



The Embassy of Spain  
Kingdom of Saudi Arabia



## Press Release

# Spain Visa Application Centre opens in Riyadh and Jeddah, KSA

**Riyadh and Jeddah, 26 May 2012:** The Embassy of Spain in the Kingdom of Saudi Arabia has introduced a new facility for collection of visa applications and delivery process in Riyadh and Jeddah through the Schengen Visa Application Centres (VACs) set up by VFS Global, the global outsourcing and technology services specialist for diplomatic missions and governments worldwide.

The Schengen VACs are located at 1<sup>st</sup> Floor, Dove Plaza (Hyper Panda), Umm Al Hamam Street, Umm Al Hamam in Riyadh and Ground floor, Manazil Muttaqin, Al Ruwais District in Jeddah.

VFS Global will be responsible only for accepting applications for Spain visas in Riyadh and Jeddah, whereas the Embassy will continue to assess and evaluate the applications. Some of the key features of the new centre will be: longer operating hours, dedicated website for easy access, visa information including visa categories, applicable fees and application status, professional and responsive staff dedicated to handle visa queries, dedicated call center unit, email support and door step delivery of passports.

VFS Global will also offer optional services such as application status on SMS, courier delivery of passport and documents, Premium Lounge facility, etc. to enhance the customers' experience. The service fee, payable at the VAC at the time of submitting the application, will be charged in local currency (SAR).

Speaking on the occasion, Mr Pablo Bravo Lozano, Ambassador of Spain to the Kingdom of Saudi Arabia, said *"Thanks to our partnership with VFS Global the Embassy of Spain to Saudi Arabia will be able to provide a better visa service for Saudi citizens, handling more visa applications under the highest standards of quality and efficiency. I am proud of the agreement signed with VFS Global because supplying a better visa service involves a step forward in our wish of enhancing and strengthening the relations between the Kingdom of Spain and the Kingdom of Saudi Arabia"*.

Speaking on the occasion, Mr Sachin Verma, Head of Operations - Middle East, VFS Global said *"VFS Global is honored to be associated with the Embassy of Spain in the Kingdom of Saudi Arabia and it is our privilege that we have been given the opportunity to extend our association to Riyadh and Jeddah. Residents of Riyadh, Jeddah and other parts of Saudi Arabia will now find it convenient to apply for visas to Spain. We are committed to providing highly efficient and convenient services to all visa applicants applying for Spanish visas in the city."*

Since 2007 VFS Global, jointly with its local partner M/s Al Etimad Modern Business Solutions Co. (ETIMAD), has been successfully operating visa application services and VACs for diplomatic missions of eight sovereign governments in the cities of Riyadh, Jeddah and Al Khobar in the Kingdom of Saudi Arabia.

For more information on the Spain VAC, please visit [www.vfsglobal.com/Spain/saudiarabia](http://www.vfsglobal.com/Spain/saudiarabia)



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## Spain Visa Application Centre Details

**Address: Riyadh**

Schengen Visa Application Centre  
1st Floor, Dove Plaza (Hyper Panda)  
Umm Al Hamam Street  
Umm Al Hamam, Riyadh  
Kingdom of Saudi Arabia

**Address: Jeddah**

Schengen Visa Application Centre  
Ground floor, Manazin Muttaqin Street  
Off King Abdullah Road  
Ruwais District, Jeddah  
Kingdom of Saudi Arabia

**Helpline:** +966 1 434 1800

**Email:** [info.Spainsaudi@vfshelpline.com](mailto:info.Spainsaudi@vfshelpline.com)

**Website:** [www.vfsglobal.com/Spain/saudiarabia](http://www.vfsglobal.com/Spain/saudiarabia)

**Working Hours:**

Acceptance of applications (all applicants):

09:00 to 16:00 hrs from Saturday to Wednesday (except holidays as declared by the Embassy)

Return delivery of passports:

09:00 to 16:00 hrs from Saturday to Wednesday (except holidays as declared by the Embassy)

*\*VFS Global will be responsible only for accepting applications for Spain visas. All applications will continue to be assessed and evaluated by the Embassy of Spain, Riyadh. Timelines for turnaround of visas are according to Schengen regulations.*

**About VFS Global**

VFS Global is a global outsourcing and technology services specialist for diplomatic missions and governments worldwide. The company manages visa issuance-related administrative and non-judgmental tasks for its client missions. With 526 Visa Application Centers and operations in 63 countries across five continents as at 31 December 2011, VFS Global serves the interests of the diplomatic missions of 37 sovereign governments. The company has successfully processed over 41.09 million visa applications since its inception in 2001. For more information, please visit [www.vfsglobal.com](http://www.vfsglobal.com)

**Media Contacts**

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