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VOLUNTEER LEGAL
SERVICES CORPORATION

ALAMEDA COUNTY LEGAL SERVICES DIRECTORY 2011

ALAMEDA COUNTY BAR ASSOCIATION
VOLUNTEER LEGAL SERVICES CORPORATION

70 Washington Street, Suite 200
Oakland, California • 94607
510.302.ACBA (2222) • Fax 510.452.2224 • www.acbanet.org

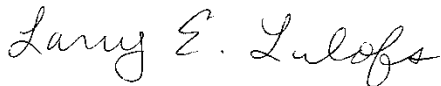
INTRODUCTION

The Alameda County Bar Association Volunteer Legal Services Corporation (VLSC) is pleased to present the tenth edition of the *Alameda County Legal Services Directory*, which lists 126 legal and community service agencies. This Directory was produced by VLSC in cooperation with the community agencies represented in this Directory.

The Alameda County Bar Association is a voluntary professional association of local lawyers and judges organized for the purpose of promoting the administration of justice in Alameda County. In 1982, in response to the reduction in federal support for public legal services, the association formed and incorporated the VLSC for the purpose of providing pro bono legal services to Alameda County residents with little or no income. Through the efforts of more than 300 volunteer attorneys, we provide access to legal services to those who cannot afford representation. VLSC services are delivered in two ways:

- **Pro-Per Assistance Clinics:** VLSC provides pro per assistance in divorce, child custody, visitation and support, paternity, spousal support, guardianship, debt collection defense, bankruptcy, immigration, and low-income landlord eviction matters. Clinics are led by experienced attorneys and are often co-sponsored by local legal service providers or the courts. In these clinics volunteer attorneys help clients understand the legal process and complete the applicable forms to be filed in court.
- **Pro Bono Referral Panel:** VLSC provides pro bono legal services, ranging from advice and counsel to full-scale representation of individual clients in many areas of law, including, but not limited to the following: adoption, debt collection defense, family law, guardianship, immigration, landlord/tenant, non-profit corporations, power of attorney, and wills.

We hope that this updated *Directory* will help you in serving the low-income members of our community and help make increased access to legal services in Alameda County a reality.



Larry E. Lulofs
2011 President
Alameda County Bar Association
Volunteer Legal Services Corporation



Wayne Nishioka
2011 President
Alameda County Bar Association

USING THIS DIRECTORY

Now in its tenth edition, this *Legal Services Directory* is designed to enable the public and legal profession to become better acquainted with the legal services available in our community and to assist in serving low-income clients by referring them directly to the agencies best able to provide service in their individual situation.

An alphabetical index of agencies is included for those who know the name of the program they seek but wish to verify current service information.

A subject matter index is included for easy reference to assist you in locating agencies that provide service in a particular area of law.

Despite months of research and cross-checking, it is inevitable that some agencies were inadvertently omitted or that some information may have changed before this edition went to print. Please let us know of any changes or corrections by writing us at VLSC/Legal Services Directory, 70 Washington Street, Suite 200, Oakland, CA 94607.

DISCLAIMER

VLSC has compiled this *Directory* based on information supplied by the agencies listed, but without reviewing, investigating, or evaluating the accuracy or completeness of the information supplied or the qualifications or the competency of those listed.

Users of the *Directory* must make their own evaluation of the agencies listed. ACBA/VLSC does not recommend or endorse the services of those listed, nor does the omission of any agency from this *Directory* imply any negative assessment, or any evaluation or recommendation whatsoever. Great care was taken in compiling this *Directory*. However, ACBA/VLSC is not responsible for any errors or omissions that may have occurred.

ACKNOWLEDGMENTS

The *Alameda County Legal Services Directory* is a resource compiled and distributed by VLSC. VLSC would like to thank its staff and volunteers and the agencies listed in this *Directory* for their help compiling this *Directory*.

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ALAMEDA COUNTY BAR ASSOCIATION

2011 LEGAL SERVICES DIRECTORY

A

A SAFE PLACE

P.O. Box 23006
Oakland, CA 94623-0006

(510) 986-8600
(510) 536-7233 (Crisis)
(510) 986-8606 (Fax)
URL: www.asafeplacedvs.org

HOURS: Mon. – Thurs., 8:30 a.m. – 4:30 p.m. and Friday 8 a.m. – 4 p.m. (Business); 24 hours daily (Crisis Hotline)

CLIENTELE: Battered women and their children

FEES: None, Includes 3 meals per day. No one is refused shelter due to inability to pay.

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: A shelter for battered women and their children who are in danger and have no other resources. Services include legal advocacy, counseling, support groups and assistance in locating housing and employment.

AFGHAN CENTER

37416 Joseph St.
Fremont, CA 94536

(510) 794-1050
(510) 794-1028 (Fax)
URL: www.ariseproject.org
Email: info@ariseproject.org

HOURS: Mon. – Fri., 10 a.m. – 5 p.m.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Farsi, Pashto

TYPE OF SERVICE: Offers English as a Second Language (ESL) classes, job development, social adjustment services, information and referral, counseling, translation, immigration assistance, green card application, citizenship services, resettlement program and vocational training such as the hospitality program.

AIDS LEGAL REFERRAL PANEL (ALRP)

1663 Mission St., Suite 500
San Francisco, CA 94103

ALRP OAKLAND OFFICE AT THE AIDS PROJECT OF THE EAST BAY

1320 Webster Street
Oakland, CA 94610

(415) 701-1100 (Main Office Client Line)
(510) 451-5353 (Oakland Office Client Line)
(415) 701-1200 (Main Office, Business Line)
(510) 451-5353 (East Bay Outreach Attorney)
(415) 701-1400 (Fax)

Email: info@alrp.org
URL: www.alrp.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.; Days and hours vary for East Bay Outreach Attorney, please call.

CLIENTELE: People with AIDS or HIV

FEES: No charge for simple wills, power of attorney and social security appeals. Fees for other matters vary according to income.

LANGUAGES OTHER THAN ENGLISH: Spanish (in office), translation for other languages may be arranged.

TYPE OF SERVICE: Provides free and low-cost sliding scale legal services to people with HIV/AIDS in the San Francisco Bay Area. Areas include housing, employment, insurance, wills and powers of attorney, confidentiality matters, family law, immigration, credit and government benefits or public accommodations. Direct representation of clients by one of ALRP's five attorneys or careful placement of clients with one of ALRP's 700 panel attorneys. Provides staff and volunteer training to HIV service providers. Advocates for the rights of people with HIV. East Bay Outreach Attorney covers all topics except housing, immigration, and criminal law.

AIDS PROJECT OF THE EAST BAY

1320 Webster Street
Oakland, CA 94612

(510) 663-7979

(510) 457-4022 (Wellness Center)

(510) 663-7980 (Fax)

Email: kbynes@aueb.org

URL: www.aueb.org

HOURS: Mon. – Fri., 10:00 a.m. – 12:30 p.m. and 1:30 p.m. – 5:00 p.m., (Wellness Center); Mon. – Fri., 9:30 a.m. – 12:30 p.m. and 1:30 p.m. – 4:30 p.m., and walk-ins (Client Services); HIV testing: Mon. – Thurs., 9:30 a.m. – 12:00 p.m. and 1:30 p.m. – 4:30 p.m.; Fri., 9 a.m. – 12 p.m.

CLIENTELE: Alameda County residents infected with HIV. Support services available for friends or family members. Some services are available only to low- or no-income individuals.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Staff provides advocacy and support services for HIV clients, including HIV information, agency referrals, and emergency services. Emergency services include: food; housing and funds for bills; access to counseling, crisis intervention, medical treatment and case management; benefits advocacy; and legal referrals.

ALAMEDA CITY MASTICK SENIOR CENTER

1155 Santa Clara Ave.
Alameda, CA 94501

(510) 747-7500

(510) 523-0247 (Fax)

(510) 522-7538 (TDD)

URL: www.mastickcenter.com

HOURS: Mon. – Fri., 8:30 a.m. – 4 p.m., Sat., 12:15 p.m. – 3:30 p.m.

CLIENTELE: Seniors (aged 50 and over) and disabled (aged 50 and over)

FEES: Some free classes; others have fee

LANGUAGES OTHER THAN ENGLISH: None.

TYPE OF SERVICE: Provides a well-rounded social recreation program for active seniors, including programs and services in the areas of health, education and recreation.

ALAMEDA COUNTY BAR ASSOCIATION LAWYER REFERRAL SERVICE

70 Washington St., Suite 200
Oakland, CA 94607

(510) 302-ACBA (2222) press option 4

(510) 452-2224 (Fax)

URL: www.acbanet.org

HOURS: Mon. – Fri., 8:30 a.m. – 4 p.m. for intake and referrals. No walk-ins.

CLIENTELE: Alameda County residents

FEES: \$30 fee for referral, which includes an up to 30-minute telephone or office consultation for most areas of law. Fee is waived if client has been physically injured.

LANGUAGES OTHER THAN ENGLISH: Spanish, Cantonese and Mandarin upon request

TYPE OF SERVICE: Refers clients to attorneys who have been screened and assigned to various subject-matter panels. Certified by the American Bar Association and the State Bar of California. Refers thousands of middle-income clients to hundreds of lawyers each year.

ALAMEDA COUNTY BAR ASSOCIATION LAWYERS IN THE LIBRARY PROGRAM

70 Washington St., Suite 200
Oakland, CA 94607

(510) 302-2218

(510) 452-2224 (Fax)

URL: www.acbanet.org

HOURS: Varies. Call ACBA or local library for schedule.

CLIENTELE: All Alameda County residents

FEES: None

LANGUAGES OTHER THAN ENGLISH: Depends upon volunteer attorney

TYPE OF SERVICE: Provides free, confidential consultation and legal referral information. There are no subject matter restrictions. Volunteer lawyers staff evening sessions at local branches of Alameda County libraries.

ALAMEDA COUNTY BAR ASSOCIATION VOLUNTEER LEGAL SERVICES CORPORATION

70 Washington St., Suite 200
Oakland, CA 94607

(510) 302-ACBA (2222) press option 4

(510) 452-2224 (Fax)

URL: www.acbanet.org

HOURS: Mon. – Fri., 8:30 a.m. – 4 p.m. for intake and referrals. No walk-ins.

CLIENTELE: Low-income Alameda County residents

FEES: Individual case referrals, \$20; no fee to attend pro per assistance clinic

LANGUAGES OTHER THAN ENGLISH: Spanish, Cantonese and Mandarin upon request

TYPE OF SERVICE: VLSC provides free direct legal assistance in select areas of civil law to Alameda County's low-income population by mobilizing volunteer attorneys to provide pro bono

service. VLSC offers two types of service: pro per assistance clinics and individual case referrals to pro bono attorneys. Current pro per assistance clinics include: bankruptcy, dissolution of marriage, general family law advice, debt collection defense, guardianship, immigration and low-income landlord eviction assistance. Pro bono case referrals are made in select civil cases only. Please call for current referral panels.

ALAMEDA COUNTY CHILDREN AND FAMILY SERVICES

24100 Amador St., 5th Floor
Hayward, CA 94544

(510) 259-1800 (24-hour hotline)

(510) 780-8600 (Office)

(510) 670-6230 (Fax)

URL: <http://alamedasocialservices.org/public/index.cfm>

HOURS: 24 hours for emergency hotline; Office hours Mon. – Fri., 8:30 a.m. – 12 p.m., 1 p.m. – 5 p.m.

CLIENTELE: Alameda County residents reporting child abuse and neglect

FEES: None

LANGUAGES OTHER THAN ENGLISH: Listed on hotline

TYPE OF SERVICE: Conducts in-home investigations regarding children at risk living in the home, collaborating with local police departments. Works with children and families with children who are protected by the Alameda County Superior Court to ensure children's safety. Children's Placement Service (primarily foster care) continues to work with children and families who have become dependents of the juvenile court due to abuse and neglect, with the goal of family reunification.

ALAMEDA COUNTY DEPARTMENT OF CHILD SUPPORT SERVICES

5669 Gibraltar Drive
Pleasanton, CA 94588-8547

1-866-901-3212 (24 hour automated child support system)

(925) 468-9297 (Fax)

URL: www.acgov.org/css

HOURS: Mon. – Fri., 8:30 a.m. – 5:00 p.m. (Public Service Center)

CLIENTELE: Alameda County Residents

FEES: There is no fee for child support services for children who have received or are receiving public assistance through the Title IV-A (TANF) programs. For families who have never received TANF assistance, effective October 1, 2010, California and Federal regulations require that a fee of \$25 be assessed if \$500.00 or more is collected between October 1 and September 30 of each year. The fee is assessed in October of the following year.

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Establishes paternity and child support orders; collects child, medical and spousal support payments; modifies orders and provides medical enforcement services.

ALAMEDA COUNTY DISTRICT ATTORNEY CONSUMER AND ENVIRONMENTAL PROTECTION DIVISION

7677 Oakport St., Suite 650
Oakland, CA 94621

(510) 383-8600

(510) 383-8615 (Fax)

URL: www.alcoda.org/consumer_protection

Email: askcepd-da@acgov.org

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m.

CLIENTELE: Alameda County residents

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Referral and assistance in preparation of complaint forms in criminal consumer fraud, crimes against elders, unfair business practices, and environmental crimes.

ALAMEDA COUNTY DISTRICT ATTORNEY VICTIM/WITNESS ASSISTANCE DIVISION

1401 Lakeside Drive, Suite 802
Oakland, CA 94612

(510) 272-6180

(510) 208-9565 (Fax)

Email: vwclaims@acgov.org

URL: www.alcoda.org

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m. (Client Services); Intake without appointment: Mon. 1 p.m. – 2 p.m.; Tues. 9 a.m. – 11 a.m.; Wed. 9 a.m. – 11 a.m., 1 p.m. – 2 p.m.; Fri. 9 a.m. – 11 a.m., 1 p.m. – 2 p.m.

CLIENTELE: Alameda County residents suffering emotional or personal injury as a result of a crime; any surviving family member of a victim killed as a result of a crime.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish, Tagalog. Other interpreters by arrangement.

TYPE OF SERVICE: Provides advocates to victims of violent crimes to help them through the court system, and provides compensation to cover certain expenses that result from a crime.

