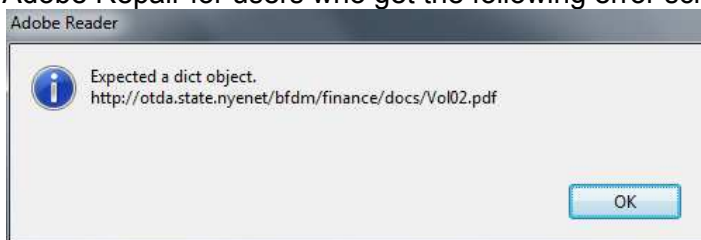Adobe Repair for users who get the following error screen when opening a large PDF document.

IF YOU ARE USING ADOBE READER XI

SOLUTION 1
- Right click on the PDF file, Select "**Save Target As…**" to save the file to your desktop
- Double-click the saved PDF on your desktop and the file will open in Reader 11.

SOLUTION 2
Open Internet Explorer (IE 8 or IE 9)
- Select "**Tools**", then from drop-down menu select "**Manage Add Ons**"
- Select "**Toolbars and Extensions**" under 'Add-on Types'
- Under 'Show:' Select **"All add-ons"** from drop-down menu
- In the list, under 'Adobe Systems Incorporated', select 'Adobe PDF Reader' to see the status.
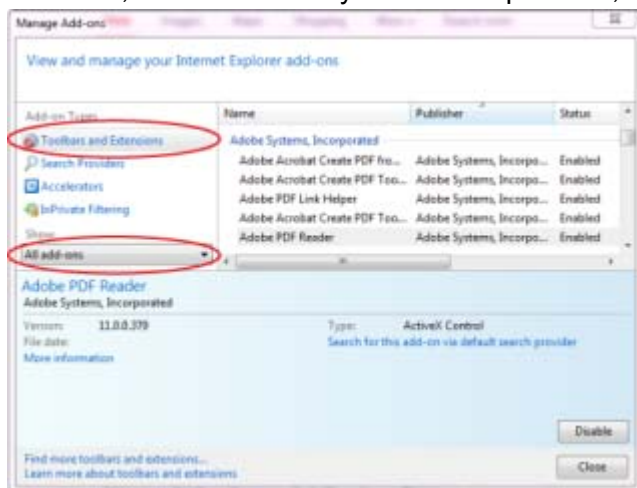
- If you don't find it in the list of 'All add-ons', under 'Show' Select "**Run without permission**"
- If the status of 'Adobe PDF Reader' is 'Enabled,' right-click on the file and select **"Disable"** to set status to 'Disabled.'
- Close Internet explorer.
Re-try opening the desired PDF and the file often opens at this point. If not, proceed to Solution 3.

SOLUTION 3
This option may require a LAN admin
Open Reader XI
- Select the "**Help**" tab, then select "**Repair current Adobe installation**"
- Select "**Yes**" to confirm you want to repair the current Adobe Reader installation
- This will verify you have the current Adobe Reader properly installed
- It may require trying an uninstall and reinstall of Adobe Reader

IF YOU ARE USING ADOBE ACROBAT 9 (aka Adobe Pro)

Open Adobe Acrobat
- Select "**Edit**", then select "**Preferences**"
- Categories: Select "**Internet**"
- <u>Uncheck</u> the following boxes*
  a. 'Display PDF in browser'
  b. 'Allow fast web view'
  c. 'Allow speculative downloading in the background'
- Select "**OK**"
- Close Adobe Acrobat and re-try opening the desired PDF

Note: a different version of Adobe Acrobat may not have these exact same options

You may also need to change the file association to automatically open PDF documents in Acrobat rather than Reader. This is done through the Control Panel and Folder Options.