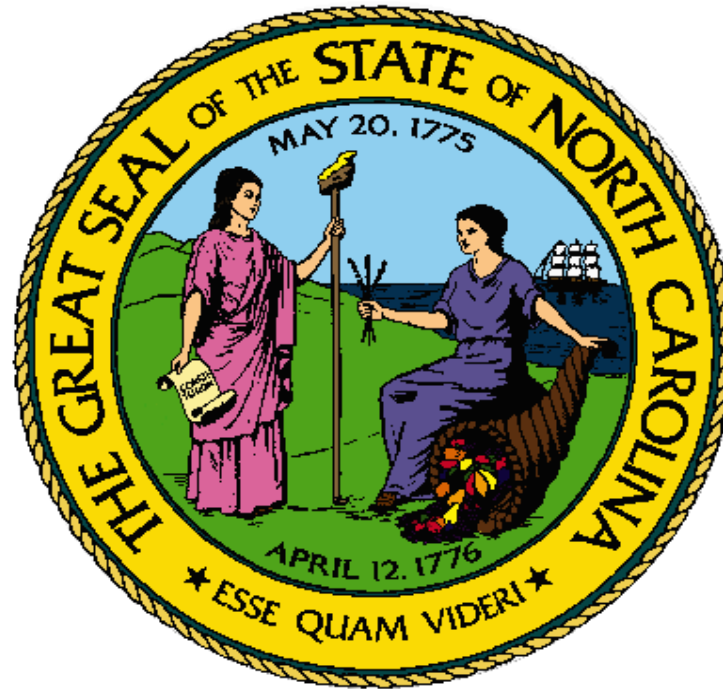

TECHNOLOGY ASSET INVENTORY



Office of State Chief Information Officer
Gerald Fralick, State CIO
January, 2011

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Overview

In order to provide a systematic process for meeting the State's technology needs, N.C. General Assembly in 2004 directed the State Chief Information Officer (SCIO) to develop a biennial State Information Technology Plan (Plan). The statute also directed the SCIO to include an inventory of current information technology assets in the plan. Technology asset Inventory consists of list of business software applications and major Information Technology (IT) projects currently in progress within the state government. Business software applications are software programs that support business functions like accounting, payroll, marketing etc. Major IT projects include projects subject to review and approval under G.S. 147-33.72C, or that costs more than five hundred thousand dollars (\$500,000) to implement. These assets and projects are inventoried in the project portfolio management tool and monitored by the statewide enterprise portfolio management office. The data is as of December 31, 2010.

Business Software Applications Inventory

Organization Name	Application Name	Initial Production Year	System Age
Administration, Department of	APT Accounts Receivable	1996	14
Administration, Department of	APT Legacy Study Mapping	2000	10
Administration, Department of	APT SmartPlus	2000	10
Administration, Department of	CFW DV & SA Statistical	2000	10
Administration, Department of	CIA Bluemen Talent Search	2007	3
Administration, Department of	CIA Section 8 Housing	1990	20
Administration, Department of	DOA Mail List	1998	12
Administration, Department of	DSP Federal Surplus Property	1993	17
Administration, Department of	DSP Federal Surplus Property Sales	1993	17
Administration, Department of	DSP State Surplus Property	1994	16
Administration, Department of	Ethics Commission Advisory Opinion Databases	2007	3
Administration, Department of	Ethics Commission Database	2005	5
Administration, Department of	FM Courier Accounts Receivable	1999	11
Administration, Department of	FM Federal Surplus Accounts Receivable	1999	11
Administration, Department of	FM Temporary Solution Accounts Receivable	1999	11
Administration, Department of	FMD Energy Management Software	1995	15
Administration, Department of	FMD Keystone 600N	2003	7
Administration, Department of	FMD Phoenix Alarm Monitoring	1992	18
Administration, Department of	FMD Total Maintenance Management	2001	9
Administration, Department of	FMD Velocity Card Access	2005	5
Administration, Department of	HRM Applicant Tracking System	1996	14

Organization Name	Application Name	Initial Production Year	System Age
Administration, Department of	HUB HUBSCO	2003	7
Administration, Department of	MFM NC Motor Fleet System	2007	3
Administration, Department of	MIS Web Update Ticket System	2006	4
Administration, Department of	MSC eSmart Mail Manager/Global 65	2008	2
Administration, Department of	MSC Global65 Courier Billing	1999	11
Administration, Department of	MSC Heimann Systems/Xray Machine	2000	10
Administration, Department of	MSC NetSort/Sabre	1999	11
Administration, Department of	MSC Pendulum	1999	11
Administration, Department of	MSC System 36/Global 77	2004	6
Administration, Department of	MSC USPS Billing	2000	10
Administration, Department of	MSC WITS	2004	6
Administration, Department of	NCVA Scholarship Program	2000	10
Administration, Department of	NPE School Database Program	2005	5
Administration, Department of	P&C (Retired) Agency Specific Contract Creation App.	2006	4
Administration, Department of	P&C (Retired) Internal Seminar Registration App.	2004	6
Administration, Department of	P&C (Retired) Intranet Information Server	2003	7
Administration, Department of	P&C (Retired) Staff Help Request App.	2003	7
Administration, Department of	P&C (Retired) Web Update Request App.	2003	7
Administration, Department of	P&C E-Procurement	2002	8
Administration, Department of	P&C Interactive Purchasing and Vendor Link	1999	11
Administration, Department of	P&C Training Request App.	2005	5
Administration, Department of	P&C Weekly Fuel Cost App	2003	7
Administration, Department of	P&C Weekly Fuel Pricing Database	1997	13

Organization Name	Application Name	Initial Production Year	System Age
Administration, Department of	PRK State Parking System	1991	19
Administration, Department of	SCO InterScope	1999	11
Administration, Department of	SCO Primavera For Construction PE3	2004	6
Administration, Department of	SEC State Clearinghouse Intergovernmental Review Tracking	1997	13
Administration, Department of	SEO (Retired) WinSaga	2005	5
Administration, Department of	SPO Facility Information System (FIS)	2006	4
Administration, Department of	SPO MAPIT	2007	3
Administration, Department of	YAIO Youth Registration System	1996	14
Administrative Hearings, Office of	Case Automated Tracking System	1998	12
Administrative Hearings, Office of	NC Administrative Code Rollup Program	2005	5
Administrative Hearings, Office of	Rules Automated Tracking System	2004	6
Agriculture and Consumer Services, Department of	Agricultural Review System	1997	13
Agriculture and Consumer Services, Department of	Agronomic Lab Information System	1994	16
Agriculture and Consumer Services, Department of	Animal Health Programs Database (formerly NCHAMS)	2003	7
Agriculture and Consumer Services, Department of	Applicant Tracking	2002	8
Agriculture and Consumer Services, Department of	Aquatic Dealer Permit	2006	4
Agriculture and Consumer Services, Department of	Assessments System	1978	32
Agriculture and Consumer Services, Department of	Commissioners Correspondence Tracking System	2009	1
Agriculture and Consumer Services, Department of	Commodity Assessments Program	2010	0
Agriculture and Consumer Services, Department of	Departmental Licensing System	2001	9
Agriculture and Consumer Services, Department of	Employee Training System	2007	3
Agriculture and Consumer Services, Department of	F&V Terminal Market/Shipping Point	2002	8
Agriculture and Consumer Services, Department of	Farmer's Markets Gate Receipts System	2008	2
Agriculture and Consumer Services, Department of	Feed Label Review	2009	1
Agriculture and Consumer Services, Department of	Feed Report System	1980	30

Organization Name	Application Name	Initial Production Year	System Age
Agriculture and Consumer Services, Department of	Feed Transcript System	1979	31
Agriculture and Consumer Services, Department of	Fertilizer Inspector Reporting System	2003	7
Agriculture and Consumer Services, Department of	Fertilizer Penalty System	1979	31
Agriculture and Consumer Services, Department of	Fertilizer Registration System	1976	34
Agriculture and Consumer Services, Department of	Fertilizer Transcript System	1978	32
Agriculture and Consumer Services, Department of	Food and Drug LIMS	2009	1
Agriculture and Consumer Services, Department of	Food and Feed Firms	2010	0
Agriculture and Consumer Services, Department of	Food Distribution - Electronic Commodity Ordering Portal	2010	0
Agriculture and Consumer Services, Department of	Food Distribution Tracking System	2005	5
Agriculture and Consumer Services, Department of	FS Billing	2006	4
Agriculture and Consumer Services, Department of	Grain Grading and Billing	2009	1
Agriculture and Consumer Services, Department of	Grain Grading Certificates	2003	7
Agriculture and Consumer Services, Department of	Market News Grain	2001	9
Agriculture and Consumer Services, Department of	Market News Livestock System	2001	9
Agriculture and Consumer Services, Department of	Market News Poultry System	2005	5
Agriculture and Consumer Services, Department of	Marketing Egglaw System	2010	0
Agriculture and Consumer Services, Department of	Milled Peanut Certificates	2000	10
Agriculture and Consumer Services, Department of	Motor Fuel Registration System	1978	32
Agriculture and Consumer Services, Department of	Mountain State Fair Advanced Ticket Sales	2001	9
Agriculture and Consumer Services, Department of	Mountain State Fair Exhibitor & Concessionaires	2000	10
Agriculture and Consumer Services, Department of	Multi-Hazard Threat database	2003	7
Agriculture and Consumer Services, Department of	NCForay (Cotton Boll Weevil Automated Acreage Assessment Application)	2002	8
Agriculture and Consumer Services, Department of	NCPlants	2010	0
Agriculture and Consumer Services, Department of	Noxious Weed Phytosanitary Tracking State	2006	4

Organization Name	Application Name	Initial Production Year	System Age
Agriculture and Consumer Services, Department of	Nursery Phytosanitary Tracking Federal	2004	6
Agriculture and Consumer Services, Department of	Nursery Phytosanitary Tracking State	2004	6
Agriculture and Consumer Services, Department of	Office Supplies Inventory System	1983	27
Agriculture and Consumer Services, Department of	Pesticide Inspection Forms (Miforms)	2007	3
Agriculture and Consumer Services, Department of	Pesticide Inspector Activity System	2004	6
Agriculture and Consumer Services, Department of	Pesticide Recertification System	2004	6
Agriculture and Consumer Services, Department of	Pesticide Registration	1979	31
Agriculture and Consumer Services, Department of	Plant Conservation Permit Inspection Reporting System Online	2005	5
Agriculture and Consumer Services, Department of	Plant Conservation Permit Inspection Tracking System Online	2005	5
Agriculture and Consumer Services, Department of	Plant Conservation Permit Request System Online	2005	5
Agriculture and Consumer Services, Department of	Rapid Entry Program for Market News	2004	6
Agriculture and Consumer Services, Department of	Seed Analysis System	1992	18
Agriculture and Consumer Services, Department of	Seed Lab System 2.0	2010	0
Agriculture and Consumer Services, Department of	Setoff Debt Collection System	2004	6
Agriculture and Consumer Services, Department of	Soft Serve System	1981	29
Agriculture and Consumer Services, Department of	Standards Lab Scheduling System	2006	4
Agriculture and Consumer Services, Department of	State Fair Entry System	1995	15
Agriculture and Consumer Services, Department of	State Fair Event Management System	2002	8
Agriculture and Consumer Services, Department of	State Fair Folk Festival	2000	10
Agriculture and Consumer Services, Department of	State Fair Livestock Exhibition	1995	15
Agriculture and Consumer Services, Department of	State Maillist System	1983	27
Agriculture and Consumer Services, Department of	Structural Pest Automated Inspection System	2001	9

Organization Name	Application Name	Initial Production Year	System Age
Agriculture and Consumer Services, Department of	Structural Pest Control Inspection & Billing System	1980	30
Agriculture and Consumer Services, Department of	Structural Pest Control Recertification System	1981	29
Agriculture and Consumer Services, Department of	Temporary and Part-time Payroll System	1998	12
Agriculture and Consumer Services, Department of	Tonnage System	2006	4
Agriculture and Consumer Services, Department of	Veterinary LIMS	2005	5
Agriculture and Consumer Services, Department of	WebGT	2009	1
Agriculture and Consumer Services, Department of	Witchweed	1996	14
Agriculture and Consumer Services, Department of	WNC State Fair Event Management System	2003	7
Alcoholic Beverage Control Commission	ABC Online	2001	9
Alcoholic Beverage Control Commission	ABC Permit System	1996	14
Alcoholic Beverage Control Commission	ABC Pricing System	2001	9
Alcoholic Beverage Control Commission	ABC Product Compliance System	2003	7
Alcoholic Beverage Control Commission	ABC Violation Tracking System	2003	7
Auditor, Office of the State	Electronic Publication System	2002	8
Auditor, Office of the State	OSA External website	2008	2
Auditor, Office of the State	SARA Internal Portal	2008	2
Auditor, Office of the State	Time Reporting System	2002	8
Budget and Management, Office of State	ACL Audit Application	2008	2
Budget and Management, Office of State	Budget Allotment Module ***	2004	6
Budget and Management, Office of State	Budget Preparation Module ***	1990	20
Budget and Management, Office of State	Budget Revision Module ***	1986	24
Budget and Management, Office of State	LINC, Census Lookup, State Comparisons	2002	8
Budget and Management, Office of State	OSBM Intranet Database Services	2003	7
Budget and Management, Office of State	Population Estimates and Projections	1976	34
Budget and Management, Office of State	Salary Control Module	1987	23

Organization Name	Application Name	Initial Production Year	System Age
Budget and Management, Office of State	SAS Forecast Server	2008	2
Commerce, Department of	Application Security Framework	2008	2
Commerce, Department of	AppTrack Application Processing	2010	0
Commerce, Department of	AppTrack Position Posting	2009	1
Commerce, Department of	BLIO Permits/Licensing Information Management System	2005	5
Commerce, Department of	Buildings and Sites	2009	1
Commerce, Department of	CDBG Grants Information System	2002	8
Commerce, Department of	Commerce CMS - Content Management System	2007	3
Commerce, Department of	Commerce Online Web Tools	1998	12
Commerce, Department of	Community Investment Reports	2004	6
Commerce, Department of	Economic Development Contact Book	2008	2
Commerce, Department of	Economic Development Intelligence System (EDIS)	2007	3
Commerce, Department of	International Firms Directory	2009	1
Commerce, Department of	JobLink	2008	2
Commerce, Department of	Local Area Issuances	2008	2
Commerce, Department of	Lyris ListManager 10.0	2006	4
Commerce, Department of	NCCOB Online	2002	8
Commerce, Department of	NCCOB Website	2004	6
Commerce, Department of	NCDWD FMIS Application	1980	30
Commerce, Department of	NCDWD Mobile Joblink Scheduling Application	2006	4
Commerce, Department of	NCDWD ncwia web portal	2003	7
Commerce, Department of	NCDWD WIA Reporting Application For WF+	2006	4
Commerce, Department of	NCDWD WorkforcePlus	2000	10
Commerce, Department of	Tourism Economic Impact	2008	2

Organization Name	Application Name	Initial Production Year	System Age
Commerce, Department of	Web Based CDBG Accomplishments Reporting System	2002	8
Commerce, Department of	Welcome Center Inventory Management	2008	2
Commerce, Department of	Welcome Center Statistics	2008	2
Controller, Office of the State	Cash Management Control System ***	1980	30
Controller, Office of the State	Common Payment Services	2001	9
Controller, Office of the State	Enhancing Accountability in Government through Leadership and Education	2008	2
Controller, Office of the State	HEAT	1998	12
Controller, Office of the State	HR/Payroll ERP	2008	2
Controller, Office of the State	Laser Check Payments	1994	16
Controller, Office of the State	NCAS DSS DATA WAREHOUSE ***	1996	14
Controller, Office of the State	NORTH CAROLINA ACCOUNTING SYSTEM (NCAS) (ENTERPRISE SERVER) ***	1991	19
Controller, Office of the State	OSC Learning Management System	2010	0
Controller, Office of the State	Personnel Management Information System (PMIS)	1977	33
Controller, Office of the State	PUBLIC WEB PRESENCE	2000	10
Controller, Office of the State	STATE PAYROLL ***	1983	27
Controller, Office of the State	Statewide Foreign Nationals Compliance Program	2005	5
Correction, Department of	Alcohol and Chemical Dependency Program	2008	2
Correction, Department of	Applicant Tracking System	2006	4
Correction, Department of	Business Information & Data System	2004	6
Correction, Department of	Cashless on the Net	2004	6
Correction, Department of	Community Service	2004	6