Most medical, mental health counseling, funeral, burial, wage loss, loss of support and job retraining expenses may be covered if they are not reimbursed by other sources. Provides information and referral services to community resources as needed, including referrals for shelters, emergency health care and support counseling. Victims are also kept informed on the status of their case. Field visits are made to those victims who cannot visit the office.

ALAMEDA COUNTY FAMILY JUSTICE CENTER

470 27th St.
Oakland, CA 94612

(510) 267-8800
(510) 267-8809 (Fax)
URL: www.acfjc.org

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m.

CLIENTELE: Victims of domestic and sexual violence; child abuse and elder abuse

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish, Farsi, Chinese. Inquire for other languages.

TYPE OF SERVICE: Provides legal assistance, crisis intervention, counseling, emergency referrals, assistance with criminal proceedings and child support, medical care and mental health counseling, employment assistance and referrals to other community services.

ALAMEDA COUNTY NETWORK OF MENTAL HEALTH CLIENTS

3238 Adeline St.
Berkeley, CA 94703

(510) 652-5891
(510) 652-4557 (Fax)
URL: www.banmhc.org (Bay Area Networks of Mental Health Clinics)

BERKELEY DROP-IN CENTER

3234 Adeline St.
Berkeley, CA 94703
(510) 653-3808

HOURS: Mon. – Thurs. 9 a.m. – 4 p.m.; Fri. 9 a.m. – 2 p.m.

BEST NOW

333 Hegenberger Rd., Suite 600.
Oakland, CA 94621
(510) 383-1605

MENLO HOTEL TENANTS SUPPORT PROGRAM

344 13th St., Room 101
Oakland, CA 94612
(510) 594-1951
HOURS: Mon. – Fri. 7:00 a.m. – 3:00 p.m.

REACH-OUT

3238 Adeline Ave.
Berkeley, CA 94703
(510) 654-7813
HOURS: Mon. and Thurs. 11 a.m. – 3 p.m.

REACHING ACROSS

3833 Peralta Blvd., Suite D
Fremont, CA 94536
(510) 745-9500
HOURS: Mon. 11:30 a.m. – 4:30 p.m. and 5:30 p.m. – 7:30 p.m.; Tues. 1 p.m. – 4:30 p.m.; Wed. 11:30 a.m. – 1:30 p.m.; Thurs. 11:30 a.m. – 4:30 p.m.; Fri. 2 p.m. – 5 p.m.

HOURS: Vary
CLIENTELE: Alameda County residents, homeless
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: This is an administrative umbrella for client-run self-help groups including: the Berkeley Drop-In Center, which provides peer and group support, housing services, and advocacy for those with mental or substance abuse issues; Reaching Across, a multi-service organization in Fremont; Best Now, a job training and support group in Oakland; Menlo Hotel Tenants Support Program, providing housing services; and Reach Out, a client-run hospital visitation program. Works extensively with the homeless.

ALAMEDA COUNTY PUBLIC DEFENDER

1401 Lakeside Drive, Suite 400
Oakland, CA 94612

(510) 272-6600
(510) 272-6610 (Fax)
URL: www.co.alameda.ca.us/defender/

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m.
CLIENTELE: Low-income Alameda County residents
FEES: \$25 intake if out of custody; some free services, though court may assess fees for others
LANGUAGES OTHER THAN ENGLISH: Spanish and Chinese
TYPE OF SERVICE: Legal representation of indigents in criminal and civil dependency matters, and mental health. Provides indigent defense legal services in Alameda County for criminal cases, juvenile court cases and involuntary mental confinement.

ALAMEDA COUNTY SOCIAL SERVICES AGENCY ADULT PROTECTIVE SERVICES

6955 Foothill Blvd., Suite 300
Oakland, CA 94605

(510) 577-3500 (24-hour hotline)
1-866-225-5277 (866-CALL-APS)
(510) 577-5615 (Fax)
URL: www.alamedasocialservices.org

HOURS: Mon. – Fri., 8:30 a.m. – 12 p.m.; 1 p.m. – 5 p.m.
CLIENTELE: Anyone aged 18 to 64 with a mental or physical disability, or anyone aged 65 or older, who is suspected of being abused or neglected. No income requirement.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish and Cantonese
TYPE OF SERVICE: Responds to reports from individuals, concerned citizens, social service and health providers, and law enforcement representatives about adults with developmental disabilities, physically and mentally disabled adults, and the elderly, who may be physically or financially abused, neglected, or exploited.

ALAMEDA COUNTY SOCIAL SERVICES AGENCY AREA AGENCY ON AGING

6955 Foothill Blvd., Suite 300
Oakland, CA 94605

(510) 577-1900 (Main)
(510) 577-3530 (Information and Referral)

URL: www.alamedasocialservices.org

HOURS: Mon. – Fri., 8:30a.m. – 12 p.m.; 1 p.m. – 5 p.m.

CLIENTELE: Must be age 60 or older, or inquiring about senior services

FEES: None. Subcontracted programs may have donation requests.

LANGUAGES OTHER THAN ENGLISH: Spanish, some resources available in Chinese, Farsi, Vietnamese, Japanese, and Korean.

TYPE OF SERVICE: Provides social services indirectly through contracts with community agencies and organizations. Sponsors the Senior Nutrition Program, which provides hot, nutritious, mid-day meals at various locations throughout Alameda County, as well as home-delivered meals.

**ALAMEDA COUNTY SOCIAL SERVICES AGENCY DEPARTMENT OF PUBLIC
GUARDIAN/CONSERVATOR**

6955 Foothill Blvd., Suite 300
Oakland, CA 94605

(510) 577-1900

(510) 567-5619 (Fax)

URL: www.alamedasocialservices.org

HOURS: Mon. – Fri., 8:30 a.m. – 12 p.m.; 1 p.m. – 5 p.m.

CLIENTELE: Alameda County residents who are unable to manage their own financial resources and/or unable to resist fraud or undue influence.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish and Cantonese

TYPE OF SERVICE: Protection and asset management for persons declared legally unable to manage personal/financial affairs.

ALAMEDA COUNTY VETERANS SERVICE OFFICE

Eastmont Self Sufficiency Center
6955 Foothill Blvd., Suite 300
Oakland, CA 94605

(510)577-3547

(510) 577-1947 (Fax)

HOURS: Mon. – Fri., 8:30 a.m. – 12 p.m.; 1 p.m. – 5 p.m.

Vet Center

24100 Amador St.

Hayward, CA 94544

(510) 265-8271 (Mon., Wed., Fri.)

HOURS: Mon. and Wed., 9 a.m. – 4 p.m.; Fri., 12 p.m. – 4 p.m.

Family Resource Center

39055 Liberty St., Suite F620

Fremont, CA 94536

(510) 795-2686 (call for appts. Tues., Thurs.)

HOURS: Tues. and Thurs., 9 – 4 p.m. by appointment

URL:

www.alamedasocialservices.org/public/services/elders_and_disabled_adults/veterans_services.cfm

HOURS: Vary.
CLIENTELE: Alameda County residents
FEES: None for veterans or dependents
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Assists in filing for VA benefits, and provides referrals and education, medical and home loan information. Assists in obtaining records for claims and referrals to other organizations.

ALAMEDA FAMILY SERVICES (formerly Xanthos, Inc.)

2325 Clement Ave.
Alameda, CA 94501

(510) 629-6300
(510) 865-1930 (Fax)
Email: info@alamedasf.org
URL: www.alamedafs.org

HOURS: Mon. - Thurs., 9 a.m. - 8 p.m.; Fri., 9 a.m. - 5 p.m.
CLIENTELE: Varies according to program
FEES: Varies per program (some free, some sliding scale)
LANGUAGES OTHER THAN ENGLISH: Varies by program
TYPE OF SERVICE: Human service organization active in Alameda and the East Bay, whose programs improve the emotional, psychological and physical health of children, youth and families. Provides a wide range of intervention services for youth and families in crisis or at risk.

ALLEN TEMPLE HEALTH AND SOCIAL SERVICES MINISTRY

8501 International Blvd., Building C, Room C101
Oakland, CA 94621

(510) 544-3914
(510) 544-8918 (Fax)
URL: www.allen-temple.org
Email: eshaw@allen-temple.org, athssm@allen-temple.org

HOURS: Mon. – Thurs., 9 a.m. – 3 p.m.
CLIENTELE: Anyone
FEES: \$30 enrollment fee; \$10 per session
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Anger management and domestic violence prevention classes; parenting classes; all social services

AMERICAN CIVIL LIBERTIES UNION OF NORTHERN CALIFORNIA

39 Drumm St.
San Francisco, CA 94111

(415) 621-2488 (Counseling)
(415) 293-6356 (Counseling in Spanish)
(415) 621-2493 (Administrative office)
(415) 255-1478 (Fax)
(415) 863-7832 (TTY)
URL: www.aclunc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (office); Mon. – Fri., 10 a.m. – 3 p.m. (counseling line)
CLIENTELE: All of Northern California
FEES: No charge for calling counseling line
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: A public interest organization devoted to protecting basic civil rights.
Provides legal services and education.

ASIAN LAW CAUCUS

55 Columbus Avenue
San Francisco, CA 94111

(415) 896-1701
(415) 896-1702 (Fax)
Email: alc@asianlawcaucus.org
URL: www.asianlawcaucus.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (client intake – no walk-ins); call or visit website for
Employment/Labor Clinic and Immigration Clinic
CLIENTELE: Low- to moderate-income individuals, or any Alameda, Sacramento or San
Francisco County residents
FEES: None
LANGUAGES OTHER THAN ENGLISH: Vietnamese, Tagalog, Mandarin and Cantonese
TYPE OF SERVICE: Promotes, advances and represents the legal and civil rights of the Asian
and Pacific Islander communities. Clients must have an appointment to receive these services.
Offers Employment/Labor and Immigration clinics.

ASIAN PACIFIC ISLANDER LEGAL OUTREACH (formerly Nihonmachi Legal Outreach)

San Francisco Office (Client intake – no walk-ins)
1121 Mission Street
San Francisco, CA 94103

(415) 567-6255
(415) 567-6248 (Fax)

Oakland Office (client intake – no walk-ins)
1305 Franklin Street, Suite 410
Oakland, CA 94612

(510) 251-2846
(510) 251-2292 (Fax)

Email: info@apilegaloutreach.org
URL: www.apilegaloutreach.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Alameda, San Francisco and San Mateo county residents
FEES: Free to those receiving public benefits or low income, and also offered on a sliding scale
LANGUAGES OTHER THAN ENGLISH: Cantonese, Chiu-Chow, Hindi, Ilocano, Japanese,
Korean, Lao, Mandarin, Spanish, Tagalog, Taiwanese, Urdu and Vietnamese (inquire about
those not listed)
TYPE OF SERVICE: Provides legal assistance in areas of family law/domestic violence,
immigration and immigrant rights, senior law/elder abuse, anti-trafficking, public benefits and
social justice issues.

B

BAY AREA LEGAL AID

1735 Telegraph Avenue
Oakland, CA 94612

(510) 250-5270 (Legal Advice Line)
1-800-551-5554 (Toll free Legal Advice Line)
(510) 663-4755 (Administrative Office)
1-800-735-2929 (TTY)
(510) 663-4740 (Fax)
Email: Info@baylegal.org
URL: www.baylegal.org

For Other Counties:

Santa Clara County – (408) 850-7066
San Mateo County – (650) 472-2666
San Francisco County – (415) 354-6360
Contra Costa County West – (510) 250-5270
Contra Costa County East – (925) 219-3325
Marin County – (415) 354-6360
Napa County – (707) 320-6348

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.; closed for lunch from 12 p.m. – 1 p.m. Clients with new legal problems should call BayLegal's Legal Advice Line on Mon. & Thurs., 9:30 a.m.-3 p.m; Tues. & Wed. 9:30 a.m.-1 p.m. Ongoing clients and other callers from Alameda County should call main line.

CLIENTELE: Low-income clients in the counties of Alameda, Contra Costa, San Francisco, Santa Clara, San Mateo, and Napa/Marin

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish, Cantonese, Mandarin, Vietnamese.

Translation services available for all other languages.

TYPE OF SERVICE: Provides legal advice and representation in the areas of housing and landlord-tenant; family law for survivors of domestic violence; health law (Medi-Cal, Healthy Families and In-Home Supportive Services); public benefits law, including CalWorks, General Assistance, Supplemental Security Income, Social Security, CAPI (Cash Assistance Program for Immigrants benefits) and Food Stamps.

Areas of law covered could vary in other counties.

BAY AREA WOMEN AGAINST RAPE

470 27th St.
Oakland, CA 94612

(510) 430-1298 (Administration)
(510) 845-RAPE (24 Hour Crisis Line)
(510) 430-2579 (Fax)
Email: bawar@bawar.org
URL: www.bawar.org

HOURS: 24-hour answering machine service; Mon. – Fri., 9 a.m. – 5 p.m. office hours

CLIENTELE: Victims of sexual assault and their families and friends

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish, and other interpreters available by special arrangement

TYPE OF SERVICE: Provides crisis service that addresses the psychological effects and trauma of a sexual assault. Provides 24-hour crisis counseling to victims, attempted rape victims and family or friends. Offers emotional support, legal and medical information, accompaniment to hospital, police, and court, referral to therapists, support groups and support throughout court proceedings.

BENCHMARK INSTITUTE

431 Alvarado St.
San Francisco, CA 94114

(415) 695-9296

(415) 695-9695 (Fax)

Email: Marie@benchmarkinstitute.org

URL: www.benchmarkinstitute.org

HOURS: Mon. – Fri., 9 a.m. – 6 p.m.

CLIENTELE: Legal service providers. **No direct representation.**

FEES: Training registration

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: An education institution that develops and delivers training to public interest lawyers, paralegals, clients and other service providers whose work requires legal knowledge.

Benchmark is dedicated to empowering people through excellence in innovative education, training and development.

BERKELEY GRAY PANTHERS

1403 Addison St.
Berkeley, CA 94702

(510) 548-9696

(510) 548-9697 (Fax)

Email: graypanthersberk@aol.com

URL: www.berkeleygraypanthers.mysite.com

HOURS: Mon. 10 a.m. – 3 p.m.; Tues. – Thurs. 1 p.m. – 3 p.m. (call first for hours)

FEES: Yearly membership dues: \$35, or \$15 for low income

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Advocacy for persons, especially the elderly, on such issues as housing and tenant rights, health (universal healthcare) and nursing homes, peace and social justice.

Provides general information and referral.

