



**GOT A PARKING  
TICKET OR CAMERA  
VIOLATION?**

[nyc.gov/finance](https://nyc.gov/finance)

**NYC**  
Finance

# NOW WHAT?

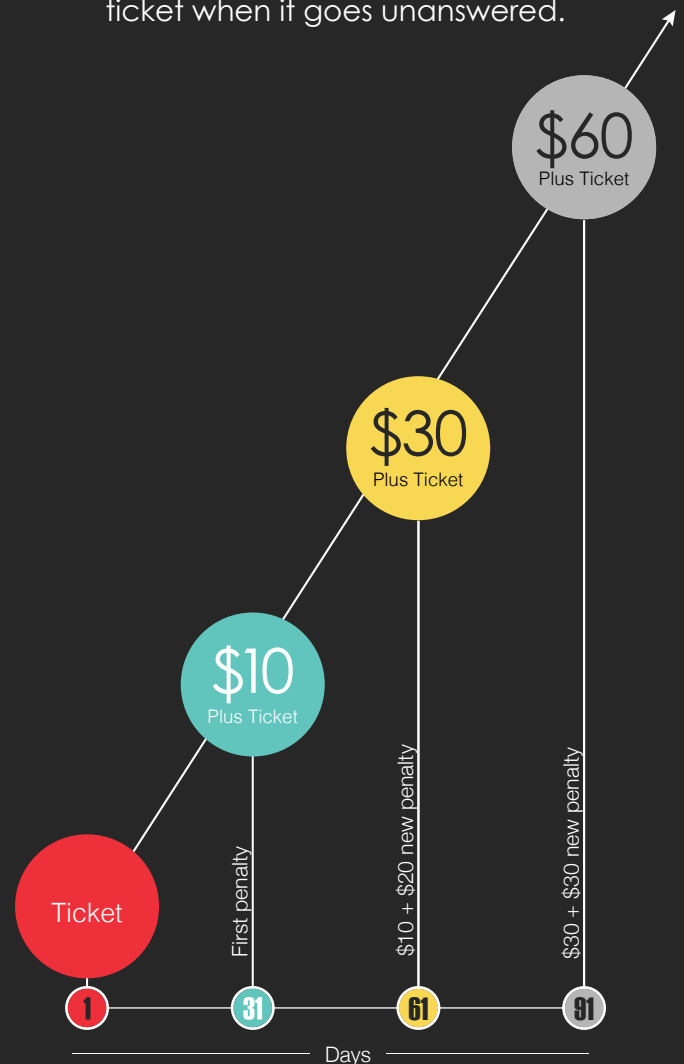
You must respond to any ticket within 30 days. Late penalties and interest will be added and continue until you pay or dispute your ticket. You also risk having your vehicle booted or towed.

## WHAT IF MY VEHICLE IS BOOTED OR TOWED?

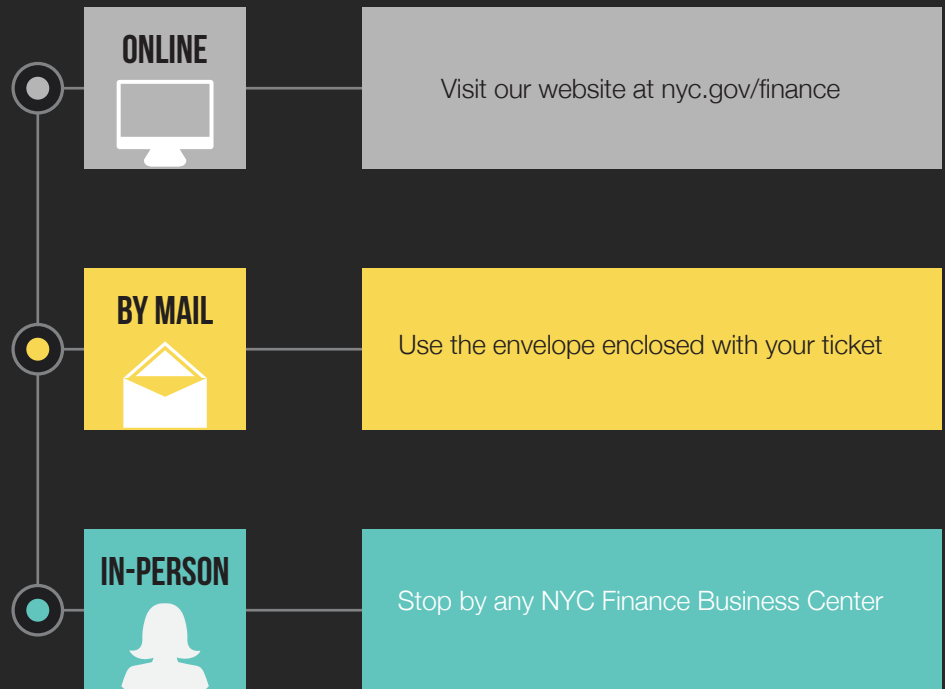
If it is booted, follow the instructions on the booting notice that was left on your vehicle. Call the number on your notice, pay what you owe, and get the boot removed. If your vehicle is towed, search for it at [nyc.gov/finance](http://nyc.gov/finance) or contact 311.

