DEPARTMENT OF THE ARMY HEADQUARTERS, UNITED STATES ARMY GARRISON, ALASKA AND FORT RICHARDSON (PROV) Fort Richardson, Alaska 99505-6000

United States Army Garrison Alaska Pamphlet 25-3

08 June 2005

Information Management

Army Official Addressing and Zip+4 Standardized Addressing Procedures, including Office Symbols

Summary. This pamphlet contains procedures for addressing official mail that will be entered into the United States Postal Service (USPS) channels through the Official Mail and Distribution Centers (OMDC) on Forts Richardson and Wainwright. It lists all office symbols and zip+4 mailing codes for US Army Garrison, Alaska units and agencies on Forts Richardson and Wainwright. This revision updates unit designations and the respective office symbols and zip+4 codes.

Applicability. This pamphlet applies to USAG-AK units and agencies located at Forts Richardson and Wainwright. Fort Greely has a separate mailing address.

Interim changes. Interim changes to this pamphlet are not official unless the Director of Information Management authenticates them. Users will destroy interim changes on their expiration date unless sooner superseded or rescinded.

Suggested improvements. The proponent of this pamphlet is the Directorate of Information Management, Administrative Services Division. The DOIM invites users to send comments and suggested improvements on Department of the Army (DA) Form 2028 (Recommended Changes to Publications and Blank Forms) directly to APVR-RIM-ASD.

1. Purpose

This pamphlet establishes the Army's standardized addressing procedures for all USAG-AK official mail being processed through the USARAK OMDC's for handling and delivery by the USPS. It establishes the official office symbols to be utilized by units, activities, and agencies down to the company level. This pamphlet does not cover any mail delivered by the United States Postal Service to specific addresses, such as on-post quarters.

2. References

- a. Required publications. Army Regulation (AR) 25-51 (Official Mail and Distribution Management) is a required publication. It is cited in paragraph 4c.
- b. Related publications. (Related publications are merely sources of additional information. The user does not have to read them to understand this pamphlet.)
 - (1) AR 25-50 (Preparing and Managing Correspondence).
 - (2) AR 25-1 (Army Knowledge Management and Information Technology Management).
 - (3) AR 380-5 (Department of the Army Information Security Program).
- (4) Department of Defense (DOD) Postal Manual 4525.8-M (Department of Defense Official Mail Manual).

- c. Referenced forms.
- (1) DA Form 2028 (Recommended Changes to Publications and Blank Forms) is cited in the summary statement.
 - (2) Standard Form (SF) 65-B (U.S. Government Messenger Envelope) is cited in appendix A.

3. Explanation of abbreviations

Abbreviations used in this pamphlet are explained in the glossary.

4. Responsibilities

- a. The Director of Information Management (DOIM) is responsible for providing and maintaining the Official Mail program within USARAK and assigning office symbols to activities within USARAK.
- b. The installation Postal Officer is responsible for ensuring that mail delivered to the OMDC is processed into the USPS system.
- c. Unit commanders and activity directors will appoint official mail managers for their offices and will ensure those personnel receive training from the installation Official Mail Manager (OMM) upon appointment.
- d. The OMM for each unit, activity and agency is responsible for ensuring official mail is properly addressed prior to having it delivered to the OMDC.
- e. Preparers of correspondence will ensure **both** the **delivery address** and the **return address** on all correspondence complies with the required standards outlined in this pamphlet.

5. Procedures

- a. Addressing Requirements
- (1) All official mail taken to the OMDC for mailing will have a delivery address and a return address. Proper office symbols can be used in official mail addressing, but are not required. DO NOT use the building number or street name where your unit or office is located as an official return address. DO NOT use the unit mailroom building and street address as a return address on official mail. DO NOT use box numbers on your return address. DO NOT include a postal account number in the return address.
- (2) All official return addresses will be typed in capital letters with no punctuation (comma, period, etc). The statement "OFFICIAL BUSINESS" will be typed two lines below the return address.
- (3) There are only two official mailing addresses in the USPS Address Management System for USARAK: One for Fort Wainwright (1060 Gaffney Road) and one for Fort Richardson (724 Postal Service Loop). Examples of the correct format to be used on all return addresses are shown in Figure 1.
- (4) Mail taken to the OMDC with an incorrect return address for the unit/activity will be returned to the unit/activity Official Mail Manager for correction.

