ERMN Government Vehicle Accident Standard Operating Procedure Version 1.0

1. Purpose

This Standard Operating Procedure (SOP) provides guidelines to be followed in case of an accident involving government vehicles.

2. Scope and Applicability

Note that some procedures are different if vehicles are National Park Service (NPS) owned versus Government Services Administration (GSA) owned.

Also note that this SOP addresses Federal guidelines and requirements. Cooperators and contractors may have additional reporting requirements.

Follow all procedures presented below and fill out Motor Vehicle Accident Report Form SF-91 and Statement of Witness Form (SF-94). Because government vehicles are self insured, damage resulting from government vehicle accidents are generally paid by the driver's project account (NPS if driver is NPS employee; University if driver employed by University). In cases of severe negligence, the driver found at fault for the accident may be personally liable.

3. Reference Documents

- 3.1 Vehicle Accident Reporting Kit (GSA Form 1627) [Appendix 1]
 - 3.1.1 Motor Vehicle Accident Report Form (SF-91) [Appendix 2]
 - 3.1.2 Statement of Witness Form (SF-94) [Appendix 3]
- 3.2 NPS NER TORT Claims Accident/Incident Reporting Process [Appendix 4]

4. Procedures and General Requirements

- 4.1 In case of an automobile accident in a **GSA-owned vehicle**, locate (typically in vehicle glove compartment) GSA Motor Vehicle Accident Reporting Kit (GSA Form 1627) and follow all instructions therein.
- 4.2 In case of an automobile accident in an **NPS-owned vehicle**:
 - 4.2.1 Stop immediately and turn on emergency flashers.
 - 4.2.2 Take steps to prevent another accident at the scene.
 - 4.2.3 Call 911 or ambulance if necessary.
 - 4.2.4 Notify police and NPS law enforcement.

- 4.2.5 In the event of death, actual or potential serious injury, or significant property damage (damage greater than \$2,500), the employee involved will immediately notify his or her supervisor and the NER Regional Tort Claims Officer (TCO), Dave Schuller (215-597-5368).
- 4.2.6 In reporting an accident, employee should state the facts to the best of her/her knowledge. **Conclusions as to fault or responsibility should not be stated.** The employee should report the accident only to authorized representatives of the Government, the employee's insurance company, and police officers investigating the accident. The employee shall also file any report required by law.
- 4.2.7 Get name and address of witness (preferably two witnesses). Ask witness to complete Standard Form (SF) 94, Statement of Witness, contained in vehicle glove compartment.
- 4.2.8 State/provide your name, address, place of employment, name of your supervisor, and upon request show your driver's license and vehicle registration information.
- 4.2.9 Complete Standard Form (SF) 91, Motor Vehicle Accident Report at the scene. If conditions prevent this, make notes of the following:

a. Registration information for other vehicle(s) (owner's name, owner's address, tag number, VIN, and vehicle description);

b. Information on other drivers (name, address, operator's permit, and expiration date);

c. Name and address of each person involved and extent of injury, in any;

d. Name and address of company insuring other vehicle(s) and insurance policy number, and;

e. General information such as location, time, measurements, weather, damage, etc.

- 4.2.10 Encourage police to provide a Police Report and, if available, submit a copy with SF 91.
- 4.2.11 If you have a camera, take pictures of the accident scene and any damage to the vehicles involved. Submit along with SF 91.
- 4.2.12 If vehicle is unsafe to operate, arrange for a towing services and pay for these services on vehicle charge/gas card.
- 4.2.13 Submit all reports and data to your supervisor within one working day.
- 4.2.14 If federal employee is injured, workers compensation process needs to be initiated within 48 hours of incident. Supervisor will assist with this process. It is important for injured employee to receive prompt medical treatment. Make

sure the employee sees a doctor, not a nurse, nurse practitioner, or physician's assistant.

4.2.15 Supervisor will submit copies of all reports and data to the employee's regional Tort Claims Officer (TCO) [Dave Schuller 215-597-5368] as soon as possible but no later than 10 calendar days after the accident.