BERKELEY PROPERTY OWNERS' ASSOCIATION, ASSOCIATION OF BERKELEY RENTAL HOUSING PROVIDERS

2041 Bancroft Way, Suite 203
Berkeley, CA 94704

(510) 525-3666

(510) 525-0203 (Fax)

Email: bpoa@bpoa.org (Board of Directors)

URL: www.bpoa.org

HOURS: Tues. – Wed., 12 p.m. – 3 p.m.

CLIENTELE: Owners/providers of residential rental property in Berkeley

FEES: \$120 annual membership fee for housing providers (first year); \$75 for associate membership (other laypersons and professionals interested in Berkeley housing policies and the Berkeley housing market). Services free to members.

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Provides legal referrals and education in matters concerning Berkeley housing market. Also provides emergency help for rental property owners, assistance with forms and political advocacy.

BRIGHTER BEGINNINGS (formerly Perinatal Council)

Oakland Center/Administrative Office

2648 International Blvd.

Oakland, CA 94601

1-877-427-7134 (Toll-free in Northern California)

(510) 437-8950

(510) 437-8959 (Fax)

Oakland Family Strengthening Center/Early Head Start Office

2595 International Blvd.

Oakland, CA 94601

(510) 437-8945

(510) 437-9795 (Fax)

Richmond Center

2727 Macdonald Avenue

Richmond, CA 94804

(510) 236-6990

(510) 236-7346 (fax)

Antioch Family Strengthening Center

418 West 4th Street

Antioch, CA 94509

(925) 303-4340

(925) 757-7060 (Fax)

Antioch First 5 Center

512 West Fifth Street

Antioch, CA 94509

(925) 757-5303

(925) 978-1775 (fax)

Email: info@brighter-beginnings.org

URL: www.brighter-beginnings.org

HOURS: Mon. – Fri., 9 a.m. – 4:30 p.m.

CLIENTELE: Pregnant women and families, teen parents

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Provides adolescent and family support surrounding pregnancy and parenting, with the goal of making clients self-sufficient. This includes such services as: preparation for labor, teaching parents to care for themselves and their babies, job training,

healthy eating, community health care and counseling, parenting classes, family planning, applying for social services, housing and continuing education.

**BUILDING OPPORTUNITIES FOR SELF-SUFFICIENCY (BOSS)
MULTI-AGENCY SERVICE CENTER (MASC)**

2065 Kittridge St., Suite E
Berkeley, CA 94704

(510) 649-1930

(510) 649-0627 (Fax)

1-866-960-2132 (Berkeley Shelter Bed Hotline)

URL: www.self-sufficiency.org

HOURS: Mon. – Wed., 8 a.m. – 4 p.m.; Thurs., 8 a.m. – 12 p.m.;

Fri., 8 a.m. – 2 p.m.; Sat. and Sun., 8:30 a.m. – 3:30 p.m.

(showers/respite only)

CLIENTELE: Homeless

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Provides Basic Services: showers/bathroom, clothing, coffee/snacks, phone referrals, movies, community meetings, hygiene supplies, microwave, blankets/rain gear.

Provides Midrange Services (intake required): Medical services, brief counseling crisis intervention, help obtaining birth certificates, support groups, voicemail, and mental health referrals. Also provides Intensive Services (intake required): Rep. Payee services, drug/alcohol counseling, advocacy for Sec. 8/shelter, plus care/public benefits.

SHELTER/TRANSITIONAL HOUSING:

McKinley Family Transitional House (Berkeley) provides transitional housing for families. (510) 549-0778

Ursula Sherman Village (Berkeley) provides short-term and transitional housing for families and individuals. (510) 525-8831

SHORT-TERM SPECIAL NEEDS HOUSING:

Oakland Homeless Project (Berkeley) provides housing, healthcare, and socialization aid to mentally disabled adults. (510) 465-0881 ext. 303/304

South County Homeless Project (Hayward) provides housing, healthcare, and socialization aid to mentally disabled adults. (510) 786-2129

HOURS: N/A (No drop-ins)

CLIENTELE: Homeless, eligible Axis 1 diagnosis as determined by a provider in the Alameda County Behavioral Health Care Services system of providers. Ability to live safely in a community environment, willingness to participate in a minimum of 20 hours/week of program services. First priority to clients being discharged from acute, sub-acute and crisis-stabilization psychiatric settings; second priority to homeless clients assigned to BHCS mental health teams

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Emergency shelter with onsite services (case management, adult education, job/housing search, health care, laundry, meals, storage, support groups).

LONG-TERM SPECIAL NEEDS HOUSING:

BOSS HIV/AIDS Transitional Houses:

Peter Babcock House and Regent Street House (Berkeley) provides adults with housing and both medical and mental care. (510) 845-0940

Behavioral Health Care Transitional Houses:

Pacheco Court (Hayward) for families and mentally disabled individuals (510) 768-2129
Rosa Parks House (Oakland) for single homeless adults with mental disabilities (510) 663-7313

South County Sober Housing (Hayward) for homeless mentally disabled single adults with drug or alcohol problems (510) 537-1413

HOURS: N/A (No drop-ins)

CLIENTELE: Different for each house, as indicated above. Common criteria for all houses are: homelessness; need, want and willingness to participate in program activities; willingness to reside in shared housing units.

FEES: None

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Transitional houses with onsite support services, including access to health and mental health care, medications monitoring, housing/employment search, adult education, drug/alcohol recovery support, goal-setting and case management to monitor and support progress.

C

CALIFORNIA ADVOCATES FOR NURSING HOME REFORM (LAWYER REFERRAL SERVICE)

650 Harrison St., 2nd Floor
San Francisco, CA 94107

1-800-474-1116 (Toll-free hotline for consumers)

(415) 974-5171 (Main)

(415) 777-2904 (Fax)

Email: canhrmail@canhr.org

URL: www.canhr.org

HOURS: Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.

CLIENTELE: California residents of long-term care and their family members; persons planning long-term care or entering long-term care facilities; elders

FEES: Vary according to income and service, some cases accepted on a contingency fee basis

LANGUAGES OTHER THAN ENGLISH: Spanish, Chinese

TYPE OF SERVICE: Offers advice, counseling, technical assistance, publications, and training in the areas of public benefits and long-term care, including nursing homes, residential care, Medi-Cal, Medicare, elder abuse, fiduciary abuse, estate planning for long-term care and Medi-Cal, and other legal issues affecting low-income, disabled, and elderly California consumers. Provides statewide hotline for legal services staff and consumers. Will consult with and/or represent individual clients referred by programs, provide collaboration on individual cases, and offer assistance with administrative and judicial appeals.

CALIFORNIA DIVORCE COUNCIL

2525 Van Ness Ave., Suite 209
San Francisco, CA 94109

(415) 441-5157

(415) 441-5159 (Fax)

Email: divorcecouncil@yahoo.com

URL: www.divorcecouncilsf.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: People with uncontested divorces
FEES: \$300 plus county filing fees; credit cards accepted
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Legal document assistant who assists in filling out legal forms and gives self-help services at the client's guidance. Does not provide representation or give legal advice.

CALIFORNIA INDIAN LEGAL SERVICES

Sacramento Field Office
3814 Auburn Blvd., Suite 72
Sacramento, CA 95821

1-800-829-0284 (Toll-free intake)
(916) 978-0960
(916) 978-0964 (Fax)
URL: www.calindian.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Native Americans (low-income) and California Indian Tribes
FEES: None, subject to income guidelines and issue priorities
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Provides free or low cost legal services to low-income Indians, tribes and tribal entities that meet federal poverty income guidelines and have a civil legal problem that involves federal Indian law. Also provides legal referrals and information to eligible clients.

CALIFORNIA LAWYERS FOR THE ARTS

Fort Mason Center, C-255
San Francisco, CA 94123

(415) 775-7200 (ext. 107 for Lawyer Referral Service)
(415) 775-1143 (Fax)
Email: ncalegal@calawyersforthearts.org (Lawyer Referral in Northern California)
URL: www.calawyersforthearts.org

HOURS: Mon. – Fri., 10 a.m. – 5 p.m. in San Francisco; no set hours in Oakland
CLIENTELE: Artists and arts organizations in California
FEES: \$20 for members / \$35 non-members for the first half-hour of consultation with an attorney through the Lawyer Referral Service
LANGUAGES OTHER THAN ENGLISH: Spanish; other arrangements with notice
TYPE OF SERVICE: Non-profit organization that provides legal services, including mediation of disputes for artists. Holds workshops and seminars.

CALIFORNIA RURAL LEGAL ASSISTANCE FOUNDATION, INC.

2210 K Street, Suite 201
Sacramento, CA 95816

(916) 446-7904
(916) 446-3057 (Fax)
Email: information@crlaf.org
URL: www.crlaf.org

HOURS: Mon. – Fri., 9:30 a.m. – 5 p.m. Available for consultation 10 a.m. – 4 p.m.
CLIENTELE: California's rural poor.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Provides community outreach and education, public policy advocacy, litigation support, and technical and legal assistance. Areas of focus are agricultural workers' health, civil and human rights, education, employment, immigration, labor, pesticides, rural housing, and worker safety. Advice and counsel, co-counseling, and full representation of clients on select issues.

CALIFORNIA STATE DEPARTMENT OF CONSUMER AFFAIRS, CONSUMER INFORMATION CENTER

1625 N. Market Blvd., Suite N112
Sacramento, CA 95834

1-800-952-5210
1-800-326-2297 (TDD)
Email: dca@dca.ca.gov
URL: www.dca.ca.gov

HOURS: Mon. – Fri., 8 a.m. – 5 p.m.
CLIENTELE: Individual consumers of California
FEES: None
LANGUAGES OTHER THAN ENGLISH: Services available in more than 140 languages
TYPE OF SERVICE: Provides information on consumer issues including: promotion and sales, credit issues, and automobile and landlord/tenant problems. Attempts mediation regarding complaints about licensees. No legal advice given. Consumer service representatives can assist in the filing of complaints, mail helpful publications and refer callers to the appropriate government or private agency for more assistance.

CALIFORNIA STATE DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING

Oakland District Office
1515 Clay St., Suite 701
Oakland, CA 94612
(510) 622-2941

Employment
1-800-884-1684 (Within California)
(916) 478-7200 (Outside California)
1-800-700-2320 (TTY within California)
(916) 478-7320 (Fax)

Housing
1-800-233-3212 (Within California)
(510) 622-2945 (Outside California)
(510) 622-2956 (Fax)

Hate Violence
1-800-884-1684 (Outside Sacramento, CA)

Email: contact.center@dfeh.ca.gov

URL: www.dfeh.ca.gov

HOURS: Mon. – Fri., 8 a.m. – 5 p.m., by appointment only

CLIENTELE: Victims of discrimination in employment and/or housing

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Investigates complaints of discrimination in the areas of employment, housing, public accommodations and hate violence. The Department does not represent either the Complainant or the Respondent.

CALIFORNIA VICTIM COMPENSATION PROGRAM

Victim Compensation and Government Claims Board

P.O. Box 3036

Sacramento, CA 95812

1-800-777-9229

1-800-735-2929 (Hearing impaired)

Alameda County Office (no office address)

(510) 272-6180

(510) 208-9565 (Fax)

Email: info@vcgcb.ca.gov

URL: www.victimcompensation.ca.gov

HOURS: Mon. – Fri., 8 a.m. – 5 p.m., by appointment only

CLIENTELE: Victims of crime in California, California residents victimized elsewhere, and their families

FEES: None

LANGUAGES OTHER THAN ENGLISH: All languages accommodated

TYPE OF SERVICE: Helps with payment of variety of losses and expenses associated with being a crime victim. Some services include medical and dental treatment, job retraining, mental health counseling and relocation for safety.

CALIFORNIA WOMEN'S LAW CENTER

5760 Wilshire Blvd., Suite 460

Los Angeles, CA 90036

(323) 951-1041

(323) 951-9870 (Fax)

Email: info@cwlc.org

URL: www.cwlc.org

HOURS: Mon. – Fri., 9:00 a.m. – 6 p.m.

CLIENTELE: Legal services and other community-based organizations. **No direct representation.**

FEES: Please call to inquire

LANGUAGES OTHER THAN ENGLISH: Please call to inquire.

TYPE OF SERVICE: Identify and create alternative strategies for effective response to existing but unmet legal needs of women and girls. Areas of expertise: sex discrimination and Title IX enforcement, paid family leave and pregnant and parenting teens, women's health and reproductive justice, violence against women and teen dating violence. Offer brief legal and technical assistance over the phone to legal service providers, pro bono attorneys, and community organizations, and will co-counsel, draft and/or participating in writing amicus briefs.

CATHOLIC CHARITIES OF THE EAST BAY

Main office:
433 Jefferson St.
Oakland, CA 94607

(510) 768-3100
(510) 768-3122 (Immigration and Naturalization Program)
(510) 451-6998 (Fax)
URL: www.cceb.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Alameda County residents

FEES: Vary according to income

LANGUAGES OTHER THAN ENGLISH: Cambodian, Cantonese, Lao, Spanish, Farsi,

TYPE OF SERVICE: Provides advice, representation and counseling in immigration, support for Multicultural seniors, income tax assistance, conflict resolution and anger management for youth, short-term and long-term housing program for people living with HIV/AIDS, services for emancipated foster youth, refugee resettlement program and victim/juvenile offender reconciliation services. Also offers employment services and marriage counseling.

Immigration and Naturalization Program provides representation in deportation proceedings and all types of immigration cases, including visa petitions, political asylum, citizenship, violence against women, family unity and juveniles in foster care. Processes applications for legalization, including appeals. Conducts community education and training. Serves all nationalities.

CENTER FOR COMMUNITY DISPUTE SETTLEMENT

291 McLeod St.
Livermore, CA 94550

(925) 373-1035
(925) 337-2915 (Spanish)
(925) 449-0945 (Fax)
URL: trivalleymediation.com

Anger Management Solutions

(925) 373-8301 or (888) 700-4237

(925) 337-2915 (Spanish)

URL: angermanagementsolutions.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Eastern Alameda County residents

FEES: Sliding scale for mediation. Between \$25 and \$250 per anger management session

LANGUAGES OTHER THAN ENGLISH: Spanish, Tagalog, Portuguese, Japanese, Dutch, German

TYPE OF SERVICE: Facilitates training in conflict management/resolution and mediator certification. Provides mediation services for individuals, real estate transactions, construction, workplace and business disputes. Develops conflict analyses for complex disputes. Anger Management Solutions provides sessions appropriate for court referrals, probation, employees, managers, students, and self-referrals.

