# Keep Copies!

You should make copies of all documents submitted to the Department for your records. Do not send original copies with your offer in compromise to the Department since they will not be returned.





Reasonable Collection Potential (RCP) equals your net equity plus estimated collection potential from future income

The Department will provide you an electronic template for completing the Collection Statement and RCP/ downpayment calculations upon request For any basis for compromise other than reasonable doubt as to the amount of liability, complete financial information **must** be provided. You must send information that reflects your financial situation for the three months immediately preceding the date you submitted your offer in compromise. Your offer amount must equal or exceed your reasonable collection potential (RCP) amount.

Individual taxpayers must submit form OIC-1062 Collection Information Statement for Individuals, with sections 1 through 8 completed. Proprietorships and self employed individuals should complete sections 1 through 10 on the OIC-1062. Business entities (Corporations, partnerships, LLCs, etc.) should submit OIC-1063 Collection Information Statement for Businesses. Required documentation is listed under the signature line of the collection information statements.

The information provided on the collection information statements (Form OIC-1062 and OIC-1063) assists us in determining the RCP. The RCP equals the net equity of your assets plus the amount we project we could collect from your future income.

Information from the collection statements should be transferred to the worksheets on pages 6 (individuals), 7 (businesses) and 8 (proprietorships and self employed individuals) of this booklet. These worksheets will help you estimate your RCP and determine your minimum offer amount and required down payment. Electronic versions of these worksheets are available upon request.

Page 4

If the Department's financial analysis indicates that you have the ability to fully pay the tax liability, either immediately or through an installment agreement, or you can pay a greater amount than that offered in compromise, your offer will be denied. You must offer an amount greater than or equal to the RCP amount. All offer amounts must exceed zero.

# How does the Department calculate the RCP?

The worksheets on pages 6, 7, and 8 are used to calculate the RCP. The form begins with the total of your liquid assets which includes cash on hand, average bank balance, investment account balances and cash value of all insurance policies. You must include your last 3 months statements for all accounts (checking, savings, and investments) and insurance policy statements with your offer.

Next, the worksheets help you calculate equity in all property owned by using the quick sale asset value (QSV) method. The QSV is calculated by multiplying the asset's value by a discount factor. The Department allows you to discount property values to 80%. Real property asset value is calculated using the county tax value multiplied by 80% OSV discount minus any outstanding mortgage balances. The most current mortgage statements must be submitted with the offer for the loan to be allowed.

Purchased vehicle and other

licensed asset value is calculated using the <u>NADA value</u> multiplied by the 80% QSV discount minus any outstanding loan balance. The most current loan statements for each vehicle/licensed asset owned must be submitted with the offer for the loan to be allowed.

Asset values minus any liens superior to the Department's, such as those arising from IRS or county tax debts, will equal your total equity in assets held.

Next, the worksheets assist in calculating monthly disposable income by subtracting monthly allowable expenses from total monthly income. Calculate total monthly income using the average of 2 months paystubs, monthly pensions, social security, dividends, profit from business, alimony, child support, commissions or any other income sources.

Total allowable monthly expenses are calculated using <u>Collection Financial Standards</u> provided by the IRS for housing and utilities, food, clothing & other items, vehicle operating costs, public transportation costs, vehicle loans, and medical costs as well as actual alimony, child support, day care expense, health and life Insurance expense, IRS and estimated tax payments, and any court-ordered payments.

The calculated monthly disposable income is multiplied by 36 months and added to total equity in assets held to determine your RCP. Each taxpayer is also allowed up to \$2,000 in accounting/legal fees when documentation is provided. This allowance is solely for the preparation of the offer in compromise, and not for accounting fees accrued as a part of normal personal and business filings. The accounting/legal fees are subtracted from the reasonable collection potential in order to determine the net RCP.

The net RCP is the minimum amount that you should offer in compromise. The offer amount must be greater than zero.

# 20% Down-Payment Requirement

The Department requires a 20% down payment of the offer amount. This will be applied towards your tax liability and will not be refunded if the offer is later denied. Payment must be submitted in certified funds. Offers received without the down payment will not be processed.