COMMANDER COMMANDER

59TH SIGNAL BATTALION 2d BATTALION 1ST INFANTRY REGIMENT

ATTN SUPPLY OFFICER ATTN S-1 OFFICER

724 POSTAL SERVICE LOOP # 7100 1060 GAFFNEY ROAD #8100

FORT RICHARDSON ALASKA 99505-7100 FORT WAINWRIGHT ALASKA 99505-8100

OFFICIAL BUSINESS OFFICIAL BUSINESS

DIRECTOR OF RESOURCE MANAGEMENT US ARMY MATERIAL COMMAND

ATTENTION: APVR-RRM 1060 GAFFNEY ROAD # 7100

724 POSTAL SERVICE LOOP # 6200 FORT WAINWRIGHT ALASKA 99703-7100 FORT RICHARDSON ALASKA 99505-6200

OFFICIAL BUSINESS

OFFICIAL BUSINESS

Figure 1. Sample official addresses

(5) Organizations that have leased a post office box from the USPS on Forts Richardson or Wainwright for delivery of their mail may use the USPS address of that mailbox as a return address on mail taken to the OMDC for processing. Examples of the correct format to be used on all return addresses are as follows:

DIRECTOR OF MARKETING DIRECTOR OF TRANSPORTATION

PO BOX 345 PO BOX 83

724 QUARTERMASTER ROAD 3726 NEELY ROAD

FORT RICHARDSON ALASKA 99505-0345 FORT WAINWRIGHT ALASKA 99703-0083

OFFICIAL BUSINESS OFFICIAL BUSINESS

Figure 2. Sample official addresses with leased post office box from USPS

- (6) Training for unit official mail managers is provided by the installation OMM. All newly assigned mail managers will receive training on the procedures for handling, addressing, and delivery of official mail and how to request special mailing services. Personnel requiring assistance in properly preparing official mail may contact the OMDC personnel for assistance.
- (7) Mailers of First Class mail containing classified information per AR 380-5 will mark the following on the front of the envelope in capital letters in the lower left corner in black ink approximately $\frac{1}{4}$ inch in size or larger typed text: POSTMASTER: RETURN SERVICE REQUESTED/DO NOT FORWARD.

COMMANDER 59TH SIGNAL BATTALION 724 POSTAL SERVICE LOOP # 7100 FORT RICHARDSON ALASKA 99505-7100

POSTMASTER: RETURN SERVICE REQUESTED/DO NOT FORWARD

Figure 3. Sample return address for classified mail only

- (8) Appendix B lists the office symbols and assigned ZIP+4 for units and activities.
- b. Requesting Special Mailing Services
- (1) Authority for the use of special services is outlined in AR 25-51. Special services consist of registered, certified, express mail and return receipt, restricted delivery, and certificate of mailing. See AR 25-51 which outlines the specific uses of each of these services and what can be mailed for each classification of service. Use of these special services can only be approved by the installation official mail managers at each OMDC.
- (2) Express mail is the most expensive means of mail transportation through the USPS. Most regular first class postage used through the USPS will ensure an item is processed and delivered in approximately three days. Senders requesting express mail service will provide written justification why the item cannot be mailed using regular first class service.
- (3) Units and activities desiring to use special services with their mailings will prepare a memorandum to the installation OMM requesting the specific service. A sample memorandum is shown in Appendix A.
- (4) All special services mailing documents and receipts will be placed on the item to be mailed by the customer according to USPS requirements. Assistance can be obtained from the OMDC.
 - c. Use of Zone Improvement Plan (ZIP) Codes and Barcodes
- (1) The USPS sorts all mail destined for the OMDC by the +4 Code following the ZIP Code. The OMDC distributes mail according to the +4 Code. If you do not use the correct ZIP+4 Code in your return address your mail could be delayed due to being missorted. Units should also inform correspondents to use the correct ZIP+4 Code for the unit.
 - (2) Use of the ZIP+4 Code is mandatory in all return addresses.
- (3) Barcodes created by word processing programs **will not** be put on mail because the programs used normally do not match the addresses against the USPS Address Management System (AMS) data base nor do they provide the documentation required by the USPS.
- (4) Units, activities, and directorates **will not** assign +4 Codes to lower echelon offices within their organization (i.e. For ZIP+4 Code 99505-7100 do not assign 7110, 7120, 7130 to lower level offices within the organization).
- (5) Organizations that do not have assigned ZIP+4 Codes will contact either the Installation Official Mail Manager or the USARAK Postal Officer to have a +4 established.
 - d. Mail Distribution between Forts Richardson and Wainwright
- (1) The OMDC sorts and distributes all correspondence delivered to that facility for distribution to Forts Richardson and Wainwright. Users bringing distribution to the OMDC will ensure that a complete delivery address is included on all U.S. Government Messenger Envelopes (OF Forms 65B and 65C and SF Form 65A) commonly referred to as "shot-gun envelopes". Only writing an office symbol on an envelope might delay your distribution. Only writing a building number on the envelope (OMDC personnel do not sort by building number) might result in your distribution being misdirected. An office, name, and post will ensure your distribution is effectively directed.
- (2) Interpost mail and distribution is processed by the OMDCs for forwarding to Forts Richardson and Wainwright via the Alaska Regional Flight Center at Elmendorf Air Force Base. Mail/distribution being sent between posts is delivered daily for shipment on flights. The OMDCs are not authorized to place