4.3 Accident/collision reports should be filed for:

- 4.3.1 All motor vehicle accidents involving Federally owned or leased vehicles and employee-owned or rented vehicles while being used on official business, regardless of the amount of damage.
- 4.3.2 All public/visitor accidents will be reported on a SF-91 when a governmentowned vehicle is involved, government property is damaged, fatality occurs, medical treatment is required and/or a reasonable possibility of a tort claim is expected.
- 4.3.3 Thefts and Vandalism should be reported to Park Law Enforcement Officials rather than reported on SF-91.
- 4.3.4 Reporting Multiple Vehicle Accidents when a privately owned vehicle damages Government property, two reports (SF-91) are required: one report for the Government property and one for the private operator.

To be opened ONLY in case of a crash.

Contents

1. SF 91, Motor Vehicle Accident Report (One Copy)

2. SF 94, Statement of Witness (Two Copies)

Proof of Insurance For Operators of GSA-Owned Vehicles

This constitutes your "Proof of Insurance" and will be kept in your vehicle at all times. The U.S. government is self-insured. No insurance identification number is required.

The U.S. government is self-insured for loss of damage to government property and the liability of government employees for actions within the scope of their duties. Claims for injury or death of third parties, or damage to thirdparty property, arising from federal employee negligence in the operation of government-furnished vehicles are covered by the Federal Tort Claims Act (U.S.C. 2671 et seq.) as implemented by 28 CFR, Part 14.

Claims against the U.S. government resulting from the operation of a government vehicle should be directed to the agency employing the driver of the vehicle, not GSA. Claims against other parties for damage to GSA Fleet vehicles will be *initially* processed by GSA. Drivers are responsible for obtaining the correct insurance information for processing such claims against other responsible parties.

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GSA Form 1627 Back (Rev. 10/06)

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U.S. General Services Administration

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U.S. General Services Administration MOTOR VEHICLE ACCIDENT REPORTING KIT

In Case of Accident

- 1. Stop immediately and turn on emergency flashers.
- 2. Take steps to prevent another accident at the scene.
- 3. Call a doctor or ambulance if necessary.
- Notify police.
- DO NOT sign any paper or make any statement as to who was at fault (except to your supervisor or to a Federal Government investigator.)
- Get name and address of each witness. Ask the witness to complete Standard Form (SF) 94, Statement of Witness, contained in this envelope.
- State your name, address, place of employment, name of your supervisor, and upon request show your operator's permit and vehicle registration card. (NOTE: Only Government-owned or leased vehicles registered in the District of Columbia or displaying state tags have registration cards.)
- Complete Standard Form (SF) 91, Motor Vehicle Accident Report (or reporting form required by your agency) at the scene. If conditions prevent this, make notes of the following:
 - a. Registration information for other vehicle(s) (owner's name, owner's address, tag number, VIN, and vehicle description);
 - b. Information on other drivers (name, address, operator's permit number, and expiration date);
 - c. Name and address of each person involved and extent of injury, if any;
 - d. Name and address of company insuring other vehicle(s) and insurance policy number, and;
 - e. General information such as location, time, measurements, weather, damage, etc.
- 9. For proof of fault, submit a copy of the Police Report along with the SF 91.
- If you have a camera, take pictures of the accident scene and any damage to the vehicles involved. Submit the pictures along with the SF 91.
- Notify state, county or local authorities as required by law and CALL OURTOLL FREE Accident Management Center (AMC) at 866-400-0411 (6:00 am - 7:00 pm CST).
- 12. If the vehicle is unsafe to operate, call the AMC at 866-400-0411 (6:00 am 7:00 pm CST)
 - a. After 7:00 pm CST, if your vehicle is less than 3 years/36,000 miles it may be covered by a manufacturer's Roadside Assistance Program. Contact the appropriate manufacturer at the following toll free numbers; Ford: 800-241-3673, Chrysler, Dodge, Plymouth: 800-521-2779, GMC, Chevrolet: 800-243-8872, Oldsmobile: 800-442-6537, towing and minor services may be arranged at no extra cost.
 - b. If the Roadside Assistance Program does not apply to your vehicle, contact our After Hours Emergency toll free number, 800-987-6589. A customer service representative will authorize towing expenses and any other after hour's emergency services up to \$500.00.
- Submit all reports and data to your supervisor within one working day. Your supervisor should fax them to the AMC within five days.
- 14. Injuries should be processed through your agency personnel office using a CA-1 form.

