

REFERENCE GUIDE FOR OUTPATIENT DIAGNOSTIC PRECERTIFICATION

For any/all questions related to pre-cert call 603-740-2224 & ask for Pre-Cert

This is strictly a GUIDE for pre-cert requirements. If an insurance or outpatient test is not listed below, CALL the health plan to verify pre-cert requirements.

Include ALL Insurance ID#s & group #s on the order. When an insurance representative states pre-cert is "Not Required"; document the date & time of the call, the phone # called and representatives name. This is VITAL info to have on the order for billing to appeal if denied; no order will be accepted as valid until this information is provided.

IMPORTANT: When a request to change a test is made (by the radiologists protocol); a new auth or updated auth is needed immediately for denial prevention. Example(s): added body part or contrast level change

If any insurance states "Auth is not required, but pre-determination is recommended"... the pre-determination must be obtained. These will get denied for no auth or for medical necessity issue at time of billing if not obtained.

When using AIM (American Imaging Management) <http://americanimaging.net/> or NIA (National Imaging Associates) <http://www1.radmd.com/> please be sure you are selecting the correct rendering facility:
Wentworth Douglass Hospital with Tax ID: 020260334 and NPI: 1033118104.

INSURANCE COMPANY	TESTS REQUIRING PRE-CERTIFICATION/ CONTACT INFORMATION	IMPORTANT INFORMATION
AARP Auth not required as Medicare supplement policy	n/a	
Aetna *Obtain a reference # for all calls to Aetna this number should be listed on the patients order.	Aetna: 888-632-3862 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Caths, Echos, Infusions, Sleep Studies *For any tests other than those listed call the health plan directly to verify authorization requirements.	Aetna CPT Code Check
Aetna Medicare *WDH is not in network with Aetna Medicare plans, verify if the patient has out of network benefits before obtaining authorization. PFFS plans exempt	Aetna: 888-632-3862 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Caths, Echos, Infusions, Sleep Studies *For any tests other than those listed call the health plan directly to verify authorization requirements.	
American Republic *No authorization required secondary to Medicare	Use # provided on insurance card Infusions *For any tests other than those listed call the health plan directly to verify authorization requirements.	

APWU *No authorization required secondary to Medicare	Cigna Care Allies: 800-582-1314 Call on all tests	If Cigna Care Allies states authorization is not required obtain reference number
Assurant Health	Health-Help: 800-652-4961 MRI/MRA, CT/CTA, PET *All other tests, call the health plan directly to check pre-cert requirements @ 800-800-2412	
Bankers Life Auth not required as Medicare supplement policy	n/a	
BC NATIONAL (Anthem) Prefix UQVAN exempt when second to Medicare	All outpatient testing - *Call # on back of insurance card for pre-cert requirements or call the National phone line @ 800-676-2583 to be directed to the appropriate state	*Call on any/all Anthem BCBS plans not listed by State below *If Anthem States "Auth is not required, but pre-determination is recommended"... the pre-determination must be obtained. These could be denied as not medically necessary at time of billing if not obtained.
BC of Alabama - Prefixes including but not limited to EBI, GEN, TIL, PPA, GEP	Care Core National: 866-803-8002 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*Obtain a reference # from representative if the rep states not required.
BC of Alaska	AIM (American Imaging Management): 866-666-0776 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.	*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
BC of Arkansas Prefixes including but not limited to WMW	NIA (National Imaging Associates): 866-842-1767/ Prefix WMW thru AIM: 866-688-1449 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos, Infusions *For any tests other than those listed call the health plan directly to verify authorization requirements.	*NIA Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
BC of California Prefixes including but not limited to CBQ, INC, XEA, SSU, NOS	AIM (American Imaging Management): 877-291-0360 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos, Infusions, Sleep Studies *For any tests other than those listed call the health plan directly to verify authorization requirements.	*If AIM states auth is not thru them, they will advise you to call the health plan directly please call the number listed on the back of card. * Sleep Studies require auth specifically thru Medical Management please use the number for providers on the back of the ID card.
BC of Colorado	AIM (American Imaging Management): 877-291-0366 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.	*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)