Organization Name	Application Name	Initial Production Year	System Age
Correction, Department of	Criminal Justice Partnership	2002	8
Correction, Department of	DCC Inventory Control System	2005	5
Correction, Department of	DOC Next Generation of OPUS - Architecture & Intake Process	2009	1
Correction, Department of	Drug Labs	2001	9
Correction, Department of	Electronic House Arrest	2002	8
Correction, Department of	Food Management System	2003	7
Correction, Department of	Gate Log System	2005	5
Correction, Department of	Inmates Telephone Pin #	2001	9
Correction, Department of	Job Order System	2005	5
Correction, Department of	Local Confinement Billing	2004	6
Correction, Department of	Maintenance Management	2003	7
Correction, Department of	Medical Operation Management	2001	9
Correction, Department of	Offender Population Unified System	1997	13
Correction, Department of	Offender Work Crew System	2006	4
Correction, Department of	Optical	2002	8
Correction, Department of	OPUS web apps (Ext)	2001	9
Correction, Department of	OPUS web apps (Int)	2002	8
Correction, Department of	Pharmacy	2000	10
Correction, Department of	PhotoID	1997	13
Correction, Department of	Remedy	1998	12
Correction, Department of	Roster Management	2004	6
Correction, Department of	Safety and Environmental Health Reporting System	2009	1
Correction, Department of	Sex Offender GPS	2007	3
Crime Control and Public Safety, Department of	28 Day Work Cycle	1984	26
Crime Control and Public Safety, Department of	Accident System	1984	26
Crime Control and Public Safety, Department of	Activity Reports	1984	26
Crime Control and Public Safety, Department of	ALE Case Tracking System (CTS - 1)	2005	5

Organization Name	Application Name	Initial Production Year	System Age
Crime Control and Public Safety, Department of	Aviation Documents	1984	26
Crime Control and Public Safety, Department of	Aviation System	1984	26
Crime Control and Public Safety, Department of	Bingo Licensing System	2002	8
Crime Control and Public Safety, Department of	CAMEO/TIER II	2002	8
Crime Control and Public Safety, Department of	Canine Activity	2004	6
Crime Control and Public Safety, Department of	CCPS Internet	2004	6
Crime Control and Public Safety, Department of	Chemical Radiological	1984	26
Crime Control and Public Safety, Department of	Citations	1984	26
Crime Control and Public Safety, Department of	CJIN Mobile Data Switch	1996	14
Crime Control and Public Safety, Department of	Collision Reconstruction	1984	26
Crime Control and Public Safety, Department of	Computer Assisted Dispatch (CAD)	1983	27
Crime Control and Public Safety, Department of	Consent to search	1984	26
Crime Control and Public Safety, Department of	Contacts Database	1999	11
Crime Control and Public Safety, Department of	Corrective Actions	1984	26
Crime Control and Public Safety, Department of	Crime Victim Compensation	1992	18
Crime Control and Public Safety, Department of	Daily Observation Reporting	1984	26
Crime Control and Public Safety, Department of	Daily Operations Logs	1984	26
Crime Control and Public Safety, Department of	DHS Grants Online	2004	6
Crime Control and Public Safety, Department of	Disaster Tracking	2004	6
Crime Control and Public Safety, Department of	DWI System	1984	26
Crime Control and Public Safety, Department of	EM_GMS	1996	14
Crime Control and Public Safety, Department of	EM_MOA	1996	14
Crime Control and Public Safety, Department of	EMAP	2005	5
Crime Control and Public Safety, Department of	EMPG	2004	6
Crime Control and Public Safety, Department of	Employee Holiday Time	1984	26
Crime Control and Public Safety, Department of	Employee Roster	1984	26
Crime Control and Public Safety, Department of	Employee Roster Report	1984	26
Crime Control and Public Safety, Department of	Employee Transfer Regular and Delayed	1984	26

Organization Name	Application Name	Initial Production Year	System Age
Crime Control and Public Safety, Department of	Employee Work Schedules	1984	26
Crime Control and Public Safety, Department of	Excess Property Database	1999	11
Crime Control and Public Safety, Department of	Firearms Tracking	2004	6
Crime Control and Public Safety, Department of	Flood Inundation Mapping & Alert Network	2002	8
Crime Control and Public Safety, Department of	Flood Mapping Info System	2000	10
Crime Control and Public Safety, Department of	Gas Mak Certification	2004	6
Crime Control and Public Safety, Department of	GMS	1996	14
Crime Control and Public Safety, Department of	Hazard Mitigation Planning	2004	6
Crime Control and Public Safety, Department of	Homeland Security Grants Management System	2004	6
Crime Control and Public Safety, Department of	In-Service Class Registration	2004	6
Crime Control and Public Safety, Department of	LESS Loan Program	2003	7
Crime Control and Public Safety, Department of	Logistics Resources	2005	5
Crime Control and Public Safety, Department of	Member Assistance team	2004	6
Crime Control and Public Safety, Department of	Message Text	1984	26
Crime Control and Public Safety, Department of	Missing Persons Database	1998	12
Crime Control and Public Safety, Department of	Mitigation Grants Management System	2004	6
Crime Control and Public Safety, Department of	NCDamp	2003	7
Crime Control and Public Safety, Department of	NCEM Time & Attendance System	2001	9
Crime Control and Public Safety, Department of	PAMS (Public Assistance Management System)	1997	13
Crime Control and Public Safety, Department of	Personal Information	1984	26
Crime Control and Public Safety, Department of	Personnel Action	1984	26
Crime Control and Public Safety, Department of	Physical Assessment Candidate Selection	2004	6
Crime Control and Public Safety, Department of	PIMA: Property & Inventory Management	2002	8
Crime Control and Public Safety, Department of	Post Chase Reporting	1984	26

Organization Name	Application Name	Initial Production Year	System Age
Crime Control and Public Safety, Department of	PreApp Reporting Database	2003	7
Crime Control and Public Safety, Department of	Promotional Process	1984	26
Crime Control and Public Safety, Department of	Recruiter Applicant	2004	6
Crime Control and Public Safety, Department of	Retired Employees	1984	26
Crime Control and Public Safety, Department of	Roster History	1984	26
Crime Control and Public Safety, Department of	SAVAN VINE Court	2008	2
Crime Control and Public Safety, Department of	SAVAN VINE Link/ VINE Watch/ VINE Photo	2002	8
Crime Control and Public Safety, Department of	SAVAN VINE Sex Offender Telephone Registry	2008	2
Crime Control and Public Safety, Department of	SCP CAD Call Log	2005	5
Crime Control and Public Safety, Department of	SCP Police PAK	2005	5
Crime Control and Public Safety, Department of	Service Log	1984	26
Crime Control and Public Safety, Department of	SHP Applicant	1984	26
Crime Control and Public Safety, Department of	Signal 22 / 24	1984	26
Crime Control and Public Safety, Department of	SPARTA	2006	4
Crime Control and Public Safety, Department of	Special Operations Project	1984	26
Crime Control and Public Safety, Department of	State Active Duty System	2001	9
Crime Control and Public Safety, Department of	Stored Vehicle System	1984	26
Crime Control and Public Safety, Department of	Temp Employees	1984	26
Crime Control and Public Safety, Department of	Training - CCPS	1984	26
Crime Control and Public Safety, Department of	Training Records	1984	26
Crime Control and Public Safety, Department of	Use of Force/Assault	1984	26
Crime Control and Public Safety, Department of	Volunteer Hours	1984	26
Crime Control and Public Safety, Department of	Warning Ticket System	1984	26
Cultural Resources, Department of	Accession Catalog	1998	12
Cultural Resources, Department of	Applicant Tracking - v4	2001	9
Cultural Resources, Department of	Archive-it	2003	7
Cultural Resources, Department of	Artifact Catalog	2002	8

Organization Name	Application Name	Initial Production Year	System Age
Cultural Resources, Department of	Attendance	1997	13
Cultural Resources, Department of	Audio Visual - RETIRED	2000	10
Cultural Resources, Department of	BIBS	1960	50
Cultural Resources, Department of	Bromelkamp (Pearl)	2001	9
Cultural Resources, Department of	CATEREASE	2005	5
Cultural Resources, Department of	DSS/Cognos - 1	2004	6
Cultural Resources, Department of	Encompass - RETIRED	2003	7
Cultural Resources, Department of	Keystone Library Automated System (KLAS)	1990	20
Cultural Resources, Department of	Lyrasis (Formerly Solinet)	2009	1
Cultural Resources, Department of	Mailman	2003	7
Cultural Resources, Department of	Manuscript and Archives Reference System - Phase 2	2008	2
Cultural Resources, Department of	MinutesToFilm	1999	11
Cultural Resources, Department of	NC Arts Grants Online (WESTAF)	2007	3
Cultural Resources, Department of	NCHR Subscribers	1989	21
Cultural Resources, Department of	NEWS	1989	21
Cultural Resources, Department of	North Carolina Highway Historical Markers	2006	4
Cultural Resources, Department of	Podcasting	2005	5
Cultural Resources, Department of	Re:Discovery/Proficio	1999	11
Cultural Resources, Department of	SCHEDS	1988	22
Cultural Resources, Department of	The Museum System	2010	0
Cultural Resources, Department of	TRAINING	2000	10
Cultural Resources, Department of	Vista-1	1999	11
Cultural Resources, Department of	Voyager	2002	8
Cultural Resources, Department of	XMICRO Suite	1988	22
Employment Security Commission	BENEFIT PAYMENTS UI	1986	24
Employment Security Commission	COMMON FOLLOWUP	1992	18

Organization Name	Application Name	Initial Production Year	System Age
Employment Security Commission	Employer UI Experience Rating	1989	21
Employment Security Commission	ESCS	1993	17
Employment Security Commission	Financial Accounting Reporting System	1989	21
Employment Security Commission	Foreign National Labor Certification	2002	8
Employment Security Commission	Internet Claim Services	1999	11
Employment Security Commission	Internet Tax Services	1998	12
Employment Security Commission	Intranet	1999	11
Employment Security Commission	INVENTORY CONTROL	1994	16
Employment Security Commission	MAGIC Total Service Desk	2000	10
Employment Security Commission	MISCELLANEOUS PAYMENT-TRA	1994	16
Employment Security Commission	NC CAREERS	1998	12
Employment Security Commission	PERSONNEL	1995	15
Employment Security Commission	SARAS	1997	13
Employment Security Commission	TAX	1986	24
Employment Security Commission	UI TAX IMAGING II	2005	5
Employment Security Commission	WAGE RECORD	1988	22
Environment and Natural Resources, Department of	305(b) and 303(d) Database	1997	13
Environment and Natural Resources, Department of	Agriculture Cost Share Program	2000	10
Environment and Natural Resources, Department of	Air Quality Budget	2001	9
Environment and Natural Resources, Department of	Air Quality Planning Modeling System	1996	14
Environment and Natural Resources, Department of	Air Quality Toxics Emergency Response	2003	7
Environment and Natural Resources, Department of	Air Quality Toxics Modeling	2005	5
Environment and Natural Resources, Department of	Ambient 1 Hour	2004	6
Environment and Natural Resources, Department of	Ambient AQI	2002	8
Environment and Natural Resources, Department of	Ambient PM 2.5 FRM	2007	3
Environment and Natural Resources, Department of	Ambient Sites	2003	7
Environment and Natural Resources, Department of	Animal Dailies Database	2004	6

Organization Name	Application Name	Initial Production Year	System Age
Environment and Natural Resources, Department of	Animal Record Keeping System	1985	25
Environment and Natural Resources, Department of	Application Xtender	2003	7
Environment and Natural Resources, Department of	Biennial Reporting System	2004	6
Environment and Natural Resources, Department of	BIMS	1999	11
Environment and Natural Resources, Department of	Biotics	2004	6
Environment and Natural Resources, Department of	Brownfields - IBEAM	2006	4
Environment and Natural Resources, Department of	BUDGET	2005	5
Environment and Natural Resources, Department of	Card Catalog System	1999	11
Environment and Natural Resources, Department of	Case Incident Reporting	2001	9
Environment and Natural Resources, Department of	CCPCUA	2001	9
Environment and Natural Resources, Department of	Chemical Accident Prevention Program (112r)	2007	3
Environment and Natural Resources, Department of	Cheops	2005	5
Environment and Natural Resources, Department of	CITE	2006	4
Environment and Natural Resources, Department of	Complaints	2003	7
Environment and Natural Resources, Department of	Computer Inventory Application (SQL Server) - 1	2006	4
Environment and Natural Resources, Department of	Confluence	2005	5
Environment and Natural Resources, Department of	Contract Processing System (IBEAM)	2008	2
Environment and Natural Resources, Department of	Contract Tracking	2000	10
Environment and Natural Resources, Department of	Cost Distribution System (Mainframe System)	1998	12
Environment and Natural Resources, Department of	Customer Service Tracking System	2003	7
Environment and Natural Resources, Department of	Dam Safety Inventory	2006	4
Environment and Natural Resources, Department of	DCM - CAMA Permit Tracker	1990	20
Environment and Natural Resources, Department of	DCM - CDAITS	2004	6
Environment and Natural Resources, Department of	DCM - Consistency Tracking Database	1987	23
Environment and Natural Resources, Department of	DEH DO Blog	2000	10

Organization Name	Application Name	Initial Production Year	System Age
Environment and Natural Resources, Department of	DEH DO Chat	2000	10
Environment and Natural Resources, Department of	DEH DO Documentum Scanning system	2004	6
Environment and Natural Resources, Department of	DEH DO FAS	2000	10
Environment and Natural Resources, Department of	DEH DO Helpdesk	2000	10
Environment and Natural Resources, Department of	DEH DO Simple Web Cal	2000	10
Environment and Natural Resources, Department of	DEH EHS BETS	2008	2
Environment and Natural Resources, Department of	DEH EHS Childhood Lead Poisoning Program Blood Lead Surveillance	1994	16
Environment and Natural Resources, Department of	DEH EHS Childhood Lead Poisoning Program Contact info	1998	12
Environment and Natural Resources, Department of	DEH EHS Childhood Lead Poisoning Program Environmental Sample Analysis	1998	12
Environment and Natural Resources, Department of	DEH EHS Childhood Lead Poisoning Program file processing routines	1994	16
Environment and Natural Resources, Department of	DEH EHS Childhood Lead Poisoning Program PEntry - Blood Lead Entry	1998	12
Environment and Natural Resources, Department of	DEH EHS LeadSiteActivity - DENR	2002	8
Environment and Natural Resources, Department of	DEH EHS Milk Database	2007	3
Environment and Natural Resources, Department of	DEH OSWP Large System Database	1994	16
Environment and Natural Resources, Department of	DEH OSWP Project Review	2008	2
Environment and Natural Resources, Department of	DEH OSWP Wade Online - DENR	1998	12
Environment and Natural Resources, Department of	DEH PHPM Bedding Licenses Database	1997	13
Environment and Natural Resources, Department of	DEH PHPM Surveillance database	2001	9
Environment and Natural Resources, Department of	DEH PHPM ULV Inventory	2005	5
Environment and Natural Resources, Department of	DEH PIO News Releases	2000	10
Environment and Natural Resources, Department of	DEH PWS Check Register	2007	3
Environment and Natural Resources, Department of	DEH PWS MOR Upload	2009	1

Organization Name	Application Name	Initial Production Year	System Age
Environment and Natural Resources, Department of	DEH PWS Next PWSID	2008	2
Environment and Natural Resources, Department of	DEH PWS SDWIS	2005	5
Environment and Natural Resources, Department of	DEH PWS SWAP - DENR	2003	7
Environment and Natural Resources, Department of	DEH RPS ERDS	2000	10
Environment and Natural Resources, Department of	DEH RPS EREB	2007	3
Environment and Natural Resources, Department of	DEH RPS MammoDb & MammData	2000	10
Environment and Natural Resources, Department of	DEH RPS RASCAL 3.0.3	2000	10
Environment and Natural Resources, Department of	DEH RPS RESRAD 6.3	2000	10
Environment and Natural Resources, Department of	DEH RPS RMSForm & RMSData	2000	10
Environment and Natural Resources, Department of	DEH RPS Simple Web Cal	2000	10
Environment and Natural Resources, Department of	DEH RPS StateMammoProgram & StateInspData	2000	10
Environment and Natural Resources, Department of	DEH RPS TANForm & TANData	2000	10
Environment and Natural Resources, Department of	DEH RPS TanningLetters & TanTablesV1	2000	10
Environment and Natural Resources, Department of	DEH RPS XRAYForm & XRAYData	2000	10
Environment and Natural Resources, Department of	DEH RPS XRAYLetters & XRAYTbls	2000	10
Environment and Natural Resources, Department of	DEH SS Recreational Water Quality	2007	3
Environment and Natural Resources, Department of	DEH SS Shellfish Sanitation	2007	3
Environment and Natural Resources, Department of	DEH TRN Operator Certification	2007	3
Environment and Natural Resources, Department of	DEH TRN RS Board	2007	3
Environment and Natural Resources, Department of	Disaster Debris Sites now named "EmergencyDebrisSites"	2004	6
Environment and Natural Resources, Department of	Dispersion Modeling	1988	22
Environment and Natural Resources, Department of	DMAC Web site	2005	5
Environment and Natural Resources, Department of	DMF - Biological Data Base	1979	31
Environment and Natural Resources, Department of	DMF - FIN	1999	11
Environment and Natural Resources, Department of	DPR Central Reservation System	2010	0
Environment and Natural Resources, Department of	DPR correspondence	2002	8

