### Maintaining Customer Invoices

The Customer Invoice eDoc allows you to prepare, save and submit an invoice to a customer from your organization. The types of invoices that can be prepared are for goods and services rendered, reimbursement of expenditures, dishonored checks and salary overpayments.

Main Menu tab  $\rightarrow$  Transactions  $\rightarrow$  Accounts Receivable  $\rightarrow$  Customer Invoice



#### **Business Rules**

- The 'Billing Organization' must be associated with the 'Processing Organization' in the Organization Options Maintenance table
- The customer must be active
- The customer must have at least one active address
- The item quantity must be greater than zero
- The item unit price must be greater than zero
- The invoice due date must be within 31 days of the billing date
- Invoice Recurrence period cannot exceed 1 year
- The object code must be on the list of allowable object codes set up by GALC



#### Legend

- KFS eDoc
  - \* = Required
- Process Documentation
  - (Required) = System/Organizational Requirement
  - (Optional) = For departmental use
  - (Not used) = Not being used by UH

#### eDoc Information Box



- Doc Nbr = eDoc Number and Invoice Number
- Initiator = UH username of person initiating eDoc
- Status = In Process, Saved, Enroute, Final
- Created = Date eDoc was initiated
- Open Amount = Outstanding Invoice Amount

#### **Buttons**



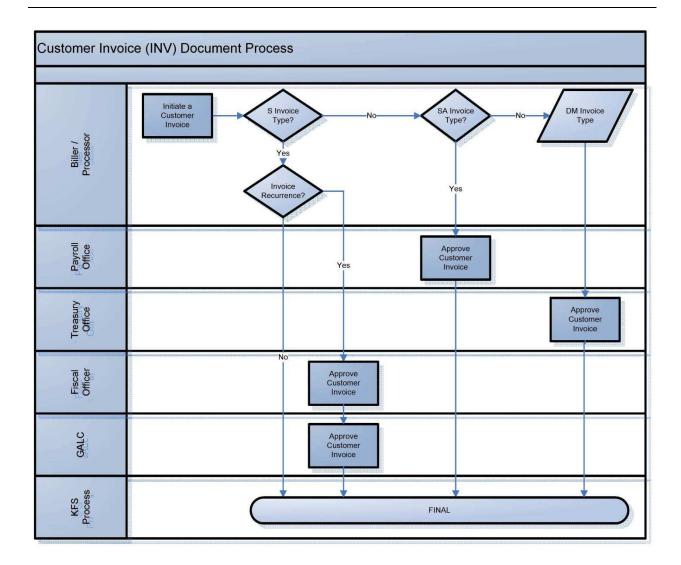
- 1. Click the 'save' button to continue editing in the future
- 2. Click the 'submit' button to route for approval:
  - Goods & Services and Reimbursement of Expenditures None
  - Dishonored Checks Treasury Office
  - Salary Overpayment Payroll Office
  - Note: If you create a recurring invoice, the invoice will route for approval to the FO responsible for the account(s) and General Accounting (GALC)
- 3. Click the 'close' button to close the eDoc
- 4. Click the 'cancel' button to cancel the eDoc

After the Invoice eDoc is in 'Final' status, the following buttons will display:



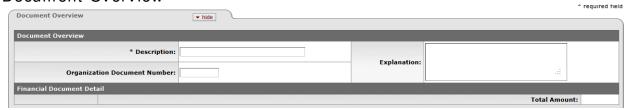
- 5. Click the 'generate print file' button to view and print the PDF invoice
- 6. Click the 'generate bill & notice' button to view a form-fillable Bill and Notice of Dishonored Check and Notification of Salary Overpayment
- 7. Click the 'correction' button to reverse the receivable amount via a new Customer Invoice eDoc
  - Note: Use the 'copy' button to create the replacement Customer Invoice
- 8. Click the 'send ad hoc request' to send an FYI or acknowledgement
- 9. Click the 'close' button to close the eDoc
- 10. Click the 'copy' button to copy information to a new eDoc