BC of Connecticut	<p>*Imaging/Cardiology/Sleep Studies thru AIM (American Imaging Management): 866-714-1107 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos, Sleep Studies</p> <p>*For any tests other than those listed call the health plan directly to verify authorization requirements, including Infusions and Nuclear Medicine</p>	*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
BC of Florida	<p>NIA (National Imaging Associates): 866-326-6302 MRI/MRA, CT/CTA, PET, Nuclear Cardiology</p> <p>*For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	*NIA Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
<p>BC of Georgia Prefixes including but not limited to HBU</p>	<p>AIM (American Imaging Management): 866-714-1103 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos, Sleep Studies</p> <p>*For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*Sleep Studies require auth thru AIM</p> <p>*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)</p>
BC of Idaho	<p>AIM (American Imaging Management): 866-714-1105 MRI/MRA, CT/CTA, PET, Nuclear Cardiology</p> <p>*For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
BC of Kentucky	<p>AIM (American Imaging Management): 888-730-2817 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos</p> <p>*For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
BC of Louisiana	<p>AIM (American Imaging Management): 866-455-8416 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos</p> <p>*For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
<p>BC of Maine (Prefix XVB only-exempt no authorization required) Prefixes including but not limited to- VBH, VBI, VBJ, EHG, VBC, VBD, VBE, VBF, XVH, XVM, VBA, XVA, XVB, XVG, XVP, MEN</p>	<p>*Imaging/Cardiology/Sleep Studies</p> <p>AIM (American Imaging Management): 866-714-1107 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos, Sleep Studies,</p> <p>*For any tests other than those listed call the health plan directly to verify authorization requirements including Sleep PSG w/MSLT and Infusions.</p>	<p>*If AIM states auth is not required thru them it will be required through the health plan.</p> <p>*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)</p>
<p>BC of Mass Liberty Mutual Plan (Prefix LMH only)</p>	<p>Infusions/Injections *Mass Medical Management-800-327-6716</p> <p>*If medical management doesn't cover infusion; drug will need to go through Accerdo-877-988-0058</p>	*Inform the patient they cannot bring in their own medication they may need to give Accerdo permission to set up delivery with WDH pharmacy.

<p>BC of Mass- Prefixes including but not limited to- PPO AGV, AGW, AKA, BPH, BST, BXG, CDW, CHB, CFM, DEV, DSM, EVW, FMC, FQR, FWW, GWC, HGA, HPD, HUE, HVF, LBS, MBU, MCX, PAE, RZN, TXX, UEF, UEM, UEN, UKW, UNJ, VNA, WJG, WWB, XXD, XXP, KDM</p>	<p>*Infusions: 800-366-7778</p>	<p>*If medical management doesn't cover infusion; drug will need to go through Accerdo-877-988-0058</p>
<p>BC of Mass-HMO (Authorization guidelines are based on the state the patients PCP resides. Example: if a patient has a Mass HMO policy with a NH PCP the Mass policy will follow NH guidelines for pre authorization see NH guidelines below) Prefixes including but not limited to- EHJ, MTN, MTP, XXC, XXH, XXT</p>	<p>*AIM (American Imaging Management):866-714-1107 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos, Sleep Studies, *Pharmacy (for infusions): 800-366-7778 . Contact Medical Management: 800-327-6716 for any tests other than those listed <u>see notes to the right</u> on how to verify authorization requirements including Sleep PSG w/MSLT (95805)</p>	<p>*If AIM states auth is not thru them: auth will be required thru Medical Management for MA/NH/ME based on location of the PCP -Mass Medical Management 800-327-6716 -New Hampshire Medical Management 800-531-4450 Maine Medical Management 800-392-1016</p>
<p>BC of Nebraska</p>	<p>AIM (American Imaging Management): 866-745-3265 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos, Nuclear Medicine *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)</p>
<p>BC of Nevada</p>	<p>NIA (National Imaging Associates): 800-642-2809 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*NIA Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)</p>
<p>BC of New Jersey Prefixes including but not limited to- NVP3HZN, YHQ3HZN, HAA3HZN, NBZ3HZN, PFZ3HZN</p>	<p>Care Core National: 866-496-6200 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos, Nuclear Medicine *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*Obtain tracking # or reference # if representative states no auth required</p>
<p>BC of NH (including NH Exchange policies) (Prefixes YGB & YGM exempt as secondary to Medicare) Prefixes including but not limited to- YGO, YGP, YGQ, EHH, CTP, HPN, NHN, NHP, PVN, PVP, SYP, YGC, YGG, YGE, YGI, YGL, YGN, CGM, FNK, JDC, PAC, SWM, TRM, YGA, YGD, YGF, YGR, YGB, KFUAN</p>	<p>*Imaging/Cardiology/Sleep/Nuc Cardio AIM (American Imaging Management): 866-714-1107 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos, Sleep Studies, Medical Management:800-531-4450 *For any tests other than those listed call the health plan directly to verify authorization requirements including Sleep PSG w/MSLT (95805), and Infusions</p>	<p>*When AIM states patient is not in their system: call Medical Management@ 800-531-4450 to verify who to obtain authorization from. If Medical Management states auth is still required thru AIM Medical Management will initiate a 3 way call with AIM to add the patient back into AIM's system so authorization can be obtained. ***NHN policies with a Maine PCP go through Medical Management *** *NH Exchange polices follows the same guidelines as BC of NH.</p>
<p>BC of North Carolina Prefixes including but not limited to- FDOW</p>	<p>AIM (American Imaging Management): 866-455-8414 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	