Organization Name	Application Name	Initial Production Year	System Age
Environment and Natural Resources, Department of	DPR Personnel	2003	7
Environment and Natural Resources, Department of	DSCAdb	2000	10
Environment and Natural Resources, Department of	DSS (Decision Support System)	2004	6
Environment and Natural Resources, Department of	DWQ Loans and Grants Management System	2007	3
Environment and Natural Resources, Department of	E-DAS	1993	17
Environment and Natural Resources, Department of	EEP Geodatabase	2007	3
Environment and Natural Resources, Department of	EEP Information Management System	2008	2
Environment and Natural Resources, Department of	EEP Project Cost Calculator	2010	0
Environment and Natural Resources, Department of	EEP Project Tracking System	2005	5
Environment and Natural Resources, Department of	Eligibility Database	1996	14
Environment and Natural Resources, Department of	Emission/Control Device Calculations	1992	18
Environment and Natural Resources, Department of	Emissions Inventory	2002	8
Environment and Natural Resources, Department of	Emissions Inventory Online	2003	7
Environment and Natural Resources, Department of	Emissions Source	2001	9
Environment and Natural Resources, Department of	Enforcement	1999	11
Environment and Natural Resources, Department of	Environmental Education & Interpretation Programs and Statistics	2002	8
Environment and Natural Resources, Department of	EXCON	2004	6
Environment and Natural Resources, Department of	External Web Site Content Management System	2007	3
Environment and Natural Resources, Department of	Facilities	2001	9
Environment and Natural Resources, Department of	Facilities Maintenance System	1998	12
Environment and Natural Resources, Department of	Facility Documents	2002	8
Environment and Natural Resources, Department of	Facility1	1998	12
Environment and Natural Resources, Department of	Federal Trust Fund Database	1996	14
Environment and Natural Resources, Department of	Fees/Permits	2001	9
Environment and Natural Resources, Department of	FileMaker Database	1994	16

Organization Name	Application Name	Initial Production Year	System Age
Environment and Natural Resources, Department of	Forest Development Program	1993	17
Environment and Natural Resources, Department of	Fort Fisher 4WD Permits	2003	7
Environment and Natural Resources, Department of	Genetics Animal Record Keeping System	1985	25
Environment and Natural Resources, Department of	Horticulture Database	2002	8
Environment and Natural Resources, Department of	Human Resources Applicant Database	1996	14
Environment and Natural Resources, Department of	Human Resources Employee Database	2000	10
Environment and Natural Resources, Department of	Husbandry Database (MS Access) - 1	2005	5
Environment and Natural Resources, Department of	IBEAM Computer Block Purchase Tool	2005	5
Environment and Natural Resources, Department of	I-BEAM Pork Tool	2005	5
Environment and Natural Resources, Department of	IBEAM-Fire Reporting System	2008	2
Environment and Natural Resources, Department of	Identification Cards for commissioned DPR personnel	2000	10
Environment and Natural Resources, Department of	Inactive Hazardous Sites	1999	11
Environment and Natural Resources, Department of	In-House Collections Database/Web Database	2001	9
Environment and Natural Resources, Department of	Inspection Planning	2007	3
Environment and Natural Resources, Department of	Inspections	2009	1
Environment and Natural Resources, Department of	iRECALL	2005	5
Environment and Natural Resources, Department of	ISTEPS Historical Data	2009	1
Environment and Natural Resources, Department of	iTRAK	2004	6
Environment and Natural Resources, Department of	Jira	2005	5
Environment and Natural Resources, Department of	Jive	2005	5
Environment and Natural Resources, Department of	Labworks Lims	2005	5
Environment and Natural Resources, Department of	Lease Program	1998	12
Environment and Natural Resources, Department of	Library Publications Database	1999	11

Organization Name	Application Name	Initial Production Year	System Age
Environment and Natural Resources, Department of	LWSP	1996	14
Environment and Natural Resources, Department of	Medical Animal Record Keeping System	1985	25
Environment and Natural Resources, Department of	Mining Permit Inventory	2006	4
Environment and Natural Resources, Department of	Museum Images Database	2001	9
Environment and Natural Resources, Department of	Museum Website	2000	10
Environment and Natural Resources, Department of	Natural Heritage Program Element Occurrence by Topo Quad	2001	9
Environment and Natural Resources, Department of	Natural Resource Inventory Database	2000	10
Environment and Natural Resources, Department of	Notifications	2001	9
Environment and Natural Resources, Department of	OASIS	2005	5
Environment and Natural Resources, Department of	Old Landfills Tracking	2000	10
Environment and Natural Resources, Department of	OnBoard Diagnostics	2003	7
Environment and Natural Resources, Department of	Online Registration System	1996	14
Environment and Natural Resources, Department of	Ozone/PM 2.5 Forecasting	2001	9
Environment and Natural Resources, Department of	P.O. Tracking	2001	9
Environment and Natural Resources, Department of	P2Rx Topic Hubs / Programs Database / Administration	1998	12
Environment and Natural Resources, Department of	Park Attendance	2004	6
Environment and Natural Resources, Department of	Parking Database	1996	14
Environment and Natural Resources, Department of	PartF	2005	5
Environment and Natural Resources, Department of	PARTIE	2003	7
Environment and Natural Resources, Department of	PEP	2005	5
Environment and Natural Resources, Department of	Permit Applications	2001	9
Environment and Natural Resources, Department of	Permit Writer	2002	8
Environment and Natural Resources, Department of	Point of Sale	2005	5
Environment and Natural Resources, Department of	Police Pak	2005	5
Environment and Natural Resources, Department of	Pollen	2002	8

Organization Name	Application Name	Initial Production Year	System Age
Environment and Natural Resources, Department of	Program Tracking	2009	1
Environment and Natural Resources, Department of	Public Relations Management System	2006	4
Environment and Natural Resources, Department of	Purchasing Database	1996	14
Environment and Natural Resources, Department of	Quickbooks	1995	15
Environment and Natural Resources, Department of	Ranger Database	2002	8
Environment and Natural Resources, Department of	RCRA Info - IBEAM	2005	5
Environment and Natural Resources, Department of	Recycling Markets Directory (DMRM)	1998	12
Environment and Natural Resources, Department of	Regional Underground Storage Tank Database	2000	10
Environment and Natural Resources, Department of	Reporting Tracking	2009	1
Environment and Natural Resources, Department of	RLIBY	1985	25
Environment and Natural Resources, Department of	Secretary's Correspondence Tracking System	2006	4
Environment and Natural Resources, Department of	Sediment Logistics Information Tracking - SILT	2008	2
Environment and Natural Resources, Department of	Septage Fee Collection	1999	11
Environment and Natural Resources, Department of	Soil Reports	2004	6
Environment and Natural Resources, Department of	Source Test	2005	5
Environment and Natural Resources, Department of	Speacial Activity Permit	2005	5
Environment and Natural Resources, Department of	Staff Directives	2004	6
Environment and Natural Resources, Department of	State Park Activities	2003	7
Environment and Natural Resources, Department of	State Park System Expansion	2003	7
Environment and Natural Resources, Department of	Statistical Analysis	1994	16
Environment and Natural Resources, Department of	Tax Certification now named "FieldOpsTCPFNot"	1998	12
Environment and Natural Resources, Department of	Temporary Employee Payroll	2004	6
Environment and Natural Resources, Department of	The Image Database	2004	6
Environment and Natural Resources, Department of	Tracker	1995	15
Environment and Natural Resources, Department of	Training Calendar	2003	7

Organization Name	Application Name	Initial Production Year	System Age
Environment and Natural Resources, Department of	UST - Registration/Permitting Focus Database	1986	24
Environment and Natural Resources, Department of	UST Reimbursement	1996	14
Environment and Natural Resources, Department of	UST STF Pre-approval	2006	4
Environment and Natural Resources, Department of	Vendor Database	2000	10
Environment and Natural Resources, Department of	Violations	2002	8
Environment and Natural Resources, Department of	Virtual Workroom	2005	5
Environment and Natural Resources, Department of	Volunteer Tracking System	1998	12
Environment and Natural Resources, Department of	War	2005	5
Environment and Natural Resources, Department of	WAR (weekly activity reports)	2005	5
Environment and Natural Resources, Department of	Waste Trader	2002	8
Environment and Natural Resources, Department of	Water Conservation	2005	5
Environment and Natural Resources, Department of	Web site	1994	16
Environment and Natural Resources, Department of	Well Contractors Database	2000	10
Environment and Natural Resources, Department of	What's Your Status	2004	6
Environment and Natural Resources, Department of	Whole Effluent Toxicity (WET) Selfmonitoring Database	1985	25
Environment and Natural Resources, Department of	WRISARS	2007	3
Environment and Natural Resources, Department of	WWR	2004	6
Environment and Natural Resources, Department of	Z Numbers Database	1996	14
Health and Human Services, Department of	Abuse/Grievances	2002	8
Health and Human Services, Department of	Adolescent Unit Active Treatment Documentation	2003	7
Health and Human Services, Department of	Adult Acute Admissions Active Treatment Documentation	2002	8
Health and Human Services, Department of	Adult Care Homes	2000	10
Health and Human Services, Department of	Adult Protective Services Registry	1993	17
Health and Human Services, Department of	Advocacy Incident Reporting - Murdoch	2005	5

Organization Name	Application Name	Initial Production Year	System Age
Health and Human Services, Department of	Ancillary Services Tracking System - Broughton	2002	8
Health and Human Services, Department of	ASPEN - Automated Survey Processing Environment	1999	11
Health and Human Services, Department of	Audit Confirmation Reports Website	2002	8
Health and Human Services, Department of	Automated Collection and Tracking System	1998	12
Health and Human Services, Department of	Behavioral Risk Factors Surveillance System	1987	23
Health and Human Services, Department of	Birth Defects Monitoring Program System	1997	13
Health and Human Services, Department of	Blood Glucose Monitoring	2001	9
Health and Human Services, Department of	Campus Census Tracking - Murdoch	2005	5
Health and Human Services, Department of	Care Plan System	2001	9
Health and Human Services, Department of	CareWare	2002	8
Health and Human Services, Department of	Case Management System for Voc Rehab	2001	9
Health and Human Services, Department of	Central Demographics	2001	9
Health and Human Services, Department of	Central Registry Child Abuse & Neglect	1981	29
Health and Human Services, Department of	Central Registry Child Abuse & Neglect FATALITIES	1993	17
Health and Human Services, Department of	Child Placement and Payment System	1990	20
Health and Human Services, Department of	Client Activities System	1999	11
Health and Human Services, Department of	Client Goals - Murdoch	2000	10
Health and Human Services, Department of	Client Information Database	1986	24
Health and Human Services, Department of	Client Inquiry	1999	11
Health and Human Services, Department of	Client Payroll - Murdoch	2000	10
Health and Human Services, Department of	Client Services Data Warehouse - CSDW	1999	11
Health and Human Services, Department of	Clinical Fusion	2003	7

Organization Name	Application Name	Initial Production Year	System Age
Health and Human Services, Department of	Common Name Database Services	2000	10
Health and Human Services, Department of	Computrition	1985	25
Health and Human Services, Department of	Consumer Data Warehouse	2000	10
Health and Human Services, Department of	Cost Accounting System	1980	30
Health and Human Services, Department of	Cost Reporting System for DMH/DD/SAS (Cost Finding)	2000	10
Health and Human Services, Department of	County Administration Reimbursement System	1975	35
Health and Human Services, Department of	County Billing	1997	13
Health and Human Services, Department of	Crisis Intervention Program	2003	7
Health and Human Services, Department of	CRP Budget and Outcomes	1999	11
Health and Human Services, Department of	CRP Service Reporting System	1996	14
Health and Human Services, Department of	DAAS Aging Resources Mgmt. System (ARMS)	2007	3
Health and Human Services, Department of	DAAS Disinterested Public Agent Guardian System	1997	13
Health and Human Services, Department of	DAAS Ombudsman Documentation and Information System (ODISNC)	2009	1
Health and Human Services, Department of	DAAS Special Assistance In-Home	2001	9
Health and Human Services, Department of	Datacard System - ADATC	2003	7
Health and Human Services, Department of	Datacard System - HR	1999	11
Health and Human Services, Department of	Daysheets	1980	30
Health and Human Services, Department of	Daysheets/County Admin Cost Interface	1984	26
Health and Human Services, Department of	DCD Bucketing System (formally, DCD TANF/MOE Monthly Reporting System)	2003	7
Health and Human Services, Department of	DCD Early Childhood Workforce System	1995	15
Health and Human Services, Department of	DCD Public Web Sites (Main, Admin, Intranet, Search)	2000	10

Organization Name	Application Name	Initial Production Year	System Age
Health and Human Services, Department of	DCD Regulatory System (Web, Admin, Laptop)	2000	10
Health and Human Services, Department of	DCD Subsidized Child Care Reimbursement	1995	15
Health and Human Services, Department of	Debt Setoff interface to DOR Controller's Office	2003	7
Health and Human Services, Department of	Dental Clinic Scheduling - Murdoch	2000	10
Health and Human Services, Department of	Dentoptix Digital X-Ray - VixWin	1999	11
Health and Human Services, Department of	DHHS Applicant Tracking System	1997	13
Health and Human Services, Department of	DHHS Cost Allocation System (for several divisions)	1996	14
Health and Human Services, Department of	DHHS Criminal Record Check System	1996	14
Health and Human Services, Department of	DHHS DocStore	2004	6
Health and Human Services, Department of	DHHS Exit Interview Application	2004	6
Health and Human Services, Department of	DHHS Online Customer Survey (SurveyMax)	2007	3
Health and Human Services, Department of	DHHS Output Reporting System	2001	9
Health and Human Services, Department of	DHHS Project Tracking and Financial Reporting system	2002	8
Health and Human Services, Department of	DHHS Provider Penalty Tracking System	2003	7
Health and Human Services, Department of	DHHS WIRM	2004	6
Health and Human Services, Department of	DHSR Contract/Jails/Planning/Web Programs- Read Only until 7/2011	1995	15
Health and Human Services, Department of	DHSR EMS Certification/Manpower/Inventory System- Read Only until 2012.	1993	17
Health and Human Services, Department of	DHSR Facilities Inventory System	2006	4
Health and Human Services, Department of	DHSR Long Term Care Initiative System	2000	10
Health and Human Services, Department of	DHSR Master Facility File	1993	17

Organization Name	Application Name	Initial Production Year	System Age
Health and Human Services, Department of	DHSR Medication Aide Testing System and Search Site.	2007	3
Health and Human Services, Department of	DHSR Nurse Aide/Health Care Personnel System	1993	17
Health and Human Services, Department of	Diet Cards & Label System	1988	22
Health and Human Services, Department of	Diet System	1988	22
Health and Human Services, Department of	Dietary Meal Cards - Murdoch	2002	8
Health and Human Services, Department of	DIRM Audit Trail Application/CNDS	2001	9
Health and Human Services, Department of	DIRM Operations Tracking System	2000	10
Health and Human Services, Department of	Disability Determination Federal Reporting	2004	6
Health and Human Services, Department of	DMA Audit Section Cost Report Systems (Home Office/Hospital/ICF/MR/Nursing Medicaid Cost Reporting)	1996	14
Health and Human Services, Department of	DMA Medicaid Accounting System	1980	30
Health and Human Services, Department of	DMA MQC Medicaid Quality Control Sampling	1989	21
Health and Human Services, Department of	DMA Nursing Home Assessment System (nursing cost report)	2006	4
Health and Human Services, Department of	DMA/DSS Employment Security Match	1988	22
Health and Human Services, Department of	DMA/DSS SSA State Online Query	1997	13
Health and Human Services, Department of	DMH Controlled Substance Regulatory System	1993	17
Health and Human Services, Department of	DMH DWI	2006	4
Health and Human Services, Department of	DMH NC Incident Reporting and Improvement System (IRIS)	2010	0
Health and Human Services, Department of	DPH Aid to Counties	2006	4
Health and Human Services, Department of	DRIVE	1999	11
Health and Human Services, Department of	Drug Utilization Review	2002	8

Organization Name	Application Name	Initial Production Year	System Age
Health and Human Services, Department of	DSDHH Client Tracking System	2003	7
Health and Human Services, Department of	DSDHH Emergency Alert System	2004	6
Health and Human Services, Department of	DSS 1571 Transfer/Data Entry Program	2001	9
Health and Human Services, Department of	DSS Adoption Index Mgmt System	1987	23
Health and Human Services, Department of	DSS Economic Independence Help Desk System	1998	12
Health and Human Services, Department of	DSS Family Resource Center (FRC) Web Application	1998	12
Health and Human Services, Department of	DSS Intensive Family Preservation Service (IFPS) Web Application	2006	4
Health and Human Services, Department of	DSS Lifeline Telephone Discount Match	1986	24
Health and Human Services, Department of	DSS Multiple Response System	2005	5
Health and Human Services, Department of	DSS Quality Control Sampling Food Stamps	1988	22
Health and Human Services, Department of	DSS Refugee Information System	1997	13
Health and Human Services, Department of	DSS State Maternity Home Fund- Retired 2009.	1986	24
Health and Human Services, Department of	DSS/DMA IRS DIFSLA 1099 Match	1987	23
Health and Human Services, Department of	DSS/DMA- MCI - PARIS - VA Match	1986	24
Health and Human Services, Department of	DSS/DMA SSA Beneficiary Data Exchange BENDEX	1987	23
Health and Human Services, Department of	DSS/DMA SSA Beneficiary Earnings Exchange (BEER)	1986	24
Health and Human Services, Department of	DSS/DMA SSA State Data Exchange	1987	23
Health and Human Services, Department of	DSS/DMA SSA Third Party Query (State Verification & Exchange System)	1992	18
Health and Human Services, Department of	Duke Energy Discounts	1979	31
Health and Human Services, Department of	DVR Financial System	1986	24

