

## Dependent Eligibility Verification Program



**Updated September 1, 2015:** The Dependent Eligibility Verification (DEV) Program the County began June 1, 2015, is complete. The DEV program required all active employees who have spouses, domestic partners, and children enrolled in their County health benefits to provide documentation to Health Management Systems (HMS), an outside agency that specializes in verification services.

More than 98% of employees with dependents participated in the DEV. However, a small number did not provide documentation for all their dependents during the program. Those dependents lost coverage as of September 1, 2015. Employees who wish to restore coverage for their dependents should:

- Call HMS immediately at (866) 365-7285 from 5 a.m. to 8 p.m. PT, Monday-Friday. HMS will walk employees through what is required to complete a dependent's verification.
- Upload ([www.AuditOS.com](http://www.AuditOS.com)) or fax (877-223-8478) the required documents to HMS by September 30, 2015.
- Call HMS in two business days to ensure that the documents have been applied to the employees' records. HMS will not contact employees to alert them of any missing documents.
- In some cases, DHR will have to bill employees for their portion of healthcare premiums and employees must return payment before coverages can be restored.

Employees who do not complete the verification of dependents before September 30, 2015 may be able to restore their coverage, but they will experience a lapse in coverage. Please note that during annual benefits enrollment, if you add a dependent who was removed through the verification process, you will be required to provide documentation to verify your current relationship status.

For more information, visit these documents on the Department of Human Resources Website:

[Dependent Eligibility Verification Program Fact Sheet](#)

[Frequently Asked Questions on the Dependent Eligibility Verification Program](#)