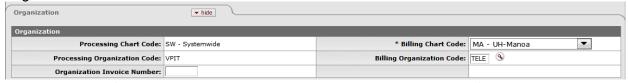


#### **Document Overview**



- 1. (Required) Enter in a Description
  - Start with the 3-digit FO code followed by a short description
- 2. (Required for DM & SA) Enter in an Explanation
  - Dishonored Checks Enter the following:
    - Maker of Check
    - Check Number
    - Check Date (format = mm/dd/yy)
    - Check Amount
  - Salary Overpayments Enter the following:
    - o Bargaining Unit
    - o Payroll Number
- 3. (Required for DM & SA) Enter in an Organization Document Number
  - Dishonored Checks Enter the DMxxxxx assigned by the Treasury Office
  - Salary Overpayment Enter in the SAxxxxx assigned by the Payroll Office on the Salary Overpayment worksheet
- 4. The Total Amount will automatically calculate based on the amount entered in the Accounting Lines tab

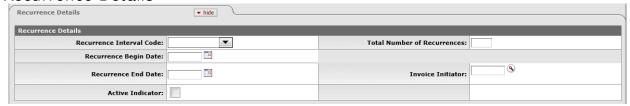
#### Organization



- 5. System Default: Processing Chart Code and Organization Code is pulled from the associated 'Billing Organization' identified in the Organization Options Maintenance table
- 6. (Required) System Default: Billing Chart Code is pulled from your person profile
  - To change the Billing Chart Code, select from the drop-down menu
- 7. (Required) System Default: Billing Organization Code is pulled from your person profile
  - To change the Billing Organization Code, edit as applicable or select the magnifying glass to search
- 8. (Not Used) Organization Invoice Number not being used



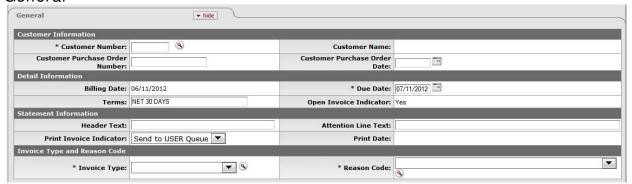
#### Recurrence Details



- 9. (Optional) If you do not want to create a recurring invoice, move to the next tab (Required) If you want to create a recurring invoice, complete the following fields:
  - Select the Recurrence Interval Code from the drop-down menu
    - o Options
      - M Monthly
      - Q Quarterly
  - Enter in the Recurrence Begin Date (format = mm/dd/yyyy) or select from the calendar
  - Enter in either the Recurrence End Date (format = mm/dd/yyyy) or select from the calendar OR enter in the Total Number of Recurrences
    - If the Recurrence End Date is entered, the system will calculate the Total Number of Recurrences and vice versa
  - Select the Active Indicator check box
  - Enter the Invoice Initiator or select the magnifying glass to search



#### General



- 10. (Required) Enter in the Customer Number or select the magnifying glass to search
- 11. The Customer Name will be pulled in when the Customer Number is populated
- 12. (Optional) Enter in the Customer Purchase Order Number
- 13. (Optional) Enter in the Customer Purchase Order Date (format = mm/dd/yyyy) or select from the calendar
- 14. System Default: Billing Date is the current date
- 15. (Required) System Default: Due Date will display 30 days after initiation of invoice
  - To change, enter in the date (format = mm/dd/yyyy) or select from the calendar. Date must be within 31 days of the Billing Date
    - o For DM, calculate 15 days from the Billing Date
    - For SA, select next calendar day from the Billing Date
- 16. (Required for DM) Enter in the Terms
  - To change, edit as applicable
    - o For SA, enter 'Due Upon Receipt'
  - Note: This is the Payment Terms Text that is setup in the Organization Options for your Billing Organization
- 17. System Default: Open Invoice Indicator will default to 'Yes'
- 18. (Optional) Enter in the Header Text that will display in the top area of the pdf invoice
- 19. (Optional) Enter in the Attention Line Text that will designate a recipient for the invoice
- 20. (Required) Default: Print Invoice Indicator will display as 'Send to USER Queue'
  - To change, select the desired option related to printing the invoice from the drop-down menu
  - Options:
    - Send to USER Queue Allows an AR user the ability to print a invoice directly within the Customer Invoice eDoc
    - Send to BILL Queue Allows an AR user the ability to print multiple invoices for their Billing Organization (See Process Documentation - Viewing AR Reports in the Customer Invoice section)
    - Send to PROC Queue Allows an AR user the ability to print multiple invoices for their Processing Organization (See Process Documentation - Viewing AR Reports in the Customer Invoice section)
    - Do Not Print