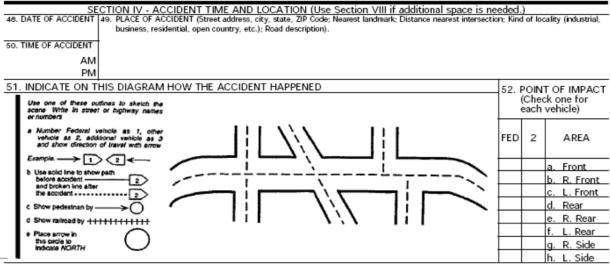
NOTE: If you are injured, have the police notify your supervisor who will assume your responsibilities for reporting the accident.

(See list of contents on reverse.)

GSA Form 1627 (Rev. 10/06) Prescribed by FSS P 5600.8

Appendix 2. SF 91, Motor Vehicle Accident Report

MOTOR VEHICLE ACCIDENT REPORT	Please read the Privacy Act State- ment on Page 3	filled out by an a exceeding \$500	: Sections 2c are filled accident inv	l on by t estigato	he operato or for bodil	out by the ver or's supervisor y injury, fatalit	iicle operator. Section X, . Section XI thru XIII are ty, and/or damage
		SECTION I - FE	DERAL VE	HICLE D	ATA		
1. DRIVER'S NAME (Last, firs	t, middle)		2.	DRIVER'S	LICENSE NO	./STATE/LIMITATI	ONS DATE OF ACCIDENT
4a. DEPARTMENT/FEDERAL A	AGENCY PERMANENT OFFI	CE ADDRESS	I			4b. WORK TE	ELEPHONE NUMBER
5. TAG OR IDENTIFICATION I	NUMBER 6. EST. RE \$	PAIR COST 7. YEAR	OF VEHICLE	8. MAKE	i i	9. MODEL	10. SEAT BELTS USED
11. DESCRIBE VEHICLE DAM							
	OF OTION IL OTUER		(II. C. I.	1 411 16	1.0.1		. D
12. DRIVER'S NAME (Last, fir	<u>SECTION II - OTHER</u> st. middle)	13. SOC	(USE SECURIT AL SECURIT (IDENTIFICAT	/ NO./			ed) FATE/LIMITATIONS
15a. DRIVER'S WORK ADDRE	ESS						TELEPHONE NUMBER
16a. DRIVER'S HOME ADDRE	SS					() 16b. HOME 1	ELEPHONE NUMBER
17. DESCRIPTION OF VEHICL	EDAMACE					()	ED REPAIR COST
						\$	
19. YEAR OF VEHICLE 20.	MAKE OF VEHICLE		21. MODEL	. OF VEHIC	LE	22. TAG NUI	MBER AND STATE
23a. DRIVER'S INSURANCE O	COMPANY NAME AND ADD	RESS	-			23b. POLICY	NUMBER
							ONE NUMBER
24. VEHICLE IS		25a.OWNER'S NAME	E(S) (Last, first	, middle)		() 25b. TELEPH	ONE NUMBER
L CO-OWNED	RENTAL					, ,	
26. OWNER'S ADDRESS(ES)	PRIVATELY OWNED						
				1 411 10	1.0.1		-15
27. NAME (Last, first, mi	SECTION III - KILLE adle)	d or injured (Use Section	<u>n VIII if a</u>	additional s	28. SEX	d) 29. DATE OF BIRTH
30. ADDRESS							
A 31. MARK "X" IN TWO A	APPROPRIATE BOXES	32. IN WHICH	33. LOCAT	ION IN VE	HICLE 34	4. FIRST AID GIVE	IN BY
35. TRANSPORTED BY	ELPER PEDESTRIAN 36. TRANSP	OTHER (2) ORTED TO					
37. NAME (Last, first, mi	ddle)					38. SEX	39. DATE OF BIRTH
40. ADDRESS							
40. 100.000							
B 41. MARK "X" IN TWO A		42. IN WHICH	43. LOCAT	ion in ve	HICLE 44	4. FIRST AID GIVE	IN BY
	RIVER PASSENGER	OTHER (2)					
45. TRANSPORTED BY	46. TRANSP	ORTED TO					
a. NAME OF	STREET OR HIGHWAY				ECTION OF P	,	corner to NE corner, etc.)
47, Pedes-			FRO	M		то	
trian c. DESCRIBE	WHAT PEDESTRIAN WAS valking, hitchhiking, etc.)	DOING AT TIME OF	ACCIDENT (C	rossing inte	ersection with	n signal, against si	gnal, diagonally; in roadway
						67.4PG	
NSN 7540-00-634-4041 Previous edition not usable						STAND Pr	ARD FORM 91 (REV. 2/2004) ascribed by GSA-FMR 102-34.295



53. DESCRIBE WHAT HAPPENED (Refer to vehicles as "Fed", "2", "3", etc. Please include information on posted speed limit, approximate speed of the vehicles, road conditions, weather conditions, driver visibility, condition of accident vehicles, traffic controls (warning light, stop signal, etc.), condition of light (daylight, dusk, night, dawn, artificial light, etc.), and driver actions (making U-turn, passing, stopped in traffic, etc.)