items on the aircraft, only deliver the items to the respective air terminal. All mail and distribution is assigned a tracking number by the OMDC. Activities should consider using this service as a cost savings instead of using the USPS which requires postage.

e. Additional Information. ZIP+4 Codes of various army installations and authorized two letter state abbreviations are shown in Appendix C. Additional information concerning mail and distribution, mailing information, and USPS requirements for mailing can be obtained from the OMDC personnel.

COL, MP Commanding

FOR THE COMMANDER:

OFFICIAL:

GERALD H. MILLER LTC, SC

Director of Information Management

DISTRIBUTION:

Copy posted at: http://www.usarak.army.mil/pubs/

Appendix A

SAMPLE MEMO FOR SPECIAL SERVICES (Present in duplicate at the OMDC. The memorandum will be addressed to the official manager at your post. Fort Richardson is used as an example.)

YOUR OFFICE SYMBOL			DATE
MEMORANDUM FOR Installation O	fficial Mail Manager, Fort Ric	chardson AK 99505-7100	
SUBJECT: Request for Special Mail	Services		
1. IAW AR 25-51 (Official Mail and indicated below be provided for the a		equest the special services	
Registered	Certified	Express	
Return Receipt	Restricted Delivery	Certificate of Mailing	
2. The mailing address is: (Attach a	additional sheets if required)		
3. Detailed justification for express	mail:		
Encl(s) 1. List the enclosures	SGT, U		
2. XXX	Unit Off	ficial Mail Manager	
OMDO Assented Div			
OMDC Accepted By:		ared Number(a) Assigned	
		d Number(s) Assigned	
	Expres	s Number(s) Assigned	

Appendix B Office Symbols and Zip+4 Code

The following is a listing of office symbols, official mailing addresses and zip+4 codes (9-digit zip codes) assigned to headquarters elements, troop units, activities, and tenant organizations within USAG-AK. These are the addresses to be used on all official mail being processed through the OMDC for mailing by the USPS. For units or activities not specifically listed, use the office symbol and zip+4 code of the next higher headquarters.