Organization Name	Application Name	Initial Production Year	System Age
Health and Human Services, Department of	Dynamic Premier Series LIS	1999	11
Health and Human Services, Department of	Electronic Birth Certificate System (legacy)	1998	12
Health and Human Services, Department of	ELECTRONIC FUNDS TRANSFER SYSTEM (EFT)	1996	14
Health and Human Services, Department of	Electronic Services System	1993	17
Health and Human Services, Department of	Eligibility Information System (EIS)	1981	29
Health and Human Services, Department of	Employee Health	1995	15
Health and Human Services, Department of	Enterprise Program Integrity Control System	2000	10
Health and Human Services, Department of	EPIS	1991	19
Health and Human Services, Department of	Event Tracking	2000	10
Health and Human Services, Department of	FIPP Database	2004	6
Health and Human Services, Department of	Food Stamps Information System	1983	27
Health and Human Services, Department of	Foster Care Facility Licensing	1984	26
Health and Human Services, Department of	Fraud & Abuse Detection System (FADS)	2001	9
Health and Human Services, Department of	Geriatric Admissions Active Treatment Documentation	2002	8
Health and Human Services, Department of	Health Services Information System (HSIS)	1985	25
Health and Human Services, Department of	Healthcare Enterprise and Accounts Receivable Tracking System - Affinity (HEARTS)	1999	11
Health and Human Services, Department of	HEARTS Database Reports	2000	10
Health and Human Services, Department of	HexLab LIS System	1999	11
Health and Human Services, Department of	HIV/AIDS Counseling and Testing System	1983	27
Health and Human Services, Department of	HIV/AIDS Reporting System (eHARS)	1983	27
Health and Human Services, Department of	Holland-void	2010	0
Health and Human Services, Department of	HR Database	1998	12

Organization Name	Application Name	Initial Production Year	System Age
Health and Human Services, Department of	Integrated Payment and Reporting System	2001	9
Health and Human Services, Department of	IT Project Job Costing (IPJC)	1997	13
Health and Human Services, Department of	Ivis Badging System	1998	12
Health and Human Services, Department of	Lab Corp	2001	9
Health and Human Services, Department of	Lab Information System - Caswell	2000	10
Health and Human Services, Department of	Lab Requests	2001	9
Health and Human Services, Department of	Lab. Billing System	1988	22
Health and Human Services, Department of	LIEAP	1992	18
Health and Human Services, Department of	LOCUS-RETIRED	2001	9
Health and Human Services, Department of	MC/Plus Pharmacy System	1995	15
Health and Human Services, Department of	MDS Raven	2002	8
Health and Human Services, Department of	Medicaid Allocation Costs Reporting	1985	25
Health and Human Services, Department of	Medical Clinic Scheduling - Murdoch	2000	10
Health and Human Services, Department of	Medical Services Tracking	1998	12
Health and Human Services, Department of	Medication History Database	2002	8
Health and Human Services, Department of	Menu Management System	1995	15
Health and Human Services, Department of	MMIS	1979	31
Health and Human Services, Department of	Mortality Medical Data Systems	1992	18
Health and Human Services, Department of	MP2 System	1995	15
Health and Human Services, Department of	National Violent Death Reporting System	2004	6
Health and Human Services, Department of	NC Cancer Registry (NC CCR) Eureka	2002	8
Health and Human Services, Department of	NC EDSS	2007	3
Health and Human Services, Department of	NC GOLD (NTESS)	1991	19
Health and Human Services, Department of	NCcareLINK	2007	3
Health and Human Services, Department of	NCFast On-line Verification	2004	6
Health and Human Services, Department of	NCFast SDI	2006	4

Organization Name	Application Name	Initial Production Year	System Age
Health and Human Services, Department of	Niku Portfolio Manager	2002	8
Health and Human Services, Department of	North Carolina Accounting System Interfaces	2002	8
Health and Human Services, Department of	North Carolina Immunization Registry	2005	5
Health and Human Services, Department of	Notice of Participation / Completion Certificate Writer	2001	9
Health and Human Services, Department of	Occupational Surveillance	1999	11
Health and Human Services, Department of	OHA Hearings & Appeals Tracking System	1993	17
Health and Human Services, Department of	OOO Contracts Database - To be Replaced 2010	2000	10
Health and Human Services, Department of	OOO Overdue Check System	1997	13
Health and Human Services, Department of	OOO Program Management Database-Retired	2004	6
Health and Human Services, Department of	OOO Property & Construction	1999	11
Health and Human Services, Department of	OOO Subrecipient Monitoring Systems-Retired	2003	7
Health and Human Services, Department of	Operator Switchboard	1999	11
Health and Human Services, Department of	OSME Medical Examiner's System	1972	38
Health and Human Services, Department of	Personal Planning System (PPS)	1988	22
Health and Human Services, Department of	Police Incident/Investigation Report	2002	8
Health and Human Services, Department of	Pregnancy Risk Assessment Monitoring System	1998	12
Health and Human Services, Department of	PreMIS - Pre-Hospital Medical Information System/CIS - Credentialing Information System	2001	9
Health and Human Services, Department of	Provider Link	2004	6
Health and Human Services, Department of	PSI Scheduling Div A	2002	8
Health and Human Services, Department of	PSI Scheduling Div P	2002	8

Organization Name	Application Name	Initial Production Year	System Age
Health and Human Services, Department of	Psychiatric Rehabilitation Unit Active Treatment Documentation	2003	7
Health and Human Services, Department of	Public Health Information Network (PHIN/HAN)	2002	8
Health and Human Services, Department of	Purchase of Medical Care Services	1981	29
Health and Human Services, Department of	QI Accident Injury Tracking & Reporting - Murdoch	2000	10
Health and Human Services, Department of	QI Medication Error Tracking & Reporting - Murdoch	2000	10
Health and Human Services, Department of	QI Utilization & Review Scheduling & reporting - Murdoch	2000	10
Health and Human Services, Department of	Radiology	1996	14
Health and Human Services, Department of	Radiology System	2002	8
Health and Human Services, Department of	RAP Summeries System	2002	8
Health and Human Services, Department of	Replacement Checks System	1996	14
Health and Human Services, Department of	Restraint Information Tracking - Murdoch	2000	10
Health and Human Services, Department of	Riverbend School Active Treatment Documentation	2004	6
Health and Human Services, Department of	Services Information System	1980	30
Health and Human Services, Department of	Sexually Transmitted Disease Management Information System (retired)	1993	17
Health and Human Services, Department of	Special Assistance for the Blind	1997	13
Health and Human Services, Department of	Staff Development Training Mangement - Murdoch	2000	10
Health and Human Services, Department of	Staff Training/Development System	1988	22
Health and Human Services, Department of	Star Lab	1996	14
Health and Human Services, Department of	StarLIMS	2008	2
Health and Human Services, Department of	System 9000 Access Control	1999	11

Organization Name	Application Name	Initial Production Year	System Age
Health and Human Services, Department of	Targeted Program Tracking Database	2008	2
Health and Human Services, Department of	Timekeeping & Payroll	2001	9
Health and Human Services, Department of	Transaction Billing System	1984	26
Health and Human Services, Department of	Transition Services Request Tracking & Reporting - Murdoch	2000	10
Health and Human Services, Department of	Treatment Planning	2000	10
Health and Human Services, Department of	Unusual Events Reporting System	2004	6
Health and Human Services, Department of	Utilization Review of Detox/Crisis Services	2000	10
Health and Human Services, Department of	Utilization Review System	2003	7
Health and Human Services, Department of	Vaccine Manager	1999	11
Health and Human Services, Department of	Vital Records Accounting System	1999	11
Health and Human Services, Department of	Vital Records Adoptions and Legitimacy	2000	10
Health and Human Services, Department of	Vital Records Birth Index System	1985	25
Health and Human Services, Department of	Vital Records RVS system (all modules - legacy)	1988	22
Health and Human Services, Department of	Vitek (Patient Data)	1996	14
Health and Human Services, Department of	Voc Rehab Asset Inventory / Tracking System	1998	12
Health and Human Services, Department of	Voc Rehab Budget System	1999	11
Health and Human Services, Department of	Voc Rehab CAP Database	1998	12
Health and Human Services, Department of	Voc Rehab Director's Correspondence Program	1999	11
Health and Human Services, Department of	Voc Rehab Independent Living Attendant Care	1992	18
Health and Human Services, Department of	Voc Rehab Purchase Requisition System	2001	9
Health and Human Services, Department of	Voc Rehab Staff Development and Training System	2002	8

Organization Name	Application Name	Initial Production Year	System Age
Health and Human Services, Department of	Voc Rehab Travel System	2000	10
Health and Human Services, Department of	VR Social Security Reimbursement	1995	15
Health and Human Services, Department of	WCS Web	2005	5
Health and Human Services, Department of	Winscribe	2000	10
Health and Human Services, Department of	Women Infants & Children (WIC)	1975	35
Health and Human Services, Department of	Work Activity System	2000	10
Health and Human Services, Department of	Workers Comp	2003	7
Health and Human Services, Department of	Working Patient Payment System	1996	14
Health and Human Services, Department of	Workshop Asset Inventory	1998	12
Industrial Commission - Workers' Compensation	3m Core Grouping Inpatient Interactive Module	2000	10
Industrial Commission - Workers' Compensation	Mainframe Host-on-Demand	1975	35
Industrial Commission - Workers' Compensation	Mediation	2000	10
Industrial Commission - Workers' Compensation	NCIC Vault	2009	1
Industrial Commission - Workers' Compensation	NCIC Website Searchable Databases	2000	10
Industrial Commission - Workers' Compensation	PPD2 - Partial Permanent Disability	2003	7
Industrial Commission - Workers' Compensation	RightFax	2003	7
Industrial Commission - Workers' Compensation	Scanning and Indexing	2009	1
Information Technology Services, Office of	Applicant Tracking - v2	1998	12
Information Technology Services, Office of	Avaya Communications Manager x.0	2003	7
Information Technology Services, Office of	Cisco MARS	2007	3
Information Technology Services, Office of	Electronic Document Management	2007	3
Information Technology Services, Office of	Enterprise Active Directory	2010	0
Information Technology Services, Office of	Enterprise Interactive Voice Response	2007	3
Information Technology Services, Office of	Exchange	2007	3
Information Technology Services, Office of	Governor's web site, Lt. Governor's web site	2000	10
Information Technology Services, Office of	Interaction Center	2003	7

Organization Name	Application Name	Initial Production Year	System Age
Information Technology Services, Office of	ITS Web Presence	2001	9
Information Technology Services, Office of	Living Disaster Recovery Planning System (LDRPS)	2008	2
Information Technology Services, Office of	MailDMZ (Relay & Filtering)	2006	4
Information Technology Services, Office of	NC OneMap Viewer	2005	5
Information Technology Services, Office of	NC State Web Portal	2001	9
Information Technology Services, Office of	NCCalendar - Oracle	1998	12
Information Technology Services, Office of	NCID	2006	4
Information Technology Services, Office of	NCMail - Critical Path	1998	12
Information Technology Services, Office of	North Carolina - Information Security and Analysis Center (NC-ISAC)	2007	3
Information Technology Services, Office of	Portfolio Management Tool	2005	5
Information Technology Services, Office of	Project Collaboration	2007	3
Information Technology Services, Office of	Remedy - ITSM + ITAM	2007	3
Information Technology Services, Office of	Risk Assessment Tool	2007	3
Information Technology Services, Office of	SAS IT Resource Manager/ IT Chargeback Management	2008	2
Information Technology Services, Office of	Software Quality Assurance Service (SQA)	2007	3
Information Technology Services, Office of	Streaming Media	2000	10
Information Technology Services, Office of	TOMS	1999	11
Information Technology Services, Office of	Video Conferencing Scheduling	1998	12
Insurance, Department of	Code Qualifications Board Database	2000	10
Insurance, Department of	Enhanced Manufactured Building Tracking and Information System (EMBTIS)	2009	1
Insurance, Department of	Exam Database	2001	9
Insurance, Department of	Fire and Rescue Safety Tracking System (FRSTS)	2007	3

Organization Name	Application Name	Initial Production Year	System Age
Insurance, Department of	Fire Safety Standard Management System (FSSMS)	2009	1
Insurance, Department of	Home Inspectors Board Certification Database	1996	14
Insurance, Department of	License Information	1998	12
Insurance, Department of	Medicare Sup Prem Comp	2001	9
Insurance, Department of	OTIS (Operations Tracking Information System)	2003	7
Insurance, Department of	Plan Tracker (Private Plan Review)-OSFM-Eng	2006	4
Insurance, Department of	Plan Tracker (State Plan Review)-OSFM-Eng	2000	10
Insurance, Department of	PPO Reviews	2001	9
Insurance, Department of	Provider Complaints	1999	11
Insurance, Department of	Pyrotechnics Safety Management System (PSMS)	2010	0
Insurance, Department of	Risk Insurance Management Enterprise System	2003	7
Insurance, Department of	Seniors Health Insurance Information Program (SHIIP) Database	2002	8
Insurance, Department of	SITS (SHIIP Information Technology Service)	2010	0
Insurance, Department of	Teammate	2002	8
Justice, Department of	AG Address Confidentiality Program	2003	7
Justice, Department of	AG Case Tracking	2001	9
Justice, Department of	AG Class Action	2001	9
Justice, Department of	AG Consumer Protection	1997	13
Justice, Department of	AG Environmental Protection	1999	11
Justice, Department of	AG Health and Public Asst	2000	10
Justice, Department of	AG Human Services/ Broughton	2005	5

Organization Name	Application Name	Initial Production Year	System Age
Justice, Department of	AG Human Services/ Cherry Hill	2005	5
Justice, Department of	AG Human Services/ Dorothea Dix	1999	11
Justice, Department of	AG Human Services/ Umstead	2005	5
Justice, Department of	AG Insurance	1996	14
Justice, Department of	AG Labor	1996	14
Justice, Department of	AG Law Enforcement	1999	11
Justice, Department of	AG Medicaid Fraud Investigations/ Hummingbird	2001	9
Justice, Department of	AG Personnel Database (PE)	1999	11
Justice, Department of	AG RWAY	2000	10
Justice, Department of	AG Special Litigation - Criminal	2001	9
Justice, Department of	AG Special Litigation - Tobacco	2005	5
Justice, Department of	AG Telemarketing	2003	7
Justice, Department of	AG Tort Claims	2000	10
Justice, Department of	AG Transportation/Hummingbird	2002	8
Justice, Department of	Batch Print Web Site	2005	5
Justice, Department of	CCH	1976	34
Justice, Department of	Concealed Handgun Permit	1995	15
Justice, Department of	Crime Reporting	2000	10
Justice, Department of	Crime reporting Web Site	2000	10
Justice, Department of	CRMS	1992	18
Justice, Department of	DCI Activities Database	1997	13
Justice, Department of	DCI Address System	1998	12
Justice, Department of	DCI Audit ORI	1998	12
Justice, Department of	DCI Forms Inventory	1987	23
Justice, Department of	DCI Mail Log Tracking	1996	14
Justice, Department of	DCI Terminal Billing	2000	10
Justice, Department of	DOJ Asset Inventory System	2008	2

Organization Name	Application Name	Initial Production Year	System Age
Justice, Department of	DOJ BEACON Database (fka DOJ Employee System)	2000	10
Justice, Department of	DOJ Intranet Web Site	2003	7
Justice, Department of	DOJ JustUs (Face Book)	2001	9
Justice, Department of	DOJ Maintenance Tracking System	2008	2
Justice, Department of	DOJ Public Web Site	2004	6
Justice, Department of	Firearms Inventory	1998	12
Justice, Department of	FLAIRS	2008	2
Justice, Department of	Full Authority	1995	15
Justice, Department of	HR Training	2008	2
Justice, Department of	Justice Academy Registration	2004	6
Justice, Department of	Justice Academy Web Site	2005	5
Justice, Department of	Justice Agent Overtime	1983	27
Justice, Department of	Justice Employee Leave	1988	22
Justice, Department of	Kentico CMS	2009	1
Justice, Department of	LEMS/JX	1983	27
Justice, Department of	Managed Care Patients Assistance	2005	5
Justice, Department of	NCATS	2008	2
Justice, Department of	Omnixx (EUI)	2003	7
Justice, Department of	Ops Tag Check (OTC)	2004	6
Justice, Department of	Private Protection Services	1998	12
Justice, Department of	Project Issue Log	2002	8
Justice, Department of	Pseudoephedrine Tracking System	2007	3
Justice, Department of	Recovered Vehicles	1971	39
Justice, Department of	SAFIS	2008	2
Justice, Department of	SBI Agent Time Reporting	1983	27
Justice, Department of	SBI DNA Specimen Manager	1999	11
Justice, Department of	SBI Equipment Inventory	1982	28