	SECTION V - WITNESS/PAS	SENGER (Witness m	ust fill out S	SF 94. Statement of Wi	tness) (Continue in Section VIII.)	
	54. NAME (Last, first, middle)		55. WORK TEL	LEPHONE NUMBER	56. HOME TELEPHONE NUMBER	
			()		()	
А	57. WORK ADDRESS			58. HOME ADDRESS		
_	59. NAME (Last, first, middle)		60. WORK TEL	EPHONE NUMBER	61. HOME TELEPHONE NUMBER	
	oot renine (case, max, masie)					
в	62. WORK ADDRESS		(,	63. HOME ADDRESS	(,	
_	62. WORK ADDRESS			63. HOME ADDRESS		
	SECTION VI	- PROPERTY DAMA	GE (Use Se	ction VIII if additional s	pace is needed.)	
648	a. NAME OF OWNER (Last, first, middle)			ELEPHONE NUMBER	64c. HOME TELEPHONE NUMBER	
			()		()	
640	I. WORK ADDRESS			64e. HOME ADDRESS		
0.5	A NAME OF INSURANCE COMPANY		655. TELEPHO		65c. POLICY NUMBER	
000	A NAME OF INSORANCE COMPANY		ODD. TELEPHO	INE NOMBER	OSC. POLICI NOWBER	
			()			
66.	ITEM DAMAGED 67	LOCATION OF DAMAG	ED ITEM		68. ESTIMATED COST	
		SECTION	VIL POLIC	E INFORMATION		
698	A. NAME OF POLICE OFFICER	SECTION	69b. BADGE N		69c. TELEPHONE NUMBER	
					()	
70.	PRECINCT OR HEADQUARTERS		71a, PERSON	CHARGED WITH ACCIDENT	71b. VIOLATION(S)	
			, in the second			
_						
				ST	ANDARD FORM 91 (REV. 2/2004) PAG	GE 2

SECTION VIII - EXTRA DETAILS

SPACE FOR DETAILED ANSWERS. INDICATE SECTION AND ITEM NUMBER FOR EACH ANSWER. IF MORE SPACE IS NEEDED, CONTINUE ITEMS ON PLAIN BOND PAPER.

PRIVACY ACT STATEMENT

PRIVACY ACT STATEMENT The information on this form is subject to the Privacy Act of 1974 (5 U.S.C. section 552a). Authority to collect the information is Title 40 U.S.C. Section 491 and title 31 U.S.C. Section 7701. The information is required by Federal Government agencies to administer motor vehicle programs, including maintaining records on accidents involving privately owned and Federal fleet vehicles, and collecting accident claims resulting from accidents. Federal employees, and employees under contract, will use the information only in the performance of their official duties. Routine uses of the collected information may include disclosures to: appropriate Federal, State, or local agencies or contractors when relevant to civil, criminal, or regulatory investigations or prosecutions; the Office of Personnel Management and the General Accounting Office for program evaluation purposes; a Member of Congress or staff in response to a request for assistance by the individual of record; another Federal agency, including the Departments of Treasury and Justice, or a court under judicial proceedings; agency Inspectors General in conducting audits; private insurance and collection agencies (including agencies under contract to Treasury to collect debt), and to other agency finance offices for fiscal management and debt collection. Furnishing the requested information is mandatory, including the Social Security Number or Taxpayer's Identification Number (TIN) for use as a unique identifier to ensure accurate identification of individuals or firms in the system.