CENTER FOR HUMAN RIGHTS AND CONSTITUTIONAL LAW

256 S. Occidental Blvd.

Los Angeles, CA 90057

(213) 388-8693

(213) 386-9484 (Fax)

Email: mail@centerforhumanrights.org

URL: www.centerforhumanrights.org (main site); www.legalizationusa.org;

www.immigrantchildren.org; www.casa-libre.org; www.prisonerswithouttrials.net

HOURS: Mon. – Fri., 9:30 a.m. – 5:30 p.m.

CLIENTELE: Immigrants, refugees and children nationwide. Clients can be referred by Trust Fund program or pro bono attorney or can contact the center directly.

FEES: Sliding scale, please call to inquire.

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Nonprofit public interest law firm emphasizing class-action and impact litigation on behalf of immigrants, refugees, and children. Expertise in federal practice and procedure, constitutional law, administrative law, international law, immigration law, and complex litigation. Direct representation of select clients referred by Trust Fund programs or private counsel acting pro bono publico. Also available for co-counseling on complex individual and class-action litigation and technical assistance to Trust Fund programs.

CENTER FOR INDEPENDENT LIVING

(Ed Roberts Center)

3075 Adeline St., Suite 100

Berkeley, CA 94703

(510) 841-4776

(510) 848-3101 (TTY)

(510) 356-2662 (Video Phone)

(510) 841-6168 (Fax)

Downtown Oakland Office

1904 Franklin St., Suite 320

Oakland, CA 94612

(510) 763-9999

(510) 444-1837 (TTY)

(510) 763 4910 (Fax)

Fruitvale Satellite Office

Centro de Vida Independiente (CIV)

(Inside Spanish Speaking Citizens Foundation)

1470 Fruitvale Avenue

Oakland, CA 94601

(510) 536-2271 (Voice and TTY)

(510) 261-2968 (Fax)

Email: info@cilberkeley.org

URL: www.cilberkeley.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: People of all ages with all disabilities

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish, Cantonese, Mandarin, Japanese, Cambodian, ASL

TYPE OF SERVICE: Provides: information and referral to CIL services, community events, disability issues and products, and to other resources, as appropriate. Perform system change advocacy to make government, transportation and housing system policies more accessible. Provides individualized assistance with job goals, job search techniques, job referrals and post-employment counseling. Gives information on and referral to assistive technology such as wheelchairs, hearing aids, adaptive computer software and ramps. Gives workshops on different forms of assistive technology. Offers assistance with finding and retaining affordable, accessible housing, including referrals to emergency shelters. Provides advocacy and education materials on fair housing laws, including referral to legal assistance when needed. Counseling on financial benefits and independent living skills. Assists with ramps, lifts, and interior modifications for disabled, low-income Berkeley residents. Services specific to the blind, deaf, and deaf/blind. Also provides peer counseling and youth services. Provides corporate services regarding accommodations and accessibility for a fee.

CENTRAL AMERICAN RESOURCE CENTER (CARECEN)

3101 Mission Street
San Francisco, CA 94110

(415) 642-4400

(415) 824-2806 (Fax)

Email: info@carecensf.org

URL: www.carecensf.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Low-income Latino and immigrant population in Northern California

FEES: Sliding scale / donation

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Provides services to low-income residents, primarily from Central America, in immigration law, including citizenship and visa petitions. Also provides health clinic, dental clinic, family program and tattoo removal.

CENTRO DE SERVICIOS

525 H St.
Union City, CA 94587

(510) 489-4100

(510) 489-4543 (Fax)

URL: www.union-city.ca.us/community/centro.htm

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m.; Thrift Store, Th. – Sat., 10 a.m. – 4 p.m.

CLIENTELE: Mainly Alameda County residents (others accepted)

FEES: Donations

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Provides bilingual, bicultural services to the low-income community including assistance in obtaining social services, paralegal assistance, advocacy immigration assistance (filling out forms and legal advice, by appointment only), food and shelter information, translation services, counseling, information and referral.

CENTRO LEGAL DE LA RAZA

3022 International Blvd., Suite 410
Oakland, CA 94601

(510) 437-1554

(510) 437-9164 (Fax)

Email: info@centrolegal.org

URL: www.centrolegal.org

HOURS: Mon. – Thurs., 9 a.m. – 12 p.m., 2 p.m. – 4 p.m.

CLIENTELE: Alameda County residents, primarily Spanish-speaking

FEES: Free or low-cost

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Provides bilingual legal services. Helps people fight unlawful evictions and rent increases and find relief from uninhabitable living conditions. Helps low-wage workers fight unlawful working conditions, with legal help for wage claims, discrimination, and workers' compensation; advocacy for day laborers; and employment rights workshops. Holds leadership development trainings and helps to ensure the success of youth in the Oakland Unified School District to increase opportunities upon graduation. Educates immigrants and their families about their rights and helps them become citizens through free immigration law clinics and citizenship orientation workshops. Represents victims of violent crimes and domestic violence seeking immigration help. Counsels and educates people in abusive relationships. Holds family law assistance clinics once a month. Helps people understand their telecommunication rights and holds workshops on consumer protection. Connects individuals with attorneys, including referrals to Spanish-speaking attorneys.

CHILD CARE LAW CENTER

445 Church Street
San Francisco, CA 94114

(415) 558-8005 (Mon. and Thurs., 12 p.m. – 3 p.m.)

Email: info@childcarelaw.org

URL: www.childcarelaw.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. Legal Information and Referral Line (415) 558-8005 Mon. and Thurs., 12 p.m. – 3 p.m.

CLIENTELE: Parents, legal services, non-profit childcare centers, policy makers, government and community agencies, unions and employers

FEES: For publications only, none for IOLTA-funded programs

LANGUAGES OTHER THAN ENGLISH: All languages

TYPE OF SERVICE: Uses legal tools to make high quality, affordable child care available to every child of every age, every family and every community. Areas of expertise include Americans with Disabilities Act; child care and poverty policy; child care related to welfare reform, special needs children, and domestic violence; tenant protections for family child care providers, language access and issues related to child care for immigrant families; building community child care capacity including housing, land use, and economic development; and child care regulation and licensing. Offers advice, co-counseling and full representation in cases having broad impact. Active in policy development and advocacy, both through direct representation of individuals and work done jointly with legal services providers.

CHILDREN'S LAW OFFICES, INC.

Mailing Address:

P.O. Box 298

Stinson Beach, CA 94970

Office/meeting address will be provided when client makes appointment

(415) 868-1537

(415) 868-1538

HOURS: Mon. – Fri., 9 a.m. – 5 p.m., appointment required

CLIENTELE: Minors only

FEES: None

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Provides assistance in the areas of child abuse, child victim-witness, education entitlements including special education, disabilities, neglect, sexual molestation and mental health. Gives referrals to free and pro bono legal assistance, as well as referral to community services groups.

COALITION OF CALIFORNIA WELFARE RIGHTS ORGANIZATIONS, INC. (CCWRO)

1901 Alhambra Blvd.

Sacramento, CA 95816-7012

(916) 736-0616

(916) 736-2645 (Fax)

Email: ccwro@aol.com

daslanian@earthlink.net

URL: www.ccwro.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Legal Service Providers funded by IOLTA and pro bono attorneys referred by those providers.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Armenian and Russian. Call for other languages.

TYPE OF SERVICE: Provides consultation and training to legal services programs on public benefits including: CalWorks, Cash Assistance Program for Immigrants (CAPI), child care, child support, child welfare services, Medi-Cal, Denti-Cal, Food Stamps, General Assistance, In Home Supportive Services (IHSS), refugee cash assistance, refugee immigration issues, Welfare to Work (WtW). Can help with representation of clients referred by legal services providers.

COMMUNITY RESOURCES FOR INDEPENDENT LIVING

439 A St.

Hayward, CA 94541

(510) 881-5743

(510) 881-0218 (TTY)

(510) 881-1593 (Fax)

Tri-Valley Satellite Office

(925) 371-1531

(925) 371-1532 (TTY)
(925) 373-5034 (Fax)

Tri-Cities Satellite Office
(510) 794-5735

URL: www.cril-online.org

HOURS: Mon. – Fri., 9 a.m. – 12:30 p.m.; 1:30 p.m. – 5 p.m.

CLIENTELE: Southern Alameda County residents

FEES: None

LANGUAGES OTHER THAN ENGLISH: ASL (Advance scheduling required for ASL interpreter services onsite, or referrals given for outside interpreter), Spanish, Cantonese

TYPE OF SERVICE: Supports and teaches skills to persons with any kind of disability so that they may more effectively participate in daily community and life activities. Advocates for change to remove barriers to access for people with disabilities. Areas of support: personal assistant services/IHSS, benefits, housing, peer counseling, independent living skills training, individual advocacy, systems advocacy, information and referral and assistive technology.

CONSUMER ACTION

221 Main Street, Suite 480
San Francisco, CA 94105

(415) 777-9635 (Consumer Complaint Hotline)

(415) 777-9648 (Business line)

(415) 777-5267 (Fax)

Email: hotline@consumer-action.org
info@consumer-action.org

URL: www.consumer-action.org

CLIENTELE: Consumers

FEES: Membership-based, fees vary

LANGUAGES OTHER THAN ENGLISH: Consumer Hotline: Cantonese, Mandarin, Spanish;

Publications: Korean, Spanish, Vietnamese, Cantonese/Mandarin

TYPE OF SERVICE: Offers advocacy and education, publishing surveys and distributing multilingual educational materials in printed form and on the internet. Focuses on fields of credit, banking, privacy, insurance and utilities. Also provides non-legal advice and referrals on consumer problems.

CONSUMER CREDIT COUNSELING SERVICE OF THE EAST BAY

7677 Oakport St., Suite 700
Oakland, CA 94621

1-866-531-3433 (24-hour hotline)

(510) 729-6961 (Fax)

URL: www.cccsebay.org; www.crediteducation.org

HOURS: Mon. – Fri., 8 a.m. – 4 p.m., by appointment only; 24/7 call center for counseling or to make appointment; 24/7 internet counseling

CLIENTELE: Residents of Alameda and Contra Costa counties

FEES: None for counseling; free and low-cost clinics

LANGUAGES OTHER THAN ENGLISH: Spanish, Tagalog at Oakland office; other interpreters available on hotline and internet

TYPE OF SERVICE: Provides counseling and debt management for financially distressed persons. Gives federally-required pre-filing bankruptcy counseling and conducts free or low-cost community education on subjects such as budgeting and credit.

D

DISABILITY RIGHTS, EDUCATION AND DEFENSE FUND, INC.

3075 Adeline St., Suite 210
Berkeley, CA 94703

(510) 644-2555 (Voice and TTY)
1-800-348-4232
(510) 841-8645 (Fax)
Email: info@dredf.org
URL: www.dredf.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: People with disabilities, parents of children with disabilities, and legal services providers.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Mandarin and Cantonese; French, Spanish and ASL by appointment; other languages by telephone interpretation

TYPE OF SERVICE: Provides referrals to people with disabilities, businesses, and state and local governments concerning disability rights under law; legal representation to adults and children with disabilities in individual and class action cases involving their rights and disability-based discrimination in employment, education (special education and regular education), transportation, housing, voting and access to public accommodations. (Do not provide assistance with disability benefits.) Also provides training, information and legal advocacy to parents of children with disabilities. Works with older foster youth, foster youth caregivers, and child welfare workings on Foster Youth Resources for Education.

E

EAST BAY COMMUNITY LAW CENTER

2921 Adeline St.
Berkeley, CA 94703

Neighborhood Justice Clinic (NJC)
3130 Shattuck Ave.
Berkeley, CA 94705

(510) 548-4040
(510) 548-4064 (NJC)
(510) 548-2566 (Fax)
Email: webinquiry@ebclc.org
URL: www.ebclc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.; call or visit website for legal clinic schedule

CLIENTELE: Low-income residents of Northern Alameda County, primarily Oakland, Berkeley and Emeryville

FEES: None

LANGUAGES OTHER THAN ENGLISH: Translation services are available by appointment. Languages provided vary by abilities of staff and law student interns.

TYPE OF SERVICE: Includes free legal services for the low-income community in the areas of consumer law, housing, welfare, HIV and health, homelessness and economic development. Services include information and referral, consultation and advice, full representation in administrative or judicial proceedings, negotiation and case management. Provides several legal clinics.

EAST BAY SANCTUARY COVENANT

2362 Bancroft Way
Berkeley, CA 94704

1-800-548-0956

(510) 540-5296

(510) 540-5907 (Fax)

Email: maureenduignan@yahoo.com

URL: www.eastbaysanctuary.org

HOURS: Mon., Tues., Wed., and Fri., 10 a.m. – 4 p.m.

CLIENTELE: Open to all

FEES: None, except for NACARA and TPS

LANGUAGES OTHER THAN ENGLISH: Spanish, other languages please call to inquire.

TYPE OF SERVICE: Provides services, referrals, asylum, and adjustment of status and work permits. Conducts public education, responds to human rights violations, advocates for changes in U.S. foreign policy and supports Central Americans and Haitians in their own organizing efforts in the Bay Area, Central America and Haiti.

EDEN COUNSEL FOR HOPE AND OPPORTUNITY, INC. (ECHO HOUSING)

770 A St.

Hayward, CA 94541

(510) 581-9380

1-888-887-ECHO

(510) 537-4793 (Fax)

Oakland Office

1305 Franklin Street, Suite 305

Oakland, CA 94612

(510) 496-0496

1-888-922-ECHO (Fair Housing Services & Tenant/Landlord Counseling)

(510) 763-3736 (Fax)

Livermore Office

3311 Pacific Avenue

Livermore, CA 94550

(925) 449-7340

(925) 449-0704 (Fax)

Palo Alto Office

457 Kingsley Avenue

Palo Alto, CA 94301

(650) 327-1718

(408) 730-8491
(650) 327-1859 (fax)

Email: info@echofairhousing.org
URL: www.echofairhousing.org

HOURS: Mon. – Fri., 9 a.m. – 12 p.m. and 1:15 p.m. – 5 p.m.
CLIENTELE: Low- to moderate-income persons requiring housing assistance, mainly Bay Area
FEES: None
LANGUAGES OTHER THAN ENGLISH: Portuguese and Spanish. Interpreters available upon request.
TYPE OF SERVICE: Provides a variety of housing-related programs, including landlord/tenant mediation, discrimination investigation, home equity conversion counseling and education, rental assistance, mortgage default assistance and pre-purchase counseling. Offers a homeless prevention program for Berkeley residents.