Organization Name	Application Name	Initial Production Year	System Age
Justice, Department of	SBI Intelligence/ Hummingbird	2003	7
Justice, Department of	SBI On-Call System	1996	14
Justice, Department of	SBI Public Web Site	2005	5
Justice, Department of	SBI Roster	1982	28
Justice, Department of	SBI SOI - Special Funds	1991	19
Justice, Department of	SBI Supply Order and Inventory	1988	22
Justice, Department of	SBI Tape Log Application	1998	12
Justice, Department of	SBI Training and Career Development	1993	17
Justice, Department of	Sex Offender Registration	2004	6
Justice, Department of	Sex Offender Registry Public Web Site	1998	12
Justice, Department of	SOR National Web Site	2005	5
Justice, Department of	SOR Picture Application	2007	3
Justice, Department of	State Property Incident Report	1999	11
Justice, Department of	TCP/IP Address	1998	12
Justice, Department of	TRACS T&S	2009	1
Justice, Department of	Traffic Stops System (TSS)	2000	10
Justice, Department of	Wildlife	2005	5
Juvenile Justice and Delinquency Prevention, Department of	HR Applicant Tracking System	2007	3
Juvenile Justice and Delinquency Prevention, Department of	JCPC Client Tracking and Money Funding	2003	7
Juvenile Justice and Delinquency Prevention, Department of	North Carolina Juvenile Online Information Network (NC-JOIN)	2003	7
Juvenile Justice and Delinquency Prevention, Department of	Policy Management Database	2006	4
Juvenile Justice and Delinquency Prevention, Department of	Student Trust Fund (STF)	2005	5
Juvenile Justice and Delinquency Prevention, Department of	Tracking and Reporting of Incidents System (TROI)	2006	4

Organization Name	Application Name	Initial Production Year	System Age
Labor, Department of	Apprenticeship	2006	4
Labor, Department of	ASH Inspections	2002	8
Labor, Department of	Boiler Inspections	2005	5
Labor, Department of	Document Imaging	2001	9
Labor, Department of	Elevator Inspections	2001	9
Labor, Department of	Wage & Hour Tracking	2001	9
Labor, Department of	Word Case Tracking	2002	8
North Carolina Community Colleges	College Data Accounting System	1986	24
North Carolina Community Colleges	Current GED System	2002	8
North Carolina Community Colleges	Data Warehouse - 2	2001	9
North Carolina Community Colleges	Legacy GED System	1991	19
North Carolina Community Colleges	SIRSI Library System	2001	9
Public Instruction, Department of	2020	1999	11
Public Instruction, Department of	ABC Tools	1994	16
Public Instruction, Department of	ABC Tools Registration	2007	3
Public Instruction, Department of	ABCs Reporting	2003	7
Public Instruction, Department of	AMTR Media and Tech Survey	2000	10
Public Instruction, Department of	ARRA	2010	0
Public Instruction, Department of	BUD at LEAs	1997	13
Public Instruction, Department of	Budget Allotments	1993	17
Public Instruction, Department of	Byrd	1995	15
Public Instruction, Department of	Career Technical Education Reporting and Analysis System	2008	2
Public Instruction, Department of	Cash Management	1991	19
Public Instruction, Department of	CEDARS - Data Warehouse	2010	0
Public Instruction, Department of	CEDARS Unique_ID	2009	1
Public Instruction, Department of	CEDARS User Registration (UID-Student/Staff & CDW)	2009	1

Organization Name	Application Name	Initial Production Year	System Age
Public Instruction, Department of	CEDARS: Oracle Service Oriented Architecture / Managed File Transfer Services (MFTS)	2009	1
Public Instruction, Department of	Change Password Database	2000	10
Public Instruction, Department of	Charter School Process	2000	10
Public Instruction, Department of	Child Nutrition Application and Claims Processing	2006	4
Public Instruction, Department of	Child Nutrition Direct Certification and Verification	2009	1
Public Instruction, Department of	Child Nutrition Reporting	2003	7
Public Instruction, Department of	Collection Dates Submission System	2008	2
Public Instruction, Department of	Common Follow-Up	1997	13
Public Instruction, Department of	Comprehensive Exceptional Children Accountability System (CECAS)	2003	7
Public Instruction, Department of	DCP - IDEA - Vocats Web Site	2000	10
Public Instruction, Department of	DCVR	2006	4
Public Instruction, Department of	Disciplinary Data Collection	2005	5
Public Instruction, Department of	DPI Intranet	2009	1
Public Instruction, Department of	DPI Security	2005	5
Public Instruction, Department of	DPI UERS Send	2005	5
Public Instruction, Department of	Dropout	1996	14
Public Instruction, Department of	Duplicating	1997	13
Public Instruction, Department of	Easysoft (Child Nutrition)	2003	7
Public Instruction, Department of	EC Grants	2002	8
Public Instruction, Department of	EC Workshops Institute	2007	3
Public Instruction, Department of	EDDIE School Name and Address	2010	0
Public Instruction, Department of	Edmail	2004	6
Public Instruction, Department of	Education Directory and Demographical Information Exchange	2009	1

Organization Name	Application Name	Initial Production Year	System Age
Public Instruction, Department of	ERaCA	2010	0
Public Instruction, Department of	E-RATE	2006	4
Public Instruction, Department of	External GL	1986	24
Public Instruction, Department of	Federal Data Collection - LEP, Immigrant	2008	2
Public Instruction, Department of	Federal Data Collection - SES, Choice, Homeless, TAS, ESSR, N&D, School Improvement, LEA Improvement	2007	3
Public Instruction, Department of	GForge	2006	4
Public Instruction, Department of	Govenor's School	1986	24
Public Instruction, Department of	Grade Race and Sex	1997	13
Public Instruction, Department of	Graduate Intention Survey (GDVS)	2008	2
Public Instruction, Department of	Human Resource Management System (HRMS)	2002	8
Public Instruction, Department of	ILP DPI	2002	8
Public Instruction, Department of	Information Access System	1997	13
Public Instruction, Department of	IRM (Internal BUD at DPI)	1997	13
Public Instruction, Department of	LEA Bank Recon	1990	20
Public Instruction, Department of	Learn and Earn Enrollment Verification	2008	2
Public Instruction, Department of	Legato Networker	2008	2
Public Instruction, Department of	Licensure Imaging	1997	13
Public Instruction, Department of	Licensure Indexing	1998	12
Public Instruction, Department of	Licensure Management System	2000	10
Public Instruction, Department of	Licensure Revocation	2001	9
Public Instruction, Department of	Licensure SSN Delete	2004	6
Public Instruction, Department of	Lic-Sal Web Site	1998	12
Public Instruction, Department of	Local AIG Plan	2010	0
Public Instruction, Department of	LPS CTE	2000	10

Organization Name	Application Name	Initial Production Year	System Age
Public Instruction, Department of	Lyris List Server	2002	8
Public Instruction, Department of	MatchCount	2008	2
Public Instruction, Department of	Meetings	2008	2
Public Instruction, Department of	MFR/AFR	1979	31
Public Instruction, Department of	MIS 2000	2000	10
Public Instruction, Department of	NBPTS DPI	1999	11
Public Instruction, Department of	NC Symposium Sign-up	2008	2
Public Instruction, Department of	NC WISE Course Code Database Utility	2009	1
Public Instruction, Department of	NC WISE Training Registration and Administration	2008	2
Public Instruction, Department of	NCAS Cognos Reporting/Budget Status Reports	1995	15
Public Instruction, Department of	NCAS Internal Accounting System	1995	15
Public Instruction, Department of	NCWISE	2002	8
Public Instruction, Department of	NCWISE OWL	1999	11
Public Instruction, Department of	Non Public Teaching Experience Credit	2000	10
Public Instruction, Department of	Novell Suite (Academic ALA)	1995	15
Public Instruction, Department of	Nsure Audit	2008	2
Public Instruction, Department of	OTISS	2007	3
Public Instruction, Department of	Parking Calendar (Shareaspace)	2008	2
Public Instruction, Department of	Praxis	2001	9
Public Instruction, Department of	Principals Monthly Report	1982	28
Public Instruction, Department of	Professional Personnel Activity Report (PPAR)	1984	26
Public Instruction, Department of	Property Insurance Loss	1986	24
Public Instruction, Department of	Property Insurance Policy	1986	24
Public Instruction, Department of	Public Positive Behavior Support 2 (PBS2) Assessment Report	2008	2

Organization Name	Application Name	Initial Production Year	System Age
Public Instruction, Department of	Ringsphere	2005	5
Public Instruction, Department of	Salary System	2000	10
Public Instruction, Department of	SBE Future Agendas	2003	7
Public Instruction, Department of	SBE Policy Manual	1991	19
Public Instruction, Department of	School Activity Report	1990	20
Public Instruction, Department of	School Bus Surplus	2003	7
Public Instruction, Department of	School Report Card	2002	8
Public Instruction, Department of	School_Membership	2008	2
Public Instruction, Department of	SDLC_Docs	2008	2
Public Instruction, Department of	Senate Bill 2	1993	17
Public Instruction, Department of	Server Hardware CM Application	2009	1
Public Instruction, Department of	SNA	2000	10
Public Instruction, Department of	Teach4NC Website	2003	7
Public Instruction, Department of	Technology Funds	2008	2
Public Instruction, Department of	TIMS (Transportation Information Management System)	1986	24
Public Instruction, Department of	TOPS	1992	18
Public Instruction, Department of	Training.dpi.state.nc.us	2003	7
Public Instruction, Department of	UERS	1988	22
Public Instruction, Department of	VPSTeacherApplication	2008	2
Public Instruction, Department of	WinScan	1995	15
Public Instruction, Department of	Writing Instruction System (WIS)	2008	2
Revenue, Department of	Accounts Receivable (AR)	2004	6
Revenue, Department of	Bankruptcy Tracking	2005	5
Revenue, Department of	Data Capture System (DCS)	2000	10
Revenue, Department of	DOR Core Banking	2006	4
Revenue, Department of	Electronic Filing for Individual Income (ELF)	2000	10
Revenue, Department of	Electronics Funds Transfer (EFT)	1994	16

Organization Name	Application Name	Initial Production Year	System Age
Revenue, Department of	Fuel Tracking System	2007	3
Revenue, Department of	IFTA Internet	2004	6
Revenue, Department of	Integrated Tax Administration System (ITAS) ***	1995	15
Revenue, Department of	Java-Enabled Tax Applications (JETS)	2000	10
Revenue, Department of	Online Filing and Payments (OFP)	2002	8
Revenue, Department of	Revenue Collections and Analysis (RCA)	2001	9
Revenue, Department of	TACC (Taxpayer Assistance and Collection Center)	2003	7
Revenue, Department of	Unauthorized Substances (USUB)	1997	13
Revenue, Department of	Vista	1992	18
Secretary of State, Department of the	SOSKB	2000	10
State Board of Elections	Campaign Finance Org	2004	6
State Board of Elections	Campaign Finance Remote	2002	8
State Board of Elections	SEIMS	1999	11
State Board of Elections	UNITY	2008	2
State Board of Elections	WBET	2008	2
Transportation, Department of	511 Traveler Information System	2004	6
Transportation, Department of	Asset Management System (AMS)	2007	3
Transportation, Department of	Attribute Road Inventory Data Tools (ARID)	2006	4
Transportation, Department of	Aviation Unit	2000	10
Transportation, Department of	Bicycle Unit	2000	10
Transportation, Department of	Bridge Maintenance	1987	23
Transportation, Department of	Business Websites	2005	5
Transportation, Department of	Commission on Accreditation for Law Enforcement Agencies (CALEA)	2008	2

Organization Name	Application Name	Initial Production Year	System Age
Transportation, Department of	Computer Aided Design	1984	26
Transportation, Department of	Crash Reporting System - Web Services	2000	10
Transportation, Department of	Crash Reporting System (CRS)	2000	10
Transportation, Department of	DOT Legacy DMV Fiscal Refund	2002	8
Transportation, Department of	Driver Systems Debt Management	2001	9
Transportation, Department of	Driver Systems Returned Check	1999	11
Transportation, Department of	Emissions	2006	4
Transportation, Department of	Equipment Unit	2000	10
Transportation, Department of	Facilities Unit	2000	10
Transportation, Department of	Ferry Unit	2000	10
Transportation, Department of	Fuel Tax Compliance System (FuelTaCS)	1997	13
Transportation, Department of	Geotechnical Unit	2000	10
Transportation, Department of	GIS Unit	2000	10
Transportation, Department of	Highway Administrator Unit	2000	10
Transportation, Department of	Highway Construction and Materials System (HiCAMS)	1998	12
Transportation, Department of	Human Resources Competency Based Pay	2005	5
Transportation, Department of	Hydraulics Unit	2000	10
Transportation, Department of	IBM ImagePlus	1995	15
Transportation, Department of	InputAccel Capture	1995	15
Transportation, Department of	International Registration Plan (IRP)	2000	10
Transportation, Department of	Liability Insurance Tracking and Enforcement System (LITES)	1999	11
Transportation, Department of	LITES Internet Services for Customers	2002	8
Transportation, Department of	Location & Survey Unit	2000	10
Transportation, Department of	Materials & Test Unit	2000	10

Organization Name	Application Name	Initial Production Year	System Age
Transportation, Department of	Miscellaneous Web Applications Enhancements	2005	5
Transportation, Department of	North Carolina MAP (NCMAP)	1990	20
Transportation, Department of	Notice Storage and Theft (NST)	2002	8
Transportation, Department of	OS-OW Permits Unit	2000	10
Transportation, Department of	Pavement Management Unit	2000	10
Transportation, Department of	Photogrammetry Unit	2000	10
Transportation, Department of	Rail Unit	2000	10
Transportation, Department of	Right of Way Unit	2000	10
Transportation, Department of	Riskmaster Worker's Compensation Tracking System	1996	14
Transportation, Department of	Roadside Unit	2000	10
Transportation, Department of	Roadway Unit	2000	10
Transportation, Department of	SADLS Driver Records	1995	15
Transportation, Department of	SADLS E-Commerce	2002	8
Transportation, Department of	SADLS External Integration	1995	15
Transportation, Department of	SAP NetWeaver	2009	1
Transportation, Department of	Secondary Road Improvement (SIP)	2008	2
Transportation, Department of	Specifications Proposals Contracts System (SPECS)	2002	8
Transportation, Department of	State Automated Driver License System (SADLS)	1994	16
Transportation, Department of	State Road Maintenance Unit	2000	10
Transportation, Department of	State Titling and Registration System (STARS)	1996	14
Transportation, Department of	Statewide Planning Unit	2000	10
Transportation, Department of	Structure Unit	2000	10
Transportation, Department of	Technical Services Unit	2000	10
Transportation, Department of	Traffic Engineering Accident Analysis	1999	11

Organization Name	Application Name	Initial Production Year	System Age
	System (TEAAS)		
Transportation, Department of	Traffic Engineering Unit	2000	10
Transportation, Department of	Traffic Information Management System (TIMS)	2005	5
Transportation, Department of	Traffic Records Communications System (TRCS)	2004	6
Transportation, Department of	User Management Module (UMM)	2009	1
Transportation, Department of	Vendor Pre-Qualification	2006	4
Transportation, Department of	Verizon Safety Automation E-Sticker	2008	2
Treasurer, Department of the State	Applicant Tracking System V2	1998	12
Treasurer, Department of the State	Bond System	1992	18
Treasurer, Department of the State	CORE Banking	2003	7
Treasurer, Department of the State	Dynamics	1997	13
Treasurer, Department of the State	Help Desk	2003	7
Treasurer, Department of the State	Inventory Supply System	2004	6
Treasurer, Department of the State	Logics	1999	11
Treasurer, Department of the State	Online Retirement Benefits through Integrated Technology (ORBIT)	2006	4
Treasurer, Department of the State	Retirement Integrated Document Management System	2002	8
Treasurer, Department of the State	Unclaimed Property Management System	1998	12
Treasurer, Department of the State	Unclaimed Property Program - Integrated Document Management System (UPP-IDMS)	2007	3
Treasurer, Department of the State	Unclaimed property search pages	2002	8
Treasurer, Department of the State	Unisys Infolmage System	2000	10
Treasurer, Department of the State	X9Returns Check 21	2009	1

Organization Name	Application Name	Initial Production Year	System Age
Wildlife Resources Commission	Application and Vessel License Information Network (ALVIN)	2005	5
Wildlife Resources Commission	Federal Aid Management and Reporting System (FAMRS)	2008	2
Wildlife Resources Commission	INSIDEWRC.ORG	2005	5
Wildlife Resources Commission	NCWILDLIFE.ORG	2005	5
Wildlife Resources Commission	PAWS (Portal Access to Wildlife Systems)	2008	2

Major IT Projects Inventory

Department or Agency	Project Name	Project End Date	Business Goals
Agriculture and Consumer Services, Department of	Agronomic LIMS	06/13/2011	<p>Two objectives of this project are :</p> <p>1) To vastly improve our quality assurance/quality control (QA/QC) program</p> <ul style="list-style-type: none"> > Create a computer system to easily identify equipment and analyst responsible for generated data > Develop an archived, time-stamped database <p>2) To improve our abilities to analyze and summarize soil fertility, plant nutrition, and nematode status relevant to crops across the state</p> <ul style="list-style-type: none"> > Ability for customer to update contact information > On-line submission of samples > Ability of customer to change crop recommendations > Electronic delivery of reports via email > On-line tracking of sample delivery via bar code system > Increased storage capacity for historical data > Extensive Reports for data analysis at the farm level by the laboratory staff > GPS application capabilities to determine field spatial variability or better interface with existing software used in this technology > Accounts Receivable functionality (either as part of LIMS or an interface to an AR system)

Department or Agency	Project Name	Project End Date	Business Goals
Agriculture and Consumer Services, Department of	Veterinary LIMS Project	10/31/2011	<ol style="list-style-type: none"> 1. A new LIMS will be a tool to streamline current processes both within the laboratory and with other internal and external entities, such as the Animal Health Programs and USDA via the National Animal Health Laboratory Network. Automated data exchange between the new LIMS and the Multi Hazard Threat Database. 2. A new LIMS that is compliant with AAVLD accreditation requirements for security (mechanism to protect against amendment of data) and traceability. 3. A well integrated accounting system that minimizes manual effort and facilitates assessing late fees thereby increasing revenue. 4. Approval of laboratory results before being released to the clients. 5. Ease of querying the system. It will provide an efficient method for retrieving and analyzing data. 6. Automated generation of client reports. These reports will be user formatt-able. 7. The cost of maintain the new LIMS will be low and address gross inefficiencies with the current LIMS, such as reduce number of personnel required to accession specimens, enter data and generate laboratory reports.

