



**DEPARTMENT OF VETERANS AFFAIRS
Medical Center
3710 Southwest US Veterans Hospital Road
Portland OR 97239-2964**



10/26/2009

Portland VA Medical Center
Critical Care Unit

Dear Family and Friends,

In light of the current H1N1 ("Swine Flu") pandemic we must strictly adhere to the official policies/visiting hours at the Portland VA Medical Center. In addition, we have implemented screening of all visitors for flu-like symptoms. All individuals who are ill should avoid visiting inpatients. These efforts are to safeguard your loved ones, their healthcare workers, and you as family members and visitors.

Please note the following:

- Critical Care Unit visiting Hours are from 10 a.m. to 8:30 p.m.
- No more than 2 visitors per patient will be allowed into the Critical Care Unit at any one time. Please call from the waiting room to check-in with the bedside nurse and then stop at the screening desk outside the Critical Care Unit.
- No visitor with COLD or FLU symptoms will be allowed into the Critical Care Unit.
- Visitors under the age of 15 will not be permitted into the Critical Care Unit. In addition, any visitor under the age of 15 must wear a mask in the Critical Care waiting room.

We appreciate your cooperation and understanding during this flu season.

Sincerely,

The Critical Care Staff