



Univita Health, Inc.
3700 Commerce Pkwy
Miramar FL 33025

Tel: 1-888-914-2201
Fax: 1-888-914-2202
www.univitahealth.com

March 15, 2012

Dear Provider,

Sunshine State Health Plan® (Sunshine Health) has contracted with Univita Healthcare, Inc. to manage and provide services provided in the member's home. Univita Healthcare, Inc. will be the exclusive provider for the following services:

- ❖ Durable Medical Equipment
- ❖ Home Health IV Therapy
- ❖ Home Health Services

Sunshine Health and Univita Healthcare, Inc. have a mutual goal of ensuring that all members currently receiving homecare services experience a seamless transfer of care. To this end, Univita Healthcare, Inc., has adopted a standardized communication method to support the transfer of care process.

It is critical that providers and referral sources are aware of, and comply with, their responsibility to provide a copy of the member's current, active order and next refill date to Univita Healthcare, Inc..

On, or before 3/22/2012, submit a copy of the ordered, medically necessary home services and/or services furnished for Sunshine Health members to meet the following conditions as noted in the Sunshine Health Provider Manual:

- Be necessary to protect life, to prevent significant illness or significant disability or to alleviate severe pain;
- Be individualized, specific and consistent with symptoms or confirm diagnosis of the illness or injury under treatment and not in excess of the patient's needs;
- Be consistent with the generally accepted professional medical standards as determined by the Medicaid program and not be experimental or investigational;
- Be reflective of the level of service that can be furnished safely and for which no equally effective and more conservative or less costly treatment is available statewide; and
- Be furnished in a manner not primarily intended for the convenience of the member, the member's caretaker or the provider.

Medically necessary or Medical necessity for those services furnished in a hospital on an inpatient basis cannot, consistent with the provisions of appropriate medical care, is



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effectively furnished more economically on an outpatient basis or in an inpatient facility of a different type.

The fact that a provider has prescribed, recommended or approved medical or allied goods or services does not, in itself, make such care, goods or services Medically Necessary, a Medical Necessity or a Covered Service/Benefit.

We recognize that during a transfer of care, one of the most valuable aspects of the service is having a 'patient -centric' focus that ensures that the member's appropriate care needs are met at the right time, at the right service level, and provided in the right place. At Univita Healthcare, Inc., our proactive transfer of care process facilitates and aids with the coordination of a seamless transition of an individual's care with a comprehensive focus.

Thank you for your assistance during this transition. We look forward to working with you and appreciate your support in helping to make the transfer of care a success for the Sunshine Health members.

Sincerely,

Linda J. Barbanell
EVP of Plan Relations