- 21. (Required) Select an Invoice type from the drop-down menu
  - Options:
    - DM-Dishonored Check
    - S-Goods and Services
    - SA-Salary Overpayment
- 22. (Required) Select a Reason code from the drop-down menu
  - A valid Reason code that is associated with the Invoice Type must be selected e.g. For 'S-Goods and Services' Invoice Type, Reason Code 'NO-S Not Applicable' should be selected

Billing/Shipping



- 23. (Required) System Default: The Bill to Address Identifier will pull the Primary address from the Customer when the Customer Number is populated
  - To change the address, enter in the Bill To Address Identifier or select the magnifying glass to search
- 24. (Optional) Enter in the Ship To Address Identifier or select the magnifying glass to search
  - If the Ship To Address is the same as the Bill To Address, type the same Bill To Address Identifier in the Ship To Address Identifier and click the 'refresh' button



#### Accounting Lines

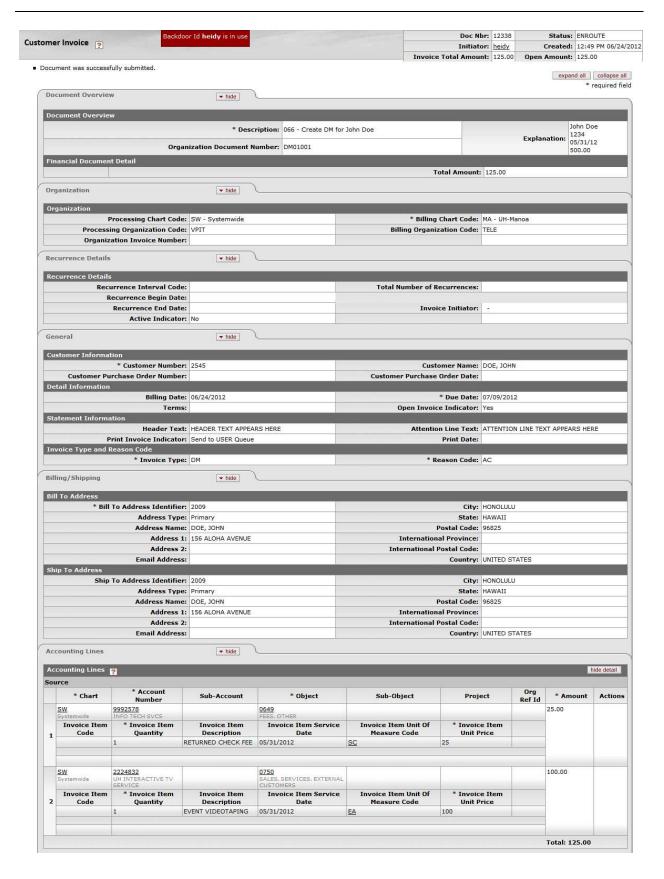


- Note: If the Organization Accounting Default is setup for the Billing Organization, these attributes will display within this tab
- 25. (Required) Select the Chart
- 26. (Required) Enter in the Account Number or select the magnifying glass to search
- 27. (Optional) Enter in the Sub-Account or select the magnifying glass to search
- 28. (Required) Enter in the Object or select the magnifying glass to search
- 29. (Optional) Enter in the Sub-Object or select the magnifying glass to search
- 30. (Optional) Enter in the Project or select the magnifying glass to search
- 31. (Optional) Enter in the Org Ref Id
- 32. (Optional) Enter in the Invoice Item Code or select the magnifying glass to search
  - If this field is populated, all related attributes will be populated (See Process Documentation - Maintaining AR Organizations in the Customer Invoice Item Code Maintenance section for further explanation)
- 33. (Required) System Default: Invoice Item Quantity will display as 1
  - To change, enter in the desired quantity
- 34. (Required for DM & SA) Enter in the Invoice Item Service Date
  - Salary Overpayment Enter in the pay period end date of the overpayment
  - Dishonored Check Enter in the check date
- 35. (Required) System Default: Invoice Item Unit of Measure Code will display as EA
  - To change, enter in the Unit of Measure or select from the magnifying glass
- 36. (Required) Enter the Invoice Item Unit Price(Required) Click the 'add' button
- After an accounting line has been added, the following button will display to the right:

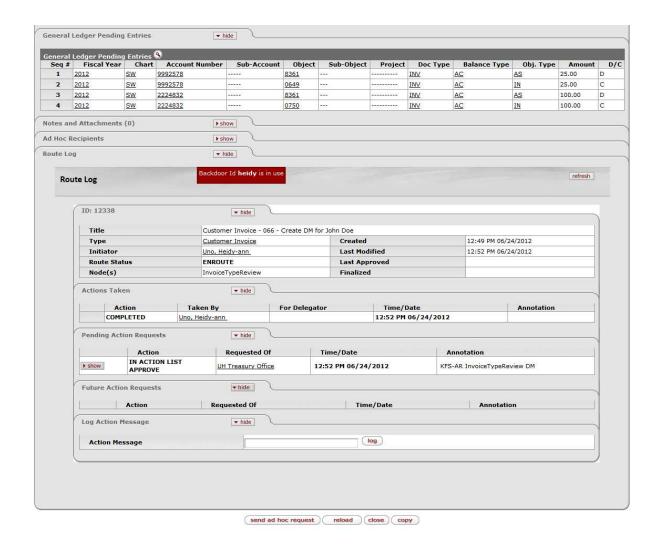


- 37. (Optional) Click the 'recalculate' button if the Invoice Item Quantity or Invoice Item Unit Price has been changed
- 38. (Optional) Click the 'delete' button to delete the accounting line
- 39. (Optional) Click the 'bal inquiry' to lookup a report from the Balance Inquiry Report Menu
- 40. (Optional) Click the 'discount' button to create another accounting line to reflect the discount
  - (Required with Discount) Change the Object to the same one used on the accounting line that created the discount
  - Change other fields as applicable











#### INVOICE UNIVERSITY OF HAWAII Honolulu, HI 96822 FED ID #996000354

Page 1 of 1 Date: 06/24/2012 INVOICE:

12338

CUSTOMER NUMBER: 2545

BILLED BY (DO NOT REMIT TO):

ATTN: ATTENTION LINE TEXT APPEARS HERE

**TELECOMMUNICATION** 

PHONE: FAX:

(808) 956-0000

SHIP TO: DOE, JOHN

156 ALOHA AVENUE

PREPARED BY: Heidy-ann Uno

HONOLULU, HI 96825

AGREEMENT/DOC#:

DM01001

AGREEMENT/DOC DATE:

06/24/2012

#### HEADER TEXT APPEARS HERE

			ITEM		
QTY	UNIT	DESCRIPTION	CODE	UNIT PRICE	AMOUNT
1	SC	RETURNED CHECK FEE		25.00	25.00
1	EA	EVENT VIDEOTAPING		100.00	100.00

(additional invoice lines may be printed on the following pages)

MESSAGE TEXT PRINTS HERE

PAY THIS AMOUNT:

125.00

Detach & Return Lower Portion with Payment

PLEASE MAKE CHECKS PAYABLE IN U.S. CURRENCY TO:

University of Hawaii

INVOICE DATE:

INVOICE: 12338 CUSTOMER NBR: 2545

06/24/2012

DUE DATE: 07/09/2012 AMOUNT DUE: 125.00

SW9992578

ATTENTION LINE TEXT APPEARS HERE ATTN:

DOE, JOHN

156 ALOHA AVENUE

HONOLULU, HI 96825

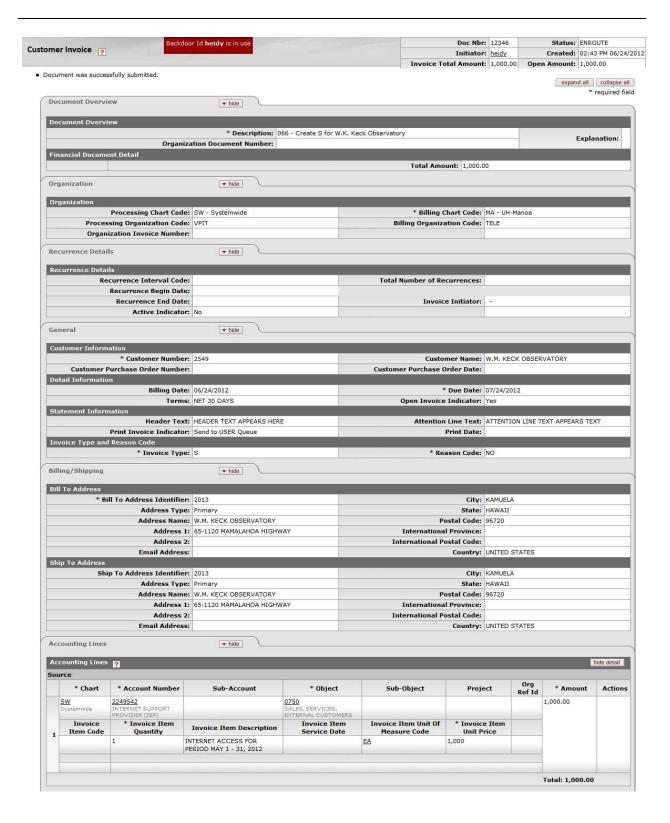
REMIT TO: UNIVERSITY OF HAWAII

INFORMATION TECHNOLOGY SVCS 2425 CAMPUS ROAD, SINCLAIR 10

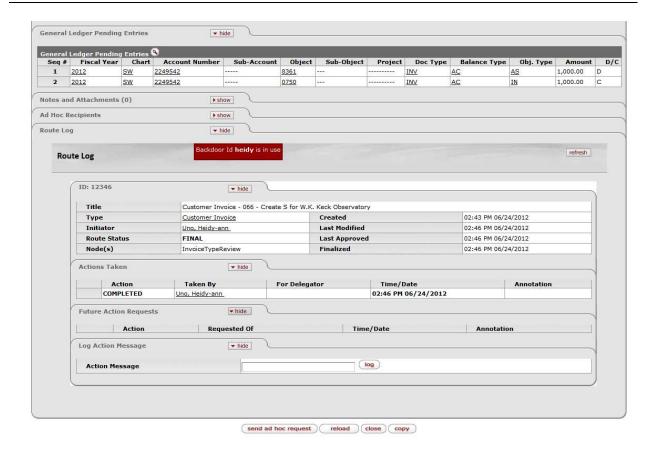
HONOLULU, HI 96822

000000012500 00000012338 000002545 0











INVOICE UNIVERSITY OF HAWAII Honolulu, HI 96822 FED ID #996000354

Page 1 of 1 Date: 06/24/2012

INVOICE: 12346

CUSTOMER NUMBER: 2549

ATTN: ATTENTION LINE TEXT APPEARS TEXT

**TELECOMMUNICATION** PHONE:

BILLED BY (DO NOT REMIT TO):

SHIP TO: W.M. KECK OBSERVATORY

FAX:

(808) 956-0000

65-1120 MAMALAHOA HIGHWAY

PREPARED BY: Heidy-ann Uno

KAMUELA, HI 96720

AGREEMENT/DOC#:

AGREEMENT/DOC DATE: 06/24/2012

#### HEADER TEXT APPEARS HERE

			ITEM		
QTY	UNIT	DESCRIPTION	CODE	UNIT PRICE	AMOUNT
1	EA	INTERNET ACCESS FOR PERIOD MAY 1 - 31, 2012		1,000.00	1,000.00

(additional invoice lines may be printed on the following pages)

**NET 30 DAYS** 

MESSAGE TEXT PRINTS HERE

PAY THIS AMOUNT:

1,000.00

Detach & Return Lower Portion with Payment

PLEASE MAKE CHECKS PAYABLE IN U.S. CURRENCY TO: University of Hawaii

INVOICE DATE: 06/24/2012

INVOICE: 12346 CUSTOMER NBR: 2549

DUE DATE: 07/24/2012 AMOUNT DUE: 1,000.00

SW2249542

ATTENTION LINE TEXT APPEARS TEXT ATTN:

> W.M. KECK OBSERVATORY 65-1120 MAMALAHOA HIGHWAY

REMIT TO: UNIVERSITY OF HAWAII

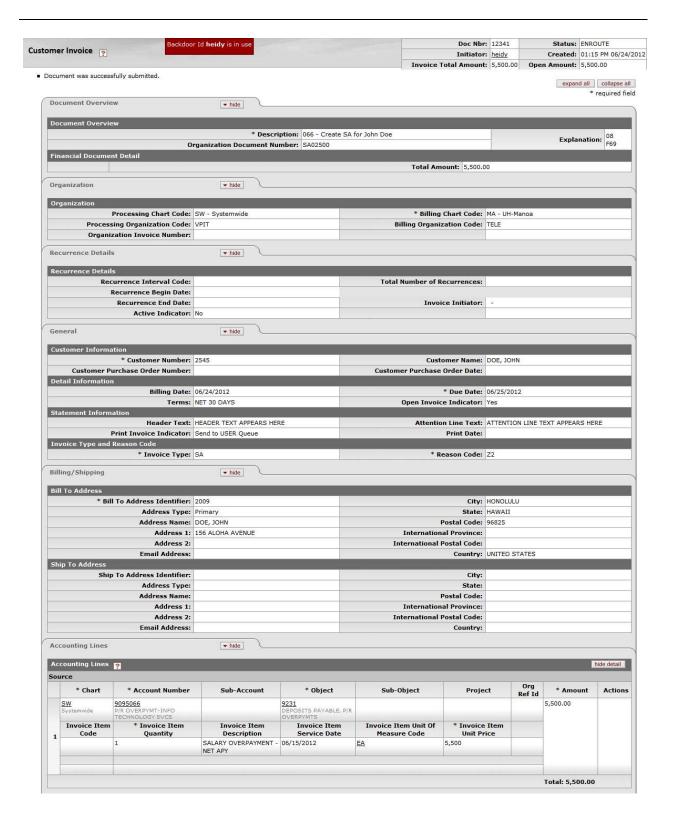
> INFORMATION TECHNOLOGY SVCS 2425 CAMPUS ROAD, SINCLAIR 10

HONOLULU, HI 96822

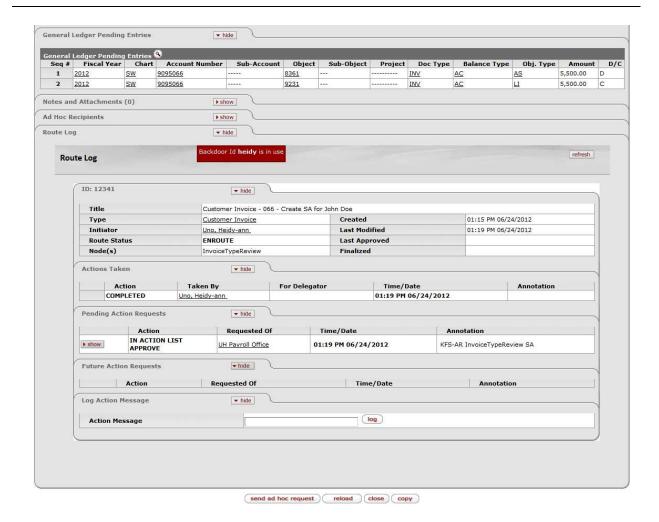
KAMUELA, HI 96720

000000100000 00000012346 000002549 0











#### INVOICE UNIVERSITY OF HAWAII Honolulu, HI 96822 FED ID #996000354

Page 1 of 1 Date: 06/24/2012

INVOICE: 12341

CUSTOMER NUMBER: 2545

BILLED BY (DO NOT REMIT TO):

ATTN: ATTENTION LINE TEXT APPEARS HERE

TELECOMMUNICATION

SHIP TO:

(808) 956-0000

FAX:

PHONE:

PREPARED BY: Heidy-ann Uno

AGREEMENT/DOC#: SA02500
AGREEMENT/DOC.DATE: 06/24/2012

#### HEADER TEXT APPEARS HERE

			ITEM		
QTY	UNIT	DESCRIPTION	CODE	UNIT PRICE	AMOUNT
1	EA	SALARY OVERPAYMENT - NET APY		5,500.00	5,500.00

(additional invoice lines may be printed on the following pages)

**NET 30 DAYS** 

MESSAGE TEXT PRINTS HERE

PAY THIS AMOUNT:

5,500.00

Detach & Return Lower Portion with Payment

PLEASE MAKE CHECKS PAYABLE IN U.S. CURRENCY TO: University of Hawaii

INVOICE DATE: 06/24/2012

INVOICE: 12341 CUSTOMER NBR: 2545 DUE DATE: 06/25/2012 AMOUNT DUE: 5,500.00

SW9095066

ATTN: ATTENTION LINE TEXT APPEARS HERE

DOE, JOHN

156 ALOHA AVENUE

HONOLULU, HI 96825

REMIT TO: UNIVERSITY OF HAWAII

INFORMATION TECHNOLOGY SVCS 2425 CAMPUS ROAD, SINCLAIR 10

HONOLULU, HI 96822

000000550000 00000012341 000002545 0