



Already made a payment? [Click here to view FAQs](#)

Haven't made a payment yet? Get answers to your questions below:

How do I know which bills I can pay through MoneyGram?

There are more than 7,000 billing companies you can pay using MoneyGram. To find out if your billing company is available, simply ask your biller, or call MoneyGram at **1-800-926-9400**. You can also search for your billing company by going to www.moneygram.com/BillerList. You'll need the 4- or 5-digit Receive Code for the biller or the company name.

What bills can I pay with MoneyGram?

You can pay almost any type of bill including **auto, mortgage, rent, credit card, phone, utility, cable, satellite, insurance, collections**, and more.

Who can I pay with MoneyGram?

You can pay these popular companies and thousands more. Go to www.moneygram.com/BillerList, or call MoneyGram at **1-800-926-9400**.

21st Mortgage Corporation
Ally Financial
American Home Mortgage Servicing
Bank of America
Capital One Cards & Auto
Chase
Credit Acceptance Corporation
DirecTV
Dish Network
Ford Motor Credit
GM Financial/Americredit
Geico
Green Tree
Honda Finance
Nissan
Ocwen Federal Bank
Santander Consumer USA
Vanderbilt Mortgage
Wells Fargo Auto & Mortgage
Westlake Financial Service

Where can I make a payment?

You can pay in-person at more than 37,000 U.S. agent locations like **CVS/pharmacy, ACE Cash Express, Advance America, Albertsons** and many others. [Find a location now](#), or to see if your biller is available for payment online, go to www.moneygram.com/BillerList

What forms of payment are accepted?

If you are paying in-person at a MoneyGram location, you may pay in cash. Be sure to bring enough cash to cover your bill and the MoneyGram transaction fee. Some locations, like Walmart, may also accept debit card payments.

If you are using the MoneyGram Online service, you will need a Visa or MasterCard credit card or debit card to complete your transaction. When paying by credit card, card issuer cash advance fee and associated interest charges may apply.

How much money can I send to my billing company?

You may pay up to \$10,000 in person at a MoneyGram location near you. The transfer limit for a bill payment using the MoneyGram Online service is either \$899.99 or \$2,500 depending on the biller you are paying.

How much does it cost to send a payment using MoneyGram?

In-person transaction fees currently start at \$1.49 and vary depending on the biller you are paying and the amount that you are sending. For more information, call MoneyGram at **1-800-926-9400**.

What information will I need to bring to the MoneyGram location?

Bring the **name of the company** that you wish to pay, **cash** to cover your payment and the MoneyGram fee, **identification** (like a driver's license or government-issued ID) and your biller **account number**.

How do I know if my biller received the payment?

You will receive a MoneyGram reference number that confirms your transaction was sent. You may use this reference number to track the payment with MoneyGram by calling **1-800-926-9400**; however, the best way to ensure that your payment has been received is to call the company and verify that the funds have posted to your account.

Don't see your question answered here? Call **1-800-926-9400** to **speak with a MoneyGram representative**.

Already Made a Payment through MoneyGram?

Find your answers below.

Where is my payment/when will it post?

Your payment will be delivered according to the service level that appears on your receipt. For example, if the service level is 2-3 Day, the payment will be delivered within 2-3 business days. The receipt also provides a reference number for payment tracking. You can call MoneyGram at **1-800-926-9400** to track your payment using your reference number.

Same Day Service	Payments are delivered same day* or credited for the same day.
Next Day Service	Payments are delivered on by the next business day*. This is anytime the next day.
2-3 Day Service	Payments are delivered in 2-3 business days*.
*MoneyGram provides notification of payment; actual payment posting time handled by biller. Service levels are in business days. Business days do not include weekends and holidays. Standard end of day cut times vary by biller; MoneyGram's standard cutoff time is midnight central time. Payments received after a company's end of day cut-time for accepting payments will be treated as if they were sent the next day. Not all billers have cut times. When available, cut times for a biller will appear on the receipt.	

I just sent a payment with MoneyGram but my biller says they don't use MoneyGram. Will they still accept my payment?

Yes, your payment will be delivered according to the service level that appears on your receipt. This type of response may mean that your billing company does not have a direct relationship with MoneyGram. In this case, MoneyGram works through a mutual payment provider to send payments to your biller.

My biller said they do not do business with MoneyGram/that I should not use MoneyGram.

If you completed a transaction at a MoneyGram location and were issued a receipt and reference number, then rest assured MoneyGram does send payments to your biller. This response from your biller may mean that they do not have a direct relationship with MoneyGram. In this case, MoneyGram works through a mutual payment provider to send payments to your biller.

I need to correct my account number/ What if I put the wrong account number?

For assistance, please call **1-800-926-9400** and we may be able to correct your account number.

Otherwise, please contact your biller immediately. Incorrect account numbers may cause delays in the posting of your payment.

Can I cancel my transaction/Can I get a refund?

Once a transaction has been sent, we cannot cancel or refund a payment. Again, your payment will be delivered in accordance with the payment delivery timeframe displayed on your receipt.

Don't see your question answered here? Call **1-800-926-9400** to speak with a MoneyGram representative.