EMERGENCY SHELTER PROGRAM, INC.

Administrative Offices
1180 B Street
Hayward, CA 94541
(510) 581-5626
(510) 581-5628 (Office Fax)

A Special Place Childcare Center
27305 Huntwood Avenue
Hayward, CA 94544
(510) 782-6635
(510) 782-6041 (fax)

(510) 786-1246 or 1-888-339-7233 (24-hour hotline)
(510) 303-9953 (Hotline in Spanish)
(510) 786-1181 (Business Line)
(510) 786-1247 (Shelter Fax)

Email: info@espca.org
URL: www.espca.org

HOURS: Business Office: Mon. – Fri., 9 a.m. – 5 p.m.
Shelter: 24 hours
CLIENTELE: Anyone experiencing crisis related to domestic violence, from any location
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: A supportive and nurturing staff provides shelter for homeless women with children and for female victims of domestic violence and their children. The program also provides case management, referrals for legal and other social services, counseling for women and children, an onsite Marriage and Family Therapist, children's groups, domestic violence support groups and parenting classes. During their shelter stay, residents are provided with all food and clothing. Emergency transportation is available. Limited transportation for non-emergencies is also available, based upon income.

EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

1301 Clay St., Suite 1170, North Tower
Oakland, CA 94612

1-800-669-4000

1-800-669-6820 (TTY)

(510) 637-3235 (Fax)

Email: info@eeoc.gov (When sending an email, include your zip code and/or city and state)

URL: www.eeoc.gov

HOURS: Mon. – Fri., 8 a.m. – 4:30 p.m.; Walk-ins taken on Tues., Wed. and Thurs.

CLIENTELE: Any individual who believes that his or her employment rights have been violated

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Provides advice and investigation in areas of employment discrimination based on race, religion, national origin, sex, age and disability. Also provides mediation, training and outreach, and small business information.

EQUAL RIGHTS ADVOCATES

180 Howard Street, Suite 300
San Francisco, CA 94105

1-800-839-4372 (Hotline) or (415) 621-0505 (Advice and Counseling Line)

(415) 621-0672 (Administrative)

(415) 621-6744 (Fax)

Email: info@equalrights.org

URL: www.equalrights.org

HOURS: Hotline messaging service open 24/7. Advice and counseling available on hotline on Mon., 9:30 a.m. – 11:30 a.m.; Tues., 4 p.m. – 6 p.m.; Wed., 3:30 p.m. – 5:30 p.m.; Thurs., 9:30 a.m. – 11:30 a.m.; and Fri., 3:30 p.m. – 5:30 p.m. Hours change throughout the year.

CLIENTELE: Anyone who believes they have suffered sex discrimination in the workplace

FEES: None. Contributions are encouraged if the client is financially able

LANGUAGES OTHER THAN ENGLISH: Interpreters are available upon request

TYPE OF SERVICE: Provides advice, counseling, referrals and community education in sex discrimination cases, usually employment-related. Representation in high-impact cases.

EVICITION DEFENSE CENTER

1611 Telegraph Ave., Suite 726
Oakland, CA 94612

(510) 452-4541

(510) 452-4875 (Fax)

HOURS: Mon. – Fri., 9 a.m. – 4:30 p.m.

CLIENTELE: Alameda County and Richmond residents

FEES: Sliding scale starting from \$40 (includes document preparation, settlement conferences and trials)

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Eviction defense for tenants.

F

FAMILY BRIDGES (formerly Oakland Chinese Community Council)

168 11th St.
Oakland, CA 94607

(510) 839-2022
(510) 839-2435 (fax)
Email: info@fambridges.org
URL: www.fambridges.org

HOURS: Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.

CLIENTELE: Bay Area residents with limited English proficiency, mainly low-income immigrants

FEES: Vary according to service. None for adult daycare services, employment and training services. Accepts Medi-cal, private insurance

LANGUAGES OTHER THAN ENGLISH: Chinese (Cantonese, Taishanese and Mandarin), Vietnamese, Korean and Tagalog.

TYPE OF SERVICE: A community-based organization providing newcomer, elderly and employment and training programs to low-income immigrant populations with limited English proficiency. Newcomer services include translation, counseling and referrals in the areas of housing, welfare, healthcare and legal assistance. Adult daycare health services are available to the disabled and to seniors. Health services include diabetes education center, committed to self-management of diabetes.

FAMILY CAREGIVER ALLIANCE

180 Montgomery St., Suite 900
San Francisco, CA 94104 (mailing address)

1-800-445-8106
(415) 434-3388
(415) 434-3508 (Fax)
Email: info@caregiver.org
URL: www.caregiver.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Families, partners and friends of brain impaired adults. Includes Alzheimer's disease, other types of dementia, stroke, traumatic brain injury, Huntington's disease, Parkinson's disease and other adult onset conditions involving cognitive impairment.

FEES: Most services are free; the services with fees are low cost/sliding scale. No one is turned away because of inability to pay.

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Offers information and education about brain impairments, community resources and caregiver issues. Support services include individual care planning consultations, legal consultation, respite assistance, counseling workshop for families and professionals.

FAMILY VIOLENCE LAW CENTER

470 27th Street
Oakland, CA 94612

(510) 208-0255 (Crisis)
(510) 208-0220
1-800-799-SAFE (Nationwide 24 hour support)
(510) 208-3557 (Fax)
Email: info@fvlc.org
URL: www.fvlc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (walk-in intakes are on Mon. and Wed. 9:30 a.m. – 3 p.m.;
Fri. 1 p.m. – 4 p.m.)

CLIENTELE: Alameda County victims of domestic violence

FEES: Typing and filing fees vary according to income; sliding scale for legal assistance.
Accepts donations.

LANGUAGES OTHER THAN ENGLISH: Access to interpreters for all languages

TYPE OF SERVICE: Provides legal and support services to victims of domestic and dating violence, including filing for civil restraining orders and assistance with child custody/visitation and support as attached to restraining orders, in-court representation and paperwork preparation for pro per litigants. Non-legal support services include crisis intervention and counseling, psychotherapy, case management, court accompaniment and prevention.

FILIPINOS FOR AFFIRMATIVE ACTION

310 8th St., Suite 308
Oakland, CA 94607

31080 Union City Blvd.
Union City, CA 94587

(510) 465-9876 (Oakland)
(510) 487-8552 (Union City)
(510) 465-7548 (Fax)
Email: FAA@filipinos4action.org
URL: www.filipinos4action.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Filipino and other Asian immigrants and residents

FEES: Vary according to service and income

LANGUAGES OTHER THAN ENGLISH: Filipino (Tagalog, Ilocano)

TYPE OF SERVICE: Provides employment counseling, HIV/AIDS education and prevention, drug and alcohol education and prevention and career awareness for youth advocacy. Gives citizenship assistance, first-time homebuyer's education, small business workshops and community organization.

FORECLOSUREINFOCA.ORG

URL: www.foreclosureinfoca.org

HOURS: Online resource open 24 hours daily.

CLIENTELE: Homeowners looking to avoid foreclosure, renters living in homes that have been foreclosed, people looking to buy and own a home

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Put together by LawHelpCalifornia.org, Public Interest Clearinghouse, and the State Bar of California to help answer questions of homeowners facing foreclosure, renters in houses or apartment buildings that have been foreclosed, and people looking for affordable homes. Seeks to educate the public about their rights and to help avoid falling prey to predatory lending.

FREMONT FAIR HOUSING AND LANDLORD-TENANT SERVICES

39155 Liberty St., Suite D440

Fremont, CA 94538

(510) 574-2270

(510) 574-2275 (Fax)

Email: fremontfairhousing@housing.org

fremont@housing.org

URL: www.housing.org/fremont

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Current or prospective Fremont residents or property owners.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Provides counseling to landlords and tenants on rental housing issues, such as security deposits, repairs, termination of tenancy, evictions, privacy, right of entry, retaliation and rent increases. Also provides counseling and investigation in response to complaints of housing discrimination based on race, religion, national origin, immigration status, sex, presence of children, marital status, sexual orientation, source of income, age, physical or mental disability, or other arbitrary reasons. Referrals are provided for legal assistance, mediation, affordable housing, low-income housing and financial assistance.

H

HAWKINS CENTER OF LAW AND SERVICES FOR THE DISABLED

101 Broadway Avenue

Richmond, CA 94804

(510) 232-6611

(510) 232-2271 (Fax)

Email: info@hawkinscenter.org

URL: www.hawkinscenter.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Anyone with a disability, regardless of income

FEES: Contingency attorney's fees charged for SSI/SSDI entitlement cases. Other services are free.

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Represents individuals applying for Social Security and/or SSI disability benefits. Representation available at all administrative levels and at Federal Court. Advice and counseling to SS disability beneficiaries who are working or interested in returning to work. Advocacy regarding benefits, as well as community education. Separate program for felons trying to get records expunged.

HOMELESS ACTION CENTER

3126 Shattuck Ave.
Berkeley, CA 94705

(510) 540-0878
(510) 540-0403 (Fax)

1432 Franklin St.
Oakland, CA 94612

(510) 836-3260 ext. 301
(510) 836-7690 (Fax)

Email: info@HomelessActionCenter.org
URL: www.homelessactioncenter.org

HOURS: (For both Berkeley and Oakland offices) Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.; Drop-in hours all day Mon., Wed., and Thurs. and Tues. afternoons.

CLIENTELE: Homeless and low-income residents of Alameda County with a mental impairment

FEES: None

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: The Homeless Action Center provides free legal assistance with a range of public benefits programs, including Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), Medi-Cal, CalWorks, General Assistance (GA), Food Stamps, and Cash Assistance Programs for Immigrants (CAPI). HAC accepts clients with claims pending at the Initial or Reconsideration stage of the SSI application process, in addition to those who have not yet filed a claim. HAC provides representation to clients through the Administrative Hearing stage and in some cases will pursue further appeals. However, clients who come to HAC who are already at the Administrative Hearing stage are typically referred to private attorneys. HAC also represents clients in Continuing Disability Reviews.

HOUSING AND ECONOMIC RIGHTS ADVOCATES (HERA)

P.O. Box 29435
Oakland, CA 94604-0091

(510) 271-8443
1-800-735-2922 (TDD)
(510) 868-4521 (Fax)
Email: inquiries@heraca.org
URL: www.heraca.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Low- and moderate-income minority, elderly and other vulnerable persons in the Bay Area

FEES: None

LANGUAGES OTHER THAN ENGLISH: Limited Spanish

TYPE OF SERVICE: Provides legal assistance, training, technical support and advocacy for individuals and agencies with regard to predatory lending, foreclosure prevention and fair housing.

HOUSING RIGHTS, INC.

Mailing Address
P.O. Box 12895
Berkeley, CA 94712

Street Address
1966 San Pablo Ave.
Berkeley, CA 94702

(510) 548-8776
(510) 548-5805 (Fax)
Email: hri@housingrights.com
URL: www.housingrights.com

HOURS: Mon. – Thurs., 8:30 a.m. – 4:30 p.m.; Fri., 9 a.m. – 2 p.m.

CLIENTELE: Fair Housing Services are provided to residents of Contra Costa County and Northern Alameda County. Also provides tenant/landlord services to the cities of Albany, Berkeley, Concord, Emeryville, Piedmont, Richmond, Walnut Creek and Antioch

FEES: None

LANGUAGES OTHER THAN ENGLISH: Interpreters are available upon request.

TYPE OF SERVICE: Provides assistance to individuals who have suffered discrimination in rental housing because they have children, and other forms of discrimination. Services include counseling on the law, investigation of complaints, negotiations with landlords and attorney referrals. Also includes landlord-tenant counseling for Albany, Berkeley, Concord, Emeryville, Piedmont, Richmond, Walnut Creek and Antioch residents.

HUD APPROVED HOUSING COUNSELING SERVICES (US DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT)

San Francisco Regional Office (Jurisdiction includes Alameda County)
Dept. of Housing and Urban Development
600 Harrison Street, 3rd Floor
San Francisco, CA 94107-1300

(415) 489-6400
(415) 489-6419 (Fax)
(415) 489-6735 (TTY)
(800) 569-4287 (Housing and Counseling line, to search for local housing counselor)
Email: CA_webmaster@hud.gov
URL: www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm

HOURS: Mon. – Fri., 8:15 a.m. – 4:45 p.m. Online resource open 24 hours daily.

CLIENTELE: Homeowners who have not yet defaulted on payment and homeowners in foreclosure

FEES: None to find housing counselor

LANGUAGES OTHER THAN ENGLISH: Housing and Counseling line is in Spanish

TYPE OF SERVICE: For assistance with loss mitigation. Ideally before homeowner defaults on payment, but loss mitigation still possible during foreclosure process and at any point until sale of property. Assists mitigating loss with mortgage loan servicer's loss mitigation department, or foreclosure department, or customer service department, not collectors department.

IMMIGRANT LEGAL RESOURCE CENTER

1663 Mission St., Suite 602
San Francisco, CA 94103

(415) 255-9499 (extention 6263 for Attorney of the Day)
(415) 255-9792 (Fax)
Email: ilrc@ilrc.org (aod@ilrc.org for Attorney of the Day)
URL: www.ilrc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Providers of legal services, attorneys and community agencies. **No direct representation.**

FEES: Please call. No cost for Bay Area non-profits and all California-based IOLTA legal services programs.

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Specializes in resources, education, and consultation services for attorneys and legal staff of non-profits who work with immigrants. There is an “Attorney of the Day” who can be contacted Mon. – Thurs., 10 a.m. – 3 p.m. and will respond to requests for consultations.

IMPACT FUND

125 University Ave., Suite 102
Berkeley, CA 94710-1616

(510) 845-3473
(510) 845-3654 (Fax)
Email: impactfund@impactfund.org
URL: www.impactfund.org

HOURS: Mon. – Fri., 9 a.m. – 5:00 p.m.

