

Repair Estimate and Return Form

(Available for Download at www.Luminox.com)

Lumondi Service Center

c/o Saltzman's Watches and more

1024 Reservoir Ave

Cranston, RI 02910

401-946-0920

www.luminox.com

repaircenter-usa@luminox.com



Watch Model: _____

Purchase Date: _____

Under Warranty (Y/N)?: _____ (warranty repairs require copy of proof of purchase from authorized dealer)

Reason for Repair (Check all that apply) :

- ☐ Watch doesn't run correctly ☐ Watch is not water resistant
☐ Watch operates intermittently ☐ Adjust bracelet size:
☐ Watch doesn't keep accurate time wrist circumference: _____ IN
☐ Watch has defective part

Dear Luminox Customer,

We apologize that your Luminox timepiece is in need of repair and want to make this process as easy and fast as possible. Please provide the necessary information below and use the table provided to estimate the repair costs (if warranty has expired). Once you have calculated the cost, fill out the repair authorization section with an approved repair amount. This means that, if all necessary repairs total equal to or below that amount, we will automatically repair the watch without contacting you with an estimate. If the cost exceeds your listed amount, we will contact you with an estimate. **In addition, we will require credit card payment prior to shipment if the watch is to be returned to you directly, otherwise it will be returned and billed to the retailer.** We thank you for your co-operation and for your confidence in Luminox.

Sincerely, The Luminox Team

Address Information (Please specify which address the watch should be returned to by checking the corresponding box)

Authorized Retailer ☐

Name _____

Luminox Account Number _____

Address _____

City _____

State/Zip _____

E-Mail (Preferred form of Contact) _____

Phone _____

Consumer or Non-Authorized Retailer ☐

Name _____

Address _____

City _____

State/Zip _____

E-Mail (Preferred form of Contact) _____

Phone _____

Watch Category		Time/Date Quartz	Multi-function Quartz	Compass, Time/Date Automatic	Automatic Chronograph		
Approximate Retail Price (Check One)		200-1000	600-1200	1000-1500	2000-4000		
						Repair Category	✓
Repair Needed	A. General Overhaul	\$35.00	\$60.00	\$100.00	\$300.00	Water resistance test*, accuracy test, no disassembly of movement/dial/hands	Battery and Gaskets (Other parts optional)
	B. Major Overhaul	\$64.00	\$84.00	\$250.00	\$600.00	Water resistance test*, accuracy test, repair or replacement of movement	Battery and Gaskets (Other parts optional)
	C. Battery Change	\$27.00	\$27.00	\$50.00		Water resistance test*, accuracy test	Battery and gasket for case back (Other parts optional)
Parts Needed	Optional (In addition to A, B, or C)						
	Stem and Crown	\$20.00	\$30.00	\$40.00	\$50.00		
	Crystal (Mineral)	\$18.00	\$18.00	\$18.00	\$18.00		
	Crystal (Sapphire)	\$45.00	\$45.00	\$45.00	\$45.00		
	Case (Resin)	\$25.00					
	Case (Stainless Steel)	\$70.00	\$80.00	\$120.00	\$185.00		
	Case (PVD)	\$75.00	\$85.00	\$130.00	\$195.00		
	Case (Titanium)	\$100.00	\$180.00				
	Dial (LLT tubes NOT included)	\$7.00	\$7.00	\$7.00	\$7.00		
	If replaced Case/Dial has LLT tubes, add the following charge	\$35.00	\$35.00	\$35.00	\$35.00		
	Resin Bezel for Case	\$15.00					
	Strap (Resin)	\$25.00	\$25.00				
	Strap (Velcro)	\$25.00	\$25.00				
Other Straps/Bracelets	****	****	****	****			
Shipping & Handling ***	Watch Repair	\$12.95	\$12.95	\$12.95	\$12.95		
	Strap/Bracelet Repair	\$6.95	\$6.95	\$6.95	\$6.95		
TOTAL ESTIMATE							
Repair Authorization	If total cost does not exceed the approved amount below, I authorize the repair to be executed accordingly.						
	Retailer/Customer does NOT require an estimate if cost, including postage, does not exceed the following:						
	Suggested Minimum	\$75.00	\$100.00	\$100.00	\$100.00		
	Signature	Date					
Credit Card #		-	-	-	Exp.		

*If water resistance test fails, additional parts and fees may apply

**Prices subject to change without notice

***In some states, shipping and handling may differ

****E-Mail repaircenter-usa@luminox.com for special price list