Garrison Commander

Fort Richardson—724 POSTAL SERVI				
Commander, USA Garrison, Alaska and Fort Richardson	IMPA-FRA-ZA	. 99505-6000		
Command Sergeant Major	IMPA-FRA-CSM	. 99505-6000		
Post Services	IMPA-FRA-PS	. 99505-6000		
Headquarters Company, United States Army Garrison	IMPA-FRA-HH	. 99505-6000		
Equal Opportunity Advisor				
Fort Wainwright—1060 GAFFNEY				
Commander, USA Garrison, Fort Wainwright				
Command Sergeant Major	IMPA-FWA-CSM	. 99703-6000		
Post Services	IMPA-FWA-PS	. 99703-6000		
Headquarters Company, United States Army Garrison	IMPA-FWA-HH	. 99703-6000		
Equal Opportunity Advisor				
Directorate of Plans, Training, Mobilization	on & Security (DPTMS)			
Fort Richardson—724 POSTAL SERVI	CF LOOP # 4300			
Director, Directorate of Plans, Training, Mobilization & Security		99505-4300		
Plans & Operations				
Training				
Security & Intelligence				
Security & Intelligence		. 99303-4300		
Fort Wainwright—1060 GAFFNEY I				
Plans & Operations	IMPA-FWA-PLO	. 99703-4300		
Training	IMPA-FWA-PLT	. 99703-4300		
Security & Intelligence				
Airfield				
Plans, Analysis, & Integration O	ffice (PAIO)			
Fort Richardson – 724 POSTAL SERVI	ICE I OOP #4700			
Chief, Plans, Analysis & Integration		99505-4700		
Management Analysis				
Planning Integration				
Planning integration	IIVIPA-FRA-PAP	. 99505-4700		
Equal Employment Opportunity Office				
Fort Richardson—724 POSTAL SERVI	ICE I OOP #4000			
Equal Employment Manager		00505 4000		
Equal Employment Manager	IIVIFA-FRA-EEU	. 99000-4000		

Fort Wainwright—1060 GAFFN Equal Employment Manager					
Internal Review and Audit Compliance Office (IRACO)					
Fort Richardson—724 POSTAL SE Chief, Internal Review and Audit Compliance Office					
USAG Chaplai	n				
Fort Richardson—724 POSTAL SE					
Fort Wainwright—1060 GAFFN Garrison Chaplain					
Staff Judge Advocat	e (SJA)				
Fort Richardson—724 POSTAL SE					
Staff Judge Advocate					
Deputy Staff Judge Advocate					
Chief, Civil Law					
Chief, Criminal Law					
Chief, Administrative Law	APVR-RJA-A 99505-5700				
Fort Wainwright—1060 GAFFNEY ROAD # 5700					
Officer in Charge	APVR-WJA 99703-5700				
Public Affairs Office	(PAO)				
Fort Richardson—724 POSTAL SE	RVICE LOOP # 5900				
USAG-AK Public Affairs Officer					
Fort Wainwright—1060 GAFFN					
Public Affairs Office	IMPA-FWA-PA 99703-5900				
Safety Office					
•					
Fort Richardson—724 POSTAL SE					
Installation Safety Office					
Garrison Safety Manager	IMPA-FRA-SO 99505-4300				
-	5 V 5 0 4 5 # 4 00 5				
Fort Wainwright—1060 GAFFN					
Garrison Safety Manager	IMPA-FWA-SO 99703-4300				
Directorate of Human Services Support (DHSS)					
Fort Dishardson 704 DOCTAL OF	BV//CE LOOP # 4000				
Fort Richardson—724 POSTAL SE					
Director, Directorate of Human Resources	IIVIFA-FRA-FIK99505-4900				

Military Personnel Services	IMPA-FRA-HRM	99505-4900		
Fort Richardson—724 POSTAL S Fort Richardson Center for Army Substance Abuse Pro		99505-4950		
Fort Richardson—724 POSTAL S Education & Services		99505-4960		
Fort Richardson—724 POSTAL S		99505-4970		
Fort Wainwright—1060 GAFF Military Personnel Services		99703-4900		
Fort Wainwright—1060 GAFF Fort Wainwright Center for Army Substance Abuse Pro		99703-4950		
Fort Wainwright—1060 GAFF Education Center		99703-4960		
Directorate of Morale, Welfare a	nd Recreation (DMWR)			
Fort Richardson—724 POSTAL S	SERVICE LOOP # 4800			
Director, Directorate of Morale, Welfare and Recreation				
Army Community Services	IMPA-FRA-MWA	99505-4800		
Child and Youth Services	IMPA-FRA-MWC	99505-4800		
Financial Management Office	INPA-FRA-MWF	99505-4800		
NAF Contracting Office				
USAG-AK Lodging	IMPA-FRA-MWL	99505-4800		
Recreation:				
Clubs				
Golf				
Outdoor Recreation				
Sports Seward Military Resort	IMPA-FRA-WWR-5	99505-4800		
Seward Willitary Resort	IIVIPA-FRA-IVIVVR-3VV .	99505-4600		
Fort Wainwright—1060 GAFF	NEY ROAD # 4800			
Director, Directorate of Morale Welfare and Recreation				
Army Community Services				
Child and Youth Services				
Lodging	IMPA-FVVA-MVVL	99703-4800		
Recreation: Bowling/Golf	IMBA EWA MWB BC	00702 4000		
Clubs				
Outdoor Recreation				
Sports				
Oports		99703-4000		
Directorate of Logistics (DOL)				
Fort Richardson—724 POSTAL S				
Director, Directorate of Logistics				
Logistics Information Systems				
Manpower and Programs				
Resource Management	IMPA-FRA-LG-RM	99505-4600		