If your gross income falls below the <u>Federal Poverty</u> <u>Guidelines</u> or you attach a Third Party Affirmation form (<u>OIC-102</u>) with your offer, you may be exempted from this requirement.

Persons in family/household	Poverty guideline	
1	\$11,170	
2	15,130	
3	19,090	
4	23,050	
5	27,010	
6 30,97 7 34,93		
		<b>8</b> 38,890
For families/households with more than 8 persons, add \$3,960 for each additional person.		

# Does Offering the RCP Guarantee Acceptance of My Offer?

No. The Department performs an audit of your financial condition as a part of the review process. Failure to provide documentation to support income, expenses, and loan balances can impact the Department's calculation of the RCP and result in denial of your offer.

*Omitted Items* – If you omit income, assets, or other items of significance from your financial statement, your offer may be denied.

History of Non-Compliance– A history of regular or willful noncompliance with revenue statutes may constitute grounds for rejection of your offer.

Insufficient Documentation -If documentation for outstanding mortgage and loan balances for real and personal property is not provided, the loan balances will not be allowed. In addition, claimed expenses for alimony, child support, day care, health and life insurance, IRS and estimated tax payments, and any court-ordered payments should be provided or the claimed expenses will be disallowed.

Property Valuation – The Department will assess the value

of all property that you own. If the Department determines value of the property is greater than shown on your RCP worksheet and financial statement, your offer may be denied.

Collected Taxes – If your debt is based on taxes collected from others, but not remitted such as sales or employee withholding taxes, the offer may not be accepted.

Other – The law gives the Secretary the option to accept an offer but in no way requires it. In any instance where the Secretary determines that acceptance is not in the best interest of the State, the offer will be denied.

# Will offers for less than RCP be considered?

If special circumstances cause you to offer an amount less than the RCP, you *must* complete Section 8, "Explanation of Circumstances," on Form OIC-100, explaining your situation. You *must* also attach to Form OIC-100 any documents to help support your special circumstances.

# Calculating the RCP and Down Payment—Individuals

<u>Worksheet for Offer in Compromise - Individual</u>	Form OIC-101A	
Must complete OIC-1062 prior to completion of worksheet		Refer to
Step 1: Assessing Liquid Assets - Section 3		OIC-1062
Cash on Hand - Line 12 Average Bank Balance- line 13e Investment account balance (stocks, bonds, retirement) - Line 14d Cash value of insurance policy - Line 15c	\$ - \$ - \$ - \$ -	Collection Statement for Individuals when completing this
TOTAL LIQUID ASSETS	\$A	form
Step 2: Real Property - Section 4		
County Tax Value     \$ -     x     80%     -     Loan Balance     \$ -     =     Asset Value       Section 4 Line 16c     QSV     Section 4 Line 16d     Section 4 Line 16d	\$ - B	
Step 3: Purchased Vehicle/ Other Licensed Asset -Section 5		The Department
NADA Value     \$ -     x     80%     -     Loan Balance     \$ -     =     Asset Value       Section 5 Line 17c     QSV     Section 5 Line 17d	\$ - C	allows you to discount property
Step 4: Subtracting Judgments/Liens -Section 7		values to 80%.
Balance due	\$ - D Section 6 Line 18d	This is referred to
Step 5: Total Equity in Assets Held		as Quick Sale (QSV) value
	\$ - E (A+B+C)-D= E	(QSV) value
Step 6: Disposable Income Analysis -Section 10		
Total Monthly Income (line 33) Wages, pensions, Social Security, dividends, profit from business, alimony, child support, commissions, other	\$F	
Less	Section 8 Line 33	
Total Monthly Expenses (line 43) Housing and Utilities, Vehicle ownership & operating costs, food & clothing, health & life insurance, out-of-pocket medical, alimony, child support, and other court-ordered payments, child care, tax payments Disposable Monthly Income:	Section 8 Line 43	
	F-G=H	
Step 7: Proposed Offer Amount		
**Do not enter amounts below \$0.00. If equity in assets or disposable income calculations are less than \$0.00, enter \$0.00.		
Equity in Assets Held (E)	\$ - 1	
Disposable Monthly Income (H) x 36 (months)	\$ - J HX 36	
Reasonable Collection Potential	\$- К	
Allowance for Accounting/Legal Fees (not to exceed \$2,000-must provide receipt)	l + J = K	
Proposed Amount Offered In Compromise (must be greater than 0)	\$M	
20% Deposit (see instructions for exceptions)	K-L=IVI \$N M x 20% = 0	