CLIENTELE: Civil rights and legal services organizations. **No direct representation.**

FEES: None

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: The Impact Fund provides funding, technical assistance, training, and co-counsel in complex civil rights, poverty, and environmental justice cases. Particular expertise in procedural issues in impact litigation, i.e., class actions, unfair-competition cases, attorney fees, federal court procedure, settlement, and trial questions. No direct services provided.

INSIGHT CENTER FOR COMMUNITY ECONOMIC DEVELOPMENT (formerly National Economic Development and Law Center)

2201 Broadway, Suite 815
Oakland, CA 94612-3024

(510) 251-2600
(510) 251-0600 (Fax)
URL: www.insightcced.org

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m.

CLIENTELE: Non-profit agencies, foundations, low-income communities and government agencies, pro bono attorneys representing eligible clients. **No direct representation.**

FEES: Vary

LANGUAGES OTHER THAN ENGLISH: Please inquire.

TYPE OF SERVICE: Provides short-term advice and counsel, specialized technical assistance, publications, and training in the area of community economic development, with an emphasis on entity structuring for tax-exempt organizations, tax exemption issues, public and private sector financing and reinvestment in poor communities, strategies to access employment opportunities, micro enterprise and other business development programs, real estate, and childcare facilities development. Programs include: Children, Youth and Families; Community Infrastructure; Jobs, Income and Assets; National Network of Sector Partners; and Assets, Savings and Investments.

INSTITUTO LABORAL DE LA RAZA

2947 16th St.
San Francisco, CA 94103

(415) 431-7522
(415) 431-4846 (Fax)

Email: info@ilaboral.org

URL: www.ilaboral.org

HOURS: Mon. – Fri., 8:30 a.m. – 6:30 p.m. (walk-ins are welcome); Sat. by appointment

CLIENTELE: Low-income workers and their families

FEES: None, donations accepted

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Handles all employment and labor problems of the working poor in the Bay Area or any geographic location.

INTERNATIONAL INSTITUTE OF THE BAY AREA

405 14th St., Suite 500
Oakland, CA 94612
(510) 451-2846
(510) 465-3392 (Fax)

San Francisco Office
657 Mission St., Suite 301
San Francisco, CA 94105
(415) 538-8111 (Fax)

URL: www.iibayarea.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.; Immigration clinics Tues., 11a.m. – 1 p.m. and Thurs., 4 p.m. – 6 p.m. Clinics are walk-in, first-come, first-served.

CLIENTELE: Low-income immigrants and refugees in the Bay Area

FEES: Sliding scale

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Promotes the welfare of newcomers to the United States, assisting them in pursuit of self-sufficiency and independence. Provides community education about immigrants and refugees, as well as legal services regarding immigration and reunification of families.

J

JUSTICE FIRST, LLP

2831 Telegraph Ave.
Oakland, CA 94609

(510) 628-0695

(510) 272-0711 (Fax)

Email: JHuang@justicefirstllp.com

URL: www.justicefirstllp.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Primarily low-income individuals

FEES: Sliding scale

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Public interest law firm representing clients in employment discrimination, hate crimes, human trafficking, indigent criminal defense, international human rights, police misconduct and prisoners' litigation.

K

KOREAN COMMUNITY CENTER OF THE EAST BAY

4390 Telegraph Ave., Suite A
Oakland, CA 94609

(510) 547-2662

(510) 547-2360 (Domestic violence)

(510) 547-3258 (Fax)

Email: general@kcceb.org

URL: www.kcceb.org

HOURS: Mon. – Fri., 9:30 a.m. – 5:30 p.m.

CLIENTELE: Bay Area Korean residents

FEES: Most services are free, others vary according to income

LANGUAGES OTHER THAN ENGLISH: Korean; translation and interpreters available by special arrangement

TYPE OF SERVICE: Provides programs for citizenship/immigration, domestic violence, youth and senior services, social services and other assistance to low-income Asians and other immigrants.

L

LANGUAGE 411 (formerly Legal Language Access Project)

1300 Clay St., Suite 600
Oakland, CA 94612

(510) 842-3550

(510) 280-7257 (Fax)

Email: servicemanager@language411.org

URL: www.language411.org

HOURS: Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.

CLIENTELE: Anyone needing interpretation or translation services or seeking training in language services

FEES: Fee for service with discount for non-profits.

LANGUAGES OTHER THAN ENGLISH: More than 150 languages

TYPE OF SERVICES: Interpreter and translation services in more than 150 languages. Written, in-person and telephone services provided. Provides training in language services.

LAWHELPCALIFORNIA.ORG

URL: www.lawhelpcalifornia.org

HOURS: Online resource open 24 hours daily.

CLIENTELE: Californians looking for self-help resources and legal aid referrals.

FEES: None.

LANGUAGES OTHER THAN ENGLISH: Website has resources translated into Amharic, Arabic, Armenian, Bosnian, Cambodian, Chinese, Farsi, French, Greek, Gujarati, Hebrew, Hindi, Hmong, Japanese, Korean, Kurdish, Laotian, Polish, Portuguese, Punjabi, Russian, Samoan, Somali, Spanish, Tagalog, Thai, Turkish, Urdu, and Vietnamese.

TYPE OF SERVICE: Legal information and resources on a wide variety of topics, including: Housing, Public Benefits, Health, Consumer and Small Claims (including Bankruptcy and Debt Collection Defense), Individual and Civil Rights, Disability, Life and Estate Planning, Families and Kids, Protection from Abuse, Work, Immigration, Seniors, Native American Issues.

LAWYERS COMMITTEE FOR CIVIL RIGHTS OF THE SAN FRANCISCO BAY AREA

131 Steuart Street, Suite 400
San Francisco, CA 94105

(415) 543-9444

(415) 543-0296 (Fax)

Email: info@lccr.com

URL: www.lccr.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: People of color, poor people, immigrants and refugees, with a special commitment to African-Americans. Cases of racial discrimination, political asylum, and legal services for entrepreneurs serve individuals in the East Bay as well as San Francisco.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish, other languages can be arranged.

TYPE OF SERVICE: Provides resources, engages in impact litigation and in limited cases, advocacy or direct representation in the following areas: Racial discrimination as pertains to education, access to municipal services, public contracting, consumer discrimination, and voting rights (call main number for Race Discrimination Intake and Referral Line); Homeless rights and public benefits for clients in San Francisco; Legal services for small businesses investing in low-income communities; Political asylum.

LEGAL AID SOCIETY— EMPLOYMENT LAW CENTER

180 Montgomery Street, Suite 600
San Francisco, CA 94104

(415) 864-8848
(415) 593-0091 (TTY/TDD)
(415) 864-8208 Workers' Rights Clinic Info Line (Wed. 6 p.m. – 7:30 p.m.)
(415) 864-8199 (Fax)
Email: info@las-elc.org
URL: www.las-elc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: People with questions regarding workers' rights; low-income and working people
FEES: Sliding scale with income guidelines

LANGUAGES OTHER THAN ENGLISH: Spanish, Mandarin, Cantonese

TYPE OF SERVICE: Provides information, advocacy, counseling and legal services to low-income individuals who cannot afford representation in the following areas: disability rights, discrimination, domestic violence, education access, employment, family, family and medical leave, gender, immigrants' rights, language rights, LGBT rights, racial equality, and workers' rights.

LEGAL ASSISTANCE FOR SENIORS

Main Office (Client Intake)
1970 Broadway, Suite 300
Oakland, CA 94612

(510) 832-3040
1-800-393-0363 (Alameda County outside the 510 area code)
(510) 987-7399 (Fax)
Email: las@lashicap.org
URL: www.lashicap.org

HOURS: Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.

CLIENTELE: Alameda County residents who are aged 60 and older. Residents age 50 or older with a guardianship issue; Medicare recipients of any age.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish, Mandarin, Cantonese. Other languages available from Language Line.

TYPE OF SERVICE: Provides legal counseling and representation to senior citizens in the following areas: Elder abuse prevention, guardianships, immigration, public benefits. Services also include education and advocacy relating to Medicare through the Health Insurance Counseling and Advocacy Program.

LEGAL ASSISTANCE TO THE ELDERLY

Main Office (Client Intake)
995 Market St., Suite 1400
San Francisco, CA 94103

(415) 861-4444
(415) 861-6458 (Fax)
Email: info@laesf.org

HOURS: By appointment only. Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.
CLIENTELE: San Francisco County residents aged 60 and older; disabled persons over the age of 18
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, Tagalog, Mandarin, Cantonese
TYPE OF SERVICE: Provides services in areas of consumer and debt collection, elder abuse prevention (physical and financial), Medicare & Medi-Cal, simple wills, Social Security and SSI and tenant representation.

LEGAL SERVICES FOR CHILDREN, INC.

Main Office (Client Intake)
1254 Market St., 3rd Floor
San Francisco, CA 94102

(415) 863-3762
(415) 863-7708 (Fax)
URL: www.lsc-sf.org

HOURS: Mon. – Fri., 1:30 p.m. – 5 p.m. (advice line); Wed., 4 p.m. – 6 p.m. (clinic)
CLIENTELE: Minors of the Bay Area, primarily San Francisco
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, Mandarin, Cantonese
TYPE OF SERVICE: Free legal assistance and advocacy, as well as social services. Represents children and youth in cases that include legal guardianship, dependency, school discipline, immigration, emancipation, and restraining order proceedings. Represents children in foster care system as appointed by the Juvenile Court.

LEGAL SERVICES FOR PRISONERS WITH CHILDREN

1540 Market St., Suite 490
San Francisco, CA 94102

(415) 255-7036
(415) 552-3150 (Fax)
Email: info@prisonerswithchildren.org
URL: www.prisonerswithchildren.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: California prisoners and their families. **No direct representation.**
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Legal referrals, information, advice and advocacy regarding the rights of prisoners and their families, with emphasis on women prisoners and their families. Area of expertise includes family law, prisoners' rights advocacy, and domestic violence.

M

MEIKLEJOHN CIVIL LIBERTIES INSTITUTE

P.O. Box 673
Berkeley, CA 94701-0673

(510) 848-0599
(510) 848-6008 (Fax)
URL: www.mcli.org

HOURS: By appointment

CLIENTELE: Lawyers, students, interns, local government officials, researchers and people with human rights violations. **No direct representation.**

FEES: No schedule; by (tax deductible) donation

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Provides information to students, lawyers, local government officials, media, and individuals concerning individual rights and government duties under various laws and treaties. MCLI does not represent individuals whose rights have been violated. It collects facts on human rights violations to include in reports to appropriate agencies (local, state, federal, and U.N.), not to courts.

MENTAL HEALTH ASSOCIATION OF ALAMEDA COUNTY

954 60th St., Suite 10
Oakland, CA 94608

(510) 835-5010
(510) 835-0188 (Info. and Referral)
(510) 835-9232 (Fax)
Email: mail@mhaac.org
URL: www.mhaac.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Alameda County residents with mental illness and their families or caregivers

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Helps and advocates on behalf of people with mental illness and their families. Works to educate the community about mental illness and advocates for improvements in public policy and increased funding for mental health services. Offers several programs, including Capacity and Certification Review Hearing Representation Programs; Families Information and Referral Service Telephone (FIRST); Family Caregiver Advocacy and Support Program; and others.

N

NATIONAL CENTER FOR LESBIAN RIGHTS

870 Market St., Suite 370
San Francisco, CA 94102

(415) 392-6257

(415) 392-8442 (Fax)

Email: info@nclrights.org

URL: www.nclrights.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Anyone who has experienced sexual orientation discrimination

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: A public-interest law firm that litigates precedent-setting cases, advocates for equitable public policies and provides free legal assistance to lesbian, gay, bisexual and transgender (LGBT) people, as well as their families and legal advocates. Conducts community education on LGBT legal issues.

NATIONAL CENTER FOR YOUTH LAW

405 14th St., 15th Floor
Oakland, CA 94612-2701

(510) 835-8098

(510) 835-8099 (Fax)

Email: info@youthlaw.org

URL: www.youthlaw.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Attorneys and advocates representing children

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Acts as a resource for private attorneys, legal services programs, social services organizations, community groups, health care professionals, teachers, and others representing poor children or adolescents on a pro bono basis. Focus is on safety and protection of abused and neglected children, financial stability for families with children, health and mental health care, and juvenile justice. Provides information, referrals, technical assistance, or written materials. Also serves as co-counsel in cases affecting a large number of children and families. Particular interest in litigation that cannot be done by recipients of Legal Services Corporation funds (as they are not recipients and have no LSC restrictions.)

NATIONAL CONSUMER LAW CENTER

Boston Headquarters

7 Winthrop Square
Boston, MA 02110-1245
(617) 542-8010
(617) 542-8028 (Fax)

Washington Office

1001 Connecticut Avenue, NW, Suite 510
Washington, DC, 20036

(202) 452-6252
(202) 463-9462 (Fax)

Email: consumerlaw@nclc.org
URL: www.consumerlaw.org

HOURS: Mon. – Fri., 8:30 a.m. – 5:30 p.m.

CLIENTELE: Legal services organizations, pro bono attorneys, and advocates for low-income clients. **No direct representation**, but have some publications for consumers and information on their website for consumers.

FEES: Please call to inquire.

LANGUAGES OTHER THAN ENGLISH: Publications for consumers available in Spanish, Chinese, Vietnamese, Korean, and Russian.

TYPE OF SERVICE: Helping consumers, their advocates, and public policy makers use powerful and complex consumer laws on behalf of low-income and vulnerable Americans seeking economic justice. Provides expert issue identification, case assistance, impact litigation, legal research, and advocacy workshops for legal services and private attorneys, lay advocates, and community-based organizations representing low-income clients. Publishes legal practice series. Top priorities for NCLC are providing support on issues involving consumer fraud, debt collection, bankruptcy, consumer finance, energy assistance programs, predatory lending, and sustainable home ownership programs.

NATIONAL HEALTH LAW PROGRAM

2639 S. La Cienega Blvd.
Los Angeles, CA 90034

(310) 204-6010
(310) 204-0891 (Fax)
Email: nhelp@healthlaw.org
URL: www.healthlaw.org
www.healthconsumer.org
www.healthcarecoach.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Legal services providers and advocates in cases affecting healthcare interests of low-income people. **No direct representation**.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Works to improve healthcare access for children, women, people of color, people with disabilities, and low-income people through research and writing, providing technical support to attorneys and advocates, training, legislative and administrative advocacy, and through litigation. Brief advice and technical assistance and analysis to legal services providers.