	SEC	TION IX - FEDERAL I	DRIVER CERTIFICAT	ION			
I certify that the in	formation on this form (Se	ctions I thru VIII) is c	orrect to the best of	my knowledge and be	lief.		
72a. NAME AND TITLE OF DRIVER			72b. DRIVER'S SIGNATURE AND DATE				
	SECTION X - DE	TAILS OF TRIP DUR	ING WHICH ACCIDE	NT OCCURRED			
73. ORIGIN			74. DESTINATION				
75. EXACT PURPOSE O	F TRIP						
76. TRIP BEGAN	DATE	TIME (Include AM or PM)	77. ACCIDENT OCCURRED	DATE	TIME (Include AM or PM)		
78. AUTHORITY FOR T	HE TRIP WAS GIVEN TO THE OPER	RATOR	79. WAS THERE ANY D	EVIATION FROM DIRECT ROU	JTE?		
	IN WRITING (Explain)		□ NO	YES (Explain)			
80. WAS THE TRIP MAI	DE WITHIN ESTABLISHED WORKI	NG HOURS?		, WHILE ENROUTE, ENGAGE			
YES	NO (Explain)			HICH THE TRIP WAS AUTHO	RIZED?		
82. COMPLETED BY DRIVER'S SUPERVISOR	a. DID THIS ACCIDENT	OCCUR WITHIN THE	EMPLOYEE'S SCOP	E OF DUTY			
83a. NAME AND TITLE		83b. SUPERVISO	R'S SIGNATURE AND DA	ATE 8	3c. TELEPHONE NUMBER		
)		
				STANDARD FORM 9	91 (REV. 2/2004) PAGE 3		

SECTION XI - ACCIDENT INVESTIGATION DATA					
84. DID THE INVESTIGATION DISCLOSE CONFLICTING INFORMATION.		NO		YES (If checked, explain below.)	

85. PERSONS INTERVIEWED						
NAME	DATE	NAME	DATE			
a.		с.				
b.		d.				

86. ADDITIONAL COMMENTS (Indicate section and item number of reach comment).

87. LIST ALL ATTACHMENTS TO THIS REPORT

SECTION XII - ATTACHMENTS

SECTION XIII - COMMENTS/APPROVALS

88.	REVIEWING	OFFICIAL'S	COMMENTS

89. ACCIDENT INVESTIGATOR 90. ACCIDENT REVIEWING OFFICIAL a. SIGNATURE b. DATE a. SIGNATURE b. DATE c. NAME (First, middle, last) c. NAME (First, middle, last) d. TITLE d. TITLE e. OFFICE e. OFFICE f. OFFICE TELEPHONE NUMBER NUMBER OFFICE TELEPHONE NUMBER NUMBERF. AREA CODE EXTENSION AREA CODE EXTENSION STANDARD FORM 91 (REV. 2/2004) PAGE 4

Appendix 3. SF 94, Statement of Witness

STATEMENT OF WITNESS	1. DID YOU SEE THE ACCIDENT?	2. WHEN DID THE ACCID a. TIME 4.m.	I	FORM APPROVED O.M.B. NUMBER
(Attach additional sheets if necessary)		□2.m.	D. DATE	3090-0118
3. WHERE DID THE ACCIDENT HAPPEN?	(Cine street location and city)	L.m.		
3. WHERE DID THE ACCIDENT HAFFENT	(Groe street tocation and city)			
4. TELL IN YOUR OWN WAY HOW THE	ACCIDENT HAPPENED			· · · · · · · · · · · · · · · · · · ·
5. WHERE WERE YOU WHEN THE ACCIDEN	IT OCCURRED?			
	ENTENT OF INTURN IF PROM			
6. WAS ANYONE INJURED, AND IF SO, E	EXTENT OF INJURY IF KNOW	Nr.		
7. DESCRIBE THE APPARENT DAMAGE T	O PRIVATE PROPERTY			
8. DESCRIBE THE APPARENT DAMAGE T	O GOVERNMENT PROPERTY			9. IF TRAFFIC CASE, GIVE APPROXIMATE SPEED OF:
				SPEED OF: a. GOVERNMENT VEHICLE
				Mile
				b. OTHER VEHICLE
				Mile
10. GIVE THE NAMES AND ADDRESSES OF	ANY OTHER WITNESSES TO THE	ACCIDENT (If known)		port
a. NAMES		b. ADDRESSES (Include	ZIP Code)	
11. HOME ADDRESS (Include Z	10 Codes	12. WITNESS (Print Nat	200	a. HOME TELEPHONE NO.
	ar cowe)	zz. Wilkess (Fint Ha	(11)	
WITNESS COM- PLETING THIS FORM 13 DUSINESS ADDRESS (Icol)				b. TODAY'S DATE
PLETING		Sign +		
13. BUSINESS ADDRESS (Inclu	ude ZIP Code)	were		TELEPHONE NO.
14. INDICATE ON THE DIAGRAM BELOW	WHAT HAPPENED:			
1. Number Federal vehicle as 1-ot	her vehicle as 2-additional vehic	le 3. Show pedestrian	by	→o
as 3, and show direction of trave	by arrow	4. Show railroad by	+++++++++++++++++++++++++++++++++++++++	
(Example:			umbers of streets or highw	(ay .
 Use solid line to show path befor Broken line after accident 		 Indicate north b 	y arrow in this circle)
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NSN 7540-00-634-4045 94-105				STANDARD FORM 94 (REV. 2-8 Prescribed by GSA, FPMR 101-3