BC of NY Prefixes including but not limited to-ZWR	NIA (National Imaging Associates): 800-642-7820 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.	*NIA Authorizes all 3 levels of contrast with, without and with and without
BC of NY (Empire) *Prefix YLA exempt when 2nd to Medicare *Prefix YLS follows United HealthCare Guidelines see below Prefixes including but not limited to- AIJ	AIM (American Imaging Management): 877-430-2288 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.	*Some policies may not require authorization provide the # you called along with the date, time, and name of representative that provided that information.
BC of NY (Excellus) Prefixes including but not limited to-VYW, VYA	*CareCore National:866-889-8056 MRI/MRA, CT/CTA, PET Nuclear Cardiology, * Infusions: 800-306-0151 *For any tests other than those listed call the health plan directly to verify authorization requirements.	*Obtain reference # from Care Core National representative if stated authorization is not required.
BC of Pennsylvania (Highmark) Prefixes including but not limited to- KMM, AQL, USK, ZAR	*NIA (National Imaging Associates): 888-642-4814 MRI/MRA, CT/CTA, PET, Nuclear Cardiology * Health Plan: 800-547-3627 *For any tests other than those listed call the health plan directly to verify authorization requirements.	*Authorization requirements are policy specific- if NIA states not authorization required through them call the health plan to verify
BC of Pennsylvania (Independence) Prefixes including but not limited to- QCB, CZS, YXF, OBW, GEA, TRZ	*AIM (American Imaging Management): 866-745-1791 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos, Infusions, sleep studies * Health Plan: 800-275-2583 or # on back of ID card *For any tests other than those listed call the health plan directly to verify authorization requirements	If AIM states auth is not required call the health plan directly @ 800-275-2583 and skip the imaging prompt (if you select the imaging prompt you will be routed back to AIM) *Copy and Paste the following link to see additional tests that require auth (updated regularly): http://www.ibx.com/pdfs/providers/policies_guidelines/preapproval/ibc_precert.pdf
BC of Rhode Island	MSI (Med Solutions): 888-233-8158 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast- Authorizations are CPT code specific.
BC of South Carolina Prefixes including but not limited to INE, ATY	*NIA (National Imaging Associates): 866-500-7664 MRI/MRA, CT/CTA, PET, Nuclear Cardiology * Health Plan: 800-334-7287 *For any tests other than those listed call the health plan directly to verify authorization requirements.	*If NIA states the patient is not in their system call the health plan@ 800-334-7287 or # on back of patients card to verify pre-cert requirements.
BC of Tennessee	MSI (Medsolutions): 888-693-3211 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast (w/o with w/wo) - Authorizations are CPT code specific

