

Lost Share Certificates

Share certificates are legal documents that show how many shares you have bought in the company and should be kept in a safe place. Share certificates are posted to shareholders at shareholders' own risk.

Lost or misplaced share certificates

Registered shareholders wishing to accept the offer by Kraft Foods Inc. will need to produce a valid Cadbury plc share certificate. If you have lost or misplaced your Cadbury plc share certificate, you should the Registrar, Computershare Investor Services as soon as possible.

There is a fee to issue a duplicate share certificate. Additionally, shareholders will need to provide an indemnity for the lost or misplaced share certificate to cover the company for any loss which may arise from a dispute over the ownership of the shares. This indemnity will require a counter-signature by a UK bank or insurance company, although where the value of the shareholding represented by the lost/misplaced share certificate is less than £50,000, the requirement for a counter-signature may be waived upon payment of an insurance premium ("indemnity waiver fee") – the level of the indemnity waiver fee will vary according to the value of the shareholding.

Indemnities where the value of the lost or misplaced share certificate is more than £50,000

Where the value of the shareholding represented by a lost or misplaced share certificate is more than £50,000, shareholders must provide an indemnity that is counter-signed by a UK bank or insurance company without exception. If you are unable to obtain a counter-signature for an indemnity from your own bank or insurance company, Portsoken Ltd is an insurance intermediary that specialises in the insurance of missing documents and indemnities for missing share certificates. It is an appointed representative of McParland Finn Ltd which is regulated by the Financial Conduct Authority (FCA reg. 306684). Portsoken Ltd Registered in England No. 8465875.

Rates start at 0.5% of the value of the shares but may be higher for a number of reasons including if:

- the shareholder is based overseas; or
- the indemnity is of a very high value.

For further information, please contact Portsoken Ltd directly on +44 (0)20 8667 2107, via e-mail at lostshares@portsoken.co.uk or by visiting their website at www.portsoken.co.uk.