



## CONGRATULATIONS ON YOUR NEW BABY!

As you prepare to bring your new baby home, you will need to do a few things to ensure your child can receive the necessary medical care after discharge from the hospital:

### **BEFORE DISCHARGE:**

- First, **register your baby** in the Captain James A. Lovell Federal Health Care Center (FHCC) computer system by calling **224-610-4226**. *This is available Monday through Friday from 8 a.m. to 4 p.m., excluding federal holidays; after normal working hours (and on weekends) please call 224-610-1463.*
- Then, set up your baby's **first appointment** in the Pediatric Clinic by calling the FHCC Appointment Line at **800-941-4501**. *This is available Monday through Friday from 7:30 a.m. to 5 p.m., excluding federal holidays.*
- Obtain a **proof-of-birth letter**. *This will be given to you before you leave the hospital (upon request) and can be used in place of the birth certificate to register the baby in the Defense Eligibility Enrollment Reporting System (DEERS).*
- Request the official **birth certificate**. *A request to the Bureau of Vital Statistics for the original birth certificate can take 3 to 5 weeks to process. The Birth Registrar will give you the forms before you leave the hospital.*

### **AFTER DISCHARGE:**

- Register your baby in DEERS**. *This can be done by the sponsor, or the other parent with a Power of Attorney, at Personnel Support Detachment (PSD) located at Great Lakes Naval Station (315A Bronson Ave, Building 2C; open Monday through Friday from 7:30 a.m. to 4 p.m., excluding federal holidays). The birth certificate or proof-of-birth letter is required. The sponsor is also responsible to ensure the baby is added to the service member's Personnel Record (Pg. 2).*
- Choose a pediatric provider**. *Depending upon where you live and the availability of providers, your new baby's doctor may be with either a military treatment facility or with a civilian practice. The TRICARE Service Center staff can help you find a provider and will assist you with the enrollment process.*
- Enroll your baby in TRICARE Prime**. *All newborns are covered under Prime for the first 60 days, provided that one additional family member is already in Prime. If the baby is not registered in DEERS and enrolled in Prime during the first 60 days, then on the 61st day TRICARE claims will start processing as TRICARE Standard. Using TRICARE Standard will result in out-of-pocket expenses for deductibles and co-payments.*

The new Pediatric Clinic is located on the ground floor of the new FHCC Ambulatory Care Clinic (Bldg. 133-EF). There is ample parking on the second deck of the parking garage for families with small children, or you can valet your car for free at the front entrance of the new building.

We look forward to taking good care of your new baby!

Respectfully,

The FHCC Pediatric Clinic Staff