BC of Vermont Prefixes including but not limited to ZIA, VRA	AIM (American Imaging Management): 800-701-0080 MRI/MRA, CT/CTA, PET, Health Plan: 800-924-3494 *For any tests other than those listed call the health plan directly to verify authorization requirements including Sleep Studies.	BC Vermont Authorization Tool
BC of Virginia Prefixes including but not limited to UZFAN, YTP	*Plan specific - call Medical Management: 800-533-1120 on all tests	
BC of WA (Premera)	AIM (American Imaging Management): 866-666-0776 MRI/MRA, CT/CTA, PET, Echos, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*AIM Authorizes all 3 levels of contrast with contrast without contrast and with and without contrast .
BC of Wisconsin	AIM (American Imaging Management): 800-554-0580 MRI/MRA, CT/CTA, PET, Echo's, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*AIM Authorizes all 3 levels of contrast with contrast without contrast and with and without contrast
BC/BS Regency Group Prefixes including but not limited to RHQ	Regence Group Administrators: 866-738-3924 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echos, Infusions *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Breast & Cervical Cancer Program	Phone: 603-271-5219 Fax: 603-271-4376 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Celtic	All Outpatient 800-477-7870 or # on card	*Card states: Certification is mandatory for all hospital confinement or outpatient procedure
ChampVA	n/a	Auth is not required for out patient diagnostic testing
Cigna 2nd to Medicare Exempt unless *Cigna is secondary to a Medicare Replacement product *The test being performed is related to a transplant *Medicare benefits are exhausted *Cigna is primary for any reason.	*Medsolutions (MSI) for imaging & nuclear studies: 888-693-3211 MRI/MRA, CT/CTA, PET, Nuclear Cardio, Bone length, Stress Echo, Diagnostic Heart Cath *Cigna direct phone for video EEG (95951) CT VTI CPT 77011 & Infusions: 800-244-6224 *CareCentrix phone for all sleep studies: 877-877-9899 Fax:866-536-5225 or website @ Cigna.SleepCCX.com **Echo's require medical necessity review (pages 18-23 in the medical policy are the "Not Covered" codes) *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast (w/o with w/o) - Authorizations are CPT code specific *Use the Cigna master precert list online cignaforhcp.com for auth requirements for all tests other than Imaging & Nuc Cardio or call Cigna directly EFFECTIVE 8/1/14 Cigna will not cover Transvaginal Ultrasound (non-obstetrical) CPT 79830 unless it is used for a woman who has trouble getting pregnant or has symptoms of, or is at risk for cancer.

ConnectiCare NON-EMERGENT SERVICES ARE NOT COVERED AT WDH	NIA (National Imaging Associates): 877-607-2363 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Coventry Health	All outpatient testing- Call # on Card	*Verify authorization requirements for each outpatient test.
EBPA *Authorization not required secondary to Medicare	Health Plan: 800-578-3272- Contact Health plan for authorization requirements for all outpatient testing	
EMBS	American Health Holding 800-641-5566 MRI, CT *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Fallon	Medsolutions (MSI): 866-879-8317 MRI/MRA, CT/CTA, PET Health Plan: 866-275-3247 *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast (w/o with w/wo) - Authorizations are CPT code specific
GEHA *Auth is not required as secondary to Medicare	Medsolutions (MSI): 866-879-8317 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast (w/o with w/wo) - Authorizations are CPT code specific
GHI	Care Core National: 800-835-7064 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Great West Healthcare	Medsolutions (MSI): 888-693-3295 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Care Centrix-877-877-9899 Fax:866-536-5225 or website @ Cigna.SleepCCX.com Sleep Studies *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast (w/o with w/wo) - Authorizations are CPT code specific *GWH plans w/the Cigna logo - look the patient up on MSI under Cigna
Harvard Pilgrim (HPE & HPK exempt) *Sleep Actigraphy is not a covered test	* NIA (National Imaging Associates): 800-642-7543 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Nuclear Medicine, Biopsies exempt * CareCore National 888-511-0401 for Sleep Studies & CPAP * Medical necessity review is required for all Echo's, Nuclear Cardiology & Gastric Emptying Scan (CPT:78264) *For any tests other than those listed including Infusion, call the health plan directly to verify authorization requirements HealthPlan: 888-333-4742 - Infusions	Harvard Pilgrim Medical Policies