# Calculating RCP and Down Payment – Business Entities

Worksheet for Offer in Compromise- Business Must complete OIC-1063 prior to completion of worksheet	Form OIC-101B	Refer to
Step 1: Assessing Business Assets- Section 4		OIC-1063
Cash on Hand - Line 15 Total Cash in Banks - Line 16d Accounts/Notes Receivable - Line 18f Total Investments (stocks, bonds, mutual funds, stock options, CDs) - line 19c Total Credit Available - Line 20c Total Business Assets	\$ - \$ - \$ - \$ - \$ - \$ - \$ -	Collection Statement for Businesses when completing this form
Step 2: Real Property -Section 4		<i>J</i>
County Tax Value \$ - x 80% - Loan Balance \$ - Asset Value Section 4 Line 21e QSV Section 4 Line 21f	\$-	B The Department
Step 3: Vehicles, Leased and Purchased -Section 4		allows you to
NADA Value     \$ -     x     80%     -     Loan Balance     \$ -     =     Asset Value       Section 4 Line 22e     QSV     Section 4 Line 22f	\$-	c discount property values to 80%.
Step 4: Business Equipment - Section 4		This is referred to
Fair Market Value       \$       -       x       80%       -       Loan Balance       \$       -       =       Asset Value         Section 4 Line 23e       QSV       Section 4 Line 23f	\$ -	D as Quick Sale (QSV) value
Step 5: Business Liens, Judgments and Other Liabilities - Section 4		
Balance due		E
Step 6: Total Equity in Assets Held	Line 24d \$ - (A+B+C+D)-E= F	F
Step 7: Disposable Income Analysis -Section 5	× - /	
Total Monthly Income (Line 35)	\$-	G
Less		
Total Monthly Expenses (Line 48)	\$-	н
Disposable Monthly Income:	\$ - G-H= I	1
Step 8: Proposed Amount Offered In Compromise (must be greater than 0).		
**Do not enter amounts below 0. If equity in assets <i>or disposable income</i> calculations are less than 0, enter 0.	Ś -	
Equity in Assets Held (F)		J
Disposable Monthly Income (I) x 36 (months)	\$ - I X 36	К
Reasonable Collection Potential (RCP)	<b>\$</b> - J + K = L	L
Allowance for Accounting/Legal Fees (not to exceed \$2,000-must provide receipt)		Μ
Proposed Amount Offered In Compromise (must be greater than \$0.00)	\$ - L-M =N	Ν
20% Deposit (see instructions for exceptions)	\$ - N x 20% = O	0

