

HOW DOES MY FAMILY RECEIVE MEDICAL CARE WHILE I'M AT OTS

A brief introduction to TRICARE for Non-Priors who have dependents

Eligibility

- All Spouses and children are eligible
- Family member must be enrolled in Defense Enrollment Eligibility Reporting System (DEERS)

Enrollment

- Family members should obtain ID cards
 - Contact PAC to fill out/sign DD Form 1172
 - Email or fax form to spouse then spouse can get ID card at the nearest military installation
- Spouse's ID card is their TRICARE card
- If spouse is unable to get ID card, the active duty member's SSN is the insurance number
- If your dependents already have insurance, that will be their primary insurer, TRICARE second

Receiving Medical Care

- TRICARE prefers a military clinic so if possible go there
 - To locate nearest military treatment facility (MTF) visit www.tricare.mil/mtf
- If there is not a MTF near where your dependents live, call TRICARE 800-444-5445, and they can authorize the patient to visit a civilian facility
 - Because of the countless types of treatments and facilities TRICARE will work each request on a case by case basis
- For any scenario not talked about, call TRICARE and they will work it on a case by case basis

Emergencies

- Threat of loss of life, limb or eye sight
- Call 911 or proceed to the nearest hospital emergency room immediately
- Contact TRICARE as soon as possible

Contact Information

- Website: www.tricare.mil
- Phone #: 800-444-5445
- If your dependents are having problems with TRICARE, or if they have questions about TRICARE feel free to call the patient advocate at Maxwell AFB, Linda Carter at 334 953-7529
- If problems persist, inform your flight commander so they can assist in pushing things along