Health America (Coventry)	NIA (National Imaging Associates): 866-326-6303 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Stress Echo *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Health Net	First Health: 800-932-6690 MRI/MRA, CT/CTA, PET, Angio, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Health New England	MSI (MedSolutions): 888-693-3211 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast Authorizations are CPT code specific
Health Plans Dirigo HHD only) (prefix)	*Imaging & Nuc Cardio call NIA (National Imaging Associates): 800-642-7543 MRI/MRA, CT/CTA, PET, Cath/Angio, Nuclear Cardiology, Sleep Studies *For all other testing call Dirigo Directly: 877-213-5225 *For any tests other than those listed call the health plan directly to verify authorization requirements.	*NIA authorizes all 3 levels of contrast with contrast without contrast and with/without contrast
Health Plans Inc <i>*no auth req'd secondary to Medicare</i>	Care Management: 866-325-1550 Sleep Studies & CPAP follow up, Cath/Angio procedures, Infusions Medical necessity review is required for all Echo's/Gastric Emptying Scans(CPT:78264)/Nuclear Cardio *For any tests other than those listed call the health plan directly to verify authorization requirements.	*CPAP follow up (CPT94660) can be added to the original sleep study authorization
Health Plans WDH WDH employees (HHAC4)	Care Management: 866-325-1550 All Sleep Studies & CPAP follow up, Cath/Angio procedures, Infusions <u>Medical necessity review is required for all /Gastric Emptying Scans(CPT:78264)/Nuclear Cardio</u>	*CPAP follow up (CPT94660) can be added to the original sleep study authorization *For any sleep study for WDH Health Plans with a Sleep Diagnosis authorization is required, if the representative states no authorization is required please ask them to double check.
Humana & Humana Gold <i>*Contracted and participating as of 09/16/14</i>	Health-Help: 866-825-1550 MRI/MRA, CT/CTA, PET, Echos, Nuclear Cardiology, Cardiac Cath, Nuclear Medicine, Infusions Health Plan: 800-457-4708 Sleep Studies *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Mail Handlers <i>*Authorization is required as a secondary insurance to commercial payers; with the exception of Medicare</i>	Health Plan:800-410-7778- Contact Health plan for authorization requirements for all outpatient testing	

Maine Community Health Options (MCHO)	Health Plan: 855-542-0880- Contact Health plan for authorization requirements for all outpatient testing	
MaineCare *No authorization required secondary to Medicare.	Health Plan: 866-690-5585 Infusions, CT/PET ages 21-64	
Martin's Point/US Family/Generations Advantage	* 888-732-7364 Infusions, Sleep Studies, <u>anything invasive</u> (procedures including biopsies/pic lines, needle aspiration, etc.), Rad-only tomogram injection *Verify authorization requirements via CPT code list found online, click hyperlink to the right >	MP/US Family CPT code check
Medicaid - New Hampshire *Authorization is required as a secondary insurance to commercial payers; but not required as 2nd to Medicare or Medicare Replacement plans *Dietary consults are not a covered benefit.	Kepro Phone: 800-299-5921 Fax: 800-922-9847 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Infusions	
Medicare	Medical Necessity check on the NGS website- Medical Necessity Review is required- All tests must pass medical necessity.	
Meridian Health Plan- NHCaid- *Authorization NOT required 2nd to Medicare and all other payers. *Discontinuing coverage 7/31/14	Meridian Health Plan:855-291-5221 MRI/MRA, CT/CTA, Nuclear Cardio, Nuclear Imaging, PET Scans, Infusions, Home Sleep Studies, Biopsies, EEG Video w/CPT 95951 *For any tests other than those listed verify authorization requirements per Meridian Prior Authorization Procedures Overview on their website under Provider Manual by clicking on the link to the right >	Meridian Authorization Guide
MVP Healthcare	CareCore National: 866-665-8341 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Call SMS 888-497-5337 x121 or website Sleep Studies, MVP: 800-568-0458 *For any tests other than those listed call the health plan directly to verify authorization requirements including Infusions	*Sleep Study auth's thru SMS www.sleepmanagementsolutions.com ** You will need to manually add the rendering site giving the WDH address and phone # during the authorization process**
NALC *Authorization NOT required 2nd to Medicare	Medsolutions (MSI): 888-693-3211 MRI/MRA, CT/CTA, PET, Nuclear Cardiology Health Plan: Use # provided on insurance card *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast - Authorizations are CPT code specific
New Hampshire Health Plans (NHHP)- Discontinued coverage effective-6/30/14		

