



DA FORM 638, RECOMMENDATION FOR AWARD FREQUENTLY ASKED QUESTIONS

On 20 November 2006, the Military Awards Branch will discontinue use of this generic e-mail address for active duty and reserve component Soldiers. However, [veterans and outside organizations](#) can continue to contact the Military Awards Branch at this email address.

Effective on the above date, all active duty and reserve component Soldiers' inquiries will be handled on the S1NET. This change is necessary due to the number of repetitive inquiries received by the HRC Awards Branch. The posting of questions on the S1NET allows all members to see answers and generate conversations on those answers.

Request you proceed to S1NET through the below link and post your questions to the "Awards (Individual and Unit) Topic." A tutorial on how to post discussions is available on the front page of this topic. If you are not a member of the S1NET, you may "Become a Member" by selecting this option on the S1NET Home Page and submitting an application. S1NET memberships are approved within 24 hours.

This initiative will ensure that all members of S1NET have the ability to not only see the questions, but the answers on awards and decorations issues. Before asking a question, you should search the "Awards (Individual and Unit) Topic" for your subject (use the Find Knowledge search engine in the top right corner of the screen). In most cases, you will find your answer without having to submit a question.

The Awards Topic Leader and HRC Awards Branch personnel will monitor this topic closely and ensure that inquiries are answered quickly.

Link to the Awards Topic on S1NET is as follows: <https://forums.bcks.army.mil/CommunityBrowser.aspx?id=217632>

Sincerely,

The Military Awards Branch