Department or Agency	Project Name	Project End Date	Business Goals
Budget and Management, Office of State	Budget and Performance Management System - NC IBIS	07/29/2011	<ul style="list-style-type: none"> •Modernize the budget development process through a feasible implementation of current technology that provides the greatest value for the State •Provide a consistent and timely view of budget information •Attain a higher level of efficiency in budgeting for the Governor, the General Assembly, and the State's citizens •Streamline budget preparation and document production •Expand government performance and accountability, in accordance with Governor Perdue's Executive Order No. 3 •Improve budget execution and monitoring capabilities •Connect programs to budget and performance in a way that facilitates the continual evaluation of programs •Provide additional analytical capability to enable better decision-making •Improve user experience through development of a user-friendly system that includes features such as spreadsheet interfaces, drill-down, drag and drop, and easy output of data to commonly used formats •Provide for management of budget-related taxonomies, such as budget codes, fund codes/centers, account codes, and organizational structures •Reduce risks from continued use of older technology, reliance on in-house support, and an aging IT workforce
Commerce, Department of	Grants Management System (GMS)	12/31/2010	The goal of the GMS project is to procure and implement a modern financial management information system that will meet the functional requirements of the DWD organization. The vision for the GMS solution is to have a robust, dependable and intuitive system that provides Local Workforce Boards with accurate and timely payments.

Department or Agency	Project Name	Project End Date	Business Goals
Controller, Office of the State	BEACON Hardware Refresh/Disaster Recovery Landscape Project	01/11/2011	<ol style="list-style-type: none"> 1. The refreshed hardware solution will provide the capability that we need to run the HR/Payroll system in the case of a disaster by building the non-production portion at Western Data Center (WDC) and using that as backup in the case of a disaster at the Eastern Data Center (EDC). 2. The refreshed hardware solution will provide maintenance for the BEACON hardware for the next 5 years, providing support if the hardware has problems. Without maintenance, we risk a hardware failure that we will not be able to resolve in a timely manner and without additional costs. This could delay payroll processing of state employees. 3. The new hardware configuration will reduce hardware hosting costs by \$18K/month and includes 5 years of warranty. Over 5 years, the hardware hosting savings will be over \$1M (\$18K/month * 60 months) not including the cost of hardware warranty. 4. The new hardware refresh solution will provide full production capability at Eastern Data Center (EDC). 5. The new hardware refresh solution will eliminate the need for current MCNC solution and the costs associated with the MCNC solution (\$7K/month savings - part of \$18K/month savings in #3 above) 6. The new non-production environment will accommodate an additional "Release Pipeline landscape" which will provide required production support when upgrading the development and QA systems (done multiple times per year for patching and release enhancements). The BEACON production support team will be able to work more efficiently, as much time is currently spent reconfiguring systems to handle the lack of the additional "landscape". 7. The new hardware is much more powerful, giving us substantial capacity for future growth and better performance.

Department or Agency	Project Name	Project End Date	Business Goals
Controller, Office of the State	Criminal Justice Data Integration Pilot for Wake County	07/31/2011	The business goal is to integrate the criminal justice data found within local, state and federal applications and build an infrastructure that will support the delivery of this information in the most efficient and effective means possible. The first business group to realize value from this effort will be Wake County. This group will pilot the solution and evaluate its viability for the State. Once accepted, the solution will be delivered on a statewide basis.
Crime Control and Public Safety, Department of	New Joint Force Headquarters - State Government Information Technology Infrastructure and Network	06/30/2011	<ol style="list-style-type: none"> 1. Identify areas of overlap in IT infrastructure and processes that can be leveraged to save money and provide more efficient operations for all agencies concerned. 2. Coordinate planning and system design to manage the implementation process prior to and during move in to the building. 3. Coordinate with the National Guard to identify change requests early in the construction process.
Crime Control and Public Safety, Department of	VIPER Strategic Solution Implementation Project - Phase 2	03/21/2011	The Voice Interoperability Plan for Emergency Responders (VIPER) is a phased solution to the lack of interoperable communication among public safety officials in North Carolina. The first phase is an immediate, short term solution that is referred to as the Tactical Solution and the second is a long term, Strategic Solution. The Strategic Solution represents a continuation of equipment installation identical to the nineteen (19) 800 MHz sites already installed across North Carolina.

Department or Agency	Project Name	Project End Date	Business Goals
Employment Security Commission	ES Encryption of Staff & Partner PCs and Career Resource Center (CRC) Upgrades	02/25/2011	<p>Encryption of PCs for Security Purposes:</p> <ol style="list-style-type: none"> 1. Install McAfee Endpoint Encryption software on staff and partner PCs attached to the ESC network in all local and branch offices. <p>Upgrade Career Resource Center (CRC) PCs used by public:</p> <ol style="list-style-type: none"> 1. Determine number of CRC PCs currently in use in the field 2. Identify "best of" HP SFF EVO 510 CPUs from inventory returned to Central Office during recent upgrade of PCs for local and branch offices 3. Clean and refurbish CPUs 4. Upgrade memory to 512 mg 5. Build and install new, self-cleaning image on refurbished CPUs6, including upgrade of WinWay Resume to Ver. 11, as authorized under existing licensing <p>Supplemental staffing will be utilized to perform project tasks:</p> <ol style="list-style-type: none"> 1. Five technicians to configure, install, and provide end user support during encryption of staff PCs and installation of upgraded CRC PCs in 88 ESC local and branch offices throughout the state. Assist users with access to their PCs using Endpoint Encryption login and password management. 2. One project coordinator to assist in assessing requirements, scheduling work, providing logistical assistance for delivery of equipment and services, coordinating scheduling with local office managers and ensuring customer services are fully completed by technical teams.

Department or Agency	Project Name	Project End Date	Business Goals
Employment Security Commission	Southeast Consortium UI Modernization Feasibility Study	11/30/2011	<p>The goal is for the feasibility study to lay the foundation for the state of North Carolina to replace our aging UI Benefit Payment System. The ultimate goal for the consortium is to determine the feasibility of sharing a common core UI Benefits System that accommodates each state's unique requirements. The feasibility study is expected to determine if a cost effective model system could be developed that would either:</p> <ul style="list-style-type: none"> o Contain UI core functions which could be subsequently exported and implemented by other states without the need to significantly customize the system, or o Provide a UI Benefits System that could be hosted in one state and provide automated services to other states
Environment and Natural Resources, Department of	DENR Groundwater Decision Support System	06/30/2012	<p>Provide comprehensive and easy access to available groundwater data across the state in a web based GIS format.</p> <p>From attached Business Functional Requirements document:</p> <ol style="list-style-type: none"> 1. Procurement and integration of a data management system that DENR programs (DWM, DWQ, DEH, and DWR) can manage groundwater data in a comprehensive manner 2. DENR programs will have a data management system that will provide the capability for direct entry of groundwater data electronically and provide capabilities for real time and batch mode migration of data sets from individual program information systems into the comprehensive system. 3. Provide groundwater data in easily electronically accessible formats to local/state/federal agencies and a component that allows for public access of data. 4. DENR programs will have Electronic Data Deliverable (EDD) templates developed and in use for electronic transfer of groundwater data from laboratories (both commercial and government labs). 5. DENR will have designed a data management system to house groundwater data from internal programs and generate comprehensive reports (such as by type of constituent in gradients of

Department or Agency	Project Name	Project End Date	Business Goals
			<p>concentrations, by on-site/offsite exceedances of the regulatory standards, number of potential wells impact, water levels, number of drinking water wells impacted, and geographic area).</p> <p>6.DENR programs will have a data management system capable of delivering groundwater data in a web base and GIS format to other government agencies and the public.</p> <p>7.DENR staff will be trained on use of system and have access to Train-the-Trainer course material.</p> <p>8.DENR programs will be able to transfer data from the system into groundwater evaluation tools, such as RockWare and other groundwater modeling systems.</p> <p>9.DENR programs will be able to broadcast groundwater information to local/state/federal agencies for use in their decision-making.</p> <p>10.DENR Senior Management will be able to secure timely comprehensive reports using the groundwater data in the GW DSS from the participating Divisions.</p>
Environment and Natural Resources, Department of	DENR Permit/Enforcement Collections Management Tool	11/30/2008	<p>Primary Goal: The goal is to obtain a collections software package which can provide the necessary tools for collections enforcement. This package will either have to be a stand alone system or one that can be integrated with IBEAM. The primary goal is to provide a common and reliable source of information that can be accessed on line by all DENR divisions.</p> <p>THE NCDENR has designed a data information system call IBEAM. It is the intent that this information system is to eventually be utilized by all divisions. Purchasing a collections software package that can be programmed to interact with IBEAM provides the ultimate solution to tracking and generating reports.</p> <p>The goal is to utilize a software package that can interact with IBEAM and provide the necessary enforcement tools to collect civil penalties. This software will be accessible by all division enforcement personnel to see the status of cases at any given time. It will also allow each division to generate necessary reports on the status of accounts and</p>

Department or Agency	Project Name	Project End Date	Business Goals
			also allow the collections center to generate necessary information needed by management.
Environment and Natural Resources, Department of	Green Square Telecommunications	01/31/2012	Design, procure and implement a VoIP telephony solution for the Green Square Complex.
Health and Human Services, Department of	Crossroads State Agency Model Implementation Project (SAM)	11/30/2012	Provide a stable web based application that supports the WIC Participants, WIC vendors, WIC Local Agency staff, Directors, Nutritionists, Program Assistants and State and Federal Staff in the administration and oversight of the WIC Program. Provide an automated system with the features such as interfaces which allow for integration to assist in program administration and outcome tracking.

Department or Agency	Project Name	Project End Date	Business Goals
Health and Human Services, Department of	DHHS Business Electronic Access Management (BEAM) Project	12/31/2011	<p>The BEAM Implementation Project will achieve the following goals:</p> <p>(a)The current ESS relies on a client’s social security number (SSN) as the key client identifier. North Carolina General Statute 132-1.10(b), Identity Theft Protection, prohibits a government agency from collecting a social security number unless authorized by law to do so or unless the collection of the social security number is imperative for the performance of that agency’s duties and collections as prescribed by law. The new system will not rely on SSN as the key client identifier; thus, addressing concerns associated with using SSN and risking identity theft problems and the associated costs to citizens..</p> <p>(b)ESS is written in CICS Cobol, and obtaining technical support for maintenance and operations is becoming increasingly difficult. Additionally, meeting the Rehabilitation Services Administration (RSA) requirements or enhancing the system’s functionality becomes a time-consuming and labor-intensive task with the many years of patches and fixes. This project will deliver a new technology solution.</p> <p>(c)Data archival and retrieval methods are information technology labor intensive and do not allow for DSB and DSDHH to have control or easy access. The Divisions are often required, within short or limited timeframes, to provide historical data to the Office of State Budget and Management (OSBM) and the NC General Assembly about clients served through the Divisions’ programs and services. The new system will enable the divisions to respond more expediently to requests for data and information to OSBM and to the General Assembly.</p> <p>(d) Since ESS is mainframe-based, accessing the system through modern adaptive technologies, which are used by DHHS staff with vision loss, is difficult and time-consuming. The new solution will be web based and will facilitate staff accessing data from client locations and will be designed to meet the needs of staff with vision loss. This solution will enable staff to be more efficient and effective in providing services for clients.</p>

Department or Agency	Project Name	Project End Date	Business Goals
			<p>(e)ESS does not have a workflow approval process. DSB and DSDHH require a system that will allow them to track a client throughout the entire system workflow process. The new system will provide the divisions with a better means to track clients and activity and services.</p> <p>(f)ESS does not have a Vendor portal to facilitate electronic submission of authorizations, invoices, and shipping information. The new system will provide a more efficient means of vendors' doing business with DHHS and will enable the divisions to improve their business processes and procedures.</p> <p>(g)DSB and DSDHH staff cannot access the Electronic Services System when performing fieldwork. DSB and DSDHH require a system that will be accessible from remote locations using a wide variety of Internet providers. The new system will enable the staff to be more efficient and effective in accessing information and data while working with clients and submitting data to their office locations.</p>
Health and Human Services, Department of	Division of Medical Assistance- Health Analytics Initiative	08/31/2011	<p>The business goals of this project are to implement an automated system that:</p> <p>(1) is able to satisfy the critical need for a turn-key, user-friendly fraud and abuse technological solution that supports DMA's Program Integrity Team's current practices;</p> <p>(2) significantly increases the detection of fraud, waste and program abuse, and maximizes the potential for increased recoveries;</p> <p>(3) can be easily used by DMA's managers and investigators to detect and investigate fraudulent and abusive practices by health care providers and recipients in an efficient manner.</p>
Health and Human Services, Department of	Health Information System	04/30/2011	<p>The goal of this project is to deliver a comprehensive, seamless, fully integrated automated health information system comprised of existing, proven solutions that are built on the public health model and that will support the current and future automation needs of DPH with minimal</p>

Department or Agency	Project Name	Project End Date	Business Goals
			customization.
Health and Human Services, Department of	NC FAST - Global Case Management and Food and Nutrition Services (FNS)	03/29/2013	The case management software procured by DHHS is a framework that offers a consolidated and integrated service-delivery solution, which will provide a horizontal view across the nine NC DHHS program areas specified, and address all their required functionality. This Project is part of an enterprise approach that will enable NC DHHS to deliver family-centered benefits and services to the citizens of North Carolina through enabling technology. Benefits and services encompass the mandated programs supervised by NC DHHS and administered by the 100 county departments of social services.
Health and Human Services, Department of	NC FAST Case Management Program Level Project	06/30/2017	This Program is an enterprise approach that will enable NC DHHS to deliver family-centered benefits and services to the citizens of North Carolina through enabling technology. Benefits and services encompass the mandated programs supervised by NC DHHS and administered by the 100 county departments of social services.
Health and Human Services, Department of	NC Health Choice (aka SCHIP) Business Rules and Analysis Project	03/31/2011	<p>The business goal of the project is to make detailed Health Choice business rules and policy(s) available for inclusion in the Replacement MMIS. This includes Benefit Plans, Edits and Audits, and Pricing in a user-friendly format that facilitates implementation. This goal is broken down into the following sub-goals:</p> <ol style="list-style-type: none"> 1. Externalize service coverage and pricing business rules in Benefit Plans for use in Health Choice benefit plan determination; 2. Document Health Choice Edits and Audits; 3. Develop/maintain a Health Choice Pricing Manual that can be used to support any future procurement effort; and 4. Develop/maintain a Business Rules repository for Health Choice Benefit Plans / Edits for ease of review, modification, maintenance and possible future deployment. 5. Develop Health Choice policy/policies.

