

Intact Insurance Obtains CSIO Certification for eDocs

(Toronto – January 29, 2014) The Centre for Study of Insurance Operations (CSIO) is pleased to announce that Intact Insurance has obtained CSIO Certification for its electronic documentation solution.

"We congratulate Intact Insurance on receiving CSIO Certification for eDocs, signifying its commitment to consistency in standards implementation," says Catherine Smola, President & CEO of CSIO.

CSIO Certification is available to member insurance companies and vendors. eDocs is the first business activity available for certification, with plans to expand the program to cover other activities.

"Intact Insurance has actively participated in the creation of these standards with the various CSIO stakeholders. Although we implemented our electronic documentation solution more than a year ago, it was important for us to gain the CSIO Certification," says Denis Pouliot, Vice President Information Technologies at Intact. "Intact Insurance is proud to provide its eDocs solution to its brokers, which will make it easier for them to deal with us while contributing to reduce our environmental footprint."

CSIO data exchange standards are company neutral and help solve data compatibility issues, facilitate more efficient and seamless integration of information and improve implementation of technology solutions.

Visit csio.com/csio-certification to learn more about the CSIO Certification program.

About Centre for Study of Insurance Operations (CSIO)

CSIO is Canada's national standards association of property and casualty insurers, brokers and software providers. For over thirty years, CSIO has been committed to improving the efficiency and competitive position of the broker distribution channel by overseeing the development, implementation and maintenance of industry standards in the areas of XML, EDI and forms. In addition, CSIO continues to maintain and operate the industry-owned EDI mail network service, CSIONet. CSIO maintains offices in Toronto and Montreal. For more information, visit csio.com.

About Intact Insurance

Intact Insurance is Canada's largest property and casualty insurance company, offering an extensive suite of home, auto and business products and solutions through 2300 insurance brokerages. Its coast-to-coast presence and its strong relationship with insurance brokers mean the company can provide the outstanding service, comfort and

continuity customers deserve. Intact Insurance is a member company of Intact Financial Corporation (TSX : IFC).

For further information on CSIO Certification, please contact:

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