## AVOID PENALTIES THEY CAN ADD UP

See what happens to the cost of a ticket when it goes unanswered.



# HOW TO PAY



## NYC FINANCE

### BRONX:

3030 3rd Avenue,  
2nd floor

### BROOKLYN:

210 Joralemon Street

## BUSINESS CENTER LOCATIONS

### MANHATTAN:

66 John Street,  
2nd floor

### QUEENS:

144-06 94th Avenue,  
Jamaica

### STATEN ISLAND:

350 St. Marks Place

### HOURS OF OPERATION

Monday-Friday  
8:30 a.m. to 4:30 p.m.  
(Closed public holidays)

# GO ONLINE TO PAY OR DISPUTE YOUR TICKET

You can pay or check the status of your parking ticket on our website. Go to [nyc.gov/finance](https://nyc.gov/finance) and click on [Parking Tickets](#). Enter your ticket information or license plate number and you can find out how much you owe and whether or not your ticket is in judgment. If your ticket was printed by machine, online information is available in 4 days. Handwritten tickets are available online in about 3 weeks.

## HOW CAN I DISPUTE MY TICKET?

Online, by mail or in person.

- If you are sending photographs of parking signs, include all signs on the side of the street where you were parked. Pictures must be of the entire block from corner to corner, with the front and back of signs. Include a picture of the street name.
- If you want to tell us that we have your registration information wrong, send us a copy of the registration with the correct information.
- If you are sending us a copy of a parking permit, make sure the permit is good for the area where you were parked.

**Visit [nyc.gov/finance](https://nyc.gov/finance)  
for more information**

## HOW DO I GET THE JUDGE'S DECISION AFTER I DISPUTE A TICKET?

If you had an online hearing or a hearing by mail, we will send the decision to you. If you had an in-person hearing at a NYC Finance Business Center, you will receive the decision right away. If the decision tells you to provide additional evidence, be sure to follow the instructions and include your ticket number. You have the right to appeal a hearing decision within thirty days.

## WHAT DOES IT MEAN IF MY TICKET IS IN JUDGMENT?

If you do not pay or dispute your ticket within approximately 100 days, it will go into judgment. This means the City takes the legal step of entering a default judgment against you for the entire amount plus penalties and interest. Your name is entered into public court records stating that you owe the debt. The City can take steps to collect the debt, such as sending your debt to a collection agency or seizing assets. If you have more than \$350 of tickets in judgment, your vehicle could be booted or towed. You can request a hearing for a ticket in judgment only if it is less than one year from the date the ticket went into judgment. You will have to fill out a form (available at [nyc.gov/finance](https://nyc.gov/finance)) and make a formal request asking for a hearing after judgment. A judge will determine whether or not to grant your request. For the judge to grant your request, you must prove that you have a valid defense to the violation. You must also give a good reason why you could not respond before the ticket went into judgment.