Appendix 4. National Park Service – Northeast Region. TORT Claims – Accident/Incident Reporting Process

Regional office employees travel on official government business and may be injured and/or involved in a motor vehicle accident while in travel status. Use this checklist to ensure all required report information is gathered and proper notifications have been made immediately following an injury and/or accident that may result in a possible **TORT** claim against the Government in accordance with Departmental Manual, Part 451, *Claims*.

REPORTING GUIDELINES

- □ Employees will immediately report any incident or accident involving a *private person* or *private property* which may give rise to a TORT claim against the Government.
- □ In the event of death, actual or potential serious personal injury or significant property damage the employee involved will immediately notify his or her supervisor and the Regional Tort Claims Officer (TCO), Dave Schuller [215.597.5368].
- □ Employee supervisor will immediately follow up with the regional TCO to ensure the employee report was received and determine if additional information is needed.
- □ Damage to a government motor vehicle (GMV), as defined by Reference Manual 50B, *Occupational Safety and Health Program* as <u>any vehicle owned</u>, <u>leased</u>, <u>rented or otherwise</u> <u>acquired for official purposes</u>, or to private property resulting from GMV operation will be reported immediately as described above.
- □ Standard Form (SF) 91, *Motor Vehicle Accident Report*, and SF 94, *Statement of Witness*, as necessary must be completed for all motor vehicle accident cases and promptly submitted to the regional TCO. These forms should be printed and kept with you while on official government travel when operating a GMV. Copies of all accident reports will be furnished to the employee's regional TCO as soon as possible but <u>no later than 10 calendar days after the accident</u>.
- □ In reporting an accident, employee should state the facts to the best of his/her knowledge. Conclusions as to fault or responsibility should not be stated. The employee should report the accident only to authorized representatives of the Government, the employee's insurance company, and police officers investigating the accident. The employee shall also file any report required by law.
- □ If an employee involved in an accident carries liability insurance which may cover the employee or the Government, the employee shall report the accident to the insurance

company and shall also furnish the regional TCO a copy of the insurance policy together with applicable endorsements and amendments.

DEFINITIONS

Government Motor Vehicle: Any vehicle owned, leased, rented or otherwise acquired for official purposes.

Incident: An event involving National Park Service employees or other personnel directly supervised by the NPS, that results in a near-hit, injury, illness, fatality, damage to government property, or damage to other property being used for government business.

Minor Incident/Accident: An event involving National Park Service employees, or other personnel directly supervised by the NPS, that results in:

1) Injury or illness requiring <u>only first-aid</u> treatment (per OSHA definition) and is not otherwise a recordable injury/ illness; and/or

2) Property damage of less than \$2,500.

NPS Employee: All NPS employees, or other Federal, State, or local agency employees under NPS supervision/jurisdiction, and/or contractors and volunteers directly supervised by NPS or under NPS jurisdiction.

Significant Property Damage/Operating Loss Incident: Incidents that result in property damage or operating loss from \$2,500 up to, but less than \$250,000.

Serious Accident: An incident involving National Park Service employees, or other Federal, State, or local agency employees under NPS supervision/jurisdiction, and/or contractors and volunteers directly supervised by NPS (e.g. volunteers, SCA, emergency workers, etc.), that results in:

1. One or more work-related fatalities, or imminently fatal injuries or illnesses;

2. Hospitalization of three or more employees from a single occurrence;

3. Property damage under Departmental/NPS control, and/or operating loss of \$250,000 or more; and/or consequences that the NPS Designated Agency Safety and Health Official (DASHO) or the Regional Designated Safety and Health Official (RDSHO) judges to warrant investigation under the serious accident investigation procedures.