



Master Limited Lifetime Workmanship And Servicing

WARRANTY



This is a labor warranty provided by Power Home Remodeling Group, inc. ("PHRG") to you, the original consumer purchaser ("Owner"). PHRG will perform all work in a professional manner using high quality materials and supplies, and in conformance with applicable building code standards. PHRG warrants to the Owner that **ALL INSTALLATION WORK PERFORMED BY PHRG WILL BE FREE OF DEFECTS DUE TO WORKMANSHIP FOR SO LONG AS OWNER (OR ANY SUBSEQUENT TRANSFEREE PER THE TERMS OF THIS DOCUMENT) LIVES IN THE RESIDENCE WHERE THE PRODUCTS HAVE BEEN INSTALLED**, subject only to the other terms and conditions contained in this document.

THIS WARRANTY MUST BE REGISTERED ON-LINE AT WWW._____ FOR IT TO BECOME EFFECTIVE. REGISTRATION IS FREE.

PLEASE CONSULT YOUR PRODUCT AND MANUFACTURER WARRANTIES FOR FURTHER COVERAGES. ALL WARRANTIES ARE AVAILABLE FOR INSPECTION PRIOR TO SIGNING OF THE SALE AGREEMENT OR PURCHASE ORDER

Notes For Replacement Windows:

Please be aware that condensation on any window or patio door is the natural result of excessive moisture in the house, and does not indicate a defective product or faulty installation. Excessive condensation may even result in frost appearing on windows in very cold weather. PHRG is not responsible for condensation and this warranty does not apply to condensation, its causes or its effects. Additional information concerning condensation is available upon request. Please take steps to properly ventilate areas where new window products are installed for at least 48 hours after installation to avoid possible sensitivities to caulking odors.

Notes For Gutter Protection:

Please be advised that installed gutter protection systems can have a different appearance when compared to conventional gutters. Sloping of the gutter to the downspout, for example, may appear more visible. Sometimes the edge of roof shingles may be revealed after installation which were previously hidden by the profile of conventional gutters. Shingles are often deformed because they had previously rested on gutter spikes or gutter screens. This can also cause water to overshoot the gutter protection system in these areas. In regions where tree sap or pine resin is prevalent in excessive amounts, the exposed surface of the product may require periodic rinsing to prevent organic build-up and minor runoff. The geographic location, the quality of the atmosphere, and other local factors may contribute to the severity of these conditions.

Notes For Radiant Barrier and Insulation Products: Mold occurs naturally in the environment and can occur in an attic space if there is moisture present. What may cause this is warm moist air rising into the attic from the living space, which can then condense into moisture in the attic. The moisture can then sit on attic walls, floors or even on insulation or insulating products, and provide a basis for mold growth. If your attic space is well ventilated (such as with an attic fan, vented soffit or vented

roof peaks) then it is unlikely you will encounter mold. If not, you may want to consider increasing the circulation in your attic as a precaution.

Notes For Repair Work:

PHRG warrants to the Owner repair work performed by PHRG will be free of defects due to workmanship for six (6) months from the date of providing such services for the Owner, subject to the other terms and conditions contained in this document.

How To Obtain Warranty Service

To submit a claim, a copy of this warranty and a copy of the Owner's sales agreement or purchase order must be submitted in writing by registered mail to PHRG at 2501 Seaport Drive, First Floor, Chester, PA 19013 with a brief explanation of the stated claim. You may also contact PHRG at 888.736.6335 to request warranty servicing. Claims must be submitted to PHRG promptly after discovery of the claimed labor defect. PHRG will then schedule an appointment to inspect the warranty claim within a reasonable period of time after having received the claim. If after inspection, PHRG determines that a valid claim exists under the warranty, PHRG will repair, re-install, replace, or refund the price of the failing PHRG service, at PHRG's option. If PHRG determines to replace any or all product(s), and if such product(s) as originally installed are no longer available, PHRG shall have the right to substitute product(s) designated by PHRG to be of equal quality. Replacement of a product or component does not renew the labor warranty period. Minor color variations may exist between replacement product and the originally installed product and are not indicative of a defective product or a labor defect. If, at PHRG's option, a refund is conveyed to the Owner, then all warranties are terminated, and repair, replacement or removal of PHRG products shall become the sole responsibility of the Owner. No warranties are valid unless and until the Owner has made full payment under the original PHRG sales agreement and all addenda thereto. Non-warranty calls for repair or adjustment may result in a service charge.