Logistics Support Division (Supply & Services)	IMPA-FRA-LGS	99505-4600
Plans and Operations Branch	IMPA-FRA-LGS-P	99505-4600
Transportation Branch	IMPA-FRA-LGS-T	99505-4600
Maintenance Branch	IMPA-FRA-LGS-M	99505-4600
Supply Branch		
Logistics Operations Division	IMPA-FRA-LGO	99505-4600
QASAS Branch		
Laundry Operations		
Food Services Operations		
Logistics Services Department		
Automation Technical Services	IMDA EDA LOTA	00505 4600
Maintenance Branch		
Movements Branch		
Supply		
Transportation	IMPA-FRA-LGT-T	99505-4600
Fort Wainwright—1060 GAFF		
Assistant Director of Logistics		
Plans and Operations Branch		
Transportation Branch		
Food Services Branch		
Laundry Branch	IMPA-FWA-LGO-L	99703-4600
Logistics Services Department	IMPA-FWA-LGT	99703-4600
Movements Branch		
Supervisory Distribution Facilities Specialist	IMPA-FWA-LGS-S	99703-4600
Motor Operations Branch	IMPA-FWA-LGT-T	99703-4600
Supply Operations Branch	IMPA-FWA-LGT-S	99703-4600
Maintenance Branch		
Directorate of Public V	Vorks (DPW)	
Fort Richardson—724 POSTAL SEF	RVICE LOOP # 4500	
Director, Directorate of Public Works		99505-4500
Master Planning		
Corporate Management		
Budget/Finance Branch	IMPA-FRA-PWC-R	99505-4500
Real Property Branch		
Environmental		
Restoration Branch		
Special Project Branch		
Compliance Branch	IMDA FDA DWE C	99505-4500
Conservation Branch		
Engineering		
Housing	IMPA-FRA-PWH	99505-4500
Fort Wainwright—1060 GAFFNE		00700 4700
Master Planning	IMPA-FWA-PWM	99/03-4500
Engineering		
NEPA Team Branch (falls under Environment, FRA)		
Restoration Branch (falls under Environment, FRA)		
Compliance Branch (falls under Environment, FRA)		
Housing	IMPA-FWA-PWH	99505-4500

Resource Management (RM)

Fort Richardson—724 POSTAL	SERVICE LOOP # 4650	
Director, Resource Management	IMPA-FRA-RMO	99505-4650
Budget and Accounting Division		
Manpower and Agreements Division		
Defense Regional Inter-service Support		
Fort Wainwright—1060 GAF	FFNEY ROAD # 6200	
Assistant Director of Resource Management		99703-4650

