Modular Messaging – Fax Server Quick Reference Guide

This Guide provides instructions for Receiving, Printing, Forwarding, & Sending Faxes using the Modular Messaging System

Receiving, Printing, & Forwarding a Fax

When administered for Fax, Modular Messaging receives an incoming fax sent to a telephone number designated for your fax receipt and then places it as an email attachment in your email Inbox along with your other emails and voicemails

🔄 Inbox	Search Inbox	ې ج 🔍	\$
Arranged By: Date		Newest on top	•
🚔 External Caller (MMVRU3-EUV)		Mon 3:43 PM	
Fax received from '999-999-9999'		U	

Since faxes are received as an email attachment, you may print or forward a fax to someone else as you would any email.

Originating & Sending Faxes

Any document that you can print can be sent as a fax. Instead of printing a document to a regular printer, you print it at the Modular Messaging Fax Printer (\\AVAYAMAS2\Fax).

Open the document to be faxed and start the print process as you normally would, e.g. *File: Print* In the Printer List box, scroll-to and select the *AVAYAMAS2\fax* choice and click *OK*

Print				? 🛛
Printer <u>N</u> ame: Status: Type: Where: Comment: Page range • <u>A</u> ll	Idle (Microsoft Shared Fax Driver SHRFAX:	Copies Number of copies:	×	Properties Find Printer Print to file Manual duple <u>x</u>
Curr <u>e</u> nl Pages: Type p ranges from th section or p1s1	page Selection age numbers and/or page separated by commas counting e start of the document or the . For example, type 1, 3, 5–12 , p1s2, p1s3–p8s3		✓ Collate	
Print <u>w</u> hat:	Document 🔽	Zoom		
Print:	All pages in range 🛛 🗸	Pages per s <u>h</u> eet:	1 page	~
		Scale to paper size:	No Scaling	~
Options			ОК	Cancel

This launches a *Send FaxWizard* that prompts you for the faxing information details for the cover page and the telephone number of the destination fax.

Complete the Send Fax Wizard screens as shown below

Send Fax Wizard		X
	Welcome to the Send Fax Wizard This wizard helps you create and send a fax.	
	To continue, click Next.	
	< <u>B</u> ack	Cancel

Provide the name of the fax recipient or click *AddressBook* to select someone from your Outlook Contacts

Enter the destination Fax Telephone Number

For numbers outside the Enterprise Telephone System and for Toll Call destinations as shown below, enter (9) and the number as you would normally dial it followed by your 6-digit Authorization Code

end Fax Wizard **Recipient Information** Enter the name and number of the person you want to send the fax to, or click Address Book to select a fax recipient. Fax Demonstration <u>T</u>o: Address Book... United States (1) 7 Location:) 912002313456,012345 Eax number: (🔲 Use dialing rules To send to multiple recipients, type each recipient's information above, and then click Add to add the recipient to the list below. Add Recipient name Fax number < <u>B</u>ack <u>N</u>ext > Cancel



Send Fax Wizard					×
Recipient Inform Enter the nam or click Addre:	nation e and number of ss Book to select	the person you w a fax recipient.	ant to send the fax	to,	
⊥o: Location: Eax number: (□ Use dialing To send to mu click Add to ao Recipient na Fax Demons	United States () United States () rules Itiple recipients, to dd the recipient to me reation	1) b the list below. Fax number 912002313456	t's information abov	Address Book	
			< <u>B</u> ack	<u>N</u> ext >	Cancel

Click *Select a cover page template with...* and a cover page template (*Confident* recommended)

If you don't select a cover page template, the system default cover page will be used which does not have the information that will be needed by the receiver to identify the sender

Enter the Subject

Click Sender Information

Send Fax Wizard	×
Preparing the Cover Page Select a cover page template, and type a subject line and note if template. This information is automatically added to the cover page.	required by the
Cover page template: confident	Sender Information
<u>S</u> ubject line:	
Fax Demonstration	incidence and a second se
Note:	fax
< <u>B</u> ack	<u>N</u> ext > Cancel

Once setup is completed, the information below will be used each time you send a fax unless you change it

Enter your name and the telephone number where you can receive Faxes (*Fax number*) and any other information you would like included in the cover page

Click OK

Sender Informat	ion			? ×	
This sender information will be included on your cover page.					
□ <u>U</u> se the inform	ation for this transmis	sion only			
Your full <u>n</u> ame:	Doe, John				
Eax number:	200-999-1234				
<u>E</u> -mail address:					
<u>T</u> itle:		<u>C</u> ompany:			
Office location:		Department:			
<u>H</u> ome phone:		Work phone:			
<u>A</u> ddress:				<u> </u>	
<u>B</u> illing code:	C3E3FA1D				
		OK	Cance		



You will receive a failure notice similar to the one below when a fax has failed to be sent. The Fax service retries the sending of failed faxes for 7-Days

🔄 Inbox			Failed Fax Delivery
Search Inbox	: 🗕 م	5	FAX{vmd1}{9449808d-e695-4d6a
Arranged By: Date	Newest on top 🔷 👻	•	Sent: Mon 7/14/2008 5:21 PM
Yesterday			To: Modular Messaging, JTM
FAX{vmd1}{9449808d-e695-4d6 Failed Fax Delivery	a-9667-40d □ 🏹		Your 3 page fax to brian bell test, subject "Fax", could not be sent at
BAX{vmd1}{9449808d-e695-4d6 Successful Fax Delivery	a-9667-40d 🗆 🕅		5:21:24 PM on 7/14/2008 due to transmission failure

You will receive a fax confirmation similar to the one below when the fax has been sent successfully

🔄 Inbox	Search Inbox	م
Arranged By: Date		Newest on top
FAX{EmoryUniversity}{bf761472-01fb-4 Successful Fax Delivery	9a9-82f7-9cbc86149f5b}	Mon 6,

Successful Fax Delivery

FAX{EmoryUniversity}{bf761472-01fb-49a9-82f7-9cbc86149f5b} Sent: Mon 6/30/2008 5:00 PM

To: Massey Jr., Joseph T

Your 3 page fax to Karen Cochran, subject "Fax", was successfully sent at 4:59:44 PM on 6/30/2008