NATIONAL HOUSING LAW PROJECT

703 Market Street, Suite 2000
San Francisco, CA 94103

(415) 861-4444
(415) 546-7007 (Fax)
Email: nhlp@nhlp.org
URL: www.nhlp.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Attorneys and advocates of low-income clients on issues affecting the housing needs of poor people. **No direct representation.**

FEES: None

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Provides legal assistance, advocacy advice and housing expertise to legal services and other attorneys, low-income housing advocacy groups, and others who serve the poor. Emphasizes public policy advocacy, litigation assistance, training, and research and writing, focusing on issues and problems that will have the greatest impact on the housing rights of the poor. Can help answer questions about foreclosure-related evictions of Section 8 voucher holders and early lease termination for survivors of DV, stalking and sexual assault.

NATIONAL IMMIGRATION LAW CENTER

405 14th St., Suite 1400
Oakland, CA 94612

(510) 663-8282

(510) 663 2028 (Fax)

Email: info@nilc.org

URL: www.nilc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Legal aid agencies, community groups, health and social service providers, pro bono attorneys, and government agencies. **No direct representation.**

FEES: Vary

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Conducts impact litigation, policy analysis and advocacy, and provides and trainings, publications and technical support. Specializes in immigration, employment, and public benefits laws affecting immigrants and refugees.

NATIONAL JURY PROJECT/WEST

1901 Harrison Street, Suite 1550
Oakland, CA 94612

(510) 832-2583

(510) 839-8642 (Fax)

Email: njp-west@njp.com

URL: www.njp.com

HOURS: Mon. – Fri., 9 a.m. – 5:30 p.m.

CLIENTELE: Attorneys

FEES: Vary

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Uses social science techniques to help attorneys develop effective strategies for trial preparation, case presentation and jury selection. Provides consultation and research on case presentation, theme development, graphics, trial strategy, witness preparation and jury selection in a wide range of cases. Services include focus groups, trial simulations and surveys.

NATIONAL SENIOR CITIZENS LAW CENTER

1330 Broadway, Suite 525
Oakland, CA 94612

(510) 663-1055

(510) 663-1051 (Fax)

URL: www.nslc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Attorneys and advocates. **No direct representation**

FEES: Vary

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: A national support center that advocates through litigation, legislative and agency representation, and assistance to attorneys and paralegals in field programs. Areas of expertise include Medicaid, Medi-Cal, Medicare (Part D prescription and Medicare Savings Programs), Long Term Care, including In-Home Supportive Services, Social Security, SSI, CAPI (Cash Assistance Program for Immigrants), ADA and Enforcement of Federal Rights Against States. Co-counsel in cases with potential for broad impact.

NATIVE AMERICAN HEALTH CENTER

Administrative Offices

1151 Harbor Bay Parkway, Suite 203
Alameda, CA 94501

(510) 747-3030

(510) 748-0116 (Fax)

Native American Health Center – Oakland Human Services

3124 International Blvd
Oakland, CA 94601
(510) 434-5481

Native American Health Center - Oakland Seven Directions

2950 International Blvd.
Oakland, CA 94601
(510) 535-4470
(510) 535-4409 (Fax)

Native American Health Center – Richmond

260 23rd Street
Richmond, CA 94804
(510) 232-7020 (Family & Child Guidance Clinic)

Native American Health Center - San Francisco

160 Capp Street
San Francisco, CA 94110
(415) 621-1170
(415) 255-7527 (Fax)

URL: www.nativehealth.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (Call individual facility to inquire.)

CLIENTELE: Open to the public (no tribal or ethnic requirements)

FEES: Vary; can pay with MediCal, private insurance, or sliding fee scale. Call eligibility specialist to inquire (510) 535-4406.

LANGUAGES OTHER THAN ENGLISH: Varies by location. WIC Department has Spanish.
TYPE OF SERVICE: Varies by location. General dentistry for adults and children of all ages, (Oakland Seven Directions & San Francisco), Family and Child Guidance Clinic—mental health services and substance abuse awareness (Oakland & San Francisco), treatment and preventive services for those living with HIV / AIDS and their loved ones (San Francisco), comprehensive health care services for adults and children (Oakland Seven Directions & San Francisco), nutrition and physical fitness services (Oakland Seven Directions & San Francisco), Women, Infants & Children (WIC)—A Special Supplemental Nutrition Program for Women, Infants, and Children providing nutritious food, counseling and education, breastfeeding promotion and support, and referrals to other needed services to at-risk, low-to-moderate income women and children up to the age of five (Oakland & San Francisco), and youth services focusing on skill building and community organizing activities (Oakland).

NOLO PRESS

950 Parker St.
Berkeley, CA 94710

(510) 704-2248 (Store)
(510) 548-5902 (Store fax)
1-877-NOLO-LAW (Nolo's Lawyer Directory)
1-800-728-3555 (Customer Service)
1-800-645-0895 (Customer Service fax)
URL: www.nolo.com

HOURS: Store hours: Mon. – Fri., 9 a.m. – 5 p.m.
Customer Service (orders and information) Mon. – Fri., 7 a.m. – 6 p.m.
CLIENTELE: Public
FEES: N/A
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Nolo sells do-it-yourself legal solutions for consumers and small businesses, with the goal of helping people handle their own everyday legal matters or to educate themselves while working with a lawyer. Does not provide legal advice.

O

OAKLAND COALITION OF CONCERNED MEDICAL PROFESSIONALS

2205 14th Ave.
Oakland, CA 94606

(510) 436-8020

HOURS: Mon. – Sun., 9 a.m. - 9 p.m., year-round
CLIENTELE: Bay Area low-income service workers
FEES: Yearly membership dues (voluntary), no fees for services
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Free of charge medical and dental care with volunteer doctors. Gives referrals to affiliated legal-service providers. Run by Coalition of Concerned Medical Professionals, and shares space with Western Service Workers Association.

OAKLAND PRIVATE INDUSTRY COUNCIL

1212 Broadway, Suite 100-300
Oakland, CA 94612

(510) 768-4400

(510) 839-3766 (Fax)

URL: www.oaklandpic.org

HOURS: Mon. - Fri., 8:30 a.m. - 5 p.m.

CLIENTELE: Alameda County residents and employers

FEES: None

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Dedicated to helping the Oakland community maintain no-fee career centers and workforce development programs. Goal is to aid the California economy by helping job seekers prepare for work, and then providing employers with highly-trained employees.

OMBUDSMAN, INC. ADVOCATES CITIZENS SERVING LONG-TERM CARE RESIDENTS OF ALAMEDA COUNTY

7700 Edgewater Drive, Suite 333
Oakland, CA 94621-2022

1-800-231-4024

(510) 638-6878

(510) 638-2214 (Fax)

Email: help@acombuds.org

URL: www.itcombudsman.org

HOURS: Mon. - Fri., 8:30 a.m. - 4:30 p.m.

CLIENTELE: Alameda County residents of long-term care facilities

FEES: None

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Offers free and confidential service in which State-certified ombudsmen visit long-term care facilities and investigate and resolve the problems of residents in an objective and independent manner.

ONE JUSTICE (Formerly Public Interest Clearinghouse)

433 California Street, Suite 815
San Francisco, CA 94104

(415) 834-0100

(415) 834-0202 (Fax)

URL: www.one-justice.org

HOURS: Mon. - Fri., 9 a.m. - 5 p.m.

CLIENTELE: Legal services providers and law students. **No direct representation.**

FEES: Varies, generally none for legal services providers

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Supports legal aid organizations through strategic statewide planning, technical assistance and advice, and advocate trainings; developing online resources to enhance delivery of legal services and pro bono; develop a pro bono ethic through the Law Student Pro Bono Project; organizing PI/PS Day, law-student career fair; and coordinating California's response on national advocacy issues.

P

PEOPLE WITH DISABILITIES FOUNDATION

507 Polk St., Suite 430
San Francisco, CA 94102

(415) 931-3070 (San Francisco)
(510) 522-7933 (Oakland)
(415) 931-2828 (Fax)

Email: info@pwwdf.org
URL: www.pwwdf.org

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m.

CLIENTELE: Those with mental and psychiatric disabilities in the Bay Area

FEES: \$50 administrative deposit on some matters, may be waived, sliding scale.

LANGUAGES OTHER THAN ENGLISH: Japanese, Mandarin

TYPE OF SERVICE: Primary focus is SSI and Social Security representation, including cessation (termination) before Administrative Law Judges and federal courts. Also provides representation on ADA employment, health care, and other services as resources permit. Gives brief services (consults) on Social Security, employment, health care and related matters.

PRISON LAW OFFICE

General Delivery
San Quentin, CA 94964

URL: www.prisonlaw.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: California state prisoners, and their families. Occasionally California state parolees.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Please contact to inquire.

TYPE OF SERVICE: Represents individual prisoners, engages in class action and other impact-litigation, educates the public about prison conditions, and provides technical assistance to attorneys throughout the country. Assistance is generally limited to cases regarding conditions of confinement and focuses on cases in which a change in conditions is sought. The office attempts to resolve such cases informally, if possible (by advocating to prison officials), or through formal litigation. Also provide self-help and informational materials to prisoners, some of which are published on the website, including a habeas corpus manual, parolee rights manual, and personal injury lawsuit packet, as well as material regarding administrative remedies, divorce, guard brutality, immigration, loss of personal property, plea bargains, release dates, workers' compensation, and worktime credits.

PROJECT EDEN

22646 2nd St.
Hayward, CA 94541-4210

(510) 247-820

(510) 247-8202 (Fax)

Email: projecteden@horizonservices.org

URL: [www.horizonservices.org/HomePage/Project Eden.html](http://www.horizonservices.org/HomePage/Project%20Eden.html)

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (Counseling services); 24-hour answering machine; Mon. – Fri., 8:30 a.m. – 4:30 p.m. (Administrative); some evening counseling sessions

CLIENTELE: Adolescents with drug/alcohol-related emotional problems

FEES: \$25 for assessment and counseling session, based on sliding scale

LANGUAGES OTHER THAN ENGLISH: None, but can arrange with advance notice

TYPE OF SERVICE: Education, prevention and counseling of youth and families, including survivors of sexual abuse, those questioning their sexual orientation (Lambda Youth Group), and survivors of physical and sexual abuse by clergy. Individual, couple, family and group counseling on a short- or long-term basis available.

PROTECTION AND ADVOCACY, INC.

1330 Broadway, Suite 500
Oakland, CA 94612

1-800-776-5746 (Toll-free)

(510) 267-1200

1-800-719-5798 (Toll-free TTY/TDD)

(510) 267-1201 (Fax)

Email: info@disabilityca.org

URL: www.pai-ca.org

HOURS: Mon. - Fri., 9 a.m. - 5 p.m.

CLIENTELE: Bay Area residents with physical, developmental and psychiatric disabilities

FEES: None (donations accepted)

LANGUAGES OTHER THAN ENGLISH: Interpreters on staff for Spanish, Tagalog, Mandarin, French. Interpreters for other languages available by arrangement.

TYPE OF SERVICE: Legal services to people with all types of disabilities – physical, developmental, mental – on disability-related issues.

PUBLIC ADVOCATES, INC.

131 Steuart St., Suite 300
San Francisco, CA 94105

(415) 431-7430

(415) 431-1048 (Fax)

Email: info@publicadvocates.org

URL: www.publicadvocates.org

HOURS: Mon. - Fri., 9 a.m. - 5:30 p.m.

CLIENTELE: Primarily low-income Californians and clients of color in class-action cases only.

No direct representation.

FEES: None

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Provides advocacy in areas of civil rights, education, employment, housing, insurance, telecommunications issues, and transportation. No direct services.

PUBLIC INTEREST LAW PROJECT

449 15th St., Suite 301
Oakland, CA 94612

(510) 891-9794
(510) 891-9727 (Fax)
Email: admin@pilpca.org
URL: www.pilpca.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (no direct services, no drop-ins)

CLIENTELE: Other California legal service programs and state bar trust-funded organizations.

No direct representation.

FEES: None

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Provides litigation, policy advocacy, consultation and training support. Concentrates on housing and homelessness, public benefits, health care, unemployment benefits and civil rights. Does not provide direct services. Class action cases with broad policy implications ONLY. Sponsors the California Affordable Housing Law Project (CAHLP), which provides assistance on land use (especially housing elements), fair housing, redevelopment, relocation assistance, and anti-NIMBY issues.

PUBLIC JUSTICE (formerly Trial Lawyers for Public Justice)

555 12th St., Suite 1620
Oakland, CA 94607

(510) 622-8150
(510) 622-8155 (Fax)
Email: publicjustice@publicjustice.net
URL: www.publicjustice.net

HOURS: No walk-ins. Requests for appointments must be made in writing.

CLIENTELE: Parties with precedent-setting, high-impact litigation.

FEES: Information will be provided

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Public Justice fights for justice through precedent-setting and socially significant individual and class action litigation designed to enhance consumer and victims' rights, environmental protection and safety, civil rights and civil liberties, workers' rights, America's civil justice system, and the protection of the poor and powerless. Public Justice does not make referrals and does not accept cases that would not affect the public at large. Requests regarding a potential lawsuit must be made in writing and no phone call requests are accepted. Automated recording provides contact information.

R

RENT STABILIZATION PROGRAM

2125 Milvia St.
Berkeley, CA 94704

(510) 981-7368
(510) 981-6903 (TDD)
(510) 981-4910 (Fax)
Email: rent@cityofberkeley.info
URL: www.ci.berkeley.ca.us/rent/

HOURS: Mon., Tues., Thurs., Fri., 9 a.m. - 4:45 p.m.; Wed., 12 p.m. – 6:30 p.m.
CLIENTELE: Berkeley landlords and tenants
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, Mandarin, Cantonese
TYPE OF SERVICE: Staff of housing counselors answer questions about Berkeley's rent ordinance from both tenants and landlords. Sponsors individual rent-adjustment workshops.

RENTERS' LEGAL ASSISTANCE, Part of the ASSOCIATED STUDENTS OF THE UNIVERSITY OF CALIFORNIA BERKELEY

314 Eshleman Hall (Berkeley Campus)
Berkeley, CA 94720

(510) 642-1755
Email: asucrla@ocf.berkeley.edu
URL: www.ocf.berkeley.edu/~asucrla/

HOURS: Mon. – Fri., 10 a.m. – 5 p.m.; closed over the summer.
CLIENTELE: U.C. Berkeley students and surrounding community
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Offers resources for legal counsel, suggestions and education in housing and Rent Board hearings.