What Is Not Covered

These warranties are granted by PHRG to the Owner only and only materials purchased from and installed by PHRG are covered by these warranties. All warranties terminate immediately upon the transfer of home ownership, other than in accordance with the transferability directions described herein. All warranties assume normal and reasonable use of PHRG-installed products or components. Minor color or textural variations from lot-to-lot of product are not product or installation defects. These warranties do not cover any other damage, workmanship, or material failure beyond the control of PHRG including, but not limited to, damage caused by occurrences, such as settlement of the building, failure of the structure (including foundations and walls), use of incompatible accessories, removal, repair, or re-installation of any PHRG-installed products or components by other than PHRG, normal weathering, corrosive effects of salt air and chemical pollutants, normal fading, deterioration of caulking compounds, fire, flood, lightning, high winds, windblown objects, earthquake, hurricanes, ice dams, icicles and/or ice storms, atmospheric conditions or weather of catastrophic nature as defined by the US Weather Bureau, other acts of God, intentional acts, unreasonable use, vandalism or pollution. These warranties also will not apply to damages resulting from the failure to provide reasonable maintenance, including failure to clean the product or maintain sealing, painting and/or caulking as reasonably necessary. PHRG is also not responsible for existing or developing spore or mold growth. There is conflicting evidence as to whether or not the existence or accumulation of molds (of which there are many different types and varieties) can be harmful to humans. Mold and mildew may be due to condensation which may form on or within walls or other surfaces resulting from pre-existing conditions in the Owner's home and internal or

external temperatures. Reducing the humidity in the home will often remedy any condensation or mold problems. These warranties do not apply to damages due to or arising from the identification, detection, abatement, encapsulation or removal of mold, asbestos, lead based products or other hazardous substances inside or outside of the structure being improved.

What Voids These Warranties

Installation, removal, repair, adjustment, tampering or re-installation of any PHRG products or components by other than PHRG voids any and warranties within this document, and PHRG expressly disclaims any liability for any costs, defects, or damages with respect to such actions.

Remedies and Rights

These warranties of PHRG services are the only expressed warranties provided by PHRG. No employee, representative, agent, nor any other person, has authority to assume or incur on behalf of PHRG any obligation, liability, or responsibility in place of or in addition to these warranties. IN NO EVENT SHALL THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE BE LONGER THAN THE DURATION OF THE EXPRESS WARRANTY STATED HEREIN. EXCEPT FOR THE WARRANTY PROVIDED HEREIN PHRG MAKES NO WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF NON-INFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. PHRG'S LIABILITY TO OWNER UNDER THIS DOCUMENT IS LIMITED TO THE AMOUNTS RECEIVED BY PHRG FOR SERVICES RENDERED UNDER THE SALES AGREEMENT OR PURCHASE ORDER WITH THE OWNER. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, AND THEREFORE THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. IN NO EVENT SHALL PHRG BE OBLIGATED OR LIABLE FOR INCIDENTAL, SPECIAL INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OF PHRG PRODUCT OR SERVICES. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME OR ALL OF THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. THESE WARRANTIES PROVIDE SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

How To Transfer This Warranty

Subject to the other terms and conditions contained in this document, this warranty is transferable by the Owner. This warranty may be transferred by the Owner only once, and the transferee will then step into the shoes of the Owner for purposes of this warranty. To transfer this warranty, the Owner must request, by registered mail, an inspection and re-certification of PHRG products by PHRG, and upon inspection and re-certification to the satisfaction of PHRG, and receipt by PHRG of a \$100.00 transfer fee within 45 days of the transfer of home ownership, these warranties shall transfer to the subsequent home owner. No other or further transfers of these warranties is permitted.

Warranties:

Buyer(s) understands that Contractor will make available to Buyer(s) all product and labor warranties offered in connection with this Agreement. Buyer(s) understands that Buyer(s) should read all warranties for complete details of coverage. Complete copies of applicable product warranties are available for review by Buyer(s) at any time by visiting <http://www.totalcareinstalls.com>. Buyer acknowledges that the labor warranty was presented at the time this agreement was signed and a copy of the warranty was given to Buyer. Buyer(s) understands that no warranty will be effective while a balance due remains on this agreement.