Department or Agency	Project Name	Project End Date	Business Goals
Health and Human Services, Department of	NCMMIS+ Program – DHSR Business Process Automation System (BPAS) Project	06/04/2012	<p>The goal of the DHSR BPAS Project is to acquire, implement and operate an IT solution that will support the DHSR business functions as well as critical processes within several business areas of the Replacement MMIS (e.g., Provider Enrollment, Credentialing, and Claims Payment). A predecessor of the DHSR BPAS Project, the DHSR Business Process Automation Project (BPAP) business initiative developed an abbreviated integrated process and data model across six of the DHSR Sections. This BPAS Project also will complete these initiatives.</p> <p>The DHSR BPAS Project aims to procure and implement an IT system and associated business services that when implemented, will:</p> <ol style="list-style-type: none"> 1. Comply with State and Federal regulations; 2. Incorporate DHSR data within the Replacement MMIS to enable optimal decisions and actions in a timely manner by the Medicaid Program; 3. Fulfill operational goals or mandates as defined by the legislature and/or CMS in support of MMIS needs; 4. Ensure information regarding the status of facility or program registration, license, and/or Medicare/Medicaid participation is electronically available to appropriate entities; 5. Prevent organizational knowledge loss due to attrition and other factors through a documented, repeatable, standardized, maintained, and automated business process system; 6. Provide a flexible system able to accommodate frequent legislative changes; 7. Take advantage of advances in IT data management and information sharing to improve NC DHHS capabilities and operations; 8. Provide for the conversion of existing data from multiple sources to a common and unified data source; 9. Satisfy the current business reporting needs; 10. Reduce manual analysis, routing, redundant operations, and process cycle time;

Department or Agency	Project Name	Project End Date	Business Goals
			11. Provide online help and training facilities; 12. Provide support for existing, new or changed business models; and 13. Mitigate the need for increases in temporary staffing through standardized processes.
Health and Human Services, Department of	NCMMIS+ Program-Level Project	08/31/2012	The Business goals are to: Satisfy the current business needs of the Department; Satisfy CMS requirements; Align with the State Technical Architecture (STA) and the Statewide Security Infrastructure; Be implemented in accordance with the State's Quality Assurance standards, IEEE Software Life Cycle Processes and the State CIO Project Portfolio Management Workflow Process SB 991; Position the Department favorably for MITA alignment and future growth; and Have credibility with all stakeholders.
Health and Human Services, Department of	Replacement MMIS DDI Project	11/30/2011	The intent of the Replacement MMIS DDI Project, which falls under the NCMMIS+ Program, is to execute the awarded contract to affect the design, development and installation of the Replacement MMIS, Fiscal Agent operations and associated business services, while maximizing efficiencies and improving healthcare services. The Replacement MMIS DDI Project will work with the contracted vendor to design, develop and install a replacement MMIS system and associated business services that, when implemented, will: <ul style="list-style-type: none"> •Satisfy the business needs of the Legacy MMIS+; •Support future initiatives involving health code set upgrades and evolving HIPPA rules; •Satisfy CMS requirements; •Align with the State Technical Architecture (STA) and comply with Statewide Security Standards;

Department or Agency	Project Name	Project End Date	Business Goals
			<ul style="list-style-type: none"> •Implement a solution that aligns with the State’s Quality Assurance standards, IEEE Software Life Cycle Processes and the State CIO Project Portfolio Management Workflow Process; •Support the expanding demand for data access by the recipient and provider communities; •Support the expanding demand for data access in support of forecasting/budgeting and financial reporting; •Provide a solution that can support the future direction of healthcare programs and a recipient community that extends beyond the needs of traditional Medicaid services ; •Position the Department favorably for MITA alignment and future growth; and •Have credibility with all stakeholders.
Health and Human Services, Department of	Replacement MMIS Reporting and Analytics (R&A) Project	11/30/2011	<p>The goal of the Reporting and Analytics (R&A) Project is to acquire and implement an IT solution that will replace the existing DSS and SURS with new technology consistent with the State and Federal guidelines to maximize efficiencies and access to data, and to reduce operating expenditures.</p> <p>The Reporting and Analytics Project will procure and implement an IT system and associated business services that, when implemented, will:</p> <ul style="list-style-type: none"> - Improve timely access and query capabilities by internal and external stakeholders to data, reports and dashboards to enhance DHHS management planning and control capabilities - Acquire reporting and analytics tools to provide broad business intelligence (BI) capability to support an understanding and management of the NC Medicaid Program and other DHHS programs - Identify and analyze the behavior of DHHS recipients and providers to better understand their needs and their utilization and service outcomes in order to design or evaluate appropriate cost effective and cost containment initiatives - Provide users with intuitive decision support software designed to

Department or Agency	Project Name	Project End Date	Business Goals
			<p>support agency decision making to efficiently, economically and effectively administer the Medicaid Plan, the State Children’s Health Insurance Program (SCHIP), and other State programs</p> <ul style="list-style-type: none"> - Expand and improve the State’s identification of fraud, waste and abuse through improved analysis of claims and aberrant claims patterns, eligibility determination, provider and recipient profiling, etc. - Enable State staff to initiate and support investigations and complaints of fraud, waste and abuse through the use of advanced query and analytical software tools - Track and monitor trends in budget and cost patterns across DHHS lines of business - Customize available COTS solutions that address the Reporting & Analytics functional requirements to meet the MMIS implementation date and timeframe - Safeguard and protect Protected Health Information (PHI) in accordance with all current and future HIPAA and PHI guidelines - Comply with Session Law 2008-107 SECTION 10.9.(e) which states, “...The Department shall ensure that the solution developed in the Reporting and Analytics Project supports the capability, in its initial implementation, to interface with the North Carolina Teachers and State Employees Health Plan.”
Health and Human Services, Department of	Vital Records and Statistics Automation System	03/31/2011	<p>North Carolina Vital Records is fortunate to be able to take advantage of recent lessons learned by a number of other states (South Carolina, Texas, etc.) who have begun and have completed the implementation of new, vendor provided (COTS), automation systems. A number of these states resemble North Carolina with regard to their volume of vital records registrations, as well as similarities in population size, rural population, and the number of local partners.</p> <p>Through the selection and implementation of an automated, comprehensive, integrated, customizable, Vendor provided COTS product, Vital Records seeks the following business advantages:</p> <ul style="list-style-type: none"> •A comprehensive system that provides a means to handle birth

Department or Agency	Project Name	Project End Date	Business Goals
			<p>events now with a seamless integrated means of adding all other vital events (death, marriage, and divorce) in the future.</p> <ul style="list-style-type: none"> •Circumventing the unnecessary handling of paper documents, reducing potential human error and the inefficiencies of a paper system. •Manual operations requiring multiple staff will be eliminated. •Monitoring of the flow and status of records will be greatly improved. •The time between the initial reporting of the vital event and the issuance of a certificate or submission of a data file will be dramatically reduced. •Providing timelier and more accurate information and enabling better access by all users of vital records. •Improved organizational design, quality of records and services. •Data is shared easily with other states, NC local and state agencies, and federal agencies. •A diverse well-trained user base of authorized staff at each site including local registrars' offices, health departments, registers of deeds, hospitals, other locations that participate in or influence the registration of vital events. <p>The new system will apply only to certificates from 1971 forward. Prior years have not been digitized and exist as paper documents, from which copies of certificates are made for customers. The potential exists for imaging and indexing of these older documents, allowing for their incorporation into a new system, and the printing of certificates from the electronic image. The statistical data have already been abstracted and will be handled by the new system. Imaging services are widely available from other vendors, and would need to be planned as a separate project.</p>
Information Technology Services, Office of	CGIA-NC Statewide Orthoimagery 2010	06/29/2012	The business goals of the project are to create statewide imagery of North Carolina to support accurate, timely and effective placement of 911 calls in correct locations, and to make the imagery readily

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			accessible online through NC OneMap (www.nconemap.gov). For public access to the data, this project will enhance and expand the NC OneMap image server and database to improve customer service and make a statewide product available for a variety of user applications. A secondary goal of the project is to learn lessons from the magnitude of the project and the specific operating procedures to assure quality in future imagery projects.
Information Technology Services, Office of	DNS Replacement 2010	02/28/2011	<p>The goal of this project is to generate a Request for Proposal (RFP) that results in a contract award to acquire and implement a hardware based appliance solution for accomplishing the following four major functions:</p> <ul style="list-style-type: none"> •Domain Name System (DNS) •Dynamic Domain Name System (DDNS) •Dynamic Host Configuration Protocol (DHCP) •Internet Protocol Address Management (IPAM) <p>The intent is to replace the existing DNS with a new hardware based appliance solution that supports both DHCP and DNS/DDNS. Key considerations for offered products are: functional capabilities and technical soundness to satisfy business requirements, including security, availability and reliability, performance, ongoing operations and support (manageability), resiliency, scalability for growth and cost. The goal is to replace present resources and capabilities with an enterprise-scope system that provides high availability services, incorporates industry best practices, improves the efficiency and effectiveness of the management of this activity, satisfies security and business functionality needs and delivers the most value at a cost-effective price.</p>
Information Technology Services, Office of	ESAP Remote Access VPN - Service Introduction & Customer Migration	01/20/2011	The goal is to replace the current ESAP VPN to allow recovery of support costs as the current solution has no pricing mechanism to influence client demand for complexity. The new solution will also improve client productivity as the current solution inhibits that productivity in order to adhere to the state security standard for non-

Department or Agency	Project Name	Project End Date	Business Goals
			split tunneling. This new service will allow the state to develop a marketing strategy with the creation of the service model. While grandfathering in existing customers for the current budget cycle, new service rate has been approved by OSBM (and will be applied for new customers in this budget cycle). The projected cost-avoidance benefits: avoidance of a capital upgrade and discontinuance of equipment maintenance and FTE's for the current infrastructure; productivity gains from moving away from current support complexity; and potential reduction of office space for tele-workers which the new service is scalable to support.
Information Technology Services, Office of	Exchange Service Improvement Project	01/24/2011	<p>The primary purpose of this project is to establish a Business Continuity Plan along with the failover infrastructure to ensure a reliable, highly-available email and calendaring service. Other equally important goals are to bring a mission critical service into compliance with the Service Level Agreement with customers, reduce the cost of support and improve customer satisfaction. The Service Improvement Project will address the following goals:</p> <ul style="list-style-type: none"> •Establish a base-lined, comprehensive Business Continuity Plan for all components of the Exchange infrastructure. •Provide a reliable and scalable infrastructure to meet Service Level Agreements <ul style="list-style-type: none"> - Re-evaluate current architecture (60+ Servers) - Ensure that all components of the infrastructure are proactively monitored •Improve Customer communications: <ul style="list-style-type: none"> - Document and validate current and future customer requirements - Create a Unified Communications Strategic Plan and Services Roadmap. •Identify opportunities to lower service costs while improving services: <ul style="list-style-type: none"> - Perform Service Benchmarking Analyses

Department or Agency	Project Name	Project End Date	Business Goals
			<ul style="list-style-type: none"> - Consider Outsourcing Anti-Virus and Spam and Mailman - Identify other potential outsourcing opportunities and develop associated business cases - Assess enterprise licensing opportunities and develop recommendations.
Information Technology Services, Office of	Infrastructure Study & Assessment (INSA) Project	04/29/2011	The goal is to move aggressively toward an improved IT infrastructure that will lower costs, reduce complexity and redundancy, improve the utilization of resources and increase security. In keeping with our efforts to refocus government on delivering core services, the assessment will include an in depth look at areas where consolidation and utilization of the private sector services would bring more value to the citizens of North Carolina.
Information Technology Services, Office of	NCID Next Generation Upgrade	03/31/2011	<ul style="list-style-type: none"> - Maintain the existing NCID service with consistent vendor support - Improve the stability, availability and scalability of the identity management system for use by Agencies, ITS, NC Business Customers, Local Government Customers, and Citizens. - Reduce levels of support staff required to support the NCID system - Improve scalability of the current system - Simplify system administration efforts - Develop a user provisioning system that will Reduce administration and support costs, Reduce help desk calls and increase customer satisfaction. - Implement the new system with minimum disruption to supported applications
Information Technology Services, Office of	State Portal Initiative	01/17/2012	<ol style="list-style-type: none"> 1. Provide value to citizens, businesses, visitors, and State agencies and their employees through ease of use and convenience. 2. Enhance, expand, and refresh our State's Web presence 3. Expand access to government services and information 4. Combine services of different agencies to present to citizens and businesses complete "Service Centers" 5. Speed the development and delivery of on-line services, thereby minimizing costs

Department or Agency	Project Name	Project End Date	Business Goals
			<p>6.Reduce risk and cost by using repeatable frameworks and architecture</p> <p>7.Leverage existing technologies</p> <p>8.Improve the customer service and satisfaction levels</p> <p>9.Create an environment that is more flexible, adaptive, and able to respond to the ever-changing needs and expectations of citizens, businesses, and visitors.</p>
Justice, Department of	Crime Data Integration (Captures)	01/19/2012	<ol style="list-style-type: none"> 1. Coordinate the development and operation of a statewide data sharing solution (CAPTURES) that contains local law enforcement incident-based crime data. There are around 550 Local Law Enforcement Agencies (LLEAs) that will have access to the web portal. 2. Increase collaboration among local law enforcement agencies by providing users statewide data sharing capabilities for local crime data in a simple and useful format that is accurate, secure and timely. 3. Ensure NIBRS (National Incident-Based Reporting System) compliant data is submitted to the FBI's Uniform Crime Reporting (UCR) Program. 4. Increase the amount of local crime data shared between North Carolina jurisdictions. 5. Ensure data sharing with the FBI's N-DEx program and that provides access to crime analysis tools. 6. Through education, training and proposing legislation, increase and improve local crime reporting.

Department or Agency	Project Name	Project End Date	Business Goals
Justice, Department of	Legal Services Case Management	02/28/2011	<p>To improve the efficiency and effectiveness of the business processes to track, manage and report case activities; conduct hearings and investigations; provide advice and counsel to clients; share research and information between divisions, and increase timeliness in responding to clients, consumers and the General Assembly.</p> <p>The business goals are to provide the following:</p> <ul style="list-style-type: none"> •Case/matter/consultation management to provide a variety of functions including: tracking of case/matter assignment; historical development of a case; workflow tools; tickler/calendaring; email integration and association with relevant case/matter; and reporting. •Contact management to provide a centralized source of contacts for department wide use. •Practice management to provide a variety of functions to include the ability to store and identify skills, knowledge areas, expertise and workload in a centralized repository. •Collaboration tools to provide the ability to maintain version control of legal documents across all legal sections within DOJ and provide announcements, legal memoranda and other discussion topics. •Document management to provide the ability to link case documents to a case file, share documents across related or similar cases or use for research purposes. •Document assembly to provide the ability to generate documents from templates from case specific data elements. •Secured data and large file sharing within the DOJ network and with defined levels of access. •Provide proof that system is scaleable, flexible and extensible. •Provide the ability to integrate with industry standard discover management, scanning and attorney billing software applications •Secure confidentiality of case information and data integrity.

Department or Agency	Project Name	Project End Date	Business Goals
North Carolina Ports Authority	Back Office Software Solution (BOSS)	11/15/2011	Provide a cost effective Back Office solution that improves the Ports ability to meet the business needs. Bring on going costs in line to business size. Implement business bests practices.
North Carolina Turnpike Authority	Toll Collection Management System (TCMS)	07/01/2013	<p>Business goals include:</p> <ol style="list-style-type: none"> 1) Ensure Revenue Generation & Debt Repayment - Successfully implement new transportation projects utilizing funding sources that do not burden the State's finite financial resources. Demonstrate to the issuers of debt that NCTA can effectively collect toll revenue and retire bonds and repay loans within a reasonable period of time. Effectively and efficiently maintain records of toll revenue collections and tie revenue directly to the toll facility where the transaction occurred. 2) Provide Outstanding Customer Service - Collect tolls without introducing new traffic congestion. Ensure traffic mobility using simplified plaza operations via electronic toll collection and video tolling to increase lane throughput, smooth traffic operations and customer convenience. 3) Support Quality System Performance and Accountability - Utilize a fully integrated audit system with supporting digital closed circuit television system. Enable remote problem reporting and problem trouble diagnostics and repair while supporting warehouse inventory management and statewide monitoring and reporting capabilities. 4) Provide Electronic Tolling Technology - Use a combination of all Electronic Toll Collection (ETC) and video tolling for the first toll facility. 5) Deliver Effective and Efficient TCMS - Employ currently available COTS proven hardware, software, services and approaches to build an integrated flexible and scalable toll system that allows for substitution of newer generations of electronic toll collection and conventional toll hardware for "plug and play" updates. <p>TCMS must support the following high level business functions:</p>

Department or Agency	Project Name	Project End Date	Business Goals
			<ol style="list-style-type: none"> 1) Toll collection and financial record management 2) Toll violation enforcement support 3) Customer service centers 4) Managing central databases 5) Disaster Recovery Management 6) Exchanging information with other government and business entities 7) Equipment monitoring and maintenance 8) Traffic management 9) Normal administrative functions
Public Instruction, Department of	AHR State Rollout	03/15/2011	<p>This project will provide LEAs and charter schools a robust and comprehensive ad hoc reporting solution according to user requirements. The solution to date has delivered approximately 1100 data fields identified in the Ad Hoc Reporting requirements documents. This project will extend this capability state-wide. The project will also position AHR to replace the Reporting Hub system over time, which contains more than 300 distinct reports, many of which will be replicated in the new reporting system.</p>
Public Instruction, Department of	CECAS 2.0	03/31/2012	<p>Provide a state-wide EC solution to manage all Exceptional Children Processing such that the solution:</p> <ul style="list-style-type: none"> •Ensures optimal use of scarce educational funds - CECAS will be a state-provided “infrastructure” application reducing overall support costs to the state. •Provide flexibility to meet changes in Federal mandates, such application releases would be timely, general application maintenance upgrades. •Provides constant state of system compliance with Federal and State regulations. •Improves system availability to users with higher quality application upgrades and releases. •Promotes a high rate of adoption of CECAS and consistent EC processes across the state.

