# AREAS OF EXPERTISE

Warehouse management

Distribution

Warehouse administration

Sock control

Performance management

Health & safety

Supply chain process

**Operational efficiencies** 

Staff recruitment

#### PROFESSIONAL

NVQ in Warehousing & Storage

First Aid Certificate

#### PERSONAL SKILLS

Planning

Ability to motivate a team

Problem solving

#### PERSONAL DETAILS

Linda Harris 34 Made Up Road Coventry CV66 7RF

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DOB: 12/09/1985 Driving license: Yes Nationality: British

# Linda Harris Warehouse manager

## PERSONAL SUMMARY

An enthusiastic warehouse manager with drive, determination and a proven ability to oversee the efficient receipt, storage and dispatch of a wide range of goods. Having the necessary management skills required to administer, improve and develop a warehouse to achieve maximum efficiency, effectiveness and quality of service. A hardworking, pro-active individual with an upbeat positive attitude, who also has extensive knowledge of working practices, recruitment, pay, conditions of employment and diversity issues.

Currently looking for a management position that offers variety and the opportunity to develop both personally and professionally.

# WORK EXPERIENCE

*Cash & Carry – Coventry* WAREHOUSE MANAGER

June 2008 - Present

Responsible for planning out all warehouse resources & activities in relation to companies objectives & targets. Also keeping track of stock using computer systems, allocating space for storing goods & organizing special requirements for stock.

#### Duties:

- Managing all processes and functions within a busy warehouse.
- Managing a team of up to 35 employees within the warehouse.
- Coordinating racking and storing.
- Maintaining high standards of materials handling.
- Responsible for the warehouse security and accountability.
- Ensuring stock levels are managed and controlled effectively.
- Ensuring compliance with all Health and Safety regulations.
- Using automated computer systems to monitor stock control.
- Implementing new projects.
- Producing incident and performance reports for senior managers.
- Making sure that all freight receipts and deliveries are carried out in time.
- Scheduling work & rotas to meet fluctuations in staffing levels & workloads.
- Leading, motivating, training and developing staff.
- Visiting clients to monitor the quality of service they are receiving.
- Updating & maintaining computerised & paper based administrative records.
- Responsible for the disciplinary & grievance procedures.
- Working with team leaders to review procedures & maximise customer satisfaction.

## KEY SKILLS AND COMPETENCIES

- Having an eye for detail, stamina and a thorough approach to work duties.
- Excellent organisation and troubleshooting skills.
- Experience of dealing with short shelf life food products.

# ACADEMIC QUALIFICATIONS

BSc (Hons) Logistics Nuneaton University 2005 - 2008

A levels:Maths (A) English (B) Technology (B) Science (C)Coventry North School2000 - 2005

**REFERENCES** – Available on request.

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