APPENDIX C

OTHER US ARMY INSTALLATIONS

Other Army Installations

Abardoon Draving Cround (Manuland)	24005 5004
Aberdeen Proving Ground (Maryland)	
Carlisle Barracks (Pennsylvania)	
Fort Belvoir (Virginia)	
Fort Benning (Georgia)	
Fort Bliss (Texas)	
Fort Bragg (North Carolina)	
Fort Buchanan (San Juan, Puerto Rico)	
Fort Campbell (Kentucky)	42223-5628
Fort Carson (Colorado Springs, Colorado)	
Fort Detrick (Frederick, Maryland)	
Fort Dix (New Jersey)	
Fort Drum (Watertown, New York)	
Fort Eustis (Virginia)	
Fort George G. Meade (Maryland)	
Fort Gillem (Forest Park, Georgia)	30330-5000
Fort Gordon (Georgia)	
Fort Hood (Texas)	
Fort Huachuca (Arizona)	
Fort Hunter Liggett (Jolon, California)	
Fort Indiantown Gap (Annville, Pennsylvania)	17003-5002
Fort Irwin (California)	
Fort Jackson (South Carolina)	29207-5000
Fort Knox (Kentucky)	40121-5000
Fort Leavenworth (Kansas)	66027-7160
Fort Lee (Virginia)	23801-5001
Fort Leonard Wood (Missouri)	65473-5000
Fort Lewis (Tacoma, Washington)	
Fort McPherson (Georgia)	
Fort Monmouth (New Jersey)	
Fort Monroe (Virginia)	
Fort Polk (Louisiana)	
Fort Riley (Kansas)	
Fort Rucker (Alabama)	
Fort Sam Houston (Texas)	
Fort Shafter (Hawaii)	
Fort Sill (Oklahoma)	
Fort Stewart (Hinesville, Georgia)	
Fort Story (Virginia)	
Holston Army Ammunition Plant (Kingsport, Tennessee)	.37662-5000
Hunter Army Airfield (Savannah, Georgia)	
Letterkenny Army Depot (Chambersburg, Pennsylvania)	
Madigan Army Medical Center (Tacoma, Washington)	
Redstone Arsenal (Alabama)	35898-5300
Schofield Barracks (Wahiawa, Hawaii)	96857-6000
Tripler Army Medical Center (Hawaii)	
United States Military Academy (West Point, New York)	10996-1788
Walter Reed Army Medical Center (Washington, D.C.)	
White Sands Missile Range (New Mexico)	
William Cariati Milotile Narige (New Mexico)	

Two-Letter State and Territory Abbreviations

State	Abbreviation	State	Abbreviation
Alaska	AK	Alabama	AL
Arizona	AZ	Arkansas	AR
California	CA	Colorado	CO
Connecticut	СТ	Delaware	DE
District of Columbia	DC	Florida	FL
Georgia	GA	Hawaii	HI
Idaho	ID	Illinois	IL
Indiana	IN	lowa	IA
Kansas	KS	Kentucky	KY
Louisiana	LA	Maine	ME
Maryland	MD	Massachusetts	MA
Michigan	MI	Minnesota	MN
Mississippi	MS	Missouri	MO
Montana	MT	Nebraska	NE
New Jersey	NJ	New Mexico	NM
New York	NY	North Carolina	NC
North Dakota	ND	Ohio	ОН
Oklahoma	OK	Oregon	OR
Pennsylvania	PA	Rhode Island	RI
South Carolina	SC	South Dakota	SD
Tennessee	TN	Texas	TX
Utah	UT	Vermont	VT
Virginia	VA	Washington	WA
West Virginia	WV	Wisconsin	WI
Wyoming	WY		

Glossary

ADCSIMAssistant Deputy Chief of Staff Information Management

AGAdjutant General

AMCUnited States Army Materiel Command

appappendix

ARArmy Regulation

CFAMCommunity and Family Activities Manager

COMSEC.....Communications Security

CPACCivilian Personnel Advisory Center

CPOCCivilian Personnel Operations Center

D.C. District of Columbia

DADepartment of the Army

DMWR......Directorate of Morale, Welfare and Recreation

DOIM Director of Information Management

DOL Directorate of Logistics

DPW......Directorate of Public Works

DRMDirectorate of Resource Management

FWAFort Wainwright, Alaska

HHC.....Headquarters and Headquarters Company

HHD.....Headquarters and Headquarters Detachment

IRACOInternal Review and Audit Compliance Office

P.O.Post Office

PM.....Provost Marshal

PAO.....Public Affairs Office

SF.....Standard Form

SJA.....Staff Judge Advocate

Spt.....Support

SvcService

U.S.United States

USAGUnited States Army Garrison

USAG-AKUnited States Army Garrison, Alaska

USARAK.....United States Army Alaska

USARPAC.....United States Army Pacific Command