



County of San Bernardino
Department of Aging and Adult Services
(DAAS)

SCAM ALERT

**Scam: Wal-Mart Customer Satisfaction Survey
Target: General Public**

The National Center on Elder Abuse is advising consumers about an e-mail survey scam regarding Wal-Mart Department stores. Wal-Mart's corporate offices state that Wal-Mart does not participate in this type of promotion and has no affiliation with the group responsible for the survey.

If you receive an e-mail like the one below, please report it to your local police and the Federal Trade Commission:

Wal-Mart—Customer Satisfaction Survey

You have been chosen by Wal-Mart to take part in our Customer Satisfaction Survey. If you decide complete this survey, Wal-Mart will send \$150 to your confirmed Credit or Debit Card Account Just for your time. Helping us better understand how our customers feel, benefits everyone. With the information collected we can decide to direct a number of changes to improve and expand our services.

To avoid being caught in one of these scams:

- **Do not provide** financial information to any solicitor.
- **Be alert** to unsolicited e-mails.
- **Do not open** unsolicited e-mails or click on any embedded links.
- **Do not provide** personally identifiable information.

Providing such information may compromise your identity and expose you to identity theft.

If you think you may be a victim of a scam, contact San Bernardino County Adult Protective Services (APS) at 877-565-2020, or your local police department.