S

SAFE ALTERNATIVES TO VIOLENT ENVIRONMENTS (SAVE)

1900 Mowry Avenue, Suite 204
Fremont, CA 94538

(510) 794-6055 (24-hour hotline)
(510) 574-2250
(510) 574-2252 (Fax)
Email: info@save-dv.org
URL: www.save-dv.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.; daily 24-hour hotline
CLIENTELE: Victims of domestic violence
FEES: Sliding scale

LANGUAGES OTHER THAN ENGLISH: Spanish.

TYPE OF SERVICE: Offers 24-hour crisis hotline; shelter services, including 30-bed shelter for up to 90 days; transitional housing; children's programs; counseling with licensed therapists; community services; and crisis prevention, including legal and case management. All members of the family served (men, women and children).

SAN LEANDRO COMMUNITY COUNSELING AT DAVIS STREET RESOURCE CENTER

3081 Teagarden St.
San Leandro, CA 94577

(510) 347-4620

(510) 483-4486 (Fax)

Email: info@davisstreet.org

URL: www.davisstreet.org

HOURS: Mon. – Thurs., 9 a.m. – 8 p.m.; Friday, 9 a.m. – 6 p.m.; evenings by appointment.

CLIENTELE: Alameda County residents.

FEES: Sliding scale

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Provides affordable counseling to individuals, couples, families and persons of all ages from children to seniors. Counseling may focus on drug/alcohol problems, parent/child problems, job stress, depression, issues around divorce or remarriage, etc. Domestic Violence program offers counseling and evaluation to men who batter (and may be on probation) and to women and children who are victims of violence. Referrals are available to legal support services.

SEEDS (Services that Encourage Effective Dialogue and Solutions) Community Resolution Center (formerly East Bay Community Mediation)

Administrative Office
1968 San Pablo Ave.
Berkeley, CA 94702

Satellite offices:

1212 Preservation Pkwy., 2nd Floor
Oakland, CA 94612

39155 Liberty St., Room D450
Fremont, CA 94538

(510) 548-2377 (for all offices)

(510) 548-4051 (Fax)

Email: info@seedscrc.org

URL: www.seedscrc.org

HOURS: Mon. – Thurs., 9 a.m. – 5 p.m.; Fri., 9 a.m. – 2 p.m.

CLIENTELE: Alameda County residents

FEES: \$50 per mediation for community cases, \$100 for business cases, and some sliding scale

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Trained mediators provide mediation services to help resolve disputes in a wide variety of areas. Does not provide legal advice, but helps with legal referrals. Formerly known as: Berkeley Dispute Resolution Service, Conciliation Forums of Oakland (CFO) and Mediation Resolution Services.

SOLID FOUNDATION/ MANDELA HOUSE/ WOMEN'S HOUSE

4778 International Blvd.
Oakland, CA 94601

Keller House
P.O. Box 19182
Oakland, CA 94619

(510) 533-5317 (Mandela House)
(510) 482-6490 (Keller House)
(510) 533-4314 (Fax)

HOURS: Mon. – Thurs., 9 a.m. – 5 p.m.; Fri., 9 a.m. – 8 p.m.

CLIENTELE: Drug-addicted, pregnant and parenting women, and their children up to the age of 4.

FEES: Sliding scale (no one will be turned away for lack of ability to pay)

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Residential and non-residential drug treatment, referrals and outreach.
Bed space is available, as well as transitional housing for clean and sober women.

SPANISH SPEAKING CITIZENS FOUNDATION YOUTH & FAMILY SERVICES

1470 Fruitvale Ave.
Oakland, CA 94601

(510) 261-7839
(510) 261-2968 (Fax)
URL: www.sscf.org

HOURS: Mon. – Fri., 9 a.m. – 6 p.m.

CLIENTELE: Low-income Latinos and other Spanish-speakers in Bay Area

FEES: Donations, \$110 fee for citizenship application

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Bilingual, bicultural information and referral. Provides immigration and citizenship services, youth programs, information and advocacy. A representative from Medi-Cal visits twice per month. On-site bilingual services also provided by Alameda County Social Services, The Social Security Administration, The Center for Independent Living, Votantes Unidos.

SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA ELDER AND DEPENDENT ADULT ACCESS PROGRAM

2233 Shoreline Drive, First Floor
Alameda, CA 94501

(510) 690-2506
URL: www.alameda.courts.ca.gov

HOURS: No walk-ins. Phone Hours: Mon. – Fri., 8:30 a.m. – 4:00 p.m. Leave message and someone will contact you.

CLIENTELE: Clients age 60 or over suffering from physical or emotional abuse.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Contact agency for translator.

TYPE OF SERVICE: Provides assistance with the navigation of the court system, assessment of client's needs, making contact with community agencies that may assist the client, and support at court hearings.

**SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA PRETRIAL SERVICES,
WILEY W. MANUEL COURTHOUSE**

661 Washington St., 3rd Fl.
Oakland, CA 94607

(510) 272-1270

(510) 627-4906 (Fax)

Email: sjames@alameda.courts.ca.gov

URL: <http://www.alameda.courts.ca.gov/Pages.aspx/Pretrial-Services-Division>

HOURS: Mon. – Fri., 8:30 a.m. – 4 p.m.

CLIENTELE: Recently arrested adults with criminal cases pending at the Wiley Manuel Courthouse

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish; interpreters also available through the court

TYPE OF SERVICE: Pretrial services agency in the Oakland Wiley Manuel courthouse only.

Interviewing recently arrested defendants (misdemeanors on the day of their arraignment and felonies the day after their arraignment in court). Interviews defendants about their ties to the community, contacts references provided by defendants, and prepares written reports to the court. The reports are used by the judge to determine the defendants' eligibility to be released on their own recognizance.

SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA SELF-HELP SERVICES

OAKLAND

Rene C. Davidson Courthouse
1225 Fallon Street, Room 250
Oakland, CA 94612

HOURS: Mon. – Thurs., 8:30 a.m. – 4 p.m.; Fri., 8:30 a.m. – 1 p.m.

HAYWARD

Alameda County Office Building
224 W. Winton Ave., Room 179
Hayward, CA 94544

HOURS: Mon. – Thurs., 8:30 a.m. – 12 p.m.

ALAMEDA (Family Law only)

George E. McDonald Hall of Justice
2233 Shoreline Drive, 1st Fl.
Alameda, CA 94501

HOURS: Wed., 8:30 a.m. – 12 p.m. and 1 p.m. – 4 p.m.; Fri., 8:30 a.m. – 1 p.m.

PLEASANTON

Gale-Schenone Hall of Justice
5672 Stoneridge Drive, 1st Fl.
Pleasanton, CA 94588

HOURS: Tues., 8:30 a.m. – 12 p.m. and 1 p.m. – 4 p.m.

FREMONT

Fremont Hall of Justice
39439 Paseo Padre Parkway, 3rd Fl.
Fremont, CA 94538
HOURS: Thurs., 8:30 a.m. – 12 p.m. and 1 p.m. – 4 p.m.

(510) 272-1393 (Calls answered and messages accepted only Mon. – Thurs., 2 p.m. – 4 p.m.)
URL: www.alameda.courts.ca.gov/courts/selfhelp.shtml

HOURS: Vary by location.

CLIENTELE: Open to the public.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish, Vietnamese, Language Line available for all other languages.

TYPE OF SERVICE: Provides information and assistance in the following areas: Small Claims, Family Law, Child Support and Custody/Visitation, Restraining Orders, and Guardianship of the Person. Has public access computers, written instructions, legal self-help law books, & referrals available for other topics. Assists with providing information for both parties, but does not provide legal representation nor legal advice to parties.

WORDS TO PLOWSHARES PRO BONO PROGRAM

1060 Howard Street
San Francisco, CA 94103

(415) 252-4788

(415) 552-6267 (Fax)

URL: www.swords-to-plowshares.org

HOURS: Tues. – Thurs., 9 a.m. – 10 a.m. (New clients)

Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m. (Returning clients)

CLIENTELE: Veterans in the Bay Area

FEES: None

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: The pro bono program provides assistance with VA disability compensation and pension claims, including Character of Service Determinations, and Military Discharge Upgrades and Reviews. Other services at the Drop-in Center for homeless and at-risk veterans include assistance with Social Security, SSI, MediCal, emergency housing and eviction prevention, mental health services, financial services, transportation assistance, meal vouchers, mail and phone services.

T

TRI-VALLEY HAVEN FOR WOMEN

P.O. Box 2190
Livermore, CA 94551

COMMUNITY CENTER

3663 Pacific Ave.
Livermore, CA 94550

(925) 449-5845
1-800-884-8119 (Toll-Free Crisis Line)
(925) 449-5842 (Crisis Line)
(925) 449-2684 (Fax)
Email: mail@trivalleyhaven.org
URL: www.trivalleyhaven.org

HOURS: Mon. – Thurs., 9 a.m. – 5 p.m.; Fri., 9 a.m. – 12 p.m.; 24-hour crisis line daily
CLIENTELE: Residents of Alameda County and surrounding counties
FEES: Sliding scale
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Shelter, counseling, advocacy and legal assistance for battered women and their children, including mental health services for victims of sexual assault. The restraining order clinic is staffed by volunteers and Haven staff who are trained only in the procedural aspects of filing a restraining order for victims of domestic violence. We do not provide any legal advice nor do we handle any other aspect of family law including divorce. Legal referrals to local attorneys are available. We provide court accompaniment for TRO's filed through the Haven clinic and for victims of sexual assault.

V

VIP MENTORS (VOLUNTEERS IN PAROLE)

180 Howard Street, 7th Floor
San Francisco, CA 94105

1-877-4VIP-INC (484-7462)
(415) 538-2005 (Fax)
Email: vip-statewide@vipmentors.org
URL: www.vipmentors.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: California Department of Corrections and California Youth Authority parolees in 13 counties, including Bay Area
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Recruits attorneys to be guides, advisors, friends and role models for parolees as they struggle to turn their lives around. Includes confidence-building activities; social and educational activities for mentors, mentees, parole agents, families and significant others; Targeting Obstacles to Personal Success (TOPS) scholarships; and annual recognition events.

W

WESTERN CENTER ON LAW & POVERTY

1107 Ninth Street, Suite 700
Sacramento, CA 95814

(916) 442-0753
(916) 442-7966 (Fax)
Email: smartinez@wclp.org
URL: www.wclp.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

FEES: None

CLIENTELE: Legal services and other community-based organizations. **No direct representation.**

LANGUAGES OTHER THAN ENGLISH: None

TYPE OF SERVICE: Advances and enforces the rights of low-income Californians in health, housing and public assistance by working statewide for systemic change. Improves the lives of clients through litigation, education, legal support to social and legal services providers, legislation and policy advocacy. Will co-counsel for broad impact cases, including class actions and writs. Consultation and occasional co-counseling on civil appeals and appellate writs. Advice on seeking court-awarded attorneys' fees for legal services organizations. No direct legal services.

W.O.M.A.N., INC. WOMEN ORGANIZED TO MAKE ABUSE NON-EXISTENT

333 Valencia St., Suite 450
San Francisco, CA 94103

(415) 864-4777 (Business)

(415) 864-4722 (24-Hour Crisis Line) or
1-877-384-3578

(415) 864-1082 (Fax)

Email: info@womaninc.org

URL: www.womaninc.org

HOURS: Mon. – Fri., 9 a.m. – 4 p.m. (walk-ins); 24 hours daily (crisis line)

CLIENTELE: Battered and abused women and children

FEES: Vary according to income and service. No one will be denied service due to inability to pay.

LANGUAGES OTHER THAN ENGLISH: Spanish primarily, others may be available

TYPE OF SERVICE: Provides ongoing individual counseling and refers women to legal and social service agencies. Provides a drop-in center for crisis assistance, offers a daily inventory of Bay Area shelters, and provides referrals to selected therapists and attorneys. Offers bilingual, bicultural services to battered Spanish-speaking women, including a 24-hour crisis line, counseling, support group, outreach, and education. Also offers specific support groups and counseling for lesbian, bisexual and transgender women.

WOMEN'S EMPLOYMENT RIGHTS CLINIC, GOLDEN GATE UNIVERSITY SCHOOL OF LAW

(Office Location)

40 Jessie Street, Suite 530
San Francisco, CA 94105-2968

(Mailing address)

536 Mission St.
San Francisco, CA 94105-2968

(415) 442-6647

(415) 896-2450 (Fax)

Email: werc@ggu.edu

URL:

www.ggu.edu/school_of_law/academic_law_programs/practical_legal_training/clinical_programs/women_employment_rights_clinic

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. for calls—no walk-ins.

CLIENTELE: Low-income Bay Area residents

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish. Others may be available depending on personnel.

TYPE OF SERVICE: Employment rights for women and men (emphasis on women), with an emphasis on representation of low-income clients. Cases include unemployment, insurance appeals, wage and hour claims heard by the state labor commissioner, and clients filing employment discrimination complaints with state or federal discrimination agencies.

WORKSAFE LAW CENTER

55 Harrison Street, Suite 400
Oakland, CA 94607

(510) 302-1027 (Admin)

(510) 302-1077 (Legal Services)

(510) 663-5132 (Fax)

URL: www.worksafe.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Legal services programs in California who directly serve low-wage and immigrant workers. **No direct representation.**

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Provides advocacy, technical and legal assistance and training to legal services programs in order to advocate for protective worker health and safety laws and effective remedies for injured workers. Assistance for litigation, legislative, regulatory or policy advocacy. Focus on eliminating all types of workplace hazards and also on workplace-created toxic hazards that impact at-risk communities in California.

Y

YOUTH LAW CENTER

200 Pine St., Suite 300
San Francisco, CA 94104

(415) 543-3379

(415) 956-9022 (Fax)

Email: info@ylc.org

URL: www.ylc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Children up to age 18

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: The Center's services focus on children subject to dependency or delinquency court and placed in foster care or juvenile justice institutions. Through public education, legislative advocacy, technical assistance and litigation, the Center works on a system-wide basis to ensure that children in these systems receive appropriate services and conditions to enable them to grow into healthy and productive adults. The Center does not provide individual representation, but co-counsels with legal services advocates on selected cases involving children and youth who are involved in, or at risk of involvement in, the child-welfare or juvenile-justice system.