NH Healthy Families- NHCaid *Authorization REQUIRED 2nd to Medicare and all other payers-Please obtain reference number *Home Sleep Study CPT G0399 is non-covered test	NIA(National Imaging Associates): 800-443-5733 MRI/MRA, CT/CTA, Nuclear Cardio, Nuclear Imaging, PET Scans NH Healthy Families:866-769-3085 Infusions, Sleep Studies, Echos *For any tests other than those listed verify authorization requirements via CPT code list found online, click hyperlink to the right >	NH Healthy Families CPT code check
Today's Options (PFFS plans exempt)	Care Core National:800-420-3471 MRI/MRA, CT/CTA, PET, Nuclear Cardiology Today's Options:866-568-8921 *For any tests other than those listed call the health plan directly to verify authorization requirements.	*If CareCore States auth is not required call the health plan directly to verify authorization requirements.
TriCare Prime/Standard - TriCare Health net (TriCare for Life exempt when secondary to Medicare)	Health Plan: 877-874-2273 All diagnostic tests are plan specific verify authorization requirements for each plan using the link to the right	Tricare Online Benefit Tool
Tufts Carelink- follow all Cigna guidelines		
Tufts Health Plan	NIA :866-642-9703 MRI/MRA, CT/CTA, PET, Nuclear Cardiology Health Plan: Use # provided on back of card *For any tests other than those listed call the health plan directly including Infusions	*NIA authorizes all 3 levels of contrast (w/o, with, w/wo) WDH Provider ID #: 30024770
UMR *Authorization NOT required 2nd to Medicare	866-893-4879 or # on the back of the card -All tests are plan specific	*You will need to obtain a benefits fax before you are able to speak with a representative. The fax will also tell you if authorization is required for Outpatient tests.
Unicare *Authorization NOT required 2nd to Medicare	800-442-9300 or # on card MRI/MRA, CT/CTA, Nuclear Cardiology, Echo's *For any tests other than those listed call the health plan directly	
United Healthcare, Medicare Complete/Solutions, Secure Horizons (PFFS plans exempt/UHC Group#310000)	Cardio/Imaging/Nuc Med:866-889-8054 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Nuclear Medicine, Echo's, biopsies exempt Health Plan: 877-842-3210 *For any tests other than those listed call the health plan directly including CATH, Infusions and Sleep Studies.	*UHC does not authorize all 3 levels of contrast; Authorizations are CPT code specific
US Department of Labor	850-558-1818 - All tests need authorization	*Call to verify correct date of injury, test matches the correct injured area/body part and obtain authorization.
VA Choice (NH)	866-606-8198 - All tests need authorization	
VA Medical (NH)	603-624-4366 - All tests need authorization	

<p>Well Sense- NHCaid *Authorization REQUIRED 2nd to Medicare and all other payers. *When requesting authorization for infusion please verify through the Health Plan and the Pharmacy line.</p>	<p>Imaging/NucCardio Med Solutions: 888-693-3211 MRI/MRA, CT/CTA, Nuclear Cardio Imaging, PET Scans, Cardiac Event Monitors(Holter Monitors Exempt) Pharmacy:888-566-0008 option 4&2-Infusions Health Plan:877-957-1300 Sleep Studies, EEG w/CPT 95951 *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>Wellsense CPT Check</p>
<p>Workman's Compensation</p>	<p>Contact Adjuster through WorkersComp Company to verify all information -All tests need approval</p>	<p>*Verify claim is open/date of injury is correct and approval status of test being requested. *Authorization from the patients medical insurance needs to be obtained under all circumstances.</p>
<p>01/13/15 Pre-Cert Team <i>Call 603-740-2224 and ask for a Pre-cert Representative for any/all questions</i></p>		