# Calculating RCP and Down Payment – Self Employed Individuals

Worksheet for Offer in Compromise-Individual Must complete OIC-1062 prior to completion of worksheet	Form OIC-101A	Refer to
Step 1: Assessing Liquid Assets - Section 3		OIC-1062
Cash on Hand - Line 12 Average Bank Balance- line 13e Investment account balance (stocks, bonds, retirement) - Line 14d Cash value of insurance policy - Line 15c TOTAL LIQUID ASSETS	\$ - \$ - \$ - \$ - \$ -	Collection Statement for Individuals when completing
Step 2: Real Property - Section 4		this form
County Tax Value $\begin{array}{c c c c c c c c c c c c c c c c c c c $	\$ - B	The Department
Step 3: Purchased Vehicle/ Other Licensed Asset -Section 5		allows you to
NADA Value     \$ -     x     80%     -     Loan Balance     \$ -     =     Asset Value       Section 5 Line 17c     QSV     Section 5 Line 17d     Section 5 Line 17d	\$ - C	discount property values to 80%.
Step 4: Subtracting Judgments/Liens -Section 7 Balance due	Section 6 Line 18d	This is referred to as Quick Sale
Step 5: Total Equity in Assets Held	\$E (A+B+C)-D= E	(QSV) value
Step 6: Disposable Income Analysis -Section 10		
Total Monthly Income (line 33) Wages, pensions, Social Security, dividends, profit from business, alimony, child support, commissions, other Less	\$F Section 8 Line 33	
Total Monthly Expenses (line 43) Housing and Utilities, Vehicle ownership & operating costs, food & clothing, health & life insurance, out-of-pocket medical, alimony, child support, and other court-ordered payments, child care, tax payments	\$	
Disposable Monthly Income:	\$ - H F-G= H	
Step 7: Proposed Offer Amount		
**Do not enter amounts below \$0.00. If equity in assets or disposable income calculations are less than \$0.00, enter \$0.00.		
Equity in Assets Held (E)	\$ - 1	
Disposable Monthly Income (H) x 36 (months)	\$ - J HX 36	
Reasonable Collection Potential	\$к	
Allowance for Accounting/Legal Fees (not to exceed \$2,000-must provide receipt)	l + J = K	
Proposed Amount Offered In Compromise (must be greater than 0)	<b>\$</b>	
20% Deposit (see instructions for exceptions)	\$ - N M x 20% = O	

# What Do I Send With My Offer?

- 1. <u>OIC-100</u> Form completed and signed (Pages 10 & 11)
- 1a. If source of funds is "third party", please attach completed Third Party Affirmation form (Page 12) (<u>OIC-102</u>) to <u>OIC-100</u>
- 2. OIC-1062 (Collection Information Statement for Individuals) or OIC-1063 (Collection Information Statement for Businesses) completed and signed
- 3. Supporting Documentation
  - If wage earner, last 2 months paystubs
  - Complete copies of last 3 bank statements for all accounts
  - Complete copies of last 2 federal income tax returns (if required to file)
  - If you claim to also owe the IRS, you must include a current federal account transcript for each outstanding period and tax schedule.
  - Substantiation for any claims of special circumstances made in section 8 of <u>OIC-100</u> Explanation of Circumstances (copies of actual monthly expenses, court ordered payments, out-of-pocket medical expenses, physician's statements detailing illness, etc.)
  - Substantiation of claimed mortgages, vehicle liens and any other claimed judgments or liens
  - Additional information must be provided within the requested time frame.
- 4. Liabilities must be final assessed by the Department in order to be considered for settlement. We cannot process an offer if any liability has not been final assessed.
- Copy of worksheet from page 6 (individuals), page 7 (businesses), or page 8 (proprietorships and self-employed individuals).
- The Department requires a 20% down payment in certified funds of the offer amount unless your gross income is below <u>Federal Poverty Guide-</u> <u>lines</u> or you attach a <u>Third Party Affirmation form</u>. This is non-refundable and will be applied against the outstanding liability.
- If your basis for compromise is reasonable doubt as to the amount of liability, please include a computation of the claimed corrected tax due, an explanation of how you arrived at the amount, and any verifying documentation.
- Information should be submitted to the <u>service center</u> serving your county of residence, or in the case of a business, where the business is located. The last page of this booklet provides contact information.





# **Keep Copies!**

You should make copies of all documents submitted to the Department for your records. Do not send original copies with your offer in compromise to the Department since they will not be returned. Form OIC 100 (11-09)

NORTH CAROLINA DEPARTMENT OF REVENUE

# **OFFER IN COMPROMISE**

#### 1) Name and Address of Taxpayer(s)

Name		Date
Trading As		Account ID
Address		SSN/FEIN
City	State	Zip Code

#### 2) Outstanding Liability

Mark an "X" in the box for the correct tax type. Fill in the corresponding tax period(s) and amount(s) due.