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Public Instruction, Department of	CEDARS - Reporting	05/31/2011	Provide DPI users with the ability to run EDEN and the 10 standard, high priority agency reports from the CEDARS data warehouse.
Public Instruction, Department of	Computerized Instructional Management System	01/31/2011	<p>The business goals for this project are to:</p> <ul style="list-style-type: none"> • Meet Carl D. Perkins Career and Technical Act of 2006 reporting requirements using a new and improved testing solution • Provide a vendor supported software as a service and hosted solution • Do statewide implementation of the solution piloted last year • Empower LEAs, teachers and students to excel in a global 21st Century environment by advancing in technology skills • Revolutionize Career and Technical Education by providing the tools and services that enable educators to better and more effectively manage the process of test generation, test administration, data collection, data validation, data reporting, item bank creation, item bank reliability, and item bank validation • Replace multiple applications by streamlining CTE business processes (CMS 95, TestMate Clarity, Scan and Score, Internet Data Exchange for Accountability). <p>Research has shown a need for a Computerized Instructional Management System containing maximum capacities in the following areas:</p> <ul style="list-style-type: none"> • Manage and distribute item banks • Online management of regional, state, and local assessments • Provide the capability to import and export data to external systems on a student, at an LEA, state, and school level • Perform basic analysis on student assessment data • Provide numerous reports

Department or Agency	Project Name	Project End Date	Business Goals
Public Instruction, Department of	GMS 100 - Comprehensive Continuous Improvement Planning (CCIP)	06/30/2013	The business goal of the project is to implement a system that enables the LEAs and schools to minimize data entry process, manage funding allocation, manage improvement plans, reduce application processing, evaluate needs assessment, decrease duplication, reduce transaction period and expedite the application process to all K-12 Public Schools and Charter Schools in North Carolina. LEA and schools will have a single source to manage all improvement activities required for application submission, allocation and reporting. LEAs will have the ability to enter improvement strategies once linked to different plans and applications. They will also be able to reduce their processing time, which will provide the ability for LEAs and schools to focus on improvement strategies instead of manual plans and application processing. Our long- term strategy is to have all state and federal easily accessible for federal and state reporting.
Public Instruction, Department of	Licensure Automation System	09/01/2011	The NCDPI is seeking a new licensure system solution to address the inefficient business issues listed above that were identified as a result of the business workflow analysis. The goal of this initiative is to include, but not be limited to applying for a license online, checking the progress of an application, viewing and printing the license, reviewing and updating individual licensure profiles, using digital signatures and receiving processing fees online. The NCDPI is interested in a web based licensure solution to import and store information and to automate the completion, submission and routing of licenses.
Public Instruction, Department of	NC WISE eSIS 12.1 Upgrade	02/28/2011	<ul style="list-style-type: none"> - Lower monthly support/maintenance costs - Increased functionality/features - Fixes to existing problems/deficiencies in eSIS 9.1 - Compliance with new Federal Race/Ethnicity Regulation

Department or Agency	Project Name	Project End Date	Business Goals
Public Instruction, Department of	WCPSS and CMS NC WISE Integration	09/30/2011	A primary focus is to avoid/minimize the impact on WCPSS and CMS day-to-day business operations and the way WCPSS and CMS conduct business. This means WCPSS and CMS will continue to perform work from the central office. However, processes that impact state standards, such as reporting, need to be reviewed. Business process obstacles that arise during the planning process will be addressed by the full transition team for resolution prior to system transition. Obstacles that arise that result in operational cost increases to WCPSS and CMS or NCDPI will be funded by their respective organizations.
Revenue, Department of	Tax Information Management System (TIMS)	12/31/2012	<p>ITAS currently supports 12 tax schedules that account for 95%+ of all taxes deposited by the Department. ITAS allows editing, correcting and posting of tax returns and payments, noticing to taxpayers, business registration, check writing and accounting, accounts receivables reporting, local sales and use tax accounting and distribution, exceptions processing and numerous other functions. In addition to replacing ITAS, the new system will replace other existing systems, such as USUB, JETS, RCA, VISTA, Business Incentives (Wm S Lee) and other smaller MS Access systems that include 29 tax types and 10 schedules.</p> <p>Through a modernized integrated tax system, which will integrate all of the state's tax types, DOR will be able to:</p> <ul style="list-style-type: none"> . Provide taxpayers and agency staff with a complete picture of all of their tax liabilities, allowing the department to provide a higher level of customer service and a more timely and accurate resolution of taxpayer issues and questions. . Provide additional automation to recurring manual processes . Achieve faster and more accurate processing of all tax returns . Achieve more tightly integrated revenue accounting to provide quicker access and more information relative to distribution data to local governments

Department or Agency	Project Name	Project End Date	Business Goals
			<ul style="list-style-type: none"> . Provide more timely responses to proposed legislative changes and mandates and other requirements that necessitate software modification . Enhance management reporting and executive "snapshot" information . Compliance initiatives will be accelerated to generate greater revenue streams beginning in February 2010 (notices in February, with potential for revenue recognition in march or April)
Transportation, Department of	511 System - Solicit Vendors for Appl Support (ITP.00153, BSIP, P4)	05/31/2011	<p>The project is being sponsored by NCDOT's Intelligent Transportation Systems (ITS) Unit.</p> <p>The main goal/objective of the project is to continue to provide the 511 service so that our transportation users have a single point of contact to obtain timely, accurate, and reliable information on NC's transportation systems. This service is a federally supported program that is critical to helping to meet the Federal Highway Administration's (FHWA) mission to provide a single point to obtain travelers information.</p> <p>The 511 system is a multimodal traveler information tool that disseminates information statewide via a telephone line pertaining to anything that impacts travel in North Carolina. The NC 511 system is tightly integrated with the existing methods used for disseminating information today and the information available on 511 is also mirrored on the North Carolina's Intelligent Transportation System webpage, www.ncdot.org/traffictravel.</p>

Department or Agency	Project Name	Project End Date	Business Goals
Transportation, Department of	Asset Management System - Bridge Management Addition (BMS, ITP.00183, ETS, P1)	07/29/2011	<p>A modern Bridge Management System is a decision support tool that provides bridge managers with a broad range of information needed to effectively manage and maintain all the bridges in their inventory. The system provides modeling and optimization solutions based on the objective of least long term cost. The BMS operates at both a highway network level, as well as an individual bridge level to optimize investment strategies, work plans and treatment methods including maintenance, preservation, repair, rehabilitation and replacement. At the network level BMS provides a decision making tool that optimizes bridge treatments for multiple performance criteria. At the bridge level, it evaluates the effect of bridge treatment alternatives on life cycle cost and other performance criteria. One of the key elements of any management system is its ability to interface data and information between the various management systems within an agency, in NCDOT's case that would be between MMS, PMS, FMIS, GIS, WIGINS, etc. Overall the BMS will maximize the longevity of bridge assets and the safety of the traveling public.</p>
Transportation, Department of	DOT EIPT (Telephony) System Upgrade Phase I (ITP.00163, IS, P1)	03/18/2011	<p>By upgrading to a newer, technically compliant and maintainable telephone system, DOT staff will be able to work without the threat of interrupted service due to breakdowns due to antiquated systems lacking vendor support and even the simplest technology of voice mail.</p> <p>The project will also investigate and evaluate the possibility of improving the efficiency and effectiveness of voice communications through the application of newer technologies or add additional customer service agents to support the additional customer interactions associated with proposed requirements such as HB 1779 Vehicle Property Tax Collection and Emissions customer support help desk.</p>

Department or Agency	Project Name	Project End Date	Business Goals
Transportation, Department of	DOT Printing Project (ITP.00112, BSIP, P1)	11/28/2011	<p>The business goals are to improve DOT Printing Services efficiency and customer service as follows:</p> <p>DOT Printing Services Efficiency</p> <ul style="list-style-type: none"> •Reduce the use of paper with increased duplexing. •Reduce waste due to over printing related to bulk orders. •Provide a more reliable operation to facilitate more efficient scheduling. •Increase flexibility and workload balancing by providing web-based print management software accessible to all three printing operations. •Meet Business Continuity requirements by providing an effective Continuity Operation Plan and a Disaster Recovery Plan. •Optimize costs by providing more cost effective print outputs such as color splitting. •Provide spot color to better utilize full color. •Increase flexibility by implementing full color sheets into black only publications. •Reduce costs by implementing spot color as a lower cost alternative to full color. •Reduce costs by offering print on demand services (one or many). •Improve resource sharing and combined impression efficiency (volume discount) by combining the two operations under one service contract. •Network all facilities using print servers and software to allow flexibility for different print formats and complete control at various facilities. <p>DOT Printing Services “Customer Service”</p> <ul style="list-style-type: none"> •Improve customer access to services. •Improve the consistency and quality of printed materials. •Increase flexibility by allowing customers to integrate hard copies and electronic files into one solution. •Improve turn-around time for both one print, and many prints. •Provide training to educate customers on how to access printing

Department or Agency	Project Name	Project End Date	Business Goals
			<p>services they receive.</p> <ul style="list-style-type: none"> •Provide tracking system to evaluate individual cost centers printing requests at the end of the first year.. •Establish a low-volume walk-up printing service in the Transportation building to provide color, black & white, binding, scanning and large copy printing.
Transportation, Department of	ECM - Enterprise Content Management System (ITP.00177, BSIP, P1)	03/31/2012	<p>The project sponsors of this effort are: Susan Coward, Deputy Secretary of Intergovernmental Affairs & Budget Coordination and Victor Barbour Director, Technical Services Division.</p> <p>The scope of the overall project is to look at the basic ECM requirements for all of DOT (using PDEA as a basis sample), select and “procure” the ECM product that will be used enterprise wide and do a first stage (pilot) implementation using the PDEA environment. The goal of the PDEA Pilot is to implement a service solution necessary to support the business needs of the Division of Highways, Project Development and Environmental Analysis (PDEA) unit for project collaboration, document storage, and workflow management. The solution will involve an integrated approach for the capture, maintenance, storage, access, disposition and preservation of electronic records in accordance with Federal and State guidelines, mandates, laws and requirements.</p> <p>Main Business Goal:</p> <ul style="list-style-type: none"> - The main goal is to select and “procure” the ECM product that will be used enterprise wide <p>PDEA Pilot Business goals: Do a first stage (pilot) implementation using the PDEA environment with the following sub-goals:</p> <ul style="list-style-type: none"> - Improve PDEA efficiency in management of documentation (develop, collaborate, review, approve, store, archive, secure, retrieve) through a secure, web accessible application. - Enable the flexible creation of workflow to route document development through internal and external collaboration and approval

Department or Agency	Project Name	Project End Date	Business Goals
			<p>processes.</p> <ul style="list-style-type: none"> - Improve internal and external collaboration with the public, industry partners and stakeholders. - Improve workflow process, i.e., the creation, sharing, and storage of key business documents. - Streamline the document management, electronic records management, content management, and various related PDEA processes to maximize NCDOT resources. - Unite various ad-hoc document management tools into one comprehensive & integrated system. - Enable the efficient creation and publishing of the file types needed for secure and effective sharing through various mediums such as file servers, email and web servers.

Department or Agency	Project Name	Project End Date	Business Goals
Transportation, Department of	Grants Management (ITP.00196, BSIP, P1)	06/30/2011	<ul style="list-style-type: none"> •Increase sponsor satisfaction with management of their funds, potentially increasing external funding •Improved transparency and audit ability of Grant program activities -Control unallowable costs (reduce State funding) -Controls to ensure each grant is spent in accordance with federal guidelines -Streamlined Grants activities from proposal to close-out -Reduced manual processes -Reduced administrative cost •Address other requirements -Reduced manual processes & workload in planning & managing grants. -Upload operation data for efficiency/performance through one view "Grant" portal. (e.g. 98 external sources for Transit) -Use Grant portal for integrating grants related reports coming out of Business Intelligence -Sub recipient access to Grant portal for application, invoice submission & status check •Leverage existing processes -Sub Recipient Application Processes -Sub Recipient Payment Processing -Federal , State and Local Funding Process •Expenditure Splitting and Federal Billing

Department or Agency	Project Name	Project End Date	Business Goals
Transportation, Department of	HB1779 - Planning to Post Implementation (PROG.0004, ITP.00129, DMV, P1)	03/31/2012	<p>The Division of Motor Vehicles – Driver and Vehicle Services Section is the sponsor of the Collect Vehicle Property Tax (HB 1779): Planning to Post-Implementation Project (ITP.00129). This project is one of the projects that constitute the Collect Vehicle Property Tax (HB 1779) Program (PROG.0004) which will enable the collection of vehicle property tax with the issuance and renewal of vehicle registration. This project will facilitate the planning, collection of business requirements, design of an implementation strategy for HB 1779, programming for STARS and the interface applications, testing, implementation, and post-implementation. The business goals of this project are as follows:</p> <ul style="list-style-type: none"> Improve the collection percentage of vehicle property taxes for the NC counties Reduce the percentage of delinquent vehicle property tax payments Improve customer service by allowing the Division of Motor Vehicle (DMV) tag agents to collect vehicle property taxes with the issuance and renewal of vehicle registrations for NC motor vehicles Deny vehicle registration renewal for unpaid vehicle property taxes for registered NC motor vehicles Support an improved tax valuation process for registered NC motor vehicles
Transportation, Department of	Multi User Geodatabase (MUG, ITP.00181, ETS)	03/31/2011	<p>The primary business goal of the project will be to update the IT GIS database environment to support generation of other core business datasets more rapidly and in a shorter timeframe. This will positively impact business functions such as statewide planning, state road maintenance, pavement management, automated permitting for oversize/overweight vehicles, automated routing, and traffic safety (to name a few) as well as generation of the annual Highway Performance Monitoring System (HPMS) report and communication with the state's Emergency Management. An additional benefit to be gained from implementing a multiuser geodatabase includes more flexible responses to future products requested of the GIS unit, as well</p>

Department or Agency	Project Name	Project End Date	Business Goals
			<p>as ease of future integration with other business functions. Secondary business goals of the project will be to improve security, standardization and stability of our environment, while improving data integrity and reducing data redundancy. Administratively, we anticipate better recoverability, and higher availability to internal staff. Administrative overhead for managing the editing environment will also be reduced. One benefit of moving to this environment is a sharing of costs for database operations maintenance, and further use of assets already owned by the organization.</p> <p>This technology is a means to an end, enabling NCDOT as an agency to work well and be a great place to work. Indirectly this change will enable DOT to determine if our network is safer, works more efficiently and how long it will last.</p> <p>Other benefits of this project include state standard compliant architectures for current and future projects, as well as support of current applications (SIP and TIMS) in migrating to state standard architectures.</p>
Transportation, Department of	NCSmartlink (ITP.00066, ETS, P1)	03/12/2013	<p>The overall goal is to purchase and implement a product that provides the public with a Single Point of Contact to provide traffic information to the public in a timely manner without accessing multiple sites. The objective is to provide access to the images of Traffic Camera, Traffic Incident Management System (TIMS) data, Dynamic Message Signs (DMS) data, traffic counter and speed data, Roadside Weather Information Stations (RWIS) data as well as messages available from Highway Advisory Radio (HAR) through one common web site.</p>
Transportation, Department of	Next Generation Secure Driver License System (PROG.0003, ITP.00200, DMV)	08/30/2012	<p>Commissioner Michael D. Robertson is the project sponsor. Among the key business goals of this initiative are:</p> <ul style="list-style-type: none"> • Replace existing contract extension • To reduce fraud by 80 percent • To ensure that all data captured is secure • To provide North Carolina citizens with a tamper resistant drivers license that meets state/federal legislative requirements and national

Department or Agency	Project Name	Project End Date	Business Goals
			<p>security standards.</p> <ul style="list-style-type: none"> • To ensure AAMVA Security Framework compliance • To provide for Centralized Issuance – North Carolina is currently in compliance with this requirement and any subsequent contract will need to ensure that this remains the case. • To allow North Carolina to be recognized as a leader in fraud prevention, law enforcement and integrated drivers license solutions that enable the state to improve public trust and customer service. The beneficiaries of this initiative will be DMV employees and NC citizens who seek driver licenses and ID cards.
Transportation, Department of	PCI Compliance (ITP.00199, IS)	04/06/2011	<p>The business goals to be achieved by this project are</p> <ul style="list-style-type: none"> •To optimize use of Electronic Financial Solutions in all NCDOT revenue transactions as appropriate. •To insure all NCDOT Electronic Financial Solutions and supporting infrastructure are PCI compliant. •To insure the integrity of personal financial information in order to secure the Public Trust in utilizing NCDOT Electronic Financial Solutions.
Transportation, Department of	Spatial Data Viewer (SDV, ITP.00182, ETS, P1)	10/31/2011	<p>The project Spatial Data Viewer (SDV) is proposed to develop a set of solutions to meet the following business goals:</p> <ol style="list-style-type: none"> 1) Easier Access to NCDOT Spatial Information to include but not limited to the business units that perform data collection and verification for HPMS, state mileage reports, and transportation planning. 2) Centralized Application Management 3) Central (Consistent) Data Source 4) Shorter Deployment Cycle for Some Applications