<u>Tax Type</u>	Period (s)	Amount of Liability*
Individual Income		
Sales & Use		
Withholding		
Other (specify)		
* Include tax, penalty, and interest.	TOTAL	\$ -

3) Basis For Compromise: (G.S. 105-237.1 authorizes compromises in the following situations. Check the appropriate block (s).)

	There is reasonable doubt as to the amount of the liability of the taxpayer under the law and the facts.
	The taxpayer is insolvent and the Secretary probably could not otherwise collect an amount equal to or in excess of the amount offered in compromise. A taxpayer is considered insolvent only in one of the following circumstances (check one):
	<ul> <li>a. It is plain and indisputable that the taxpayer is clearly insolvent and will remain so in the reasonable future.</li> <li>b. The taxpayer has been determined to be insolvent in a judicial proceeding.</li> </ul>
	Collection of a greater amount than that offered in compromise is improbable, and the funds or a substantial portion of the funds offered in the settlement come from sources from which the Secretary could not otherwise collect.
	A federal tax assessment arising out of the same facts has been compromised with the federal government on the same or a similar basis as that proposed to the State and the Secretary probably could not collect an amount equal to or in excess of that offered in compromise.
	Collection of a greater amount than that offered in compromise would produce an unjust result under the circumstances.
4)	Has any period listed above been compromised with the Internal Revenue Service?If yes, attach a copy of the submitted offer, federal acceptance letter, and total amount due.
5)	Amount of Offer:
6)	20% Down Payment: "Down Payment must be in Certified Funds."

20% x Line 5

IJ

7) Sources of Funds:

Form OIC 100 (page 2)

### 8) Explanation of Circumstances

I am requesting an offer in compromise for the reason(s) listed below:

*Note:* If you are requesting a compromise based on doubt as to liability, explain why you do not believe you owe the tax. If you think you have special circumstances affecting your ability to fully pay the amount due, explain your situation. You may attach additional sheets if necessary.

\* I declare that to the best of my knowledge and belief this statement of assets, liablities, and other information is true, correct and complete.

Signature	
Date	
Telephone No.	

Form OIC	102
(06-12)	

## NORTH CAROLINA DEPARTMENT OF REVENUE

	Third Part	y Affirmation of Offered Amou	ınt
Taxpayer Name:			
Taxpayer SSN/FEIN: _			
Amount Offered:			
l,	(third	d party name), will provide \$	(amount of offer) in certi-
fied funds for		(taxpayer name) payable to the No	rth Carolina Department of Revenue
within 30 days after ac	cceptance of the offer in compromise	e.	
Printed Third Party Na	ne:		
Third Party Address:			
Third Party Signature:			
Date:			
	State County		
"I,		, a Notary Public for said County a	and State, do hereby certify
		personally appeared before me	
due execu	ition of the foregoing instrument.		
		and official seal, this the da	ay of
		Notary Pul	blic
Му	commission expires	-	





A Certificate of Tax Liability may be filed at any time while your offer is being considered.

Offer amounts must be paid in full with certified funds when an offer is accepted. Payment plans are not accepted

### What Happens After My Offer is Submitted?

How we evaluate your offer in compromise: First, the assigned revenue officer makes an initial review of the file to determine whether the offer may be processed and may request additional documentation to verify the information you provide. The complete offer packet is forwarded to the Offer in Compromise (OIC) Unit for evaluation of the offer.

The OIC Unit performs an audit of the information provided. You may be contacted if additional information or documentation is needed.

The OIC Unit makes a recommendation to the Secretary of Revenue, who has the final approval for all offer in compromise decisions.

### Will Collection Actions Stop?

Not necessarily.

There are certain circumstances when the Department will suspend collection activities while we consider your offer.

After an offer is determined to be complete and submitted for processing, we will not act to collect the tax liability while we consider and evaluate your offer.

We will also allow 14 days for you to respond after we send a letter notifying you of the Department's decision to deny your offer. It is important to note that the Department will not suspend collection if we determine that you submitted your offer to delay collection or cause a delay which will jeopardize our ability to collect the tax.

# If Your Offer is Accepted

The Department will notify you and your designated representative by mail if the offer is accepted. Payment of the accepted offer must be made in certified funds by the payment due date as indicated on the acceptance letter (usually 30 days from date of the acceptance letter).

The Department cannot accept payment plans on an offer in compromise.

A recorded Certificate of Tax Liability will be released when the Department receives payment of the accepted offer amount in certified funds.

### **If Your Offer is Denied**

*Notification:* You will be notified by mail if the offer is denied.

As part of the review process, the Department calculates the RCP. If your RCP is less than the total liability due but more than the amount offered, in most cases, the Department will include the calculated RCP in the denial letter and give you the option to offer this amount. Offering the calculated RCP does not necessarily guarantee the Department will accept the offer. If you are unable to counter offer, you should immediately contact the Department to arrange payment of the entire liability.

Installment Payments: If immediate payment of the entire liability is not possible, you may request payment through a Department-approved installment payment agreement.

Appealing the Decision: North Carolina statutes make no pro-

vision for appeal of a denied offer. The Department may reconsider a denied offer if there is a material change in the taxpayer's circumstances, or if the Department misinterpreted information contained in the original offer. The denial letter will contain contact information for the Revenue Officer assigned to your case for questions or clarifications.



# Where to Submit an Offer or for Assistance Completing an Offer

Call or visit the local Service Center Collection Office that serves your county of residence or location of your business.

Office	Counties	Office Location	Telephone
Asheville	Buncombe, Cherokee Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, Mitchell, Polk, Ruth- erford, Swain, Transylvania, Yancey	2800 Heart Drive Asheville, NC 28806	828-259-4000
Charlotte	Anson, Cabarrus, Gaston, Mecklen- burg, Rowan, Stanley, Union	301 McCullough Drive, Suite 300 Charlotte, NC 28262	704-519-3000
Durham	Durham, Granville, Orange, Person, Vance	3518 Westgate Drive, Suite 101 Durham, NC 27707	919-627-6900
Elizabeth City	Bertie, Camden, Chowan, Currituck, Dare, Gates, Hertford, Hyde, Pasquo- tank, Perquimans, Tyrell, Washington	401 S, Griffin Street, Suite 300 Elizabeth City, NC 27906	252-338-7400
Fayetteville	Bladen, Columbus, Cumberland, Du- plin, Harnett, Hoke, Lee, Moore, Rich- mond, Robeson, Sampson, Scotland	225 Green Street, Suite 800 Fayetteville, NC 28301	910-486-3800
Greensboro	Alamance, Caswell, Chatham, David- son, Guilford, Montgomery, Randolph, Rockingham	1500 Pinecroft Rd. Asheville Building, Suite 300 Greensboro, NC 27407	336-487-0200
Greenville	Beaufort, Craven, Greene, Johnston, Lenoir, Martin, Pamlico, Pitt, Wayne	2995 Radio Station Road Greenville, NC 27834	252-830-2400
Hickory	Alexander, Avery, Burke, Caldwell, Catawba, Cleveland, Iredell, Lincoln, McDowell, Watauga	1985 Tate Blvd. Ste 362 Hickory, NC 28602	828-261-7500
Interstate	Outside of North Carolina	P.O. Box 27047 Raleigh, NC 27611-7047	919-754-2539
Raleigh	Franklin, Wake	4701 Atlantic Avenue, Suite 118 P.O. Box 58787 Raleigh, NC 27658-8787	919-707-0800
Rocky Mount	Edgecombe, Halifax, Nash, Northamp- ton, Warren, Wilson	110 Fountain Park Drive Battleboro, NC 27809	252-467-9200
Wilmington	Brunswick, Carteret, Jones, New Hanover, Onslow, Pender	3340 Jaeckle Drive, Suite 202 Wilmington, NC 28403	910-254-5000
Winston-Salem	Alleghany, Ashe, Davie, Forsyth, Surry, Wilkes, Yadkin	450 West Hanes Mill Rd., Suite 202 Winston-Salem, NC 27105	336-661-6811